

LWDA Rural Strategic Engagement Program – One Stop Shop Clinics Informational Session

November 26, 2024

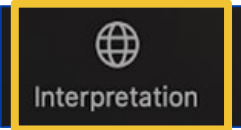


State of California
Gavin Newsom
Governor

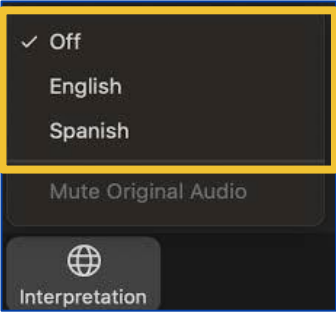
Computer (Computadora)

INTERPRETATION / INTERPRETACIÓN

Step/Paso 1:

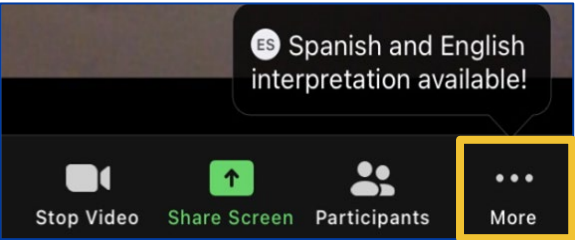


Step/Paso 2:

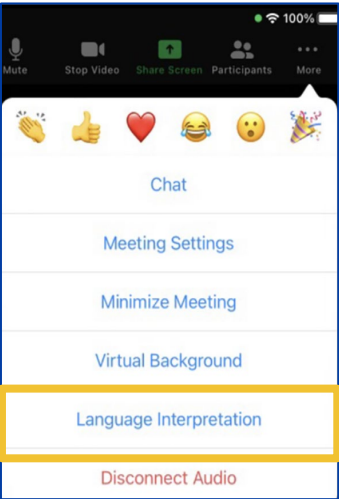


Tablet & Smartphone (Tableta y Celular)

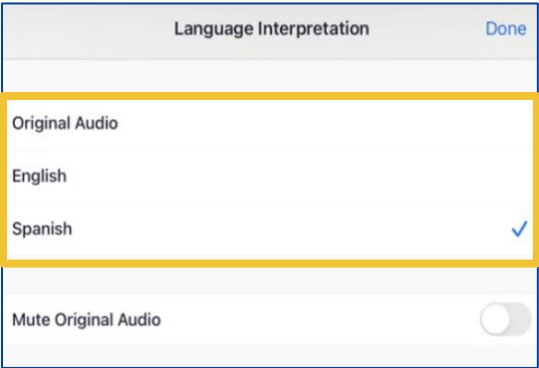
Step/Paso 1:



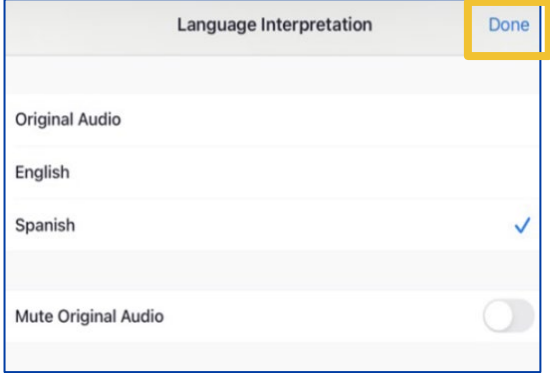
Step/Paso 2:



Step/Paso 3:

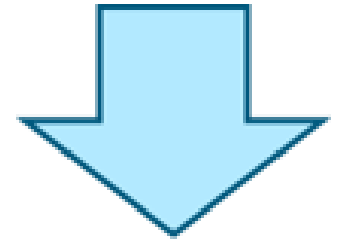


Step/Paso 4:



Closed Captioning

- To turn on closed captioning feature: click on the “show captions” icon at the bottom of your Zoom window
- Click the icon again to turn off closed captioning



Chat



Share Screen



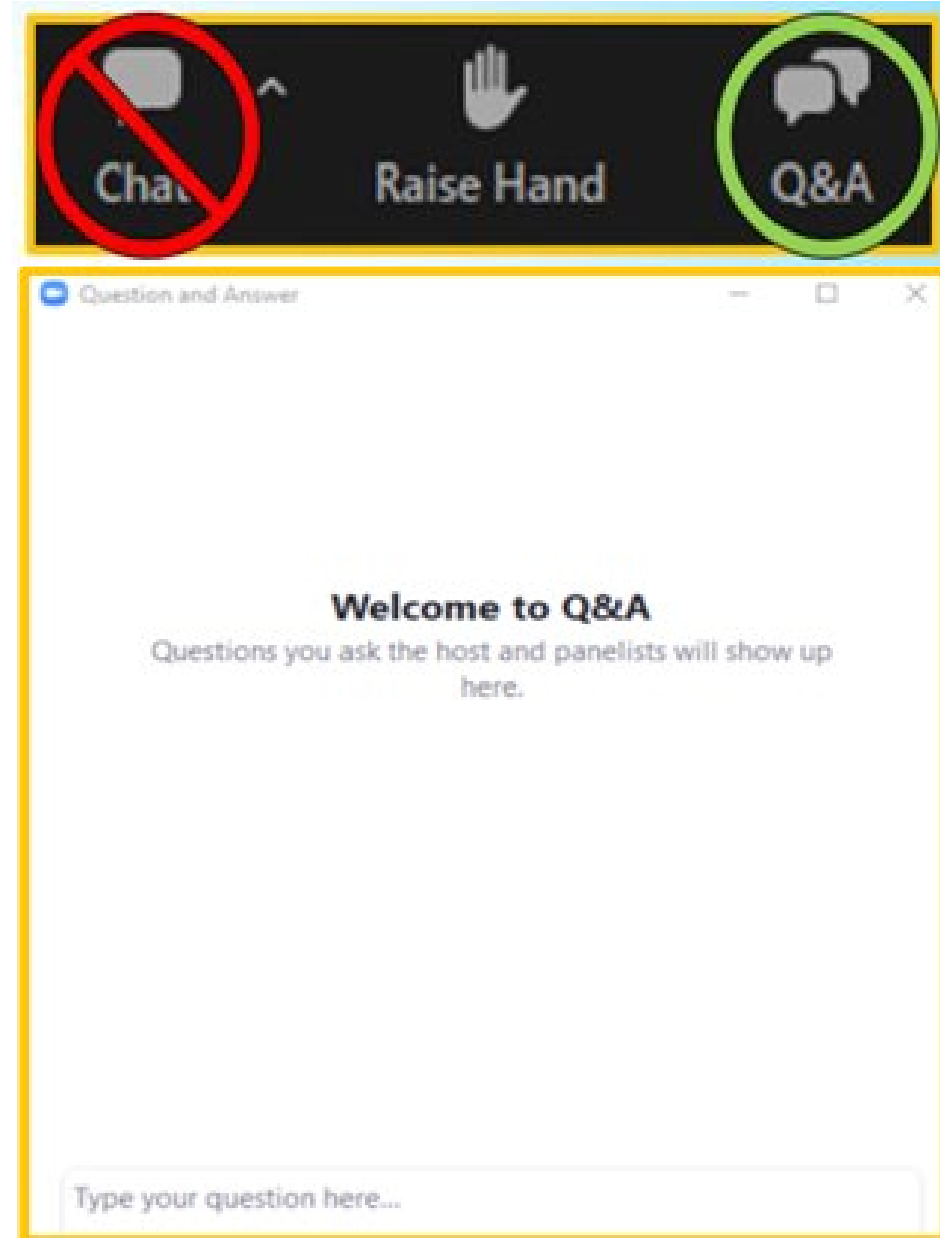
Record



Show Captions

Questions and Answers

- Use the chat for general communications and the dedicated Q&A pod for questions
- Select “Q&A” from the toolbar and enter your question into the field at the bottom of the “Q&A” window
- Answers to all questions asked during the webinar will be compiled, then published to the CWOP web page



Housekeeping

Attendees will be muted and then taken off mute to ask questions

- Use the chat for communication
- This webinar will be recorded
- Answers to all questions asked during the webinar will be published on the CWOP web page

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Rural Strategic Engagement Background

Agency wide effort to improve delivery of services and remove obstacles from accessing services:

- One-stop shop clinics
- No-wrong door policy
 - Cross-Training Staff
 - Data Sharing
- Development of Outreach Assets



State of California
Department of
Industrial Relations



ALRB
AGRICULTURAL LABOR
RELATIONS BOARD

JUSTICIA
EN EL CAMPO



One Stop Shop Clinic Background

Build on existing and past outreach efforts:

- CWOP (COVID-19 /California Workplace Outreach Project)
- Labor Rights Caravans
- LCO clinic model in Santa Maria and Central Valley

Goals

- **Empower** farmworkers, CBOs and advocates with information about worker rights
- **Improve** capacity for the community to use our services and to reach out to us
- **Enhance** collaboration amongst State Agencies and with local trusted partners

Objectives

- **Provide** both **informational presentations** as well as **one-on-one** consultations to address specific questions and to help workers that have complaints/claims.
- **Promote** a **trauma-informed approach from our staff** to encourage farmworkers to exercise their rights and file claims and complaints with us
- **Engage and collaborate** with farmworker communities that we have not engaged with before or have done limited outreach to.
- **Provide a physical presence** of LWDA partners to engage with farmworkers.
- **Build spaces** where **staff across agency work together** to deliver services to farmworkers

Services

- The One Stop Shop clinics will offer the following services:
 - **Access** to all LWDA departments
 - **Informational** presentations
 - One-on-One **assistance** and **consultation**
 - Complaint **intake**
 - **Legal and Interpretation** services

Evaluation

- We will be working with the Possibility Lab to study the impact of the clinics. Possibility Lab will:
 - Research best practices
 - Assist in drafting and adoption of protocols
 - Conduct interviews with grantees and individuals receiving services to assess impact of clinics
- Grantees will be required to work with Possibility Lab

Next Steps

1. Applicants will apply to the program
2. Grantees are selected
3. Meeting between agencies and grantees to draft the protocol for clinics
4. Engage with Evaluation Team to identify metrics and study plan
5. Confirm physical sites for clinics
6. Finalize agenda for clinics and services to be offered
7. Launch clinics

Pictures from Similar Events



LCO Santa Maria
Clinics
November &
December
2023

