STATE OF CALIFORNIA 1 2 DEPARTMENT OF INDUSTRIAL RELATIONS 3 California Barbering and Cosmetology DAS File No. 10230 4 Unilateral Apprenticeship Committee **DECISION ON APPEAL OF** 5 (California Barbering and Cosmetology SUSPENSION 6 Apprenticeship Learning Center, Inc.) 7 8 9 INTRODUCTION 10 On June 5, 2024, the Division of Apprenticeship Standards (DAS or Division) 11 provided written notice to the California Barbering and Cosmetology Unilateral 12 Apprenticeship Committee, also known as the California Barbering and Cosmetology 13 Apprenticeship Learning Center, Inc. (CBCALCI), that the Division was suspending 14 the registration of new apprentice agreements presented by CBCALCI. On June 10, 15 2024, CBCALCI filed an appeal of the suspension and provided documentation in 16 support of its appeal. Now, having considered the record before me, including the 17 Division's written reasons for the suspension and CBCALCI's arguments and 18 supporting materials on appeal, I deny CBCALCI's appeal and affirm the suspension. 19 PROCEDURAL HISTORY 20 In July 2023, former DAS Chief Eric Rood sent CBCALCI a 30-day notice of 21 deregistration, which provided notice of four violations that merited withdrawing state 22 approval of CBCALCI's program but also detailed specific steps to correct those 23 violations. (Cal. Code Regs., tit. 8, (Regulation) § 212.4, subd. (b)(1).) CBCALCI 24 timely responded to the notice on August 25, 2023, after its request for an extension 25 of time to respond was granted. 26 In its response, CBCALCI made an unsupported claim that it was "setting up a 27 payment agreement" for the \$50,000 penalty citation issued by the Bureau of Private 28

Postsecondary Education (Bureau or BPPE) on March 25, 2020. And other than
 claiming that it was exempt from BPPE's jurisdiction, CBCALCI failed to address why
 it ignored BPPE's accompanying March 25, 2020 order of abatement.

In response to the allegation that CBCALCI charges its apprentices 4 unreasonable fees, CBCALCI countered that its fees were low compared to private 5 schools and stated the fees were justified by its expenses. Finally, CBCALCI 6 asserted that it was "collecting names to hold a drawing for the advisory panel for 7 apprentices," and that CBCALCI "will notify DAS by the end of September [2023] of 8 the number of apprentices voting, time, date and location of secret ballot election" for 9 the advisory panel. The deregistration notice found that CBCALCI did not have an 10 advisory panel, which ensures meaningful representation of the interests of 11 apprentices in the management of the program. Nowhere in CBCALCI's response 12 was there indication that any of the violations identified in the deregistration notice 13 were fully corrected. 14

On June 5, 2024, current DAS Chief Curtis Notsinneh sent a second 30-day 15 deregistration notice to CBCALCI. The second notice restated many of the same 16 violations identified in the first deregistration notice and gave CBCALCI until July 10, 17 2024 to respond, again with specific instructions on how to correct the violations. 18 Concurrently, the Division also sent CBCALCI written notice that it was suspending 19 the registration of new apprentice agreements. The written notice stated the reasons 20 for the suspension were due to CBCALCI's continuing violations, including ignoring 21 BPPEs citation and order of abatement and continuing to charge apprentices 22 unreasonable fees for the program. 23

The written notice explained that the suspension is necessary "because apprenticeship programs that do not comply with applicable law and regulations are doing a disservice to new apprentices that sign up with the program." CBCALCI timely appealed the suspension by way of a letter and supporting documentation, which was intended to "show cause for lifting suspension."

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ISSUES RAISED ON APPEAL

In its appeal, CBCALCI does not argue that the written reasons for the
Division's suspension were inaccurate or baseless. Instead, CBCALCI presented
evidence that it had paid \$2,000 towards the March 25, 2020 BPPE citation and
stated that it would continue to pay \$2,000 per month until the \$50,000 citation was
paid off. In addition, CBCALCI provided some documentation and an explanation for
its monthly expenses, ostensibly to show that its fees are reasonable.

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DISCUSSION

A. The Division's Oversight Responsibilities

10 The Chief and the Division "shall foster, promote, and develop the welfare of 11 the apprentice and industry, improve the working conditions of apprentices, and 12 advance their opportunities for profitable employment." (Lab. Code, § 3073, subd. 13 (a).) In fulfilling this statutory mandate, the Division has been granted broad authority 14 to oversee apprenticeship programs and monitor whether they comply with relevant 15 laws and standards. For instance, the Division is responsible for evaluating 16 apprenticeship programs to "ensure that the program evaluated is complying with its 17 standards." (§ 3073.1, subd. (a).) The Division may also obtain a civil injunction against any violation of apprenticeship laws. (§ 3084.5.) 18

19 As the state agency that grants approval of apprenticeship programs (\S 3075), 20 the Division may also withdraw state approval through what are known as 21 "deregistration" proceedings. (See Regulation § 212.4.) If the Division "finds evidence 22 that information provided to it by an apprenticeship program has been purposefully 23 misstated the division shall immediately investigate and determine whether an 24 evaluation of the program or deregistration is necessary. After such investigation, the division may initiate the deregistration process to withdraw state approval of the 25 26 program." (§ 3073.1, subd. (f).) If an apprenticeship program has willfully violated any 27 relevant laws, regulations, or orders, the Division "may initiate the deregistration 28 process to withdraw state approval of the program." (§ 3073.1, subd. (b).)

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B. The Process to Suspend Registration of New Apprentice Agreements

Separately, the Division may suspend registrations of new apprentice agreements presented by an apprenticeship program by providing written notice of the reasons for the suspension. (§ 3073.1, subd. (c)(1).) The Division must provide written notice "at least 10 days before the suspension is effective." (*Ibid.*)¹

If deregistration proceedings to withdraw state approval are not initiated within 6 45 days of the effective date of the suspension, the suspension is automatically lifted. 7 (§ 3073.1, subd. (c)(2).) However, if deregistration proceedings are pending when the 8 notice of suspension is served, or the Division initiates deregistration proceedings 9 within 45 days of the effective date of the suspension, the suspension will remain in 10 effect until (A) a decision on the deregistration is final; (B) the Division dismisses the 11 deregistration proceedings; or (C) the Division lifts the suspension, upon a showing of 12 good cause. (§ 3073.1, subd. (c)(3).) 13

Within 10 days of the effective date of the suspension, a program may appeal the suspension to the Administration of Apprenticeship. (§ 3073.1, subd. (d).) If the Administrator of Apprenticeship does not act within 30 days, the appeal is deemed denied. (*Ibid.*) With this process in mind, I turn to the Division's suspension notice and CBCALCI's appeal.

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C. The Division's Reasons for Suspension Are Valid

The Division's June 5, 2024 written notice provided two main reasons for the suspension. First, the Division detailed how CBCALCI disregarded BPPE's \$50,000 citation and order of abatement, which was issued on March 25, 2020. (Ed. Code, §§ 94944, 94936, Cal. Code Regs., tit. 5, § 75020.) Although CBCALCI appealed the citation and order of abatement to BPPE, it failed to appear for the duly-noticed

 ¹ For apprentice agreements approved by a joint apprenticeship committee, the
 program must send apprentice agreements to the Division for registration. (Regulation
 § 206, subd. (a).) For all other agreements, the program must send the apprentice
 agreements to the Division for review and approval by the Administrator of
 Apprenticeship, and once approved, the Division must register the agreement.

²⁸ (Regulation, § 206, subd. (b).)

hearing, and a default decision was issued on September 2, 2021. CBCALCI then
proceeded to ignore BPPE's citation and order of abatement until June 10, 2024,
when it filed this appeal and paid \$2,000 to BPPE.

CBCALCI stated in its appeal that it paid \$2,000 and committed to paying 4 \$2,000 per month until the citation was paid off. While these actions are steps in the 5 right direction, the fact remains that CBCALCI deliberately disregarded BPPE's 6 citation and order for years, even after the Division sent out its first deregistration 7 notice. The payment also does not change the fact that when the Division served its 8 notice of suspension, the citation and order of abatement were, and continue to be, 9 outstanding. CBCALCI appears to have never complied with BPPE's order of 10 abatement, and the appeal does not claim that CBCALCI has ever complied with the 11 order in any part. The Division's stated reason for suspension is valid and 12 uncontroverted. Had the notice of suspension never issued, it was more than likely 13 that CBCALCI would have continued ignoring the citation and order. 14

Another reason given for the suspension was because the Division found that 15 CBCALCI was charging apprentices excessive fees and was unable to demonstrate 16 how the fees were reasonable in relation to the expenses the program was incurring. 17 "Reasonable costs for expense incurred may be charged after an applicant has been 18 accepted into the program." (§ 3091.) CBCALCI was found to charge either \$5,500 (if 19 paid in full) or \$8,000 (if paid in installments) per apprentice, and an additional \$1,500 20 for books and materials. The Division estimated that CBCALCI was potentially taking 21 in at least \$46,000 per month in revenue for the fees CBCALCI was charging, 22 assuming a conservative estimate of only 200 active apprentices. 23

As a part of its appeal, CBCALCI included lease agreements for two of its locations and various invoices for utilities, insurance, and supplies. CBCALCI also included a document that listed all of the monthly costs, amounting to \$44,500 per month (\$34,550 for payroll, and \$9,950 for rent and other expenses). The document, however, did not provide any detail on the payroll expenses, aside from listing the

first names of 17 employees and the amount they were supposedly paid. CBCALCI
 also failed to include any documentation supporting the payroll expenses.²

As the state agency responsible for overseeing apprenticeship programs, the 3 Division has knowledge of what fees other programs are charging and experience 4 regarding what amount of fees appears to be reasonable. (§§ 3073, 3073.1.) The 5 Division found CBCALCI's fees to be excessive, and there has been no showing that 6 the Division's assessment was inaccurate. The DAS Chief sent the first 30-day 7 deregistration notice in July 2023 and requested documentation to demonstrate the 8 reasonableness of CBCALCI's fees. Despite nearly a year's time, CBCALCI failed to 9 submit any documentation supporting its payroll expenses, which represent the bulk 10 of CBCALCI's monthly expenses. Given this lack of documentation, the Division's 11 action to suspend the registration of new apprentice agreements from CBCALCI was 12 reasonable to protect new apprentices from being charged excessive fees. 13

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CONCLUSION AND DECISION

The appeal is denied. The Division's suspension of registration of new
apprentice agreements from CBCALCI is affirmed and will remain effective until the
pending deregistration proceedings are resolved. (§ 3073.1, subd. (c)(3).)

Any further action CBCALCI takes to comply with BPPE's citation and order of abatement or any further documentation about the reasonableness of its fees may be submitted to the DAS Chief, who may consider whether the submissions constitute a showing of good cause to lift the suspension. (§ 3073.1, subd. (c)(3)(C).)

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Date: July 1, 2024

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Katrina S. Hagen Director of Industrial Relations Administrator of Apprenticeship

² It is noteworthy that CBCALCI's stated monthly expenses (\$44,500) nearly
 matched the Division's conservative estimate of the monthly fee revenue (\$46,000).