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DEPARTMENT OF INDUSTRIAL RELATIONS

INDUSTRIAL WELFARE COMMISSION

Public Meeting

November 8, 1999 State Capitol, Room 112 Sacramento, California

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1	PROCEEDINGS
2	000
3	COMMISSIONER CENTER: Good morning, everyone. As
4	noticed, this is an informational fact-finding hearing on
5	Senate Bill 60, implementation of the 8-hour day.
6	With that, I'd like to call the roll of the other
7	commissioners so we can open up the meeting.
8	Leslee Coleman?
9	COMMISSIONER COLEMAN: Leslee Coleman.
10	COMMISSIONER DOMBROWSKI: Bill Dombrowski
11	COMMISSIONER BROAD: Barry Broad.
12	COMMISSIONER CENTER: And Chuck Center. Seeing we
13	have a quorum, we'll commence our meeting.
14	What I'd like to do is just have individuals come
15	forward and testify and make comment. If you have written
16	comment, we would ask you to have seven copies to provide
17	for the Commission.
18	And what we're going to do today and next week is
19	try to gather as much information on the impacts of AB 60
20	and try to provide as much guidance as we can, as early as
21	we can in January, as to the effects of the changes in the
22	overtime law.
23	With that, some oh, we have to also approve the
24	minutes of the last meeting.
25	Has everyone read the minutes of the last meeting?

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1 Do I have a motion to approve the minutes? 2 So moved. COMMISSIONER COLEMAN: 3 COMMISSIONER CENTER: Second? 4 COMMISSIONER BROAD: Second. 5 COMMISSIONER CENTER: All in favor, say "aye." 6 (Chorus of "ayes") 7 COMMISSIONER CENTER: Opposed? 8 (No response) 9 COMMISSIONER CENTER: The minutes are adopted. 10 With that, we had some individuals that called 11 ahead of time that would like to come up and testify first. 12 They called this morning. 13 The first one with that request to testify is 14 Willie Washington, with the California Manufacturers 15 Association. 16 MR. WASHINGTON: Good morning, Mr. Chairman, 17 Willie Washington, with the California members. 18 Manufacturers Association. Thank you for the opportunity to 19 speak, not necessarily first, but I did want to comment 20 earlier because a lot of the testimony that you're going to 21 hear today will have a great deal to do with what the 22 manufacturers are going to be doing a little later on. 23 I did prepare a very short comment letter for you

24 that is being distributed, and I'll kind of limit myself to 25 that this morning because we're still in the information-

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1 gathering stage.

First of all, I wanted to bring to the attention of the Commission that the number of changes AB 60 makes are really, really quite overwhelming. And this is one of the primary concerns that we have, is that there's so much for the Commission to do before January 1, when this bill goes into effect.

8 Of primary concern to the California 9 manufacturers, and the point that I'm going to be delving on 10 or speaking to at almost every opportunity, will be the 11 prohibition on the 12-hour shifts that will impact the 12 manufacturers more directly. Our concern here is that, 13 under the current law, under AB 60, an employer is going to 14 be -- it's going to prohibit the use of a 12-hour shift 15 without the payment of overtime before 40 hours of work in a 16 workweek.

Now, this has a real big problem because, for many of our members, that is the mainstay of their working. In other words, when we have employers who are working 24 hours a day, seven days a week, 365 days a year, the 12-hour shift is a mainstay. And to put them at a disadvantage of requiring that they pay overtime on a daily basis will have a negative impact on their competitiveness.

24 I have manufacturers who will be coming forward 25 who are in those particular situations, and many of them

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1 will also be bringing their employees along with them to 2 give you some idea of the impact that that's going to have 3 on them, on them in terms of their competitiveness, and in 4 terms of the employees, how it's going to reshape their 5 And I think you're going to be quite surprised, and lives. 6 you're going to find a great deal of interest on the part of 7 those employees who have changed from the rotating 8-hour 8 days to the 12-hour shifts. And so, I'm looking forward to 9 their coming forward and testifying on that particular area.

10 In addition, we found it very, very difficult to 11 quantify this. I've been asked before the quantify this, 12 the impact that we continue to say it will have on 13 manufacturers. The Commission and others keep asking us to 14 quantify that, and it has been extremely challenging and 15 We're still trying to do that, and very difficult to do. 16 we're making one last effort, all-out attempt to do that. 17 And maybe by the 15th of December meeting in Los Angeles, we 18 hope to be able to quantify the impact that it will have on 19 these employers, and perhaps even on California's economy. 20 So, that's a target that we're shooting for, to try to 21 provide you some information as to the negative impact of 22 this prohibition on 12-hour shifts.

We're also concerned about the volume of the changes and the complexities of all of the changes that we have to go through. I've read the bill many times over, and

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1 the bill is extremely, in many instances, ambiguous.

2 Certainly it's contradictory, because in some instances you 3 have the labor law which takes precedence over your 4 regulatory issues, and yet and still you have back-and-forth 5 exchanges as to who will be making the rules on what 6 particular issues. And we think this makes it extremely 7 difficult for the employers to understand and to be able to 8 work with something that is so difficult to understand with 9 any degree of certainty that what they're doing is right.

10 And we think this is particularly germane 11 considering that this bill also includes some new, fairly 12 harsh monetary penalties. And to hold an employer 13 accountable for something that they're not yet able to 14 understand and to put into place in the workplace and to 15 comply with the law, we think, is just not fair. So, that's 16 one of the things that we would like for you to consider as 17 a way of dealing with that, considering the fact that the 18 bill is going to go into law on January 1, regardless of 19 what we do here, what we get resolved, and so the employers 20 are going to need some form of safe harbor as far as these 21 penalties and things are concerned, if the Commission has 22 not resolved it by the 1st of January.

I had indicated before that I had more questions than I did testimony, and that's still true. But this -- I decided, after going over the bill, that it was much, much

1 too complicated, and too many of them, to bring forward at 2 this time. So, what I did is I took those that are the most 3 immediate, the ones that are the most urgent for the 4 employers, the ones that they need to have an answer on now, 5 and I did comment on those.

6 For example, the number of questions that I've 7 received regarding whether or not an employer who had read 8 AB 60, if they can take a vote now that would be recognized 9 in 2000. Could they comply with 2000 by vote and have those 10 things registered in 1999, and would they be applicable or 11 acceptable in 2000? That's one of the questions that is 12 raised again and again and again.

13 The bill had what we call a grandfathering portion 14 in there for some of the members -- some of those members 15 are CMA's members -- that attempted to allow those employers 16 who had voluntary plans, who had complied with the law and 17 were working up to 10-hour days, to continue those if they 18 were in effect on July 1 of 1999. The problem is that the 19 bill also required that all of those people volunteer again, 20 in writing. And again, the question becomes, if those 21 people volunteer again in writing in 1999 so that the 22 program is still legitimate in 2000, is that going to be 23 Is that going to be legitimate? Would the effective? 24 commissioner view that as having been done properly? 25 Other problems deal with -- some complications

1 created by the bill is that it reinstates, for example, the
2 old wage orders, the pre-1998 Wage Orders 1, 4, 5, 7, and 9.
3 And it reinstates those, and it implies that we go back and
4 we reimplement all of the things that we were doing prior to
5 the changes that were made in 1998. But because AB 60
6 specifically does away with many of the things that were in
7 the old wage orders, it creates a dilemma for us.

8 For example, if an employer is operating an 9 alternative workweek under one of these orders, for example, 10 would they be required to requalify the program under AB 60, 11 for example? Even though they are operating under one of 12 those old orders, come 2000, the criteria is different. And 13 will they be required to requalify those programs?

14 Will the various exemptions that are contained in 15 these orders, for example, be valid? For example, a parent, 16 spouse, children of the employer and so forth are currently 17 exempt. AB 60 specifically requires that they also be 18 subject to overtime payments. And yet this will be in the 19 old wage orders where they were exempt that we're going back 20 to. And the question becomes, what takes precedence, the AB 21 60 rule of the law or these regulations that we're 22 reimplementing come January 1 of 2000?

And then there's some language in the bill. One
of them in specific -- in specific that we're concerned
about is what is an employer's overtime obligation to an

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1 employee who works on a seventh -- on any seventh day of a 2 workweek? And again, it might be just semantics or the way 3 that the bill is written that it really didn't mean what it 4 says. But without indicating in the bill that the days of 5 work have to be consecutive or something of that nature, it 6 implies that a person who works on the seventh day would be 7 due overtime pay, even if that was the only day of the week 8 that they worked, or even if it was the third day of the 9 week that they worked. Whatever your workweek happened to 10 be, according to this section, it would mean that overtime 11 would be due on any seventh day that you work. So, that's 12 another clarification that we need, and need that fairly 13 quickly.

14 Some of the other requirements of the bill are 15 very, very complicated, and that's why I decided that we 16 really need -- I needed to have more quidance from my folks. 17 For example, creating a menu of alternative work schedules, 18 without more definitive quidelines, is, you know, possibly a 19 problem for employers. For example, under AB 60, only the 20 employees get to choose what schedule that they would be 21 willing or able to work. Now, if you had several schedules 22 and employees chose to work the first one or the first two, 23 and the third or the fourth shifts, or whatever they 24 happened to be, did not have enough people left over to man 25 them, there's nothing in there that would require the

1 employer or allow the employer to dictate which one of those 2 employees would have to work on a shift that they did not 3 want. If you were using a menu of alternative shifts, 4 that's the type of problem that this would generate if we 5 don't have some more definitive guidelines coming out of the 6 Commission and others on how the employee can do that.

7 Developing a one-size-fits-all secret ballot 8 process or disclosure requirement also creates a problem, 9 and it's going to be somewhat difficult. I know that from 10 having talked with my members. I have some members where 11 one particular avenue would be acceptable, and is not 12 acceptable to another large segment of my employee 13 population. In fact, that's precisely why I'm not able to 14 provide you with some recommendations in that particular 15 area now. And I just want to make you aware of the fact 16 that until I have some greater input from my members, I will 17 not be able to do that.

However, we are scheduled -- the Manufacturers Policy Committee that deals with this issue is scheduled to meet on the 19th of this month. And at that time, we will be discussing this. And hopefully, I'll get enough guidance at that time to be able to come back to you with something that we think would be something that the employers as a whole in manufacturing could work with.

25 Fundamentally, this is such a complicated issue

1 that the Manufacturers Association understands that it is 2 the law. We just want to make sure that our employers know 3 and understand what the law is. In trying to interpret the 4 law and implement the law, the Manufacturers Association 5 fully intends to work with the Commission and others, and 6 with the Labor Commissioner, to ensure that as this bill is 7 being developed and implemented, that we have input and to 8 work with you to try to make it a workable proposition for 9 both the employers and the employees of California.

10 Thank you for the opportunity to testify. And if 11 you have any questions, I'll be happy to answer them at this 12 time.

COMMISSIONER DOMBROWSKI: Just a question, Willie,
on this. You talked about quantifying the economic impact
on your members. Are you going to be able to give us
anything on the economic impact on the employees?

MR. WASHINGTON: Actually, that's the easiest part
because all of the employers that are working these
schedules can give me that quite quickly. And the answer is
yes.

21 COMMISSIONER BROAD: Willie, on some of those
22 issues that you've raised, I've thought about them myself,
23 and I think some of them, we've really got to avoid the
24 "Chicken Little" scenario and make more out of this than the
25 bill actually did.

1 For example, the bill clearly says that the 2 Commission can retain or eliminate any exemption from 3 provisions regulating hours of work that was contained in 4 any valid wage order in 1997. So, if it restores wages 5 orders, you know, temporarily, you know, on January 1, the 6 bill says, they're restored, and they're restored with all 7 their exceptions in them. And I don't think there's 8 anything in the bill, for example, that intended to overturn 9 the exemption of, you know, family members, or the one that 10 deals with trucking or public employees or anything else. Ι 11 don't -- I believe that the bill was intended to restore 12 daily overtime to people who lost it and to give them the 13 choice of having alternative workweek arrangements. I don't 14 think it was intended to say that every exemption that were 15 in valid wage orders at that time is wiped out and we're 16 starting from zero with nothing.

17 So, I think, to some extent, we need to avoid, you 18 know, getting overwrought about this and to sort of --19 because some of the issues you raised are very legitimate. 20 I also think that, to some extent, some of it's outside of 21 the purview of the IWC. That is to say, how the Division of 22 Labor Standards Enforcement intends to enforce these things 23 is part of the issue. Now, it seems to me that if an 24 employer complies with the provisions of the bill in terms 25 of holding an election, and wishes to try to do that by

January 1, 2000, that it's -- and follows those provisions, I would think it would be quite unfair to then impose some tremendous burden on them, from an enforcement point of view, because they did it in advance of the IWC considering the issues.

6 There is some, I think, small risk there that they 7 do it wrong, that we make some change to the way things were 8 done in 1997, or as we hear the issue, but it's just hard 9 for me to believe that with all, you know, the problems of 10 employees who aren't being paid the minimum wage at all in 11 certain industries, or whose rights are being violated, that 12 the Division of Labor Standards Enforcement has plenty to do 13 without going after employers who are trying scrupulously to 14 comply with this.

15 MR. WASHINGTON: I'm encouraged by your comments, 16 Commissioner Broad, because I'm hoping that that's the case, 17 and that where it's appropriate, that the Commission can 18 speak to that point, that that was not the intent, even 19 though that's what the bill says in many instances. That 20 would be very helpful if the Commission was to echo your 21 sentiments there that that was not the intent of the law and 22 do clarifications of that.

And I would also say that I'm totally in agreement with you that the Labor Commissioner can play a very, very critical role in this process, because, fundamentally, if

1 they are able to provide some safe harbor, so that when I 2 tell my employers, "Yes, you can do this," they don't have 3 to worry about subsequently being fined or found in 4 violation of the law. That would help a lot. So, your 5 comment, for me, is very encouraging, because if the 6 Commission are recommending this -- and I'll ask if the 7 Labor Commissioner would have a representative here so he 8 could kind of hear those discussions -- that would be very, 9 very encouraging for me. I'd be able to provide better 10 answers to my members as they call me on this. So, I'm very 11 encouraged by your comments on that.

12 COMMISSIONER CENTER: Thank you, Mr. Washington. 13 And we did invite the Labor Commissioner and their chief 14 counsel, and we thought they were going to be here today. 15 Let's hope they will be at the other hearings or come in 16 later to listen to the testimony of both sides affected by 17 the legislation. But the bill's sponsors are here today. 18 Maybe either at this meeting or the next meeting, they can 19 address some of your concerns.

And I think it's our -- everybody's feelings on the Commission to make it as fair and easily enforced for the employers out there as we possibly can. Now, because this is a fact-finding, we have no official positions on your questions, but we will take them into consideration. Thank you.

1

MR. WASHINGTON: Thank you.

2 COMMISSIONER CENTER: The next speaker is Jon
3 Ross.

4 MR. ROSS: Good morning. Jon Ross, on behalf of5 the Restaurant Association.

6 It took me by surprise. I thought I signed it at
7 the bottom, but I'm happy to -- happy to kick it off.

8 In the interests of time and the audience gathered 9 here today, we have a number of people within the 10 association, hundreds who would like to comment on various 11 parts of this issue. They're not pounding on the doors here 12 We intend to present testimony more fully next week today. 13 in San Francisco. Following up on what Mr. Washington said, 14 however, we would like to bring your attention to one issue 15 that we think is -- excuse me -- worthy of your early 16 review.

17 Our interest goes specifically to the various 18 provisions in the bill that ask the Commission to review the 19 manager exemption. One aspect of that is a requirement 20 under the new law that a manager receive two times minimum 21 wage. It's unclear to us, and it's unclear to a number of 22 lawyers that we've had look at that, when that particular 23 provision becomes effective. The language is couched in 24 terms of your ability to create new exemptions, and it's 25 unclear whether that requirement kicks in on July 1, 2000 --

or January 1, 2000. We would suggest that as you're prioritizing your list of issues, considering what to do over the next few months, it's critically important to those employers who are trying to set payrolls and everything else for January 1 to have some guidance, whether it comes from this board or another, as to what the -- when that requirement kicks in.

8 Our read is it -- you know, a very strong argument 9 can be made that that requirement takes effect the 1st of 10 July. Given that all the other exemptions and reviews and 11 studies are to take place by that date, for simplicity of 12 bringing employers into a new system, it might make some 13 sense to have all of that happen at once rather than have 14 this happen in stages over the course of the next few 15 That's -- that's one comment we'd like to add. months.

16 Second, we look forward as an association to 17 working with you as you conduct studies and reviews of the 18 manager issue generally. This has been an area of some 19 concern for restaurants. We're a service industry. The 20 standards that have been in place before on how you 21 determine activities that constitute management activities 22 have been problematic for some of our members. And as we 23 move forward in the next months, we would like to engage in 24 a dialogue on how that standard may be better expressed so 25 that it reflects the reality that our folks see today.

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1 That concludes our comments today, and we will2 present more testimony next week.

3 COMMISSIONER CENTER: Any questions from any 4 commissioners?

5 MR. ROSS: I thought I was out clean.

6 COMMISSIONER BROAD: Well, no. I just -- Mr. 7 Ross, my question goes to that issue of the January 1 8 implementation date versus July 1. Now, what the statute 9 says is, "The Commission shall conduct a review of the 10 duties which meet the test of the exemption." However, it 11 basically says that the Commission may establish exemptions 12 and "where the employee is primarily engaged in the duties 13 which meet the test of the exemption, the employee earns a 14 monthly salary equivalent to no less than two times the 15 state minimum wage for full-time employment." It doesn't --16 I don't think that the Commission has any leeway in that --17 that's a statutory directive, and it seems that it's 18 effective, in my view, on January 1, as is, you know, the 19 main provision of the bill, you know, 510, saying that, you 20 know, basically, people get time-and-a-half on January 1. 21 I think it would be wise of you to talk to the

22 Labor Commissioner about their view of it. It's my opinion 23 that we need to reinstate the wage orders that we are 24 ordered to reinstate as soon as we can do that after January 25 1, with whatever other interim directive we need to give in

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1 addition to that. But that provision, it seems to me, looks2 on its face to go into effect on January 1.

3 MR. ROSS: But the interim -- the wage orders that
4 had existed spoke to a different income test for manager.

5 COMMISSIONER BROAD: That's correct.

6 MR. ROSS: And the new statute speaks to creating 7 new exemptions. Presumably, these are acts that would be 8 taken by this board subsequent to the effective date of the 9 legislation. And so, the question, I think, is are you 10 implementing the old rule and the old standard pending some 11 action to create a new exemption, or does the statute by 12 itself create a new exemption with new terms as of that 13 date?

14 And at least the preface to that section speaks to 15 this Commission having the authority to create an exemption 16 that contains an element such as two times the minimum wage, 17 so that the -- we're not here to make a substantive or 18 policy argument on the merits of \$2,000. We're not -- or 19 two times minimum wage -- excuse me. But we do think 20 there's a legitimate issue as to when that new standard 21 takes effect. And you and I, as lawyers, can sit here and 22 have a debate, and a lot of other lawyers are too, and I 23 guess our point is we ought to be creative in ways that we 24 can, one way or the other, resolve this issue in a rather 25 public way so that a lot of employers don't have to go to,

you know, the expense of hiring me and you to go out and
 tell them how this works.

3 COMMISSIONER BROAD: So, you want a definitive4 answer as soon as possible.

5 MR. ROSS: Yeah. And we would suggest that -- you
6 know, that a good answer is to delay implementation of that
7 particular requirement --

8 (Laughter)

9 MR. ROSS: -- until July 1st.

10 COMMISSIONER CENTER: Thank you. We'll give you a 11 fair answer.

12 MR. ROSS: Thank you.

13 COMMISSIONER CENTER: The next speaker is Ann14 Greenhill.

15 MS. GREENHILL: I work for an organization in Yolo 16 County called Summer House, and we provide a variety of 17 services to people who have developmental disabilities. I**′**m 18 also here as a representative of the California Respite 19 Services Association. We're an organization of 33 respite 20 agencies in California, which is approximately two thirds. 21 COMMISSIONER CENTER: Ma'am, could you bring the 22 mike a little bit closer? It's recording. 23 Should I start again? MS. GREENHILL: Okay. 24 COMMISSIONER CENTER: No. I just wanted you to

25 bring it closer.

MS. GREENHILL: Okay.

1

The California Respite Services Association represents 33 agencies, which is approximately two thirds of the respite agencies in California. And we represent about 3,000 families in the state. I coordinate the respite program for Summer House to seventy families.

7 And the purpose of respite is to provide care, 8 childcare, so that families can receive occasional relief 9 from caring for their children with developmental 10 disabilities. We provide respite care to children and 11 adults with mental retardation, autism, cerebral palsy, 12 seizure disorders, and other disabling conditions. Our 13 respite workers qualify under the updated Wage Order 15-86 14 as personal attendants.

15 I'm here to advocate for continuing the Wage Order 16 15-86 personal attendant exemption from overtime. If the 17 exemption is not continued, there will be a serious negative 18 impact on our families and the respite workers who provide 19 the care.

By way of background, I want to tell you that all respite agencies are funded by the Department of Developmental Services, and we all receive an hourly rate of reimbursement. This rate is based upon the respite worker's salary of \$6.56 per hour, payroll costs, and also includes an administrative reimbursement. For many respite agencies,

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1 the various rates barely cover our costs; for some, the rate 2 does not cover our costs and we operate at a deficit, which 3 is managed by fundraising or other income the organization 4 has managed to generate.

5 Although we are constantly advocating for higher 6 rates of reimbursement, nonprofit respite agencies simply 7 cannot afford to pay overtime to our respite workers. For 8 example, my agency receives a reimbursement of \$11.80 per 9 hour, which includes the \$6.56 per hour respite worker wage 10 and approximately \$1.00 in associated payroll costs. An 11 overtime rate of one and a half times the \$6.56 salary and 12 the payroll taxes would cost us most of what we are 13 reimbursed. It will not take many overtime hours to deplete 14 our organization's ability to fund respite services. For 15 programs that are already losing money, this makes the 16 situation even worse.

17 I'd also like to explain respite care from the 18 family's point of view. Respite care is provided in the 19 family home and the hours are as varied as each family's 20 need. Respites longer than 8 hours are common, since many 21 families want to spend more than 8 hours away from home at 22 one time. Some families use their respite time to go away 23 for an overnight, which would always exceed the 8-hour 24 schedule. It is intrusive and disruptive for a family and 25 their children to have more than one person providing the

1 care. For respites longer than 8 hours, I know that many 2 families will have concerns about their children's care, 3 schedules, and routines with more than one person providing 4 the care. Children with developmental disabilities require 5 continuity of care and consistent interactions with the same 6 respite worker. Parents will lose the peace of mind that 7 comes from knowing that the person they leave their children 8 with will not be there when they get home. For respites 9 longer than 8 hours, they will not be able to give face-to-10 face, specific instructions about their children to each 11 respite worker, and this is very disconcerting for a parent. 12 Parents do not want to rely on several care providers to get 13 the respite care they need.

Because most agencies will not be able to pay overtime, and many families will not want more than one care provider at a respite, we will not be able to meet their needs. Without the overtime exemption, there will be a hardship for parents of children with developmental disabilities.

I also want to address this issue from the respite worker's point of view. It's very important for you to know that respite workers are not assigned respite work; they are not required to take a respite job. This is an on-call position, and workers are free to accept or decline the respite job offer. It is not the employer who mandates the

1 work, and there is no pressure or threat of job loss if they 2 decline a respite job. Most of our respite workers are 3 usually doing something else as well. They're either 4 students or they have part-time or full-time jobs elsewhere. 5 They like the flexibility of respite work and the 6 opportunity to work as many hours as they want when they 7 want. They fit respite around other obligations. Longer 8 respites, that is, more than 8 hours, are attractive to many 9 workers because they can earn what they need or want at one 10 Their choice of working longer shifts is a benefit to time. 11 them because it fits their schedules and their financial 12 Some like the ability to work more hours less often. needs. 13 If overtime is implemented and respite agencies are unable 14 to pay overtime, then the respite workers will actually 15 suffer the economic consequences.

We already have comments in employees in other programs where the 8-hour daily overtime will have to be imposed, and many of them are disappointed that this will eliminate the flexible work schedules they now enjoy. I am certain that respite workers will also be disappointed.

We hope that you will maintain the exemptions for Wage Order 15-86. If you don't, then we urge the Commission to create a provision which will assure that employers are able to recapture the costs of overtime through some passthrough rate adjustment with our funding source, that is,

1 the Department of Developmental Services.

2 Thank you in advance for understanding the unique 3 nature of our respite providers' employment and our 4 families' special care needs. They're counting on your 5 support in either exempting overtime or assuring additional 6 support to pay the overtime wages. 7 COMMISSIONER CENTER: Thank you. 8 Our next speaker is Connie Delgado Alvarez. 9 MS. ALVAREZ: Good morning. I'd like to thank you 10 for this opportunity to discuss a little bit about the 12-11 hour shift and its importance to the healthcare industry. 12 I wanted to remind the IWC that in the past, after 13 careful consideration, when there was an 8-hour day with the 14 payment of overtime, the IWC, after careful consideration, 15 adopted wage orders that would allow for the exemption for 16 12-hour shifts in the healthcare setting. These 12-hour 17 shifts are so popular to our nurses and our hospitals, our 18 patients. We can see the popularity of these in the fact 19 that most of the contracts -- or many contracts, union 20 contracts, provide for a 12-hour shift without the payment 21 of overtime. 22 Despite arguments that 12-hour shifts may 23 compromise a patient's condition, there is no evidence to 24 prove that, and continuity of patient care has been

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something that has been very important to our members, our

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1 nurses, and our hospitals.

2 The alternative workweek schedule came about for 3 the reasons of allowing nurses to have the flexibility to 4 choose a 12-hour shift and be able to stay at home, take 5 care of family needs, and provide for a way of life that was 6 suitable and desirable to them. So, we wanted to talk a 7 little bit about that. We have a nurse that will be 8 testifying later on this afternoon or this morning to talk 9 about how that impacts their lives and how this affects the 10 overall condition for the shifts in the hospital and for the 11 nurses.

12 12 hours are critical to our industry because we 13 are one of the industries that service the community 24 14 hours a day, 365 days a year, seven days a week, and we 15 never close our doors. So, it's easy for our hospitals to 16 shift in two 12-hour shifts, as opposed to any of the other 17 provisions that are available in the bill. We understand 18 that there are some alternative provisions in the bill, but 19 it does really help for the healthcare industry, with that 20 24-hour staffing need that we have.

And looking about the shortage of nurses in
California, if we would have to shift to 8-hour schedules
for our nurses, we would have to come up with more nurses
available, and we're not sure that those nurses are there
right now. Actually, we've been working in a different area

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1 to try to assure that we would be able to get some more 2 nurses.

So, we just wanted to talk to you a little bit today about the -- hopefully, asking you to take careful consideration and see if you might be able to reinstate the Wage Orders 4- and 5-86 that were amended in '93, because this was the allowance that provided for our healthcare industry to have the 12-hour shifts.

9 I wanted to ask a question, because we have been 10 asking this question before: that if the wage orders that 11 we are going to be reverting to are the Wage Orders 4- and 12 5-86, amended in '93, we'd like to know whether or not those 13 wage orders are going to be available and how those will be 14 distributed to the employers so that, when the bill becomes 15 effective, we will know and be able to tell our members how 16 to get ahold of those wage orders so that they can post 17 them. I know that it's a question that's been asked of the 18 IWC in the past, and we've asked it in additional meetings. 19 And I've been hearing different variations about when and 20 how those documents will be available. So, that's a 21 question of clarification we're looking for.

I'd like to thank you.

23 COMMISSIONER CENTER: Thank you. And in an
24 attempt to answer your question, we're looking at all
25 possible ways, maybe making them available on the Internet,

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1 if it meets legal requirements. But that's -- we're
2 pursuing that.
3 MS. ALVARADO: Will there be some notification

4 sent out just as soon as those will be available? 5 COMMISSIONER CENTER: Yes. 6 MS. ALVARADO: Okav. Thank you. 7 COMMISSIONER CENTER: Any questions from the 8 commissioners? 9 (No response) 10 COMMISSIONER CENTER: Thank you. 11 And per Mr. Washington's request and others, we do 12 have representatives of the Division of Labor Standards 13 Enforcement here now listening, so -- Miles Locker and Tom 14 Grogan. 15 We appreciate you attending the meeting. Thank 16 you. 17 The next speaker is Michele Buhlert. 18 MS. BUHLERT: Good morning. My name is Michele 19 Buhlert, and I'm a staff nurse at Marshall Hospital in 20 Placerville, where my colleagues and I serve the western 21 slope of El Dorado County. Marshall Hospital is the only 22 community hospital between Folsom and South Lake Tahoe. 23 I appreciate the opportunity to be able to speak 24 to you today about Assembly Bill 60 and how losing the

25 flexibility of the 12-hour shifts will affect not only

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1 myself, but my colleagues in nursing.

2 Registered nurses dedicate their careers to 3 In these times of shorter lengths of stay for healing. 4 hospital patients, it is imperative that we're able to 5 maximize the continuity of our patients' care and best 6 utilize the time that we have with our patients and their 7 families. This is crucial time for teaching patients about 8 their surgeries or their disease processes, their 9 medications, preventing complications, and talking with 10 patients and families about how to optimize their wellness 11 and their enjoyment of life.

12 The 12-hour shift allows the nurse caregiver the 13 opportunity to bond with their patient and focus on the 14 tasks, the teaching, and the listening that every patient deserves. With only two shifts every 24 hours, patients are 15 16 spared the constant changing parade of caregivers. Studies 17 have proven that most errors occur within an hour either way 18 of shift change. 12-hour shifts have the potential for 19 decreasing possible errors by one third.

20 Interviews with patients have shown that they 21 become frustrated with having a different nurse every 8 22 hours. Being hospitalized and being ill is frustrating 23 enough.

24 For nurses, being able to spend 12 hours with a25 patient instead of only 8 allows us to better monitor our

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patients' progress towards a favorable outcome. As nurses,
 we have dedicated our careers to healing and serving the
 members of our community. However, as people, we also have
 lives outside the walls of the hospital.

5 I've made Marshall Hospital my career for many 6 reasons, including the unparalleled support and respect that 7 we, as employees, receive from our managers and 8 administrators, the autonomy that we enjoy as members of the 9 healthcare team, and the flexibility of being able to work 10 the hours that we have chosen.

Flexibility is a quality that drew many of us to nursing. We choose to work three 12-hour shifts a week because it fits our lifestyle so well and it allows us to have a life outside the walls of the hospital.

Many nurses have children at home. Working three days a week allows us the flexibility to volunteer in our children's classrooms, to meet with teachers, take our children to the park or to appointments, to spend quality time that five 8-hour shifts a week does not allow.

20 Some of us are also pursing advanced degrees.
21 Working three days a week allows us the flexibility to be
22 successful in our quest for higher education.

23 Some nurses take care of elderly parents or
24 disabled children. Working three days a week allows us the
25 flexibility to meet outside obligations and

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1 responsibilities.

2 Many nurses commute to work, some of us very long 3 distances. A nurse who works three days a week instead of 4 five spends 40 percent less time driving and polluting the 5 air.

6 Working three 12-hour shifts a week allows nurses 7 and their families a better quality of life. It affords us 8 an opportunity to exercise, to travel, garden, swim, ski, 9 visit with the people that we care about, to unwind and 10 recharge ourselves for a demanding career. It allows us to 11 provide better continuity of care for our patients. This is 12 why we, as nurses, have chosen this schedule.

13 We have opted to forego overtime over 8 hours a 14 day for the flexibility of being able to work three days a 15 week and still earn a full wage. Registered nurses are 16 intelligent and educated professionals. I believe strongly 17 in the right of self-determination and personal choice as to 18 where we work, how we work, and when we work. AB 60 does 19 not provide this flexibility and personal choice we, as 20 nurses, need and want.

I appreciate your time and consideration, and I'd
be happy to answer questions if you have any of me.
COMMISSIONER BROAD: I've got a question.

When you -- at your hospital, presumably, some
time ago, you shifted from 8 hours to 12 hours.

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MS. BUHLERT: Correct.

2 COMMISSIONER BROAD: And was that a sort of a
3 unanimously happy decision among the nursing staff, or were
4 there some nurses who were not happy with that?

5 MS. BUHLERT: When my hospital changed from 8- to 6 12-hour shifts, that was before I started working there --7 I've been at Marshall Hospital a little over five years --8 so I can't speak to the history of the vote. Many of the 9 nurses that work there now worked then, and the nurses that 10 I've spoken to in the last few weeks about this 11 overwhelmingly supported the 12-hour shift over the 8-hour 12 shift. My manager is also here today, and I'm sure she 13 could speak more accurately to how that went. But we, as 14 nurses, the nurses I've spoken to, feel overwhelmingly that 15 12-hour shifts not only fit their patients' needs better, 16 but their own personal needs.

17 Does that answer your question?

18 COMMISSIONER BROAD: Thanks.

MS. BUHLERT: I wasn't there then, would be the short answer.

21 (Laughter)

22 COMMISSIONER BROAD: That's fair.

MS. BUHLERT: The fact that Marshall Hospital has
12-hour shifts was a strong factor in my choosing that
hospital to apply to and to stay with. I personally -- I

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can only speak for myself -- I would not work at a hospital
 where 8-hour shifts were mandatory. It's very difficult,
 with my lifestyle, and I feel it's much better for my
 patients.

5 COMMISSIONER CENTER: Thank you.

6 MS. BUHLERT: Thank you.

7 COMMISSIONER CENTER: I'd like to go a little bit
8 out of order now to bring up Julianne Broyles, with the
9 Chamber. She might be able to address some issues that some
10 of the other employers will be testifying on, in her
11 comments.

12 MS. BROYLES: Good morning, Mr. Chairman, 13 commissioners. It's a pleasure to be here and having the 14 opportunity to work with you on an issue that's of great 15 importance to our members and to their workers. We have a 16 side-by-side that I know that probably was provided to you, 17 but to become an official part of the record, we would like 18 to actually hand it in today, because I know that having it 19 officially submitted does give it a little bit more weight.

When we have looked at the issue of the overtime reform over the last several years, it's been one of conflict, it's been one of, in some ways, great excitement for both workers and their employers, because when we view the issue, we look at it in a positive way. We have felt from the very beginning that having the ability to, one,

1 provide our works with the ability to flex hours in a way 2 that lets them meet their worklife obligations in an easier 3 manner, at the same time which does not penalize the 4 employer for doing so, has always been a benefit that goes 5 two ways. And when you look at what the mandate is to the 6 Industrial Welfare Commission, one of which is assuredly to always look out for the best possible impact on the worker, 7 8 from the health -- their health and welfare -- by wage and 9 hour applications. You also have the additional mandate to 10 ensure that jobs remain in the state, that employers have 11 the ability to complete, and that job opportunities are not 12 lost. We know that that is a very, very hard line for this 13 Commission to have to walk over the next few months as you 14 look at how to implement a very, very confusing law, in some 15 ways, and the technical challenges that employers have in 16 implementing this law, is going to be great. And we'll be 17 looking to you for the guidance and the information that you 18 will be able to provide.

19 Like Mr. Washington, we do have probably as many 20 questions as we do the ability to provide information to the 21 Commission at this time. And they have -- something that I 22 don't think just a plain reading of the statute is going to 23 provide to the employers, in terms of how to set up, gear 24 up, and be able to roll out the new millennium with a brand-25 new set of wage and hour rules that, in many ways, are
1 technically very, very impossible to do so without
2 additional guidance on the part of the Industrial Welfare
3 Commission.

4 The definitions within the bill are certainly very 5 troubling to the employer community. For example, Labor 6 Code 500 defines an alternate schedule as "any regularly 7 scheduled workweek with more than eight hours in a single 8 day," but that conflicts with later sections of the same 9 bill that define an alternate schedule as something that has 10 been put through the process, the two-thirds secret ballot 11 vote. And what kind of -- our question -- it's more a 12 question, again -- is there a conflict in those two? Do we 13 now have two definitions of what an alternate workweek is 14 and what an alternate schedule is? And the clarification 15 that the Industrial Welfare Commission could provide on that 16 would be certainly of help to the employer community as 17 they, again, look to provide the flexible schedules where 18 they can, in a manner that works for their workforce, their 19 corporate culture, their business culture in that business.

Additional questions that we do have concern the exemptions. Now, as Mr. Broad had noted earlier, certainly we're not trying to cry, "The sky is falling," but we do have many questions because, again, if you do a plain reading of the statute, it says that all employees are subject to 8-hour overtime. And if that is so, then the

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1 question's been raised on what about family members? How 2 are they treated? What about babysitting performed on a 3 casual basis? How does that now happen?

4 As you heard from the respite care association, 5 they have questions there on the companionship services that 6 they provide. You have issues dealing with certain truck 7 drivers, some parts of the agricultural industry, and 8 contract workers. We have lots of questions on those, and 9 we'll be happy to provide as much information as we can to 10 But, again, we'll be looking for answers as well as you. 11 providing the questions.

12 You do have, of course, your line of work very 13 clearly set out for you, in that you have to specifically 14 address certain industries, such as the ski industry, the 15 fishing -- commercial fishing industry, healthcare industry, 16 by a date and time certain. However, it's been troubling 17 for us to hear in the employer community that there are some 18 that believe that we now are going to cover industries that 19 have never historically been covered by overtime rules 20 before and would certainly be, as an employer 21 representative, opposed to, say, now suddenly saying that 22 on-site construction or logging or mining are now subject to 23 the provisions of AB 60, where historically they never have 24 been before.

Additionally, within your -- within AB 60, you

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1 have the issue of the alternate schedules. Certainly Mr. 2 Washington touched on the issue of the menu of choices. Is 3 it one that the employer sets up and the employees choose 4 But then further questions when you go deeper into from? 5 the problem. Certainly, when we talked with workers on --6 when we went into the alternate schedules that were 7 available under previous law prior to 1997, one of the 8 problems when you got into the situation, you have the 9 employers going, "Yes, I would love to work an alternate 10 schedule, I would love to come into work only four days a 11 week or three days a week;" however, the problem came around 12 when you had -- choosing that schedule, and then what 13 happens when a significant life change, as you -- a term 14 that I know that you've seen in terms of healthcare, but in 15 this instance, it might also be appropriate to view, is to 16 say, "I've got -- something has changed, I'm adopting a 17 child, I have a family member that is now ill; I want to now 18 change to a different menu selection," the process in which 19 an employee is able to do so, or which an employer is able 20 to ensure that he has enough people on a production line, 21 will have to be addressed by the Commission on this basis. 22 We think it's going to be a difficult task to figure out how 23 to do so.

What we have with other issues within the
alternate schedule choice, while you do have -- I believe,

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1 and we'd like just to make sure that that is very clear --2 in one part of the bill, it talks about any hour outside of 3 the selected schedule being required to have an overtime 4 payment of time and a half applied to it. So, again, if I 5 have chosen that four-day workweek, and I've decided that 6 that's Monday through Thursday, and I want to work some 7 hours on Friday to make it up, we would like to make sure 8 that there's clarification that employees on alternate 9 schedules, if they've been adopted by the two-thirds vote, 10 have the make-up time available to them and would not be 11 able to have the employer required to pay time and a half 12 for hours that -- on that basis for hours that are being 13 made up, underneath, I believe, it's Labor Code 511.

14 Other questions that we do have deal with the 15 legal status of the wage orders. What is the legal status 16 of the wage orders? Questions that -- if they were taken 17 out of effect in 1997, they are no longer legal and valid. 18 What is the status? How -- if we used any of the process 19 that is within those wage orders, what is our legal 20 liability as employers for doing so? Are we subject to 21 lawsuits? Are we subject to being sued and having back 22 overtime or other penalties assessed against us for going by 23 what previous wage orders said, even though AB 60 24 substantially changes some provisions of those? 25 Another challenge for this Commission will be how

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1 AB 60 interacts with other leave laws. Now, you have, in 2 many instances, items such as family leave, whether it's state- or federally-protected leave, under both of those 3 4 programs, whether it's pregnancy disability leave, whether 5 it is ADA compliance in order to accommodate somebody's 6 medical condition, someone with migraines, for instance, 7 someone with severe morning sickness, how does that work? 8 Does it work with the alternate schedules? Does it work 9 with the make-up time? All of those are issues that 10 certainly employers are going to need guidance on.

And the last part of this, again, deals with the make-up time. We are happy to help and in any way comment on suggested forms or notifications on the make-up time or the alternate schedules, and we'll be happy to present at least examples and samples of what we think might work and work with the Commission and its staff on those issues.

17 But another issue that you will have to work to 18 clarify is that, under the make-up rules in AB 60, and 19 because it's very specific, make-up time has to be done 20 within the same week in which it is requested, what are you 21 going to do about that make-up time request that comes in on 22 Friday morning? "I've got to get out of here today; I want 23 to make up the time on Monday," how are you going to deal 24 with that?

So, again, I do not envy the challenges that

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1 you're going to have to deal with in all of this. Certainly 2 we will have very concrete evidence -- in fact, we plan to 3 submit certainly our previous comments that were given to 4 the Industrial Welfare Commission when the changes were 5 being considered, as well as all of the statistical reports 6 that we were able to compile at that time, showing the 7 impact on wages, showing the impact on workers, and the impact on the competitive nature of California businesses as 8 9 they were moving through this whole process.

10 I would be delighted to answer any questions you
11 might have. And hopefully, we'll be able to work with you
12 in the future on providing the information you may need.

13 Thank you.

14 COMMISSIONER BROAD: I read through your chart, 15 and I just had one question. What's the contract worker 16 issue? I don't understand that one.

17 MS. BROYLES: Well, actually, that's a good 18 question. And we're not -- again, this is something that 19 we're not sure of the impact. Now, a previous statute had 20 expressly exempted parties to a contract to waive 8-hour 21 overtime requirements. That was deleted by the new Labor 22 Code 500 -- 510 -- excuse me. And the question is, was it 23 specifically meant to cover just collective bargaining 24 agreements? Was there any issue dealing with contingent or 25 contract workers that the proponents of AB 60 were trying to

1 cover? And if so, what were they specifically so we can
2 make sure that, one, we don't abridge the law in any way
3 intentionally and knowingly, and then have the knowledge for
4 our employers, when they enter into contractual
5 relationships with workers, so they know their overtime

6 obligations and liability.

7 COMMISSIONER CENTER: Thank you.

8 MS. BROYLES: Thank you.

9 COMMISSIONER CENTER: Our next speaker is Tamme10 Booth.

11 MS. BOOTH: Good morning. I'm Tamme Booth, a 12 licensed pharmacist working here in the Sacramento area. 13 Distinguished Commission members and concerned 14 individuals in the audience, please forgive me for my 15 inadequacy in public speaking. I'm very nervous, and, to be 16 honest, I'd like to bolt out the door right now. There are 17 probably much better individuals who could represent my 18 profession, but I feel it's very important to voice my 19 opinion.

20 My husband and I are both pharmacists. He is 21 pleased to work five 8-hour days, and he gets overtime for 22 anything over 8 hours in a day. I work longer shifts and 23 enjoy the flexibility that working only four days a week 24 affords me. I spend less time commuting, can take care of 25 medical and dental appointments, and enjoy long weekends

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without touching my vacation time. I can attend continuing
 education programs and participate in community and church related affairs much more readily. Most importantly is the
 block of family time that my flexible schedule allows me.

5 At first glance, I had no qualms about this issue. 6 But, as they say, reality bites. Last Thursday, I was 7 informed by my regional manager that, under the new law, I 8 would lose certain benefits. Well, I'm still not happy 9 about the benefits I lost last year. As an assistant 10 manager, I'm certain that I could arrange to continue 11 working 10-hour shifts. My upper management in the Pharmacy 12 Division does consist of pharmacists. They're still 13 considered professionals in most states; they're reasonable 14 individuals. But what happens to the other pharmacists? 15 Budget restraints will lean toward the 8-hour workday. This 16 will result in reduction of pharmacists' hours, an increased 17 workload for those working, and endanger patients in the 18 long run.

19 I have seen many changes in the pharmacy
20 profession, and I laud the efforts of those who have brought
21 about advancements in the workplace, making it safer for
22 both the care provider and the patient. There are many
23 laborers in this state who work in some pretty horrible
24 circumstances, and they do need protection. We need to
25 ensure that individuals can use the restroom, take a lunch

1 break, and have a reasonable schedule. I'm just not sure 2 that this bill is the right mechanism.

3 Thank you.

4 COMMISSIONER BROAD: Where do you work?

5 MS. BOOTH: I work for Wal-Mart.

6 COMMISSIONER BROAD: And have they told you that

7 you can't have four 10-hour days under AB 60?

8 MS. BOOTH: No, they have not.

9 COMMISSIONER BROAD: Because you can.

10 MS. BOOTH: Oh, I can, yes. They assured me that 11 I could continue the 10-hour workday, but that's myself, on 12 management. You can have relief pharmacists, staff 13 pharmacists, who may be working 8-hour shifts.

14 COMMISSIONER BROAD: Well, they can work -- they 15 can work four 10-hour days too, under --

16 MS. BOOTH: But wouldn't they --

17 COMMISSIONER BROAD: -- with an alternative
18 workweek.

MS. BOOTH: But wouldn't they have to get overtime after 8 hours if they're not considered management or exempted?

22 COMMISSIONER BROAD: No. No, they can vote to23 have an alternative workweek of four 10-hour days.

24 MS. BOOTH: And what if they don't?

25 COMMISSIONER BOOTH: Well, it they don't, it would

1 sort of seem like they probably don't want to, if they vote
2 against it.

3 MS. BOOTH: Right.

4 COMMISSIONER BROAD: But if they vote for it, then5 they would be allowed to have those four 10-hour days.

I'm kind of concerned that the corporate
management of your company is giving you certain
misinformation about what the legislation did and didn't do.
MS. BOOTH: Well, no. They were clear that I
could continue with my 10-hour day, and they said that the
pharmacists could choose to do so. But I'm concerned about
budget restraints and the other impacts that may come into

13 effect.

14 COMMISSIONER DOMBROWSKI: Have they talked to you
15 about the elections at all at this point, the election
16 process?

MS. BOOTH: No. I just learned about this18 Thursday, to be honest.

19 COMMISSIONER DOMBROWSKI: Okay.

20 MS. BOOTH: I tried to read the bill at home, and 21 it's very confusing to the average individual, and I'm not 22 sure I've perceived everything.

23 COMMISSIONER DOMBROWSKI: It's very confusing to a
24 lot of professional lawyers too.

25 (Laughter)

1 MS. BOOTH: Okay. I feel better. 2 COMMISSIONER DOMBROWSKI: You're not alone. 3 MS. BOOTH: Thank you. 4 COMMISSIONER CENTER: Thank you. That's why we're 5 having these hearings. Thank you. 6 I think it's Timothy Lang. 7 MR. LONG: (Not using microphone) Long. 8 COMMISSIONER CENTER: Okay. Sorry. 9 MR. LONG: Good morning, commissioners. I'm 10 Timothy Long, representing here today the California 11 Retailers Association. And by pure happenstance, the focus 12 of my presentation, as contained in the written submission 13 that I'm handing out and that I'll summarize verbally, deals 14 in part with the pharmacist issue. 15 The focus of my presentation, as well as the 16 testimony that will follow during the course of subsequent 17 IWC hearings, focuses on the administrative exemption. The 18 IWC has been empowered to define and delimit that exemption. 19 Likewise, the IWC has been empowered to review the wages, 20 hours, and working conditions of licensed pharmacists. 21 During the course of these hearings, we would like to put on 22 evidence that would enable you to conclude that pharmacists, 23 licensed pharmacists, who are engaged in specific duties 24 would qualify under the administrative exemption. 25 The duties that we have outlined at Page 3 of the

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1 submission focus on those duties that only licensed 2 pharmacists can perform, pursuant to the Business and 3 Professions Code. Now, under the test that exists now with 4 regard to AB 60, or rather, that will go into effect on 5 January 1, the necessary analysis is whether, in fact, 6 exempt administrative employees are primarily engaged in 7 certain specified duties. And you have the task of defining 8 what duties qualify for exempt status. And we would suggest 9 and, again, intend to present both live and written 10 testimony, that licensed pharmacists who are engaged in the 11 duties specified here in this submission should be 12 considered exempt administrative employees.

13 Those are my comments for this morning. As I
14 said, we will be presenting, over the course of the
15 hearings, testimony, both in live and written form, to flesh
16 out this analysis, and I'd be happy to entertain any
17 questions you might have at this point.

18 COMMISSIONER BROAD: Mr. Long, how do you -- I
19 briefly read this, what you just handed in here -- how do
20 you reconcile your comments here with the provisions of SB
21 651?

MR. LONG: Well, SB 651, of course, says that licensed pharmacists, effective 1/1/2000, cannot qualify in California under the professional exemption. The administrative exemption, obviously, is a different

exemption, as is the managerial exemption. So, with regard
 to this, the reconciliation is: so long as licensed
 pharmacists are engaged in these duties, as specified here,
 they would qualify under the administrative exemption.

5 COMMISSIONER BROAD: And these are the duties that6 essentially make up the practice of pharmacy.

7 MR. LONG: These are the duties that require a
8 pharmacist to exercise independent judgment and discretion.
9 COMMISSIONER BROAD: So, if we were to adopt this,
10 would there be any pharmacists that would be not exempt?

11 MR. LONG: Presumably. I think I'd dare say that 12 in any given pharmacist -- or pharmacy, rather, that 13 pharmacist, for one reason or another, and often appropriate 14 reasons, will not be primarily engaged in all of these 15 duties. And given that the test is "primarily engaged," 16 i.e., spending more than 50 percent of the time, there may 17 be situations where licensed pharmacists would not be 18 engaged in such duties more than 50 percent of the time.

19 COMMISSIONER BROAD: Thanks.

20 COMMISSIONER CENTER: Thank you.

21 MR. LONG: Thank you.

22 COMMISSIONER CENTER: Mark Pawlicki.

23 MR. PAWLICKI: Good morning, Mr. Chairman and
24 members. I am Mark Pawlicki, representing Simpson Timber
25 Company. Simpson is engaged in the growing and harvesting

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of forests and the production of lumber in Northern
 California. I sent in some written comments, which I
 believe are included in the record.

4 We have a narrow issue relative to AB 60. Our 5 particular issue concerns the issue of a lunch period that, 6 according to AB -- Section 6 of AB 60, must be offered to 7 those working 8-hour shifts or longer. In the logging 8 portion of our business, our employees are commonly 9 subjected to relatively dangerous working conditions on 10 steep slopes and wet conditions. They're usually a 11 significant distance from an enclosed vehicle or building, 12 and they eat their lunches in the area where -- right in the 13 woods where they're working. They do not want to stop for a 14 They would rather opt to, alternately, eat as lunch break. 15 they go and not shutting down the logging operation.

16 They prefer this because if -- they feel that if 17 they stop for a half-hour lunch break, they will just get 18 colder and wetter, and then when they go back to work, 19 they're going to be subjecting themselves to relatively --20 you know, even more unsafe conditions and risk of personal 21 injury.

We believe that the law permits our employees to opt not to take a formal lunch and continue just as they have been doing. If our interpretation is correct, we hope that the regulations will make this point clear, that upon

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1 agreement of the employees and the company, a formal lunch 2 break need not be taken for an 8-hour workday. We believe 3 that in our particular case, this approach provides the 4 employees with the flexibility that they need to assure that 5 they are working under the safest conditions.

6 We do understand that the law does not permit 7 waiving the lunch periods for longer days. If you have more 8 than a 10-hour, you can only waive one of them, is our 9 understanding. But we only -- because of the strenuous 10 nature of our work, we only work an 8-hour shift.

11 So, that was our only point about this. We hope 12 that the regulations will be clear on that. And if there is 13 an issue, we'd certainly like to hear from you about that.

14 Thank you.

15 COMMISSIONER BROAD: Just one quick question.

16 MR. PAWLICKI: Yes, sir.

17 COMMISSIONER BROAD: Is it your assumption that 18 the logging industry is covered by AB 60 as of January 1? 19 MR. PAWLICKI: Well, there seems to be some debate 20 about that, and I -- I don't know. I really can't answer 21 that.

22 COMMISSIONER BROAD: Is the normal workday in23 logging 8 hours?

24 MR. PAWLICKI: It is. And many of our employees25 are union and they're covered by a, you know, agreement.

1 But some of them are not. And we only work an 8-hour day because of the strenuous nature. They really can't work 2 3 more than 8 hours. And like I said, they just prefer to 4 work the 8 hours, grab a sandwich as they run -- as they go, 5 and not shut down. 6 COMMISSIONER BROAD: So, the application of the 7 daily overtime system, to the logging industry, if indeed 8 it's been exempt, would actually not change your operations 9 significantly. 10 MR. PAWLICKI: I would think not, yeah. 11 COMMISSIONER BROAD: Thank you. 12 MR. PAWLICKI: But this new section is added. 13 Section 6 is new to the law, and so I just wanted to make 14 sure it was clear. 15 Thank you. 16 COMMISSIONER CENTER: Thank you. 17 Robert Jones. 18 MR. JONES: Good morning. My name is Robert 19 Jones, and I represent the Northern California Chapter of 20 the National Association of Computer Consulting Businesses. 21 And I've already provided some written information to you. 22 We have -- I'm tempted to say, "Now for something 23 completely different" -- we have a very, very small 24 provision of this law which has a very broad impact on the 25 high-tech industry. There are two words in this law -- they

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1 only appear once -- and that's "monthly salary." And 2 they're in 515(a).

The problem we have with this is not a new problem. This is a problem that we ran into in the industry under the federal law, and which we had -- an amendment was passed to the Fair Labor Standards Act in 1990 that corrected this problem.

8 Real briefly, the people that we're talking about
9 are the very highly paid computer consultants who perform
10 system analyst, programming, and other computer-related
11 work.

12 Excuse me. I'm coming off a cold.

13 The work that they perform -- these are all people 14 that make between thirty and some make well over a hundred 15 dollars an hour, and they tend to work on a freelance basis. 16 They work on an hourly basis through computer consulting 17 companies who locate the people who have the skills 18 necessary to perform project-based work for businesses that 19 require those computer consultants. And it's an industry 20 that's grown up -- I've been with it for a long time -- and 21 it's grown up. In the old days, they were all independent 22 contractors. Then, with all the problems that arose under 23 independent contracting, they became temporary employees of 24 the agencies which found the work for them. And that was 25 all done on a billed per-hour basis.

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1 The reason it's done on a billed per-hour basis is 2 because the projects in this field are almost impossible to 3 estimate. And that -- we've had a number of determinations, 4 by both the IRS and the Labor Commissioner, that the fact 5 that are, in fact, billed hourly, they could still be 6 independent contractors. But there are other problems that 7 arise, including a lot of the companies provide benefits to 8 these people while they are working for them, so they are 9 treated as temporary employees of the consulting companies. 10 I don't want to jump through -- too far ahead as 11 to what's actually done, but basically, a company has a 12 systems problem that they need to have fixed or analyzed or 13 programs readied, and they will contact a company that's 14 part of the NACCB, who has comprehensive data bases of the 15 skills of individual people who work on this basis. The wav 16 that they -- and what they'll do, then, is they will locate 17 people with the skills that are willing to perform those 18 services, and they will bill for those services on an hourly 19 basis, and they'll pay the temporary employee, computer 20 professionals, on an hourly basis for the work that they 21 perform.

Now, one thing that has been an issue with the Labor Commissioner from time to time is that since these people have always been found to be exempt -- and they are administratively exempt or professionally exempt, depending

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1 on which Labor Commissioner you end up in front of, but they 2 are exempt -- but they are paid for all hours worked in 3 addition to 8 and all hours worked in addition to 40. 4 They're basically paid for all hours worked. And so, if 5 they work 60 hours a week on a project and then move on --6 at \$50.00 -- and then move on to the next project, that's 7 what they do for a living, and that's what they want to do.

8 The problem that comes up is that if you require 9 that they be salaried and paid a monthly salary, which is --10 there's only -- well, not only -- but less than \$2,000 a 11 month -- if they were actually salaried employees, they 12 wouldn't be entitled to overtime hours on the basis of the 13 hours that they worked; they'd be exempt employees. They'd 14 be salaried, and under some federal statutes, if you were to 15 pay them straight time or time and a half or any type of 16 time based on hours, they'd lose their exemption. So, the 17 only way they could be paid additional time for doing 18 additional work on a faster basis is that they would have to 19 be paid that time in the way of bonuses, which couldn't be 20 tied to hours, but would have to be tied to profits. And it 21 would make a real nightmare for them and the companies. 22 Now, like I indicated, this isn't something that's

23 come up for the first time here. There's never been a
24 salary test, a salary basis test, under California law. We
25 had the remuneration -- which no one can pronounce,

1 including myself -- but that there was a minimum of \$1,150 a 2 month. But under the federal law, there's a weekly salary 3 basis test under the Fair Labor Standards Act. And in 1990, 4 when this first came to light, that said that these people 5 would not be able to work on an hourly basis under the 6 federal law, Congress amended the Fair Labor Standards Act 7 to create -- and it's a little confusing, and I provided you 8 with copies of the statute -- but to create what is commonly 9 called the computer professional exemption. And that 10 exemption says that if they qualify as a systems analyst, 11 programmer, other related computer technologies, and they're 12 paid at least \$27.63 an hour, then they can be paid on an 13 hourly basis and they'll be considered computer

14 professionals.

15 And that's what we've asked and what I've given 16 you in the language I -- as the last page of the three-page 17 presentation that I gave to you. That is precisely the same 18 language which exists under the Fair Labor Standards Act, 19 and we would like to recommend that this Commission adopt an 20 exception which is exactly the same -- under 515(b), by the 21 way, is -- we think that's where the authority is to do 22 this, of the Labor Code -- is that you adopt that exception, 23 saying that if you meet the criteria to be a computer 24 professional and you're paid more than \$27.63 an hour, that 25 you can be paid on an hourly basis.

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1 And that's all we're asking for. Those two words, 2 by the way, the "monthly salary" test, the "monthly salary" 3 only appears once in the bill. I can't find it anywhere 4 else in the legislative history, and I can't find where it 5 was discussed. Now, perhaps it was. But the only place that I can find it is in 515(a). And if it said 6 7 "compensation," we wouldn't be here today. But since it 8 says "salary," and given the nature of the history of the 9 Fair Labor Standards Act salary test, this is something 10 that's going to have to be corrected.

11 One of the -- the last point I wanted to make was, 12 this doesn't just impact the workers themselves, the 13 professionals. What it impacts is the industry itself, 14 because most of these companies that request this type of 15 work being done, they can have this work done anywhere. In 16 fact, the companies in California often bring people in to 17 work on projects for people in Tennessee and Texas and 18 Nevada. And who knows where this person's actually doing 19 the work, because all they have to do is look at the system 20 once -- generally -- and then they can go ahead and prepare 21 the code anyplace they want, e-mail it, and if they do that 22 out of a state other than California, they would be entitled 23 to be paid straight time and overtime for all hours worked. 24 And I'm here if you have any questions on this. 25 COMMISSIONER DOMBROWSKI: Not so much a question

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1 as a comment. The situation you described, I find personally -- because in the early '80's -- not in the 2 3 computer industry, obviously, but in a PR agency, that's how 4 I was working. And I think the issue he's bringing up, 5 unless I'm missing something, has some broader implications 6 to some other -- it isn't just the computer industry. There 7 are a lot of people who do this kind of consulting, probably 8 in the entertainment industry and others, that we're going 9 to need to think about.

10 So, I guess, for the public record, whoever has 11 those kind of thoughts about that should bring it to our 12 attention.

13 MR. JONES: The one comment I'd like to make on 14 that is that these -- all other industries, other than this 15 one, with some really strange exceptions, like people who 16 make wreaths at Christmas and so forth, they're all covered 17 under the Fair Labor Standards Act. And so, if they -- but 18 the only one that provides an exception in the Fair Labor 19 Standards Act for hourly professional is the computer 20 professionals making more than \$27.63 an hour. So, others 21 would still be subject to the federal law.

22 COMMISSIONER CENTER: On the same issue, probably23 consultants dealing with AB 60 too would be affected.

24 (Laughter)

25 COMMISSIONER CENTER: Thank you.

1 MR. JONES: Thank you very much.

2 Kelly Watts.

MS. WATTS: Mr. Chair and members, I'm Kelly
Watts, with the American Electronics Association. I'd like
to thank the Commission for this opportunity to speak,
although I have a major cold, so I'm going to make it very
brief.

8 There are three issues of clarification our 9 members have requested, and the first one deals with the 10 voting process. We would like to see clarification on the 11 voting process that will be used for the implementation of 12 alternative work schedules. We're supportive of a simple, 13 easy to implement process that allows maximum flexibility 14 for employees.

One element of this process is the definition of a work unit, and we would like to see the work unit defined by supervisor and shift to provide for maximum flexibility for employees.

19 The second issue relates to the hourly rate for 20 alternative work schedules. And assume that since 1997, an 21 employer has kept a consistent schedule of 12-hour days for 22 its manufacturing employees, the schedule was not 23 established pursuant to an employee vote or a plan filed 24 with the Labor Commissioner, and before 1998, the employer 25 did pay daily overtime. When the law changed to weekly

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overtime, the employer added an hourly premium. Now the
 employer intends to comply with the new law by paying the
 daily overtime. May the employer eliminate the hourly
 premium without violating Section 511(c) in AB 60?

5 And thirdly, we'd like to discuss the issue of 6 make-up time. In the interests of preserving flexibility 7 for employees who unexpectedly need time off toward the end 8 of a workweek, for example, on a Friday, what is the 9 protocol for making up the time, because they will have no 10 opportunity to make up that time during the same workweek?

Also, we understand that an employer may not solicit employee requests for the make-up time. What would be the appropriate method for notifying the employees of the lawful request procedure?

And finally, in light of the new law and the sufficiency of electronic signatures, may an employer have the option to require that such requests in regards to makeup time be digital or in writing?

And in sum, those are some brief issues that we wanted to bring to your attention. And we've submitted some more testimony and detail for your information.

22 COMMISSIONER CENTER: Any questions?

23 COMMISSIONER COLEMAN: I had a quick question.

Kelly, are there any examples of employers thathave used successful voting models that we could use as

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1 we're considering how to write this up? Can you --

2 MS. WATTS: Yes. We do have several members who 3 have attempted to use the voting process in the past. It 4 hasn't been that successful, but I would be glad to get that 5 information to you.

6 COMMISSIONER COLEMAN: If you have any that they7 like over other ones, that would be, I think, useful.

8 MS. WATTS: Sure.

9 COMMISSIONER COLEMAN: Thank you.

10 COMMISSIONER BROAD: I had one question. Someone 11 earlier raised the issue -- oh, Juli Broyles -- on make-up 12 time in the following week. I don't think that that's a 13 matter that's pre-empted by federal law, because what you're 14 doing is saying that a person's going to work more than 40 15 hours, potentially, in the following week. And I don't 16 think that the state has the ability to regulate -- regulate 17 that area. If somebody works more than 40 hours a week, 18 they get overtime under the Fair Labor Standards Act, so 19 that's why the statute requires that the make-up time be in 20 the existing workweek, for that reason.

So, there may be an issue there that's simply -the State of California cannot resolve.

23 MS. WATTS: Thank you.

24 COMMISSIONER CENTER: Lowell Taylor.

25 MR. TAYLOR: I am Lowell Taylor. I'm a registered

1 pharmacist and employee in the State of California for the 2 last thirty years. And I'm here with concerns about the law 3 that's coming to pass in January 1st.

Excuse me if I'm a little nervous when I'm talking
to you. I haven't done this before, so --

6 Anyway, what we have now in the company that I work with is a choice, a choice that we can either be an 7 8 hourly associate, paid by the hour, overtime if we worked 9 over 8 hours or over 40 hours per week, and we also have the 10 choice, we can be a salaried employee, which we can work 11 longer hours per day and have fewer shifts per week. And 12 it's sort of a rotating thing, where we can work less hours 13 one week and more hours the next week. And this way, it 14 gives us -- we feel we have a better chance of having more 15 family time at home. We feel that we have a better work 16 relation in the stores because we work -- and we have 12 17 hours, so that we're open in the store, and when we have 18 worked 10-hour overlap, we have a better overlap in working, 19 and which gives us less stress time, and we also have better 20 customer service.

And I'm just afraid that, come January the 1st, that we're going to be losing this and we're going to be losing the choice that we've had now. And we've never had this choice before, where we could have the choice of being either an hourly or a salaried employee. And I think this

1 is going to be taken away from us, and I'm just wondering if 2 this is what's going to happen on January 1st, if we are 3 losing this right.

4 COMMISSIONER DOMBROWSKI: We hope not.

5 I have a question. Of your associates, do you 6 have any sense of how many choose to work the manager or the 7 exempt status, choose that route and the longer hours versus 8 the 8-hour?

9 Well, I can only say -- you know, the MR. TAYLOR: 10 ones that I work with, I'd say probably 90 percent of the 11 pharmacists that I work with have chosen the salaried 12 position over the hourly position. Mainly, most of the 13 people that want to work the hourly positions are the ones 14 that are part-time and just -- just want to work a few hours 15 per week or so. The benefits to us are -- far outweigh 16 being in a salaried employee than they would be if we were 17 hourly. We would be taking a step backwards if we would go 18 back to the hourly position.

19 And when I say this, we have more benefits, like 20 we have paid time if we're out sick. We're completely paid 21 for it, and it doesn't matter if we're out two or three 22 weeks. I have a pharmacist right now that's out with 23 appendicitis for two weeks, and he hasn't lost a day's pay. 24 If he were on the hourly, this would be different because 25 it's a built-up time of sick leave and things over the year.

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1 And there's just so many more benefits for us.

2 And the time that we have at home is much more now 3 than it was before, when I used to work just a five-hour --4 I mean an 8-hour, five-day-a-week job. And I think the 5 benefits are much better for us now that we're in the 6 situation that we are now. 7 COMMISSIONER DOMBROWSKI: Thank you. 8 MR. TAYLOR: Okay. 9 COMMISSIONER CENTER: Thank you. 10 Julie Garcia. 11 MS. GARCIA: Hello there. My name is Julie 12 I'm from Rialto, California, and my purpose of Garcia. 13 coming to the committee members is to show the approval of 14 the flexible workweek that are given.

15 We've had -- well, I've worked for thirty years, 16 since graduation, on eight-day rotation, or 8-hour rotation 17 of seven days, which doesn't give you very much time at 18 It's seven days off in a 24-hour workday -- or home. 19 workday week. That's thirteen rotations. So, if you sit 20 there and you do the math, it's seven times thirteen that I 21 have days off. With the flexible workweek, we get fourteen 22 workdays that I have off, and I work for fourteen.

What I'm asking for is consideration to allow us
to continue this way. We voted. You were asking about how
we came to go to the flexible? We were allowed. We brought

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1 this up to the company because we knew one of our sister
2 plants in Kentucky went to it.

3 COMMISSIONER DOMBROWSKI: A quick -- which 4 industry are you from?

5 MS. GARCIA: Paper industry.

6 COMMISSIONER DOMBROWSKI: Oh, okay.

7 MS. GARCIA: It's a factory.

8 COMMISSIONER DOMBROWSKI: Okay.

9 And what it is, is they were doing it MS. GARCIA: 10 back east, and some of our people said, "Why don't we take a 11 look at it?" And enough people said, "Well, let's take a 12 vote." Well, we voted. Not everybody was in favor for it. 13 I think, out of 84 people, 18 said, "No, we're not really 14 interested." So, the majority went, and we said, "Let's try 15 We tried it. At the last count, when it was -- the it." 16 six-month trial was over, only eight said they didn't want 17 the flexible. We went ahead and went on the 12 -- or the 18 flexible hours, 12 hours, and we're very happy with it.

19 The people who are working there are happy. Ιt 20 gives us more days off, which we can have our family lives. 21 We have the opportunity to be with our families, to 22 maneuver, to rotate our days off. If somebody has a day 23 that they need off on a certain Friday, you can get somebody 24 who's working on Thursday and rotate it around. Thev've 25 given us a lot of opportunity to work with the flexible

1 schedule.

2 And, you know, if you sit there and you do the 3 math, seven times thirteen, or fourteen times thirteen, how 4 many days do you have off with your family? We work 5 holidays. We're like the police officers; we work holidays, 6 our birthdays, our kids' birthdays. But if we are allowed 7 to have those fourteen days off, we have an opportunity to 8 be with our families more time. And those days are 9 important.

10 And it's kind of like any other thing -- if you 11 sit there and you look at the numbers, it helps us. It 12 really does, to be on this flexible schedule. And we did 13 vote, and it did fly with the majority of the vote. And it 14 wasn't just a few people pushing it. A lot of people wanted 15 We'd like to have the opportunity to be the exception it. 16 and stay on it, stay on the 12 hours for our particular 17 industry and the people who would like to stay there.

18 COMMISSIONER BROAD: I just was a little confused.
19 What's your schedule? It's --

20 MS. GARCIA: Okay. My schedule, if I'm on an 821 hour rotation, you're looking at a 28-day cycle.

22 COMMISSIONER BROAD: Okay.

MS. GARCIA: I work 21 days, and I get off seven.
On a flexible schedule, the same 23 days, I get 14 days on
and 14 days off.

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1 COMMISSIONER BROAD: Okay. But, I mean, what's
2 your actual week -- so, you work a week on and a week off,
3 or two weeks on, or --

MS. GARCIA: No. Actually, what it is, is if I'm
on a seven-day rotation for an 8-hour shift, I work seven
days in a row.

7 COMMISSIONER BROAD: For 8 hours a day.

8 MS. GARCIA: For 8 hours a day.

9 COMMISSIONER BROAD: Okay.

MS. GARCIA: And then I get two days off. Then I work. And then -- that's on graveyard. Then I get seven hours (sic) in a row working swing, with one day off. Then I work seven days in a row, and then I get four days off. And this is in a -- this is in a 28-day cycle. So, you go from graveyard to swing to days.

16 And if you try doing that for 29 years, like I17 have, it's very hard to get your body used to it.

18 COMMISSIONER BROAD: I bet.

19 MS. GARCIA: So -- it is. It's very rough.

And what we're looking at is, with the flexible schedule, we are now working two shifts, and we're working three days in a week, then four days in a week, then three days in a week, and then four days in a week, days and nights only. So, your chances are being able to be with your family more often. And that's what we're really

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1 looking at.

2 We do get paid time and a half for Sundays. So, 3 any time that we're away from our family on Sundays, which 4 is two days out of the month that we work Sundays, and then 5 we have two days out of the month on Sunday we don't. 6 COMMISSIONER BROAD: What's confusing me is I don't -- in your old shift, I don't understand why you 7 8 weren't receiving overtime for hours worked after 40 hours 9 in a week. 10 MS. GARCIA: On the old shift? 11 COMMISSIONER BROAD: Yeah. 12 MS. GARCIA: Because it depends on when the week 13 started. The graveyard shift starts on Wednesday. It's the 14 manipulation of the days --15 COMMISSIONER BROAD: I went into law because I'm 16 no math whiz, but --17 MS. GARCIA: It's a manipulation of the days. 18 What happens is, you start your graveyard on Okay. 19 Wednesday. Then you work seven days. So, you go Wednesday 20 to Tuesday. 21 COMMISSIONER BROAD: Yeah, but then you worked 56 22 hours, is what you were telling me. You worked --23 MS. GARCIA: In a row, but in two different work 24 periods. 25 COMMISSIONER BROAD: Oh, I see.

1 MS. GARCIA: You got it, right?

2 COMMISSIONER BROAD: Yeah. Thanks.

MS. GARCIA: But, see, the thing is, on this -- on fourteen days off and fourteen days on, we're actually better off because we're working three or four days a week, and we do get our paid time and a half for Sundays, no matter if it's only our third day. So, this is where it benefits us too.

9 And for some reason that they wish to have us
10 overtime for a meeting, a safety meeting, something that's
11 necessary for our health -- we have safety meetings, quality
12 meetings -- we do get double time for after 12. And this is
13 something the company has given us without a problem.

14 But one of the things that was a big issue was the 15 attendance when we were on 8 hours. My plant does not shut 16 I personally am in charge of electricity. The plant down. 17 doesn't run without electricity, so the attendance is very, 18 very difficult. And you're working seven days in a row, 19 it's hard on your body, especially if you're on nights for 20 seven days in a row and -- I have three children -- have you 21 ever tried to keep three children quiet while mom's trying 22 to sleep? It doesn't happen. You hear them come in, you 23 hear them go out.

But on this flexible schedule, you're only workingthree yards of graveyard, the night shift, in a row. So,

1 you get a little more resting in there. And it -- what I
2 really want to do is prove to you that the flexible schedule
3 works for the people who want it. And the people who have
4 voted for my company, the employees, they voted to accept
5 the flexible work schedule.

6 And your comment about the numbers? Only eight 7 people at the end still wanted 8 hours. Everybody else, 8 even those who did not want it at first, they went ahead and 9 changed their vote. And the right to choose is the most 10 important thing, and how we get to do our work schedule.

11 You'll never believe our work schedule!

12 (Laughter)

MS. GARCIA: But it has to do -- just like the police officers. But the police officers, they get to schedule themselves completely on night shift. We can't; we have to rotate.

But, like I say, the whole main purpose of coming
here is to at least encourage the right to the flexible
hours. It will help us immensely.

20 Thank you.

21 COMMISSIONER CENTER: I can't read the first name,
22 but it's either Ms. or Mr. Washington from Inland Paper and
23 Packaging -- it looks like Mr.

24 MR. WASHINGTON: (Not using microphone) Tyrus.
 25 COMMISSIONER CENTER: Tyrus. Okay. I'm getting

1 old and I don't see so well.

2 MR. WASHINGTON: It's still morning -- good 3 morning. My name is Tyrus Washington, and I am the human 4 resource manager at the plant that Julia works at. And I'm 5 going to echo some of her sentiments as well as add a little 6 more explanation as to how the schedule works. 7 I did fax you a copy of a letter with a copy of 8 the schedules attached to it. If you don't have that, I 9 have about three copies here I could leave with the

10 Commission as well.

11 COMMISSIONER BROAD: We've got a lot of paper 12 here.

MR. WASHINGTON: I understand. I have threecopies here.

Just to give you a little background on the work schedule that our employees work, prior to 1998, employees were on an 8-hour shift schedule. And that's a 28-day rotation cycle. In those 28 days, they worked 21 out of those 28 8-hour days. The workweek is from Monday through Sunday.

Prior -- just prior to 1998, November of '97, when we understood that the IWC had changed the wage orders to allow for work over 8 without the payment of overtime, employees approached us and wanted to try the 12-hour shift rotation. At that time, we took a vote. We told employees

1 that before we'd go to that, we'd take a vote, because we 2 understood that everybody did not want to go to a 12-hour 3 rotation. Therefore, we took a vote in November of '97. 4 The count of that vote was 58 to 26, I believe, out of 84, 5 84 affected employees.

6 We did that on the understanding that we would go 7 on a six-month trial to make sure that everyone liked it and 8 wanted to stay on it. Just prior to the end of the six 9 months, sometime in May of '98, we took another vote. And 10 the count for that vote was 77 to 7 in favor of the 12-hour 11 shift rotation. And we have been on that ever since.

And employees were given a choice, although we
didn't have to have a vote or anything under present laws.
Employees were give a choice to vote on that.

15 Now, as we understand it, due to AB 60, we will 16 have to go back to an 8-hour shift. The reason for that, 17 the company can't afford to pay overtime on a daily basis on 18 a 12-hour shift. To try to quantify just a little bit, if 19 you go from an 8-hour shift to a 12-hour shift, that would 20 increase our labor cost some \$532,000 per year. From the 21 shift we're presently on to a 12-hour shift paying time and 22 a half after 8 in a day, that would increase the labor cost 23 an approximate \$440,000.

Well, the main thing we wanted to express here isthat the employees wanted the choice and they were given a
1 choice to go to the alternative work schedule of 12 hours in 2 day. It's not necessarily a 40-hour workweek because one 3 week's 36, the following week's a 48-hour workweek. We pay 4 time and a half after 40 in a workweek, and we still pay 5 double time after 12 in a workday, even though that's not 6 required at the time.

7 Personally, it would make my life a lot better if 8 we went back to the 8-hour shift, but it's not my job to try 9 to make my life easier. This is strictly a morale issue. 10 We did increase our labor cost when we went from an 8-hour 11 shift to the 12-hour rotating shift we're on now. Labor 12 costs increased some 2.1 percent. In view of that, if we 13 are forced to go back to an 8-hour shift, the employees 14 would receive a reduction in earnings for working the same 15 In each 28-day rotation, employees work 168 hours. hours. 16 On an 8-hour shift, they receive 180 hours times their 17 straight pay for those hours worked. On the present shift, 18 they receive 184 hours of their regular rate of pay for 168 19 hours worked.

So, I don't think this bill is really fair to these employees who have voted. They were given an opportunity to vote even though it wasn't required. Right now, for myself, it's really a lot going on. I'm getting calls every day, and Julie and everyone else are knocking on my door, "What are you going to do about this 12-hour

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1 shift?" Can we do anything? And we are almost at the end 2 of the road here.

So, I'll just ask the Commission to take a look at
it. I don't know if you have the power or not to make an
exemption for this industry or this organization in Ontario,
California.

7 COMMISSIONER CENTER: Any questions?

8 (No response)

9 COMMISSIONER CENTER: Mark Vegh.

10 MR. VEGH: Good morning. I'm Mark Vegh,

employment counsel with TOC Management Services. TOC is an
employer association with member companies throughout
California and the Pacific Northwest.

14 On Friday afternoon, I faxed down our written15 comments. I believe you have those.

16 Just very briefly, my understanding of the purpose 17 today is for you to gather information on what the issues 18 really are. So, I'm not going to get into a lot of depth on 19 any substantive issues. I believe that that opportunity 20 will come later. But I do want to point out some -- just a 21 very few issues -- the previous speakers have already 22 pointed out some -- a couple of others that I want to point out that haven't been mentioned thus far as well. 23

I believe that the need for clarity, and a prompt need for clarity, is critical. I've been holding a series

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1 of briefings, hour-and-a-half briefings, throughout

2 California thus far on AB 60 -- part two to follow next year 3 when the dust settles -- but I've had a lot of questions, so 4 I have -- as well as over the phone, just in my job. So, I 5 have a fairly clear idea on what some of these issues are of 6 concern to employers. And I've tried to give as many 7 definitive answers as I can. Unfortunately, there are a 8 number of areas where reasonable minds would differ. And 9 most employers want to be risk-averse and will use their 10 best guess, which is all they can do at this point, and then 11 an outcome that is conservative so that they don't run the 12 risk of these potentially high civil penalties and personal 13 penalties as well under AB 60.

14 The meal period issue has already been mentioned 15 this morning. I believe that the Commission should clarify 16 that the provision, the exception for an on-duty meal 17 period, still exists. I think that's still an open 18 question, even though I've heard comments in the last couple 19 of weeks from people in authority that it will survive the 20 first of the year. But I believe that's still somewhat of 21 an open question at this time.

There are some great reasons for continuing that when the dust clears by the middle of next year. For example, it is a fairly narrow exception, always has been. It applies only when the nature of the work prevents the

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1 employee from being relieved of all duty and for business
2 necessity, and it has to be agreed upon. So, I don't really
3 see a harm that's existed through the years with that -4 with that on-duty meal period exception.

5 Somebody already brought up the issue of the 6 seventh day of work and the difference in the language. 7 I'll just very briefly add my two cents' worth on that. I 8 think, clearly, the -- for the time-and-a-half premium to 9 apply for the first 8 hours, it has to be the seventh 10 consecutive day in the week. I think that's clear under the 11 language of AB 60. What's unclear is the double time 12 language that says over 8 hours is double time if it's the 13 seventh day of the workweek. And therein is the issue.

14 I think that needs to be clarified. And there can 15 only be one reasonable answer, and that is that what's 16 intended here is what we had before 1998: the seventh day 17 premium applies, whether it's time and a half for the first 18 8 or double time over 8, when it's the seventh day of work 19 consecutively. I think that's the only reasonable outcome, 20 but there is still that open question because of the 21 language in AB 60. To say otherwise would also be an 22 anomaly because it would mean that if somebody's on vacation 23 or otherwise not working for the first six days, they come 24 in on the seventh day of the week, the first 8 hours is 25 clearly straight time, and then if they work over 8, it

suddenly jumps to double time. And to my knowledge, that
 would be unprecedented, and that's not the intent.

3 The exemptions, several people have talked about 4 specific exemptions and some of the uncertainty with those. 5 The question was asked a few speakers ago, to Mr. Pawlicki, 6 about whether the exemption for logging, and on-site mining 7 and construction as well, still will survive come January 8 1st. I think the prudent answer, what I've been telling 9 employers, is it will not, because my understanding is that 10 that has been an exemption through the years simply because 11 there's no wage order that covers those occupations. So, 12 that's my opinion on that. I would like to see that 13 exemption continued, which you have the authority to do. I 14 would like to see, hopefully, some proposed rules, and then 15 I would comment further on the policy reasons for continuing 16 those exemptions. There are some special reasons for those 17 exemptions.

18 Another area which has been mentioned briefly,
19 certain intrastate truck drivers. My understanding from the
20 comments just this morning is that those and the other
21 miscellaneous exemptions will probably be continued
22 beginning January 1st, the other exemptions such as personal
23 attendants and the other miscellaneous ones.

Also, there were some comments regarding 12-hourshifts. Mr. Washington, the first speaker, brought that up.

1 And I would also like to see some relief, some exemption 2 that would apply to those companies and, in fact, some 3 industries that do go around the clock and really have to 4 have the 12-hour shifts. That's often driven by business 5 necessity in some manufacturing establishments. There are also some industries, such as -- just what comes to mind, 6 7 co-generation or power plants that traditionally pretty much 8 always have the 12-hour shift, often three days on or a 9 three-day workweek and followed by a four-day workweek. So, 10 it would be nice to see some proposed rules to comment 11 further on that would give some relief to those businesses 12 and those industries.

13 Finally, a couple -- one other definition which I 14 think is -- well, it's brand new, and it's unclear, dealing 15 with alternative work schedules, the term of "reasonable 16 efforts" that employers have to put out. If an employee 17 comes to them who's unable to work an alternative work 18 schedule and who is eligible to vote in the election, 19 employers are required to make reasonable efforts to 20 accommodate such an employee. Questions come up. For 21 example, when does that duty arise? In other words, when is 22 an employee unable to work? What kind of notice has to be 23 given to the employer? And then, finally, probably most 24 glaring, what do "reasonable efforts" really mean? It would 25 be real helpful to have some guidance on that and some

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1 definition that we could comment on further.

2 Those are my comments on the issues right now.3 I'd be glad to answer any questions.

4 COMMISSIONER BROAD: What's your opinion -- this 5 is sort of a question I have, and I'm just not sure at all 6 of the answer -- but what's your opinion about what is the 7 ability of the Industrial Welfare Commission to act in some 8 of these other areas, these sort of ancillary areas, where 9 it's not specifically mentioned that the IWC can act without 10 wage boards? And my assumption is that the normal petition 11 process would apply, and we would have to go through wage 12 boards, that we couldn't engage in some expedited process of 13 granting exemptions, sort of willy-nilly, as part of the 14 implementation of AB 60.

MR. VEGH: I'd be leery to give a definitive answer on that off the top of my head, but I do think you have authority to certainly continue, eliminate, or revise any exemptions that are here now. And it would be helpful to see some proposals, for example, on the 12-hour shift, relief for the 12-hour shifts.

I could look into that issue and provide written
comments, though, on what I believe the bounds of authority
are.

24 COMMISSIONER BROAD: Well, I'd appreciate that25 because, for example, let's say that you're correct and that

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1 as of January 1, these five industries that were -- that are 2 in this peculiar situation where they were exempted by 3 custom by not -- or practice, but not -- but there is no 4 exemption in the wage orders, if, on January 1, they become 5 covered, it seems to me that if those industries wish to 6 have exemptions, they would have to petition the Industrial 7 Welfare Commission to grant those exemptions, and that the 8 IWC would have to go through the process of convening wage 9 boards in the normal course of business, as opposed to these 10 particular expedited responsibilities we have, you know, to 11 deal with specific questions without convening wage boards, 12 for example, with respect to pharmacists or back-stretch 13 employees at racetracks and healthcare and so forth.

So, I would be pleased to know what, you know,your opinion is, as someone who deals with this.

MR. VEGH: I'll be glad to do that and give a more thoughtful response. I think that those are some unique exemptions, and I will look into what our opinion is on your bounds of authority and what some options would be for those industries.

21 COMMISSIONER CENTER: Thank you. What types of 22 employers do you represent?

23 MR. VEGH: We primarily, historically, have
24 represented wood products related. We now represent some
25 totally non-related manufacturing and even some non-

manufacturing members. But by and large, it's still those
 associated with wood products.

3	COMMISSIONER CENTER: Thank you.
4	MR. VEGH: Thank you.
5	COMMISSIONER CENTER: Jan Ross.
6	(No response)
7	COMMISSIONER CENTER: John Dunlop.
8	(No response)
9	COMMISSIONER CENTER: We're wearing them out!
10	(Laughter)
11	COMMISSIONER CENTER: Larry Nelson.
12	(No response)
13	COMMISSIONER BROAD: The early lunch group.
14	(Laughter)
15	COMMISSIONER CENTER: Yeah, a break.
16	Vic and I can't is it Nard?
17	(No response)
18	COMMISSIONER CENTER: And Daniel McCarthy, it
19	looks like, from the truckers.
20	MR. SWARD: Thank you. I'm Vic Sward, currently
21	the president of the California Trucking Association and a
22	small business owner. Thank you for allowing me to speak.
23	The California Trucking Association represents
24	trucking companies in all areas of California. They are
25	from one truck to companies as large as UPS. As Association

1 president, I've created a special task force, chaired by
2 Dennis Altenaugh, to involve each of our thirteen units that
3 are located throughout California and to advise them of all
4 aspects of the hearings today and the effect this will have
5 on the individual business and employees.

6 Because of the late notice that we got or received 7 on this, this morning was the first chance we had to have a 8 meeting. And we will be having subsequent meetings involved 9 with this with all of our members.

10 One thing that I -- a point I want to make -- and 11 there's a lot of eloquent speakers here today that have said 12 pretty much what -- we're on a fact-finding mission. As we 13 compete in a global economy, and we are a service industry 14 competing with Mexico and the interstate carriers that come 15 into the California market, and I don't want to hurt our 16 employees, and I don't think our employees want to be hurt, 17 by some law that we -- that is different from our 18 competitors throughout this industry. So, as you take into 19 this, we have had exemptions, and we'll need to look at them 20 thoroughly, but right now we don't have any other comments 21 that I'm aware of. 22 So, if there's any questions, that's what I have

23 to --

24 COMMISSIONER CENTER: I apologize for trashing25 your name there.

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1 MR. SWARD: That's all right.

2 COMMISSIONER CENTER: I need to either get bigger
3 type or better glasses.

4 MR. SWARD: It's been trashed worse than that5 before.

6 Thank you.

7 COMMISSIONER CENTER: Thank you.

8 Daniel McCarthy.

9 MR. McCARTHY: Good morning. My name is Daniel
10 McCarthy. I'm a lawyer representing the California Trucking
11 Association, and my comments will be very brief because
12 President Sward basically stated the California Trucking
13 Association's position.

14 It's our understanding that these hearings will
15 continue into the next year. CTA will be present and
16 participating in all the hearings, and we'll do our best to
17 bring any assistance we can to the Commission in its work.

18 COMMISSIONER BROAD: Mr. McCarthy, I'd like you
19 guys to think about the exemption. Obviously, I don't
20 believe it's -- the truck and bus driver exemption, it's
21 just not really affected by the bill directly. If someone
22 wanted to change it, they'd need to petition the Commission
23 to change it. Nevertheless, it's an issue that's been close
24 to my heart for a long time.

25 And I'd like -- I believe that the hours of

1 service rules are often observed in the breach, and perhaps 2 the Commission should consider a rule that requires the 3 payment of overtime after any -- any hours after those which 4 are lawful to work. And I'd like the Trucking Association 5 to think about that, because, currently, that would mean 6 after 80 hours in eight days or 15 hours on duty in any 7 single day. And since it would illegal to require employees 8 to work those hours, perhaps a further disincentive towards 9 violating those important safety laws would be the payment 10 of overtime in excess of those hours.

MR. McCARTHY: Yes, Commissioner Broad. We'd
certainly consider that. Safety is our ultimate objective
in the trucking industry.

14 COMMISSIONER CENTER: Thank you. You might15 consider a guillotine too.

16 Teresa Miller, please.

MS. MILLER: I'm Teresa Miller, executive vice
president of the California Society of Health System
Pharmacists. We represent pharmacists that work in hospital
and other health system settings, as well as home health
settings, managed care, clinics, and ambulatory care
settings.

A majority of our members who work in -- and most
of them do work in hospitals and integrated health systems
-- do work in a clinical role, and in that role are involved

1 in specific patient care functions, including things such as 2 pediatrics, neonatal, intensive care, oncology, and critical 3 care. And while we are sympathetic to the concerns of some 4 of our colleagues in the retail setting, which was the 5 impetus for the SB 651 and the removal of the professional 6 categorization for purposes of the Labor Code, because of 7 some of the situations that those colleagues found 8 themselves in with respect to not being able to take lunch 9 breaks and those things, which we, of course, support, we 10 remain concerned about the impact that AB 60 -- actually, SB 11 651, which is directly related to AB 60, will have on our 12 pharmacists being able to continue to provide the quality of 13 patient care services that they have been able to in the in-14 patient setting.

15 Some of the reasons for that, the impact that we 16 predict, is the fact that, as has been mentioned by a number 17 of the other speakers that have already spoken today, many 18 of our members have 12-hour shifts. They have the 19 alternative workweek schedule such as the seven-day-on, 20 seven-day-off, and those kinds of things. And a lot of the 21 reason for that is because we have 24-hour staffing of 22 hospital pharmacies and those sorts of things.

23 We would like to work with the Commission and are 24 interested in some sort of exemption that might provide for 25 12-hour shifts for members practicing specifically in those

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1 kinds of situations so that we continue to provide those
2 kinds of services in the in-patient setting.

3 Also, there was an interesting comment made 4 earlier in terms of clarification of what meets the test for 5 administrative functions for purposes of exemption. And 6 that would be something else we would be interested in 7 pursuing, in terms of the pharmacists who are performing 8 certain types of functions and would qualify under those 9 criteria, so that they would be able to use these flexible 10 scheduling and those sorts of things.

If you have any questions, I'd be happy to try and respond to those. And we will be participating in the future hearings.

14 COMMISSIONER CENTER: Thank you.

15 MS. MILLER: Thank you.

16 COMMISSIONER CENTER: Les Clark.

MR. CLARK: For the record, my name is Les Clark,
vice president of Independent Oil Producers Agency. And we
too are in a process of putting some other comments
together. Probably those comments will be forthcoming at
your San Francisco meeting.

We were under the understanding that we weren't even a part of this. We were under a term of exclusion in the past; we weren't even part of the wage orders. And now we were told by -- potentially, by one of the legal folks

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1 that happened to come our way, that not only were we a part 2 of it now, but we might be a part of it retroactively, which 3 really concerns us.

So, we're looking into providing more information. And I think one of the things that is of interest to me that you've talked about already is the balance of authority, because if we were excluded in the past, I'm not sure how that works back in. I would assume we would have to petition for an exemption, as you so suggested. So, those are some -- that's one of the things we're going to look at.

11 We too -- and the Manufacturers Association, 12 rather than go all back into it, I think he made a very good 13 presentation as the 12-hour shift. The Independent Oil 14 Producers Agency, we represent mom-and-pop operators, and in 15 that representation we have well pullers and well drillers. 16 Those are 24-hour operations. For me to go tell a well 17 puller we're going to take away his 12-hour, you know, shift 18 is not going to be good, because those folks really like 19 And this was sort of -- got me -- I mean, our that. 20 employees are happy with 12-hour and employers are happy 21 with 12-hour, but now we're trying to defend that. 22 The quality of life, I think it's been mentioned

22 The quality of file, I think it's been mentioned
23 several times, the ability to have those long days off after
24 you're working, and I would well pulling and well drilling,
25 I'd put it up there as just as hard work as any other folks

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1 that have mentioned their occupations.

2 And also, we've met with -- realizing all of a 3 sudden, in the last week or so, that we might be a part of 4 it, we met with -- we're going to meet with Assemblyman 5 Flores Wednesday. And he asked me to relay to you all that 6 whatever takes place in that meeting, that he'd like to have 7 that -- he'll send it up and would like to have that 8 incorporated as part of the record and testimony. So, he 9 asked if that's okay.

10 Now, the other thing, there's an urgency here 11 without something. We've got -- the shift dates, as far as 12 your hours of work, this is going to have to be done by 13 December -- probably 15th, in order to make sure that you 14 have your schedule in place. And I'm not quite sure how 15 this is going to play out, whether it's going to be three 8-16 hour shifts or we're going to continue on with the 12-hour 17 shift. So, there's an urgency -- I don't know how the 18 petition thing works, but there's a timing thing here that a 19 lot of folks -- and there's a lot of employees that are 20 going to be impacted by this in Kern County. So, I would 21 think, as you all are doing your deliberations, the urgency 22 -- and I don't know how that works. Can you -- I mean, 23 what's the milestone dates? The dates would be as of 24 January 1, we're -- we're all a part of that, unless we 25 petition prior to. So, how do we do that?

COMMISSIONER CENTER: And that's why we're having the fact-finding. That's part of the problem. The legislation does not go into effect till January 1st. MR. CLARK: It is going into effect January 1st, right?

6 COMMISSIONER CENTER: That's when the legislation
7 goes into effect.

8 MR. CLARK: Yeah.

25

9 COMMISSIONER CENTER: And with the question of
10 retroactive enforcement, that's not been a formal position
11 of this Commission. So, we're doing the fact-finding
12 hearings. We hope to give you guidance as soon as possible.
13 But the Legislature adopted -- AB 60 was signed by the
14 Governor, and now it's our cause to implement it.

MR. CLARK: Yeah. I appreciate it. Well, if there's any -- if there's any way in which your suggestions or your thoughts as far as us -- you know, on the petition process, we'd certainly be interested, and not necessarily just how do we -- however process you go through that, so that we could get into the loop to do that before my drillers start drilling around my house.

22 COMMISSIONER CENTER: I understand. I used to 23 work in the dredging industry. It was somewhat similar, 24 so --

MR. CLARK: Yeah. The independent oil, they don't

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1 call them "independent" for nothing, I'll tell you.

2 (Laughter)

3 COMMISSIONER CENTER: Thank you.

4 MR. CLARK: Thanks a lot.

5 COMMISSIONER CENTER: Brad Trom.

6 MR. TROM: Good morning. I'm Brad Trom. I'm vice
7 president of pharmacy for Albertson's and Savon Drug Stores
8 in the State of California.

9 I just wanted to make some comments, and the first 10 being of which I'd like to augment our support for the 11 comments Tim Long made with regard to the California 12 Retailers Association in regards to the pharmacists being 13 considered as an exempt class due to their extreme 14 discretion and independent judgment making that they must 15 have. So, I'd like to -- I'd like to urge you to consider 16 that as one of your thoughts as the new laws take into 17 effect.

18 Secondly, I want to comment on the family economic 19 impact and the business economic impact and how the new late 20 relates, and the practicality in how it affects pharmacists 21 throughout the State of California.

We currently operate over 400 pharmacies within We currently operate over 400 pharmacies within the State of California. We have a number of collective bargaining agreements with different unions, and we also have nonunion locations.

1 The impact of an additional time-and-a-half rate 2 after 8 or after 10, based upon their ballot, has an impact 3 that, due to the fact of the limited and the very small 4 reimbursement that prescriptions give back to the employer 5 and to the owner of the business, the probability of paying 6 additional payroll increases above current rates can impact 7 dramatically. Also, in meeting with many of the pharmacists 8 throughout the state in the past couple of weeks and trying 9 to discuss this situation through, that it would change 10 their schedule, and we have a majority of our pharmacists 11 who work on a 12-hour shift. We also are fortunate that we 12 have enough locations where people have an opportunity to 13 choose whether they want to work an 8-hour shift, a 10-hour 14 shift, a 12-hour shift, depending upon the store they want 15 to work at. And the majority of them prefer the 12-hour 16 shifts.

17 And the points that were brought forth to me by 18 staff pharmacists were of the nature -- and we will have --19 at future hearings, we will have some pharmacists that would 20 like to comment themselves -- but in summarizing some of the 21 comments that I received back, that it limits their personal 22 flexibility within their -- within their personal lives, 23 limits part-time jobs that they may have outside of our 24 business. Too, the question that was asked earlier about 25 the economic impact on an individual: if we determine --

1 and we believe we have determined -- that we can't afford to 2 pay time and a half or double time, then we are going to 3 have to require our folks to work either 8- or 10-hour 4 shifts. If they work 8-hour shifts, that then, of course, 5 expands their workweek to a five-day workweek.

6 It will limit their vacation and their personal 7 days off because pharmacists -- and within the industry, 8 it's very common for pharmacists to cover each other, 9 somebody taking a day off, somebody else covering it, and, 10 of course, that would be required that they be paid time and 11 a half or double time to cover for their partner.

12 These additional days of work, of course, then 13 requires that they're going to work additional days, 14 additional nights, additional weekends. There will be more 15 commute days to get to work, which, of course, also affects 16 things such as childcare, elder care. And from a business 17 standpoint, we're concerned about the limitation this may 18 have on the ability to offer for the consumer expanded hours 19 that the consumers and the patients can take and get their 20 prescriptions filled. The vast, vast majority of our stores 21 have a minimum of a 12-hour shift. They're open nine to 22 nine; many are open 24 hours. And with the current law as 23 it goes into effect, because of the economics of that, that 24 may force shorter hours in those stores, or if we don't find 25 pharmacists that want to work beyond a 10-hour shift, that

also may require us to evaluate the number of 24-hour
 locations because of the extreme additional payroll that
 would be required to staff those 24-hour shifts.

The easy answer is to say, "Well, we'll hire additional pharmacists within the industry." And the practicality of that isn't real either, since there is a shortage of pharmacists within the State of California today.

9 So, those are my comments. And any questions? 10 During the debate on SB 651, COMMISSIONER BROAD: 11 there was a lot of agitation among pharmacists in favor of 12 the bill because many of them are working 12-hour shifts, 13 13-hour shifts, and in some cases, 14-hour shifts, without 14 any breaks, no meal periods, no breaks at all. And there 15 was concern that those long, extremely long shifts with no 16 breaks raises a question of prescription errors, which, of 17 course, as you know, are going -- have gone up dramatically. 18 And so, my question to you is whether you think there's any 19 public health issue here with pharmacists working very long 20 hours with no breaks.

21 MR. TROM: Well, thanks for bringing that point 22 forward. The State Board of Pharmacy recently passed a law 23 that allows pharmacists to leave the pharmacy to get a lunch 24 break and to have breaks. Previously, it was required by 25 the State Board of Pharmacy or the state regulations that

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1 pharmacists had to be in control or be within the pharmacy 2 at all times. Now, with the new regulations, they will be 3 allowed to leave the pharmacy without having to go through 4 and actually close your business down during that time. And 5 as a consequence, that should eliminate any of the concerns 6 of the long shifts without breaks and without lunches, which 7 we, of course, can identify.

8 To comment on your second part that has to do with 9 an increased percentage of errors that you're suggesting, we 10 don't find that to be true. Recently the prescription 11 incidence of errors has gone down significantly due to the 12 introduction of technology and work procedures and workflow 13 procedures that basically eliminate the possibility of an 14 error because of either the technology checking to make sure 15 it's the right prescription in the bottle, or, secondly, the 16 ability of having two individuals review all prescriptions. 17 So, we don't find that to be true at all.

18 COMMISSIONER DOMBROWSKI: Brad, could you talk a 19 little bit about the technology? Because I think one of the 20 things the industry is looking at is greater use of 21 technology in lieu of some of the manual labor back there. 22 MR. TROM: Well, one of the biggest increases in 23 technology that allowed pharmacists to be assured that they 24 had the right medication in the bottle was the introduction 25 of scan-verify technology that is a scanned bar code on the

1 product and a scanned bar code on the label that is
2 generated by the computer. And the ability to scan those
3 two bar codes and make sure that they match ensures that
4 right medication has gotten into the bottle that the bottle
5 -- that the prescription label generates. So, that's one of
6 the technology.

7 Second, technologies that are coming, which are
8 very large capital investments which will be coming, will be
9 the filling of prescriptions by automatic -- automation as
10 opposed to by individuals.

11 COMMISSIONER DOMBROWSKI: Thank you.

12 MR. TROM: Thank you.

13 COMMISSIONER CENTER: Jim Ewert.

MR. EWERT: Good morning, Mr. Chair, members of the Commission. My name is Jim Ewert. I represent the California Newspaper Publishers Association. We have about 500 members that are in our association, both daily and weekly newspapers throughout the State of California.

19 The daily overtime standard that is re-established 20 in AB 60 may work well for those industries that employ 21 technologies that make widgets, and maybe even some other 22 industries, but for the newspaper industry, where scheduling 23 is quite uncertain and there is no cyclic fluctuation in 24 production, it just doesn't operate very well at all. 25 The models that are also in AB 60 for creating

alternative scheduling, the elections, the menu of options,
 the make-up time provision, also doesn't work well for the
 newspaper industry because we can't estimate when schedules
 are going to need to change.

5 We have many employees who are quite unsettled by 6 the upcoming implementation of daily overtime on January 7 1st, primarily reporters. And the reason why they're upset 8 about this is the potential that they may be called off 9 particular stories that they're covering if their employers 10 cannot afford to pay the daily overtime that the law would 11 require.

12 That is why we have proposed an exemption for the 13 newspaper industry that we think is reasonable and may even 14 work for other industries as well. But essentially, our 15 proposal has generally the following provisions. It would 16 allow an employer and an employee to negotiate day by day or 17 week by week up to 8 hours of overtime that would be 18 eligible for compensation as flex time. Both the employer 19 and the employee would be able to request an individualized 20 flex time schedule under this model. The employee would 21 then have the right to refuse the flex time in favor of 22 being paid an overtime premium as of January 1st for the 23 overtime that's worked in excess of 8 hours per day. 24 Again, we think that this would be a reasonable

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solution for our industry. And if you have any questions,

1 I'd be willing to --

2 COMMISSIONER CENTER: Just to comment on that 3 proposal, when you have two employees and the one employee 4 continues to accept the flex time and the other one accepts 5 the overtime, which employee is going to get most of the 6 work, do you think?

7 MR. EWERT: Well, I don't know. But certainly, in
8 the ranks of the reporters, they would certainly, at least
9 as indicated to me so far, choose the flex time schedule.
10 And it wouldn't be a matter of the employer dictating, due
11 to the provisions in this proposal, what type of schedule
12 that the reporter would be working.

13 COMMISSIONER CENTER: Thank you.

14 COMMISSIONER BROAD: Jim, how did things function15 before the previous IWC got rid of the 8-hour day?

16 MR. EWERT: Well, either the employer paid the 17 overtime to the reporters that stayed on the stories, and 18 most of the large newspapers were able to do that; for 19 community newspapers, they were not. Under the most recent 20 standards that we've been using under the federal law, the 21 smaller newspapers have been able to dedicate reporters to 22 cover more local news and more local stories that they 23 probably otherwise wouldn't have been able to under the old 24 standard, and may not under the new standard.

25 COMMISSIONER BROAD: Now, I have a technical

1 question about your proposal. There was a provision passed 2 dealing with comp time that's in the Labor Code now that's 3 never gone into effect because it conflicts with the Fair 4 Labor Standards Act in that it requires, in effect, people 5 to work more than 40 hours in a workweek in some future 6 week. And how do you deal with that FLSA preemption issue 7 here in your proposal?

8 MR. EWERT: Well, we wouldn't propose that this 9 carry over into the second week. We would propose that this 10 occur within the same workweek to comport with the federal 11 standard. So, there really wouldn't be a preemption 12 problem, at least in our view.

13 COMMISSIONER BROAD: Okay. Now, are you
14 submitting this as a proposal? Are you petitioning the IWC
15 to do this, or is it your intent that -- this goes back to
16 my question of what the IWC can and cannot do -- or do you
17 feel that we have the authority to just act on this without
18 convening wage boards?

MR. EWERT: In the event that you determine you do have the authority under AB 60, it is a formal proposal submitted for your consideration. If, however, it's determined that a formal wage order has to be -- or a formal wage board has to be convened for consideration of the proposal, we'll be more than happy to submit it in a petition form at that time.

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1 COMMISSIONER BROAD: Thank you.

2 COMMISSIONER CENTER: Richard Holober.

3 (No response)

4 COMMISSIONER CENTER: He must be getting his meal5 period.

6 Bruce Young.

7 MR. YOUNG: You guys look pretty good out there.
8 Bruce Young, on behalf of the California Retailers
9 Association. And I appreciate the opportunity, Mr. Chairman
10 and members, to speak to you today.

11 I, frankly, didn't anticipate coming forward with 12 at least my initial concern about the implementation of AB 13 60, but I've been traveling around the state talking to both 14 employees and employers from the retail community as we go 15 about preparing to implement AB 60. And perhaps, as you all 16 know, we were at least involved deeply in the discussions on 17 AB 60 and 651. One thing I think we probably didn't 18 calculate, at least from our side, is the fact that our 19 members, our employers, would, in essence, go to five 8-hour 20 days.

And frankly, I think -- and, Barry, you asked the question about the four 10's -- none of our employers feel the ability even to have an election. I mean, there are so many questions about, you know, what is a work group, do you include part-timers, do you -- I mean, what -- I mean,

1 there's a whole process. So, we -- we've told our members, 2 and they're proceeding with the basis on January 1st, you 3 have to have five 8-hour days in place, and there can't be 4 the flexibility, other than the exemption of the -- that was 5 in there for the July 1st. Even that's cloudy in some of 6 our members' eyes.

7 And we have begun the process of implementing it, 8 telling our employees the new schedules, and the response 9 has been anything but favorable. I think -- they complain 10 about the lack of their own personal flexibility. One of 11 the attractions of retail is, because of the number of hours 12 we have and -- and the store settings we have, we can 13 accommodate people who want to work three days or who want 14 to work a four-day shift, because, again, we're open a 15 number of hours.

16 And the problem that -- as I thought, that simply, 17 "Well, then, have the election on January or whenever the 18 Commission acts and change the schedules," but many of our 19 members are now saying that when they're -- when the 20 schedules are in place and they've hired new people on 21 January 1st, it's going to be difficult for them to go back. 22 So, if there's any way, certainly, the Commission or the 23 staff, at least, can give some advisory opinions to the 24 employer community about how to hold elections and what does 25 make up a voting group. And I've given to Mr. Baron a

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1 series of questions of all that. Any direction you could 2 give would be helpful, because we need to do -- certainly, 3 perhaps a lot of it has to be formally adopted by the 4 Commission, but at least, again, suggestions or advice or 5 staff counsel on it would be helpful because many of our 6 members, as I say, feel they would get to the point of 7 crossing the Rubicon of giving people new schedules, hiring 8 new people. And at that point, when then it's -- the 9 flexibility is restored, they don't feel like they have the 10 ability to arbitrarily go backwards.

11 And I do want to then speak about two specific 12 issues in AB 60 that the Commission does have the authority 13 and the flexibility and, indeed, we would argue, the 14 direction from the Legislature, to consider. And one of 15 them is the manager exempt issue. And this is one that has 16 been -- has bedeviled the retail community for a long time, 17 because if you fully consider the retail community 18 environment, where our business is ebbs and flows, where a 19 manager at -- certainly, at a grocery chain, may at one point where there's -- when it's frantic and busy, either 20 21 unexpectedly or it's a momentary rush, may have to hop on a 22 register, or help one of his clerks bag groceries, or go out 23 into the parking lot and pick up carts, that person is still 24 the manager. Yet, under California -- it's not even 25 regulation -- interpretation from previous Labor

1 Commissioners, there's been -- it's been more qualitative 2 than quantitative, where there's been an interpretation that 3 people cannot use the contemporaneous hand and mind. The 4 California Labor Commissioner, unlike any other state, has 5 ruled that if a person is using their hands, they are not --6 then they no longer -- they cease to become a manager. And 7 we would argue that that very narrow interpretation is not 8 realistic, certainly for our industry, but for many others 9 where, again, not as the rule, but just to get -- to service 10 the customer, a manager has many roles.

11 And it's not -- and certainly, I think there has 12 to be a bright line drawn so it's not a matter of not hiring 13 sufficient people, where the manager takes a place of -- for what then would be an under-staffed situation. 14 But as I 15 said, certainly the Commission may -- should -- may consider 16 perhaps making it on an industry-by-industry basis, where, 17 as I say, these ebbs and flows and dealing with the 18 consumers are things that can't be anticipated many times 19 and can't be -- and these peaks and valleys can't be staffed 20 for.

But we really are looking to the Commission for some guidance on this issue prior to July 1st. We will be bringing a proposal at a subsequent meeting with our suggestions and thoughts about how to deal with the status o manager exempt.

1 And the second one -- issue that I want to deal 2 with in AB 60 is about the pharmacists. And I think you've 3 heard from just a couple of them, and I quess I'm back not 4 asking for the blanket exemption, but asking for the 5 Commission to consider allowing some freedom of choice 6 between some of these pharmacists. The ones that I've met 7 with over the weekend and during last week have talked about 8 -- some of them doing the seven on and seven off, and then 9 there's also the question of some of them will do four --10 work four 10's one week and five 10's another week, whether 11 they can do that. They argue with me that it's about their 12 quality of life, their personal -- their personal values. 13 And some of them indeed also have second jobs. I think 14 earlier speakers have spoken -- have mentioned the severe 15 shortage of pharmacists in California. It's not unusual in 16 the stores where we have seven on and seven off to find 17 pharmacists who seven 8-hour days in one week, the next week 18 when they're off they'll work two or three days at a -- at a 19 hospital or another -- and indeed, another chain store.

And I -- I guess I bring forward that request for this flexibility on behalf of the pharmacists that I've talked to. And we're going to ask them to come before the Commission and try to give you some of their own personal feelings. But we as the employers -- I mean, as the chains -- are making the -- are adapting -- I think one of the

1 ladies from Longs spoke about how we're actually even taking 2 our assistant managers and making them hourly. Now, that's 3 not punitive; it's just trying to adjust to the fact that 4 we're now going to -- I mean, people are going to be on the 5 clock. In some cases, they are losing their benefits, the 6 flexibility for additional sick time or consideration for 7 vacations. But we are going to adopt and adapt to that.

8 But on behalf of the employees, we think that some 9 flexibility that could be -- could be adopted that would be 10 -- again, give the employee the ultimate of choice, not be 11 dictated -- I think, as Barry mentioned earlier, some of the 12 stories we heard about 651, about where employees were 13 required to work 13 and 14 hours and come back with no time 14 off -- I think that situation is not tolerable. And we're 15 again -- a point where a flexible, reasonable schedule could 16 be adopted at the employee's election with the consent of 17 the employer, we think, would be preferable.

18 Thank you.

19 COMMISSIONER CENTER: Any questions?

20 (No response)

21 COMMISSIONER CENTER: Thank you.

Joe Brown.

23 MR. BROWN: Hello. My name is Joe Brown. I'm a
24 plant manager for Conectiv Operating Services Company.

25 We're in the electric power business, electric power plants.

My company is based in Wilmington, Delaware, has a few
 operations here in California, and, very frankly, I've been
 here as the West Coast initiator of our business, and I've
 seen it scale back.

In the past twelve years, our company did invest \$50 million in power plants in California. And now, because of unsurety (sic) of -- a lot of it because of unsurety (sic) of legislation in California, we've scaled back. We're just in the service business now, not in the investment business any more.

11 And I'm afraid that things like AB 60 makes our 12 East Coast-based company, not familiar with what's happening 13 each day here in the capitol, even more unsure about staying 14 in the service business. We potentially have three more 15 bids next month. AB 60 and the unsurety (sic) of these wage 16 orders has made my company nervous about bidding on those 17 jobs.

18 But anyway, that's my editorial. I'll get to my 19 specific -- thanks for your patience on that -- my specific 20 concerns or request for AB 60 or the wage orders. You know, 21 we're a 24-hour, seven-day operation. Our operators work 22 12-hour shifts, as most electric power plants do. And the 23 unsurety (sic) of whether or not on-duty meal periods are 24 still allowed or not allowed in this interim, I don't know. 25 I've got different interpretations.

The unsurety (sic) of the double-time pay after 8 hours on the seventh day, because of the wording, currently it's worded -- well, AB 60 says double time after 8 hours on the "seventh day." The previous or currently existing wage order says "seventh work day."

6 We, in all our plants, have four operators that
7 are regularly scheduled on Sunday, which is our seventh day
8 of the pay week. They're working 12-hour shifts, so that
9 would put what currently is time and a half after 8 hours as
10 4 hours of double time.

And this is an unsurety (sic). I really don'tknow what the law says to do January 1st.

13 And the main thing, even though, you know, I don't 14 think AB 60 was necessary, I think it was rash -- but that's 15 editorialism, I guess, again -- what I need to know is what 16 are the rules that I'm working by? Right now, I'm held up 17 on finishing my budget for next year. I'm late. And it's 18 affecting whether or not we get benefit enhancements 19 improved in other areas, like disability insurance and 20 health plans, not knowing whether we're paying double time 21 after 8 or time and a half after 8. It's holding me up on 22 my budget process, getting those benefits approved, which 23 the rest of our company is doing in 51 other states. Ours 24 is on hold, on approval, because of this unsurety (sic), 25 what our expenses are going to be.

1 The biggest impact is the unsurety (sic) of the 2 paid on-duty meal period. There's not a single guy in any 3 one of our plants that's working 12-hour shifts that isn't 4 100 percent for this on-duty paid meal period. I'm not sure 5 that we can continue this without a liability between 6 January and July, that there's not some daily penalty that 7 -- I don't know which wage order we're following here, 8 what's the interim rules.

9 I'm also currently holding up posting our shift 10 schedule for the year 2000. I normally would have done that 11 the first of this month. This is November now. Operators 12 want to plan their lives after January 1. I don't know for 13 sure whether we can have 12-hour shifts, I'm so unsure about 14 interpretations here.

15 So, what I'm asking is that we can get clarity, 16 that we know what the rules are that we're living by, not 17 July 1 next year. The law is effective January 1, and we're 18 going to post the detailed rules July 1 -- that's -- that's 19 totally unacceptable. I need to know today, not -- let 20 alone January 1, because it's affecting my operation today. 21 And I don't -- you know -- you know, I would 22 suggest something as simple as -- I think the intent of the 23 law was that the previous wage order goes back into effect, 24 although there were some changes. So, I have here, like for 25 our case, Wage Order 4-89 for the professional and

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1 technical; that was the one in effect before the -- before.
2 I went through here, and I'm kind of -- you know, I'm not
3 the right guy to do this, but I could go through here and
4 compare what I've read off the Internet on AB 60, and I can
5 make four changes to this, with a red line, and then say:
6 "Post this; this is the rules we live by till July 1," or
7 something of that nature.

8 I need to know the rules, and I need to know them
9 like this afternoon, not January 1, and certainly not July
10 1. That's -- that's my big problem.

I don't like AB 60, but it's here, we've got to live with it. So, what are the rules to live with it, to live by?

14 COMMISSIONER BROAD: I am sure that -- I mean,
15 speaking for myself, I'd like to be able to tell you
16 definitively this afternoon what you have to do.

17 MR. BROWN: Yeah.

18 COMMISSIONER BROAD: The problem is, we have one 19 of these --

20 MR. BROWN: Yeah.

21 COMMISSIONER BROAD: -- it's been alluded to -- we
22 have one of these kind of structural problems of what
23 happens when bills are passed. They don't go into effect on
24 January 1, so anything that the Commission does officially
25 prior to January 1 to implement the bill would be

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potentially subject to some legal challenge, that the Commission was without authority to provide definitive anything prior to January 1. So, it's one of those situations where you have to use, I think, the best, reasonable judgment.

Now, you know, there's a couple things here.
You're probably right: what it's going to look like after
January 1 is the restoration of Order 4-89 and the others,
with, you know, a relatively small number of changes, good
through July, at which point some permanent changes will be
made in all the wage orders, based on AB 60.

12 Some of the issues that you alluded to, in my 13 opinion, were simply codifications of existing law. And I 14 think the "seventh day" issue was probably an ambiguity 15 created in the way the statute was drafted, but I don't 16 think that the proponents -- they're not here, but I don't 17 think the proponents intended to change the rules with 18 regard to the seventh day of work. I don't think it would 19 make much sense if they did. I don't think it makes much 20 sense to suggest that if someone works one hour a day and 21 that, on the seventh day -- or, you know, three hours in a 22 week and then on the seventh day of the week, even though 23 they've worked three hours that week, they're suddenly going 24 to get a whole bunch of overtime, that's really -- it's 25 about the seventh consecutive day of work.

1 MR. BROWN: Yeah.

2 COMMISSIONER BROAD: So, I --

3 MR. BROWN: But that word is missing.

4 COMMISSIONER BROAD: I understand that. I
5 understand that, but I --

6 MR. BROWN: Yeah, the "seventh day of work" is7 missing. The word "worked" is missing, yeah.

8 COMMISSIONER BROAD: Right. I realize that, and I 9 wish it wasn't missing. It is missing, but -- and I think 10 that, you know, if we could provide guidance today, I would 11 certainly vote to say that what that was intending to do was 12 -- was restore -- was actually codify the existing rule. 13 That rule has never really been changed. I mean, you know, 14 in the -- so, I -- I think you have to try to use some 15 common sense in this, and perhaps talk to the Division of 16 Labor Standards Enforcement and discuss with them what their 17 opinion of what happens on January 1.

18 And I think it's incumbent upon us, just as soon 19 after January 1 as we can do it, to give people a definitive 20 answer to these questions. But, you know, it may be January 21 10th before we could do that, because we would have to hold 22 public hearings based on what the statute says, hear many of 23 these concerns again, have something out, probably prior to 24 that, for people to at least be looking at, so that they 25 have the ability to comment and suggest changes that they

1 might like before we were to adopt something.

But your point is well taken. Businesses have to operate as of January 1, and they don't want to operate in a vacuum without guidance. But I think we all have to sort of move forward with as logical an approach to this as possible.

7 MR. BROWN: Yeah. I appreciate -- I appreciate 8 your guidance, as much as you can give at this point. But 9 you need to respect that there are penalties in this, that 10 include civil penalties, and there's a daily penalty which 11 could be considered a bounty type thing, the daily penalties 12 that are in this new AB 60, \$50 a day per incident. And I'm 13 going to be doing payroll January 1 because I don't pay my 14 payroll person enough to take the liability for \$50 -- and 15 she gets paid very well, but she's nervous about doing 16 payroll January 1.

But I do respect your position, that you can't maybe legally take action or guidance today for fear of -and a legitimate fear of somebody filing suit, but you're putting me and all the other employers in that position January 1 by not taking that action. That's the problem here, is the penalties that are written into this. And they could be -- they could be bounty type penalties.

24 COMMISSIONER DOMBROWSKI: I don't know if you have25 done anything about contacting either the Department of

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1 Labor with some specific written questions on these matters, 2 because, obviously, everybody this morning has the same 3 problem you have there. There's mass confusion about how 4 this thing's going to be implemented. But I would think it 5 would be appropriate to at least try to get some questions 6 on paper to them, see if they can give some guidance, at 7 least. 8 Thank you. MR. BROWN: Okay. 9 COMMISSIONER CENTER: And as earlier noted, their 10 chief counsel is here today listening to the testimony, 11 so --12 MR. BROWN: Oh, good. 13 COMMISSIONER CENTER: -- hopefully, he takes that 14 into consideration. So --15 MR. BROWN: Where's he at? 16 COMMISSIONER CENTER: I don't want to identify 17 You'll lynch him right now. So -him. 18 (Laughter) 19 COMMISSIONER CENTER: You need to bend their ear a 20 little bit. 21 COMMISSIONER DOMBROWSKI: He's the guy in the red 22 tie. 23 MR. BROWN: Okay. 24 COMMISSIONER CENTER: Thank you. 25 MR. BROWN: Well, thank you very much for

1 listening.

2 COMMISSIONER BROAD: Mr. Chairman, maybe it would 3 be appropriate to ask the chief counsel to come up and ask 4 if they've taken any -- given opinions on this and what 5 their opinions might be on some of these things that have 6 come up repeatedly. Is that -- after lunch? I mean, after 7 the people have testified.

8 COMMISSIONER CENTER: Yeah. Is there anybody else
9 in the audience who has not testified who would like to at
10 this time?

11 (No response)

12 COMMISSIONER BROAD: No. We're done.

13 COMMISSIONER CENTER: I don't know. Miles, are 14 you prepared to address the Commission?

MR. LOCKER: (Not using microphone) Certainly.Would you prefer I do it now, after lunch, or what?

17 COMMISSIONER CENTER: Well, we're not going to
18 have lunch, but -- yeah, I listened to you -- so, don't take
19 too long, Miles.

20 MR. LOCKER: Hi. I'm Miles Locker, chief counsel
21 for the State Labor Commissioner. And thank you for
22 inviting me to speak.

A couple of the questions that -- first of all, I
just want to say that we have been amassing quite the
collection of requests for opinion letters on AB 60, on how

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1 we interpret it and how we would intend to enforce it. And 2 it's our hope to start getting these out very quickly, 3 within the next two weeks. And it's also our hope that as 4 they come out, we would like to see them posted on the 5 Department of Industrial Relations Web site. I think that 6 would be very helpful to the entire public. So, that's what 7 we're aiming for.

8 And in assessing a lot of the questions we've 9 gotten, both in terms of written letters to us and also what 10 I'm listening to today, we do -- you know, preliminarily, I 11 think we do have answers to a lot of the questions that seem 12 to be troubling people.

13 First of all, in terms of just a few things, I 14 guess, the confusion about the "seventh day" of work, the 15 same way as Commissioner Broad was speaking before, we do 16 agree that that needs to be read in the context of the 17 entire section there. And we would interpret that to --18 it's an ambiguity. We would interpret the provision for 19 double time after 8 hours on the seventh day of work to mean 20 after the seventh consecutive day of work in the workweek, 21 that it needs to be read in conjunction with the earlier 22 part about -- the section that talks about time and a half 23 for the first 8 hours in the seventh consecutive workday of 24 the workweek. So, that would be the answer to that. 25 There -- I think, you know, one issue that we've

1 heard a lot about, and I quess I was listening to today come 2 about, in terms of the issue of meal periods and whether or 3 not AB 60 does away with the on-duty meal period. And we do 4 not believe it does away with the on-duty meal period. And 5 there are a couple reasons that we would say that. First of 6 all, with respect to, I guess -- let me just find this here 7 -- Section 516 is added to the Labor Code to provide that:

8 "Notwithstanding any other provision of law,
9 the IWC may adopt or amend working condition
10 orders with respect to break periods, meal
11 periods, and days of rest for any workers in
12 California consistent with the health and
13 welfare of those workers."

14 When you start something with "notwithstanding any other 15 provision of law," that seems that there's clearly an intent 16 to give the IWC the authority to regulate as to, you know, 17 the on-duty meal period.

18 Also, going back to Section 512 that's added to 19 the Labor Code under AB 60, I think what's significant in 20 reading this is it talks about the requirement for the first 21 meal period of the day, that if -- it's required if you're 22 working more than 5 hours in a day, but it can be waived by 23 mutual consent if you are working up to 6 hours, over 6 24 hours, then, it says you have to get that meal period. It 25 then goes on to say, though, that:

1 "An employer may not employ an employee for a 2 work period of more than 10 hours per day 3 without providing the employee with a second 4 meal period of not less than 30 minutes, 5 except that if total hours worked is no more 6 than 12 hours, the second meal period may be 7 waived by mutual consent of the employer and 8 the employee" --

9 -- and here's the key --

10 " -- only if the first meal period not

11 waived."

12 What that tells me, then, is that despite what it says 13 earlier in the section, that you can't do a waiver if it's 14 more than 6 hours, the next sentence after that is saying, 15 yes, there can be a waiver; what you can't waive is the 16 second one, then, if you're working, you know, more than 12 17 hours. It provides that you can waive the first.

18 So, we're kind of thinking, "What does this mean, 19 if it first says you can't waive the first and then implies 20 that you can waive it?" And our thinking on that is there's 21 only one way you can still waive that first meal period, and 22 that would be, then, through an on-duty meal period. So, we 23 do not think there was an intent to do away with that. And 24 I know this sounds a little convoluted, but, you know, in 25 searching through this language and trying to figure out

1 what it all meant, I think that's the most reasonable 2 reading of it.

3 I know there's a lot of other questions out there 4 in terms of, for example, provisions in the existing IWC 5 orders that provide for express exemptions such as -- we 6 were talking about truck drivers before. I think, clearly, 7 AB 60 provides that as to any of the pre-1998 wage orders, 8 if you have -- if there is an exemption contained within one 9 of those orders, such as the truck driver situation, then 10 that exemption would still apply. So, that would be our 11 answer to that.

12 And, I quess, in terms of just some enforcement 13 issues that I just want to touch on, because what I was 14 hearing was an awful lot of discussion about -- well, 15 suggestions to the IWC to somehow expand the administrative 16 exemption somehow to cover certain groups of people now, I 17 think it is important to note that with respect to how DLSE 18 enforces the administrative exemption, in terms of -- and 19 certainly, we enforce it -- to the extent that California 20 law is inconsistent with federal law, to the extent it 21 provides for greater protections to workers than federal 22 law, we are very careful to apply, you know, the California 23 greater protections, as the recent Supreme Court case, 24 Ramirez v. Yosemite Water Company, that talks about that. 25 But, on the other hand, where the purposes of the

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1 law and the law is -- where there is a consistency, then we 2 do rely on federal law and federal regulations. And in one 3 area on that is with respect to the definitional question of 4 the administrative exemption. Certainly California law 5 differs from federal law in that you have the "primarily 6 engaged in" test versus the "primary duty" test. But with 7 respect to defining certain things about the administrative 8 exemption, the question of discretion, independent judgment, 9 what's found in intellectual work, those phrases that are 10 found in the existing IWC orders, we do look to the Federal 11 Code of Regulations and federal case law. And one of the 12 things that we get out of that is the dichotomy between 13 production workers versus workers who would truly be 14 administratively exempt.

15 And I think that, certainly, in terms of our own 16 enforcement, with respect to workers who are employed by an 17 employer, where what that employer is doing is producing a 18 product or a service for customers of that business, if 19 that's what that enterprise is doing, then the workers who 20 are engaged in doing that cannot come under the 21 administrative exemption. There's a whole bunch of federal 22 cases in the last ten years under the FLSA that have spoken 23 And instead, the administrative exemption is about that. 24 geared towards workers who are employed dealing with 25 administrative issues for the enterprise itself. And I

1 think that's an important distinction, because otherwise, I2 think you'd be running into some issues there.

3 COMMISSIONER BROAD: So, in other words, if people 4 were coming forward and saying, "Let's just take the 5 administrative exemption and instead of having the test 6 that's in the wage orders now, primarily engaged in 7 activities which are intellectual, et cetera, et cetera, 8 we're going to have a list -- a laundry list of things -- if 9 it's a pharmacist, if they actually -- if they, you know, 10 look at the bottle and see if it's got the right 11 prescription in it" -- that, in effect we would be running 12 up against a federal Fair Labor Standards Act preemption 13 question --

14 MR. LOCKER: Absolutely.

15 COMMISSIONER BROAD: -- squarely.

16 Yes, squarely. There's simply no way MR. LOCKER: 17 that -- if you have a pharmacist, for example, employed by a 18 pharmacy or a hospital, let's say, there's no way under 19 federal law that person is going to fall within the 20 administrative exemption. It's just -- it's consistent with 21 -- within the production versus true administrative 22 dichotomy, they would fall as a production worker. 23 So, I did want to mention that. 24 In terms -- earlier there was a little bit of

25 discussion, I guess, with respect to the issue of, I guess,

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1 in the computer industry and hourly employees. The speaker 2 was correct that under federal law, which has a salary basis 3 test under the FLSA, and also, certainly, under AB 60 now, 4 that it will have a salary basis test, if you are an hourly 5 employee, you -- that you're not going to be exempt. And 6 that's -- you're simply -- that can be the end of the 7 discussion. The only way, under federal law, these computer 8 professionals could now be exempt is because, in 1990, the 9 FLSA was amended by Congress to specifically provide for 10 that type of exemption for computer professionals, and it 11 provided that they could be paid on an hourly basis and 12 provided that they were making six and a half times the 13 minimum wage and were engaged in certain types of activities 14 that are delineated in the Code of Federal Regulations.

15 Under California law, it's a different situation. 16 First of all, as I indicated, you do have a salary basis 17 But secondly, there's nothing in California test in now. 18 law in any of the existing IWC orders that would apply that 19 provide for a special exemption with respect to workers in 20 the computer industry. Instead, what we look at is really 21 the learned professional exemption that's been, you know, 22 set out in the IWC Orders 1, 4, 5, 7, and 9, I believe, in 23 the 1989 versions of those.

And quite frankly, there, there's a little bit ofa dichotomy there too between state and federal law.

1 Federal law dealing with computer workers specifically 2 provides that they are -- that they would be exempt under 3 the special new federal provision, notwithstanding whether 4 or not they would have been exempt under the learned 5 professions exemption. In California, the 1989 IWC order 6 "Statement of Basis," talking about how DLSE ought to be 7 enforcing the learned professions exemption, it basically 8 DLSE and suggests that DLSE ought to be relying on federal 9 regulations in delineating the learned professional 10 exemption. And in looking at that, one of the things that 11 the Code of Federal Regulations talks about in that 12 exemption is that it is almost universally expected that for 13 someone to be exempt as a learned professional, they would 14 not only have a basic academic degree, but some sort of 15 advanced degree or certificate beyond that. So, in general, 16 what we're looking it not just a B.A., but also some --17 perhaps a year or something beyond that, a master's degree 18 or some certification beyond that. Again, this is different 19 than federal -- than the federal provisions on the computer 20 industry, because there you could have someone who perhaps, 21 you know, doesn't have a bachelor's degree at all, but 22 because they're doing this type of work and making more than 23 six and a half times the minimum wage, they'd be exempt. 24 But that did take a specific law.

25 If you have any other questions or anything, I'd

1 be happy to respond.

2	COMMISSIONER BROAD: One question that's come up
3	is the collective bargaining exemption. My understanding is
4	that that proponents of AB 60 intended to codify the
5	existing collective bargaining exemption that was in that
6	was in the wage orders. Is that how you view that? Or do
7	you view it as accomplishing something different?
8	MR. LOCKER: Codification and going a tiny bit
9	beyond it, I would say, is how DLSE view it.
10	COMMISSIONER BROAD: Okay.
11	MR. LOCKER: Under the existing wage orders
12	well, certainly, the most the one difference that's
13	visible right away is, instead of a dollar an hour more than
14	the regular rate now, it's thirty percent more or whatever.
15	But that's clear.
16	The other difference that I think is very
17	important is, in the existing wage orders, it talks about
18	premium pay for "overtime hours worked." The language that
19	the statute now uses, AB 60 uses, is premium pay for "all
20	overtime hours worked." And adding the word "all," I think,
21	was significant. We had been involved DLSE had been
22	involved in a couple of court cases on that very subject,
23	where you had collective bargaining agreements that
24	provided, let's say, for no premium pay until the tenth hour
25	or the twelfth hour of employment in a day, and then did

1 provide for premium pay. And it's our understanding the 2 intent of "all" and how we interpret "all" is to mean there 3 has to be some premium pay for all overtime hours worked, 4 and overtime hours would be defined by the statute as 5 anything over 8 in a day or 40 in a week.

6 Now, having said that, premium pay, that's the 7 area where -- premium pay does not necessarily mean time and 8 a half. It could be ten cents an hour more than the regular 9 rate of pay. But we do think there has to be premium pay 10 for all overtime hours worked.

11 COMMISSIONER CENTER: Any other questions?
 12 COMMISSIONER COLEMAN: Chuck, I had a sort of a
 13 procedural question.

In terms of giving some guidelines to the employers, as we go through these hearings, can we -- are we talking about maybe drafting some guidelines that people can comment to us so that we can then implement them as soon after January 1 as we can gather ourselves, to give us much assurance as possible as soon as possible?

20 COMMISSIONER CENTER: Yeah. I think our goal 21 right now is by the December meeting, to have some draft 22 guidelines, to have the industry comment -- labor and 23 industry, and then be ready to act as soon as possible in 24 January.

25 COMMISSIONER COLEMAN: Okay.

1 COMMISSIONER CENTER: I think that's our goal and 2 that's where we're trying to go right now. 3 MR. BROWN: (Not using microphone) A question 4 from the audience. 5 Can I -- can I ask a question? 6 Yes. I just wanted to ask about the on-duty meal 7 period. 8 THE REPORTER: Identify yourself, please, and come 9 to the microphone. 10 MR. BROWN: Joe Brown, from Conectiv Operating 11 Services Company. 12 COMMISSIONER CENTER: You should address that out 13 of the room. We're an independent commission, and we'll 14 offer guidelines to DLSE. But if it's a DLSE question, you 15 might just want to address him individually outside. 16 MR. BROWN: Oh, okay. 17 COMMISSIONER CENTER: That's a suggestion. 18 MR. BROWN: Okay. 19 COMMISSIONER CENTER: No other comments from the 20 audience? 21 (No response) 22 COMMISSIONER CENTER: And Miles will be here to 23 answer questions. He likes to answer questions. 24 MR. LOCKER: Absolutely. 25 COMMISSIONER CENTER: With that, I'll entertain a

1 motion to adjourn.

2	COMMISSIONER BROAD: So moved.
3	COMMISSIONER CENTER: And a second?
4	COMMISSIONER DOMBROWSKI: Second.
5	COMMISSIONER CENTER: All in favor.
6	(Chorus of "ayes")
7	COMMISSIONER CENTER: Motion carries.
8	(Thereupon, at 12:29 p.m., the public
9	meeting was adjourned.)
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1	CERTIFICATE OF REPORTER/TRANSCRIBER
2	000
3	I, Cynthia M. Judy, a duly designated reporter and
4	transcriber, do hereby declare and certify under penalty of
5	perjury under the laws of the State of California, that I
6	transcribed the three tapes recorded at the Public Meeting
7	of the Industrial Welfare Commission, held on November 8,
8	1999, in Sacramento, California, and that the foregoing
9	pages constitute a true, accurate, and complete
10	transcription of the aforementioned tapes, to the best of my
11	abilities.
12	
13	Dated: November 22, 1999
14	CYNTHIA M. JUDY
15	Reporter/Transcriber
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