

1 STATE OF CALIFORNIA  
2 DEPARTMENT OF INDUSTRIAL RELATIONS  
3 DIVISION OF WORKERS' COMPENSATION  
4 BEFORE THE ADMINISTRATIVE DIRECTOR

5 In Re: PROVIDER SUSPENSION  
6 FACE-2-FACE INTERPRETING  
7 SERVICES,  
8 Respondent.

**ORDER OF SUSPENSION**

9  
10 WHEREAS, Labor Code section 139.21(a)(1)(D) requires the Administrative Director to  
11 suspend any entity controlled by an individual who has been convicted of a felony or  
12 misdemeanor described in Labor Code section 139.21(a)(1)(A); and

13 WHEREAS, Face-2-Face Interpreting Services is controlled by an individual, Shilpa  
14 Kapadia, who has been convicted of a felony or misdemeanor described in Labor Code section  
15 139.21(a)(1)(A). (Per Labor Code section 139.21(a)(3), an entity is controlled by an individual if  
16 (1) the individual is or was an officer or director of the entity, (2) is or was a shareholder with a  
17 10 percent or greater interest in the entity, or (3) held de facto ownership of the entity or de  
18 facto control consistent with the rights and duties of an officer or director of the entity (see  
19 *Villanueva v. Teva Foods* (2019) WCAB Case No. ADJ9332041, 84 Cal. Comp. Cases 198  
20 [significant panel decision]); and

21 WHEREAS, on or about November 29, 2022, the Administrative Director mailed to  
22 Face-2-Face Interpreting Services a written notice of the right to a hearing regarding the  
23 suspension and the procedure to follow to request a hearing, as provided in Labor Code  
24 section 139.21(b)(2) and California Code of Regulations, title 8, section 9788.1; and

25 WHEREAS, pursuant to Labor Code section 139.21(b)(2) and California Code of  
26 Regulations, title 8, section 9788.1(d), the written notice advised Face-2-Face Interpreting  
27 Services that the suspension would start thirty (30) calendar days after the date of mailing of  
28 written notice, unless Face-2-Face Interpreting Services submitted a written request for a  
hearing within ten (10) calendar days of the date of mailing of the notice; and

1           WHEREAS, Face-2-Face Interpreting Services did not submit a written request for  
2 hearing within ten (10) calendar days of the date of mailing of the notice; and

3           WHEREAS, the Administrative Director is required to suspend any physician,  
4 practitioner, or provider pursuant to Labor Code section 139.21 and title 8, California Code of  
5 Regulations section 9788.2, after thirty (30) days from the date the notice was mailed, unless  
6 the physician, practitioner, or provider submits a written request for a hearing within ten (10)  
7 calendar days of the date of mailing of the notice;

8           **IT IS HEREBY ORDERED** that Face-2-Face Interpreting Services is hereby suspended  
9 from participating in the workers' compensation system as a physician, practitioner, or  
10 provider.

11  
12 Date: January 11, 2023

12           /S/ George Parisotto  
13           GEORGE PARISOTTO  
14           Administrative Director  
15           Division of Workers' Compensation