



DEPARTMENT OF HEALTH & HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
REGION IX

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## MEDICARE

### COORDINATION OF BENEFITS (COB) CONTRACTOR

Medicare has awarded a Coordination of Benefits (COB) contract to consolidate the activities that support the collection, management, and reporting of other insurance coverage of Medicare beneficiaries. Other insurance coverage includes Group Health Plan (GHP), Workers' Compensation (WC), No-Fault / Medical Payments Coverage / Personal Injury Protection, and Liability insurance. All Medicare Secondary Payer (MSP) claims investigations will be initiated by the COB Contractor.

Please refer all initial MSP inquiries (including the reporting of potential MSP situations, changes in a Medicare beneficiary's insurance coverage, changes in employment, involvement in an accident, and general MSP questions) to the COB Contractor.

If you wish to report that MSP no longer applies for a Medicare beneficiary (for example, retirement or cessation of insurance coverage), please contact your local Medicare Carrier or Fiscal Intermediary.

The COB Contractor mailing address is:  
**MEDICARE – COB CONTRACTOR**  
**MSP CLAIMS INVESTIGATION**  
**PO BOX 5041**  
**NEW YORK NY 10274-5041**

The COB Contractor toll-free customer service telephone number is 1-800-999-1118.

The COB Contractor fax numbers are 1-646-458-6760 and 1-646-458-6762.

For more information, visit the website address at **[www.cms.hhs.gov/medicare/cob](http://www.cms.hhs.gov/medicare/cob)**

For general information about Medicare eligibility, enrollment, or entitlement, please visit the website address at **[www.medicare.gov](http://www.medicare.gov)** or call 1-800-633-4227.

For general information about Social Security eligibility, enrollment, or entitlement, please visit the website address at **[www.ssa.gov](http://www.ssa.gov)** or call 1-800-772-1213.