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DIR Garners Digital Government Achievement Award for EAMS' Lien Fee Collection System

The California Department of Industrial Relations (DIR) is proud to announce that the Division of Workers' Compensation's (DWC) Lien Fee Collection System for the Electronic Adjudication Management System (EAMS) has won a 2013 Digital Government Achievement Award.

"This award recognizes our dedicated staff's use of innovative technology to create efficiencies in California's workers' compensation system while implementing the reforms of SB 863," said DIR Director Christine Baker. DWC is a division of DIR.

"Allowing the public to access critical services without inconvenience continues to be one of our main goals," said DWC Acting Director Destie Overpeck. "This award is well deserved. Special thanks to OIS for helping to get this developed and implemented without a hitch."

The award was presented by the [Center for Digital Government](#), a national research and advisory institute on information technology policies and best practices in state and local government. DIR was honored in the "Driving Digital Government" State Government category for its outstanding implementation of one of the directives in Senate Bill 863.

Among the changes SB 863 made to California's workers' compensation system was regarding the filing of liens. SB 863 mandated a fee for certain liens filed after January 1, 2013, and specified that these must be paid electronically. DWC and DIR's Office of Information Services (OIS) added functionality to the EAMS public information search tool allowing lien filers to file liens and pay fees in one integrated process.

EAMS was developed in 2008 as a seamless case management process for different, but interrelated units of the workers' compensation system. EAMS also allows external

users to file documents over the Web and compiles information that helps move cases through the workers' compensation court system without delay.

DWC provides oversight of workers' compensation claims as well as administrative and judicial services to assist in resolving disputes over claims for workers' compensation benefits. DIR was established to improve working conditions for California's wage earners, and to advance opportunities for profitable employment in California. DIR is a department within the Labor and Workforce Development Agency.

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