

WCIS e.News

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November 10, 2015

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Occasional announcements and technical updates regarding California's Workers' Compensation Information System (WCIS) from the California Division of Workers' Compensation (DWC)
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FROI-SROI Monthly Data Quality Reports

In August 2015, the Division of Workers' Compensation (DWC) began issuing a monthly FROI-SROI Data Quality Report to claims administrators. These reports, released on the 10th of every month, are an aggregation of all the acknowledgements generated for a claims administrator for the previous month's transactions.

If you are a claims administrator, trading partner business contact or technical contact, and you would like to receive FROI-SROI reports including the Data Quality Report, please sign up by e-mailing wcis@dir.ca.gov with the word "subscribe reports" as the subject line and include your name and organization in the body of the message.

FROI-SROI Data Quality Validation Inquiries

As part of our on-going effort to improve data quality, starting in January 2016, the DWC will begin contacting claims administrators via e-mail to validate the FROI-SROI data received on claims. The DWC asks that claims administrators respond to these inquiries in a timely manner.

SROI One-on-One Consultation Available

Complete SROI reporting is required for all claims administrators and is crucial for understanding workers' compensation benefits. If you are not currently reporting SROI on all medical-only claims and indemnity claims and would like one-on-one assistance in becoming compliant, please send your request to wcis@dir.ca.gov.

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