MAXIMUS Federal Services

Case Number:	CM15-0065787		
Date Assigned:	04/13/2015	Date of Injury:	06/03/2014
Decision Date:	05/12/2015	UR Denial Date:	03/16/2015
Priority:	Standard	Application Received:	04/07/2015

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/Service. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

The Expert Reviewer has the following credentials:
State(s) of Licensure: California
Certification(s)/Specialty: Physical Medicine & Rehabilitation

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

The injured worker is a 47 year old female who sustained an industrial injury on 06/03/14. Initial complaints and diagnoses are not available. Treatments to date include physical therapy and left knee surgery. Diagnostic studies include MRIs of the cervical and lumbar spine, left foot and ankle. Current complaints include neck, low back and left knee pain. Current diagnose include cervical and lumbar spine strain/sprain, cervical and lumbar radiculopathy, lumbago, left knee and ankle/foot sprain/strain, and hypertension. In a progress note dated 02/06/15 the treating provider reports the plan of care as medications including Deprizine, Dicopanol, Fanatrex, Synapryn, Tabradol, Cyclobenzaprine, and Ketoprofen cream. Also recommended are x-rays of the cervical and lumbar spine, left knee, ankle and foot; a TENS unit, hot/cold unit, physical therapy, acupuncture, shockwave therapy, a Functional Capacity Evaluation, a MRI scan of the cervical and lumbar spine, left knee, ankle and foot; nerve conduction studies of the bilateral upper and lower extremities, Localized Intense Neurostimulation Therapy, and Terocin patches. The requested treatment is a TENS unit.

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

TENS/Electronic Muscle Stimulation Unit: Upheld

Claims Administrator guideline: Decision based on MTUS ACOEM Chapter 13 Knee Complaints, Chronic Pain Treatment Guidelines.

MAXIMUS guideline: Decision based on MTUS Chronic Pain Treatment Guidelines Transcutaneous Electrotherapy, TENS for chronic pain, pages 114-117.

Decision rationale: Per MTUS Chronic Pain Treatment Guidelines, ongoing treatment is not advisable if there are no signs of objective progress and functional restoration has not been demonstrated. Specified criteria for the use of TENS Unit include trial in adjunction to ongoing treatment modalities within the functional restoration approach as appropriate for documented chronic intractable pain of at least three months duration with failed evidence of other appropriate pain modalities tried such as medication. From the submitted reports, the patient has received extensive conservative medical treatment to include chronic analgesics and other medication, extensive physical therapy, activity modifications, yet the patient has remained symptomatic and functionally impaired. There is no documentation on how or what TENS unit is requested, whether this is for rental or purchase, nor is there any documented short-term or long-term goals of treatment with the TENS unit. There is no evidence for change in functional status, increased in ADLs, decreased VAS score, medication usage, or treatment utilization from the treatment already rendered. The TENS/Electronic Muscle Stimulation Unit is not medically necessary and appropriate.