

<b>Case Number:</b>	CM15-0177810		
<b>Date Assigned:</b>	09/18/2015	<b>Date of Injury:</b>	04/20/2015
<b>Decision Date:</b>	10/26/2015	<b>UR Denial Date:</b>	08/20/2015
<b>Priority:</b>	Standard	<b>Application Received:</b>	09/09/2015

### HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/Service. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

The Expert Reviewer has the following credentials:

State(s) of Licensure: California

Certification(s)/Specialty: Dentist

### CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

The injured worker is a 43 year old male, who sustained an industrial injury on 4-20-2015. He reported being assaulted fist to face resulting in multiple lacerations and swelling to nose and left side of the face and a loose left upper medial incisor. The appeal request dated 8-10-15, documented the accident damaged the front plate-bridge that had been fabricated in a doctor's office and that old bridge was "really uncomfortable" and a new bridge should be fabricated "to restore the ability to eat and talk normally." On 6-29-15, a dental evaluation documented tooth #13 crown broke, tooth #9 broken below gum line, and #5, 6, 10, and 11, exposed pulp. The treatment plan included extraction of #8, #5, 6, 10 and 11, posts and new bridge for teeth #6-10 needed. Currently, he complained of "not being satisfied with the bridge on #6 and 11, unable to talk properly". Several documents included in the submitted medical records are difficult to decipher. On 8-10-15, the physical examination documented was not able to be deciphered easily. The appeal requested authorization for a new bridge for teeth 6, 7, 8, 9, 10, and 11. The Utilization Review dated 8-20-15, denied the request indicating that the documentation submitted did not support that the Official Disability Guidelines (ODG) were met.

### IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

**New bridge for teeth 6, 7, 8, 9, 10 & 11: Overturned**

**Claims Administrator guideline:** The Claims Administrator did not base their decision on the MTUS. Decision based on Non-MTUS Citation Official Disability Guidelines (ODG) Work loss Data Institute (20th annual edition) 2015, Head Chapter.

**MAXIMUS guideline:** The Expert Reviewer did not base their decision on the MTUS. Decision based on Non-MTUS Citation Official Disability Guidelines (ODG) Head.

**Decision rationale:** Records reviewed indicate that the appeal request dated 8-10-15, documented the accident damaged the front plate-bridge that had been fabricated in a doctor's office and that old bridge was "really uncomfortable" and a new bridge should be fabricated "to restore the ability to eat and talk normally". Patient complained of not being satisfied with the bridge on #6 and 11, unable to talk properly. According to the Official Disability Guidelines, bridges, onlays, inlays, braces, pulling impacted teeth, or repositioning impacted teeth, would be options to promptly repair injury to sound natural teeth required as a result of, and directly related to, an accidental injury." Therefore, based on the records reviewed along with the reference and findings mentioned above, this reviewer finds this request for New bridge for teeth 6, 7, 8, 9, 10 & 11 medically necessary to properly treat this patient's teeth and restore their ability to eat and talk normally.