

Case Number:	CM14-0146628		
Date Assigned:	09/18/2014	Date of Injury:	01/04/2012
Decision Date:	10/16/2014	UR Denial Date:	08/22/2014
Priority:	Standard	Application Received:	09/09/2014

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer is licensed in Dentistry and is licensed to practice in California. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

Records reviewed indicate that this is a 37 year old male, with a date of injury on 01/04/2012. Patient reported that on January 4, 2012, while employed as a full time Adult Probations Officer, by the [REDACTED], since March 11, 2002, he and his partner were looking for a fugitive parolee. They entered a trailer mobile home, when the patient was shot in the left side of the face by the parolee. He was transported by ambulance to [REDACTED], for emergency treatment. Panel QME Dentist [REDACTED] report dated 01/29/14 states: "Completion of the accident related dental implant supported crown restorations for #s 20 and 21, including periodic reevaluation of the health of the dental implants. The patient will need further accident related evaluation and care, on an industrial basis. He may need revision of the dental implant therapy treatment, he is undergoing, because of potential infection of the remaining impacted bullet fragments." UR report dated August 22, 14 states: "The carrier has accepted the facial bone, lumbar and or sacral vertebrae, mental/physical. Patient was seen after having crowns on #20 and 21 cemented with temporary cement. Patient is unhappy that the metal collars show from the stock titanium abutments that were used on teeth #20 and #21. He notes that it is different from the past prior to his traumatic event. The use of titanium stock abutments to retain implant supported crowns often leaves an exposed metal collar. In some cases this is not cosmetically acceptable. Apparently the industrial accident of 01/04/2012 caused the need for the implant restorations. The provider can solve this issue by removing the stock titanium abutments and replacing them with custom zirconia abutments thereby removing the display of a metal collar. Teeth #20 and #21 are not in an area of mouth where the presence of a metal collar is highly objectionable. The treatment requested is not medically necessary. The current abutments and crowns are acceptable restorations. Therefore this prospective treatment request is denied."

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

Custom implant abutment tooth #20, QTY: 1: Overturned

Claims Administrator guideline: The Claims Administrator did not base their decision on the MTUS. Decision based on Non-MTUS Citation ADA Evidence Based Treatment Guidelines

MAXIMUS guideline: The Expert Reviewer did not base their decision on the MTUS. Decision based on Non-MTUS Citation Official Disability Guidelines (ODG) Head (updated 06/04/13): Dental trauma treatment (facial fractures) Recommended. Trauma to the oral region occurs frequently and comprises 5 percent of all injuries for which people seek treatment. Among all facial injuries, dental injuries are the most common, of which crown fractures and luxations occur most frequently. An appropriate treatment plan after an injury is important for a good prognosis. The International Ass

Decision rationale: Per objective findings of panel QME and the medical reference mentioned above, this IMR reviewer finds this dental request of custom implant abutment to be medically necessary, to bring this patient's dental condition to pre-injury status, both physically and cosmetically.

Custom implant abutment tooth #21 QTY: 1: Overturned

Claims Administrator guideline: The Claims Administrator did not base their decision on the MTUS. Decision based on Non-MTUS Citation ADA Evidence Based Treatment Guidelines

MAXIMUS guideline: The Expert Reviewer did not base their decision on the MTUS. Decision based on Non-MTUS Citation Official Disability Guidelines (ODG) Head (updated 06/04/13): Dental trauma treatment (facial fractures) Recommended. Trauma to the oral region occurs frequently and comprises 5 percent of all injuries for which people seek treatment. Among all facial injuries, dental injuries are the most common, of which crown fractures and luxations occur most frequently. An appropriate treatment plan after an injury is important for a good prognosis. The International As

Decision rationale: Per objective findings of panel QME and the medical reference mentioned above, this IMR reviewer finds this dental request of custom implant abutment to be medically necessary, to bring this patient's dental condition to pre-injury status, both physically and cosmetically.