

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
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INDEPENDENT BILLING REVIEW FINAL DETERMINATION

March 15, 2016

[Redacted]
[Redacted]
[Redacted]
[Redacted]

IBR Case Number:	CB16-0000219	Date of Injury:	10/21/2014
Claim Number:	[Redacted]	Application Received:	02/16/2016
Assignment Date:	March 4, 2016		
Claims Administrator:	[Redacted]		
Date(s) of service:	06/29/2015 – 08/27/2015		
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	97110		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above Workers’ Compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$247.90 in additional reimbursement for a total of \$442.90. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of **\$442.90** within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.
Medical Director

[Redacted]
[Redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- OMFS

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration for 97110 Therapeutic procedure, 1 or more areas; therapeutic exercises to develop strength and endurance, range of motion and flexibility, for date of service 06/29, 07/01, 07/9, 08/13, 08/18, 08/20, 08/25, and 08/27/ 2015.**
- The Claims Administrator's reimbursement rational indicates dates of service 06/29, 07/01, 07/9, 08/13, 08/18, 08/20/2015 reimbursed per OMFS **modality** units. Dates of service 08/25 & 08/27/2015 reflect denied as **unauthorized**.
- Authorization dated 08/06/2015 signed by Claims Administrator RN Case Manager indicates extension of "5 remaining sessions" from 08/06/2015 – 09/09/2015.
- Opportunity to Dispute Eligibility communicated with Claims Administrator on 02/17/2016; response not yet received.
- Contractual Agreement not received for IBR; OMFS will be utilized to calculate reimbursement.
- Physical Therapy Progress Reports reflect services charged on UB-04.
- **§ 9789.15.4 Physical Medicine / Chiropractic / Acupuncture Multiple Procedure Payment Reduction; Pre-Authorization for Specified Procedure/Modality Services**
(1) The Medicare Multiple Procedure Payment Reduction ("MPPR") for "Always Therapy" Codes shall be applied when more than one of the following codes is billed on the same day: codes on the Medicare "Always Therapy" list, acupuncture codes, chiropractic manipulation codes. (2) Many therapy services are time-based codes, i.e., multiple units may be billed for a single procedure. **The MPPR applies to the Practice Expense ("PE")** payment when more than one unit or procedure is provided to the same patient on the same day, i.e., the MPPR applies to multiple units as well as multiple procedures. Full payment is made for the unit or procedure with the highest PE payment. Full payment is made for the work and malpractice components and 50 percent payment is made for the PE for subsequent units and procedures, furnished to the same patient on the same day.
- **EORs do not reflect the appropriate MPPR** pursuant to § 9789.15.4 Physical Medicine.
- **Based on the aforementioned documentation and guidelines, additional reimbursement is indicated for 97110 for dates of service 06/29, 07/01, 07/9, 08/13, 08/18, 08/20/2015 and reimbursement is indicted for dates of service 08/25 & 08/27/2015.**

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: 97110

Date of Service: service 06/29, 07/01, 07/9, 08/13, 08/18, 08/20, 08/25, 08/27/ 2015						
Physical Medicine						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
97110	\$2,925.00	\$370.80	\$253.43	Mult.	\$449.13	06/29, 07/01, 07/9, 08/13, 08/18, 08/20/2015 OMFS (-) Reimbursed Amount = \$78.33
97110	\$1,125.00	\$0.00	\$169.57	Mult.	\$169.57	08/25 & 08/27/2015. Refer to Analysis

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 [REDACTED]
 [REDACTED]
 [REDACTED]

[REDACTED]
 [REDACTED]
 [REDACTED]
 [REDACTED]