

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

January 14, 2015

[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB15-0002267	Date of Injury:	07/15/2013
Claim Number:	[REDACTED]	Application Received:	12/11/2015
Assignment Date:	12/07/2015		
Claims Administrator:	[REDACTED]		
Date(s) of service:	09/24/2014 – 09/24/2014		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	99358 and 99359		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above Workers’ Compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$124.91 in additional reimbursement for a total of \$319.91. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of **\$319.91** within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.
Medical Director

Cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- OMFS

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration 99358 Prolonged Services W/O face-to-face contact and add-on code 99359 each additional.**
- The Claims Administrator denied services indicating “not payable per... regs.”
- Opportunity to Dispute communicated to Claims Administrator on 12/02/2015, response not yet received.
- Contractual Agreement not submitted for IBR.
- **RFA dated 07/30/2014 signed by the Claims Administrator** indicates CPT 99358 & 99359 “**approved**” for “**record review.**” RFA does not indicate the number of units authorized.
- Psychiatric Evaluation Report provides the definition and pricing relating to 99358 but does not indicate the total time spent specifically relating to the review of medical records.
- **Page 3** of the Psychiatric Evaluation Report under the heading “**Record Review and Other Non Face to Face Activities**” indicates a total of “**2 hours 30 minutes**” spent on two activities.
- The Psychiatric Evaluating Report indicates records were reviewed, however, the actual **time spent exclusively on** the Authorized **Record Review** could not be abstracted from the 21 page Psychological Evaluation Report.
- **Based on the aforementioned documentation and guidelines, reimbursement is indicated 99358 x 1 unit.**

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: 99358 & 99359

Date of Service: 09/24/2015 Physician Services						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
99358	\$156.14	\$0.00	\$156.14	1	\$124.91	OMFS Refer to Analysis
99359	\$226.38	\$0.00	\$226.38	3	\$0.00	Refer to Analysis

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