

**INDEPENDENT BILLING REVIEW FINAL DETERMINATION**

January 4, 2016

[Redacted]  
[Redacted]  
[Redacted]

IBR Case Number:	CB15-0002240	Date of Injury:	01/18/2001
Claim Number:	[Redacted]	Application Received:	12/07/2015
Claims Administrator:	[Redacted]		
Date(s) of service:	07/10/2015		
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	99358-32		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

**Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$130.05 in additional reimbursement for a total of \$325.05. A detailed explanation of the decision is provided later in this letter.**

The Claim Administrator is required to reimburse the Provider a total of **\$325.05** within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.  
Medical Director

Cc: [Redacted]  
[Redacted]

## DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review

## HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

## ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration for 99358 Prolonged Services w/o face-to-face contact for date of service 07/10/2015.**
- The Claims Administrator denied services as “bundled.”
- Letter dated July 13, 2015 from Provider to Claims Administrator requesting medical record review to be reimbursed at \$153/hour with approximately 20 hours. Request is signed by Claims Specialist and dated 7-21-15.
- **CCR § 5307.11:** A health care provider or health facility licensed pursuant to Section 1250 of the Health and Safety Code, and a contracting agent, employer, or carrier may contract for reimbursement rates different from those in the fee schedule adopted and revised pursuant to Section 5307.1. When a health care provider or health facility licensed pursuant to Section 1250 of the Health and Safety Code, and a contracting agent, employer, or carrier contract for reimbursement rates different from those in the fee schedule, the medical fee schedule for that health care provider or health facility licensed pursuant to Section 1250 of the Health and Safety Code shall not apply to the contracted reimbursement rates.
- The aforementioned **July 13, 2015** Authorization is contractual in nature, as such, the contractual obligations apply **pursuant to LC § 5307.11.**
- **Authorization** does not document a CPT code to be billed for record review.
- **CPT 99358** - Prolonged evaluation and management service before and/or after direct patient care; **first hour.**
- **PPO** Contractual Agreement not submitted for IBR. EOR reflects 85% OMFS; 85% PPO rate will be applied to reimbursement calculations.
- **Based on the aforementioned documentation and guidelines, reimbursement for 99358 x 1 unit of service is warranted.**

The table below describes the pertinent claim line information.

**DETERMINATION OF ISSUE IN DISPUTE: 99358**

<b>Date of Service:</b> 07/10/2015 Physician Services						
<b>Service Code</b>	<b>Provider Billed</b>	<b>Plan Allowed</b>	<b>Dispute Amount</b>	<b>Units</b>	<b>Workers' Comp Allowed Amt.</b>	<b>Notes</b>
99358	\$4590.00	\$0.00	\$4590.00	1	\$130.05	<b>Refer to Analysis</b>

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