

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
P.O. Box 138006
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Fax: (916) 605-4280



INDEPENDENT BILLING REVIEW FINAL DETERMINATION

August 18, 2015

[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB15-0001166	Date of Injury:	08/01/2012
Claim Number:	[REDACTED]	Application Received:	07/20/2015
Assignment Date:	08/07/2015		
Claims Administrator:	[REDACTED]		
Date(s) of service:	12/16/2014 – 012/16/2014		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	99354 (processed as 99364) and 99355		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$226.03 in additional reimbursement for a total of \$421.03. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of **\$421.03** within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.
Medical Director

Cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- OMFS

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration for 99354 1st hour and 99355 Each Additional 30 min of Prolonged Services with Face-to-Face contact on 12/16/2014.**
- The Claims Administrator denial based on the lack of submission of the primary procedure code.
- Original CMS1500 form indicates One Unit 99354 (add-on) code and One Unit 99355 (add-on). 99354 is parent code to 99354.
- EOR's indicate 99364 and not billed CPT 99354. EOR's do not indicate a code re-assignment for 99354.
- Contractual Agreement not Available for IBR.
- Documentation for 12/16/2014 indicates "time spent with patient today: 2 hours and 12 minutes."
 - Evaluation and Management performed on 12/16/2014 = 40 min
 - 99354 = One Hour
 - 99355 = 30 min
 - Total Face-to-Face time with patient = 130 minutes
- Based on the aforementioned documentation and guidelines, reimbursement is supported for 99354 and 99355.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: 99355 & 99354

Date of Service: 12/06/2014 Physician Services						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
99355	\$114.35	\$0.00	\$114.35	1	\$114.35	Refer to Analysis
99355	\$111.68	\$0.00	\$111.68	1	\$111.68	Refer to Analysis

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