

**MAXIMUS FEDERAL SERVICES, INC.**

Independent Bill Review  
P.O. Box 138006  
Sacramento, CA 95813-8006  
Fax: (916) 605-4280



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**INDEPENDENT BILLING REVIEW FINAL DETERMINATION**

November 2, 2015



|                       |                         |                       |            |
|-----------------------|-------------------------|-----------------------|------------|
| IBR Case Number:      | CB15-0001823            | Date of Injury:       | 03/27/2015 |
| Claim Number:         | [REDACTED]              | Application Received: | 10/06/2015 |
| Claims Administrator: | [REDACTED]              |                       |            |
| Date(s) of service:   | 03/28/2015 – 03/28/2015 |                       |            |
| Provider Name:        | [REDACTED]              |                       |            |
| Employee Name:        | [REDACTED]              |                       |            |
| Disputed Codes:       | 99203                   |                       |            |

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

**Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$60.33 in additional reimbursement for a total of \$255.33. A detailed explanation of the decision is provided later in this letter.**

The Claim Administrator is required to reimburse the Provider a total of \$255.33 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD MPH

Medical Director

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cc:



## DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- National Correct Coding Initiatives
- Medicare and Medicaid Services (CMS) Outpatient Prospective Payment System (OPPS)
- Other: OMFS Outpatient Hospital Fee Schedule

## HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

## ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking reimbursement for CPT 99203.**
- Claims Administrator denied the billed procedure code 99203 with the following rationale: Service not paid under Medicare OPPS.
- The CPT 99203 was billed as part of an urgent care visit on a UB04 claim form with bill type 131.
- Title 8, CCR 9789.32 (a) Sections 9789.30 through 9789.39 shall be applicable to the maximum allowable fees for emergency room visits and surgical procedures rendered on or after July 1, 2004 and before September 1, 2014. Sections 9789.30 through 9789.39 shall be applicable to the maximum allowable fees for emergency room visits, surgical procedures, and Facility Only Services rendered on or after September 1, 2014.
  - (c) The maximum allowable fees for services, drugs and supplies furnished by hospitals and ambulatory surgical centers that do not meet the requirements in (a) for a facility fee payment and are not bundled in the APC payment rate for services in (a) will be determined as follows:
  - (B) For Other Services rendered on or after September 1, 2014 to hospital outpatients, the maximum allowable hospital outpatient facility fees shall be paid according to the **OMFS RBRVS**.
- The submitted medical record did not substantiate the billed code 99203: Level 3 outpatient visit for evaluation and management of new patient with problem of moderate

severity, including detailed history and physical examination, and medical decision making of low complexity - typical time with patient and/or family 30 minutes

- The injured worker was seen and treated for low back pain. The medical record demonstrated the required elements of CPT 99202.
- For new patients, **all three key components must meet or exceed** the requirements for a given level of Evaluation and Management Service.
  - CPT 99202: Level 2 outpatient visit for evaluation and management of **new patient** with problem of low to moderate severity, including expanded problem-focused history and physical examination, and straightforward medical decision-making - typical time with patient and/or family 20 minutes
  - Assigned ICD-9 code 724.2
  - The medical record documented a physical exam of the affected area and other related / symptomatic areas; prescribed Soma and Naproxen.
- Reimbursement is recommended for CPT 99202.

DETERMINATION OF ISSUE IN DISPUTE: Recommended reimbursement of code: CPT 99202.

| Date of Service 3/28/2015 |                 |              |                |                  |                            |  |
|---------------------------|-----------------|--------------|----------------|------------------|----------------------------|--|
| Service Code              | Provider Billed | Plan Allowed | Dispute Amount | Multiple Surgery | Workers' Comp Allowed Amt. | Notes  |
| 99203                     | \$ 247.00       | \$ 0         | \$ 112.88      | N/A              | \$60.33                    | <b>DISPUTED SERVICE:</b> See Analysis. Reimbursement based on CPT 99202 \$60.33. |

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