

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

October 12, 2015

[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB15-0001652	Date of Injury:	04/30/2015
Claim Number:	[REDACTED]	Application Received:	09/21/2015
Assignment Date:	10/13/2015		
Claims Administrator:	[REDACTED]		
Date(s) of service:	05/03/2015 – 05/03/2015		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	99203		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$26.71 in additional reimbursement for a total of \$221.71. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of **\$221.71** within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,
Paul Manchester, M.D., M.P.H.
Medical Director

Cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- OMFS

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking \$26.71 in remuneration for 99203 New Patient Evaluation for date of service 05/03/2015.**
- The Claims Administrator denied services as “not appropriate for setting.”
- 99203 Office or **other outpatient** visit for the evaluation and management of a new patient
- 99203 can be cross-walked to G0463. However, G0463 does not have a value under OMFS.
- **CCR § 9789.12.4.** Reimbursement for Unlisted Procedures/Procedures Lacking RBRVUs, consideration may be given to the value assigned to a **comparable** procedure or analogous code. The comparable procedure or analogous code should reflect similar amount of resources, such as practice expense, time, complexity, expertise, etc. as required for the procedure performed.
- **A Comparable Procedure code to G0463 is 99201 – 99215.**
- Documentation indicates Urgent Care services billed as 99203.
- Documentation reflects patient seen in Urgent Care Setting for “skin rash” performed at **“Hospital Outpatient Clinic.”**
- EOR’s do not indicate services as unauthorized.
- **99203 was not** performed in conjunction with other reimbursable procedural services.
- **CCR § 9789.32 (iii)** The fees for any physician and non-physician practitioner professional services billed by the hospital shall be calculated in accordance with the OMFS RBRVS, using the OMFS RBRVS total facility relative value units
- **Based on the aforementioned documentation and guidelines, reimbursement is warranted for 99203.**

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: 99203

Date of Service: 05/03/2014 HOPPS						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
99203	\$247.00	\$0.00	\$26.71	1	\$26.71	Refer to Analysis

Copy to:

[REDACTED]
[REDACTED]
[REDACTED]

Copy to:

[REDACTED]
[REDACTED]
[REDACTED]