

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
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INDEPENDENT BILLING REVIEW FINAL DETERMINATION

October 6, 2015

[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB15-0001289	Date of Injury:	10/04/2012
Claim Number:	[REDACTED]	Application Received:	08/06/2015
Assignment Date:	09/28/2015		
Claims Administrator:	[REDACTED]		
Date(s) of service:	01/19/2015 – 01/19/2015		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	G0431, 82055, G6040, and 99215		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$17.64 in additional reimbursement for a total of \$212.64. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of **\$212.64** within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD, MPH
Medical Director

cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- National Correct Coding Initiatives
- Other: Clinical Laboratory Fee Schedule

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration for G0431, 82055, G6040, and 99215 services performed on 01/19/2015.**
- The Claims Administrator down-coded **99215 to 99214** with the following rationale: “does not meet requirements of consultation.”
- The determination of an **Evaluation and Management** service for Established Patients require **two** of **three** key **components** in the following areas (AMA CPT 1995/1997):
 - 1) **History:** Chief Complaint, History of Present Illness, Review of Systems (Inventory of Body Systems), Past Family and Social History.
 - 2) **Examination:** “The 1995 documentation guidelines state that the medical record for a general multi-system examination should include findings about eight or more organ systems.”
 - 3) **Medical Decision Making** **Medical** decision making refers to the complexity of establishing a diagnosis and/or selecting a management option, which is determined by considering the following factors:
 - a. The number of possible diagnoses and/or the number of management options that must be considered;

- b. The amount and/or complexity of medical records, diagnostic tests, and/or other information that must be obtained, reviewed, and analyzed; and
 - c. The risk of significant complications, morbidity, and/or mortality as well as comorbidities associated with the patient’s presenting problem(s), the diagnostic procedure(s), and/or the possible management options.
- To determine the level of service in a given **component** of an E&M, the data must “**meet or exceed**” the elements required.
- 1995/1997 Evaluation and Management Levels/Elements (History / Exam / Medical Decision Making), Established Patient:
 - 99212: Problem Focused / Problem Focused / Straight Forward
 - 99213: Expanded Problem Focused / Expanded Problem Focused / Low Complexity
 - 99214: Detailed History / Detailed Exam / Moderate Complexity
 - **99215 Comprehensive History/ Comprehensive Exam/ High Complexity**
- **Time:** In the case where counseling and/or coordination of care dominates (more than 50%) of the physician/patient and/or family encounter (face-to-face time in the office or other outpatient setting or floor/unit time in the hospital or nursing facility), time is considered the key or controlling factor to qualify for a particular level of E/M services. The total length of time of the encounter (faced-to-face) should be documented and the record should describe the counseling and/or activities to coordinate care.
- Abstracted information for date of service 01/23/2015 revealed the following service:
 - **History: Comprehensive**
 - HPI: Extensive
 - ROS: Complete
 - Other: Complete
 - **Exam: Exp. Problem Focused**
 - Exp. Problem Focused
 - **Medical Decision Making: Moderate**
 - Multiple: Presenting Problems/Diagnosis = Multiple
 - Multiple Complexity of data: “15 min record review”
 - Risk: High - Refer to Pain Management Medications
 - **Comprehensive/ Expanded / Moderate = 2 of 3/Meet or Exceed = 99214**
- Time Factor for date of service:**
 - **Not Documented**

- **Based on the aforementioned documentation and guidelines, reimbursement for Evaluation and Management 99215 is not indicated.**
- **CPT G0431 Denied** by the Claims Administrator and “deemed not medically necessary by payer.”
- **IBR determines reimbursement, medical necessity for G0431 is not within the scope of determination for IBR; Line Item Upheld.**
- The Claims Administrator Denied Reimbursement for **82055, Alcohol (ethanol); any specimen except breath (including ethyl alcohol as** an unlisted code.
- SBR indicates corrected Claim submitted with code change to G6040 (Updated Code for 82055).
- 2nd EOR indicates CPT 82055, unchanged from SBR submission.
- Pursuant to Labor Code section 5307.1(g) (2), the Administrative Director of the Division of Workers’ Compensation orders that the pathology and clinical laboratory fee schedule portion of the Official Medical Fee Schedule (OMFS) contained in title 8, California Code of Regulations, section 9789.50, has been adjusted to conform to the changes to the Medicare payment system that were adopted by the Centers for Medicare & Medicaid Services (CMS) for calendar year 2015. Effective for services rendered on or after January 1, 2015, the maximum reasonable fees for pathology and laboratory services shall not exceed **120%** of the applicable California fees set forth in the calendar year 2015 Clinical Laboratory Fee Schedule. Based on the adoption of the CMS payment system, CMS coding guidelines and fee schedule were referenced during the review of this Independent Bill Review (IBR) case.
- HCPCS code **G6040 Alcohol (ethanol); any specimen except breath (including ethyl alcohol)**, is not inclusive of G0431 and it is recommended that it is reimbursed separately in accordance with Title 8, CCR §9789.50 Laboratory Fee Schedule.
- **Based on the aforementioned documentation and guidelines, reimbursement is indicated for G6040 (82055) and is not indicated for G0431 & 99215.**

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of code G0431

Date of Service: 01/19/2015						
Clinical Laboratory						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
G0431	\$140.00	\$0.00	\$140.00	1	\$0.00	Refer to Analysis
G6040/ 82055	\$30.00	\$0.00	\$30.00	1	\$17.64	Refer to Analysis
99215	\$210.00	\$125.00	\$84.86	1	\$125.00	Refer to Analysis

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