

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280



INDEPENDENT BILLING REVIEW FINAL DETERMINATION

May 7, 2015

[REDACTED]
[REDACTED]
[REDACTED]

| | | | |
|-----------------------|--------------|-----------------------|------------|
| IBR Case Number: | CB15-0000179 | Date of Injury: | 05/14/2014 |
| Claim Number: | [REDACTED] | Application Received: | 02/09/2015 |
| Claims Administrator: | [REDACTED] | | |
| Date Assigned: | 3/11/215 | | |
| Provider Name: | [REDACTED] | | |
| Employee Name: | [REDACTED] | | |
| Disputed Codes: | 90833 | | |

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of \$195.00 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD, MPH
Medical Director

cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: PPO Discount 5%
- National Correct Coding Initiatives

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider is dissatisfied with denial of code 90833
- Claims Administrator denied code indicating on the Explanation of Review “CPT code submitted is based on service time and documentation does not support the time spent on this procedure”
- Provider’s PR-2 report submitted states “5. Dates of Treatment since last report: 11/10/2014, 42 minutes CPT codes 99214, 90833 (including 17 minutes of psychotherapy)”
- An Explanation of Review was received after the dispute had been filed showing that a payment was sent to the Provider in the amount of \$70.56.
- Based on information reviewed, as Provider has received payment for CPT code 90833, Claims Administrator is responsible for the IBR application fee of \$195 to be reimbursed to the Provider.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of code 90833 is recommended if Provider has not already received payment from Claims Administrator.

| Date of Service: 11/10/2014 | | | | | | | |
|-----------------------------|-----------------|--------------|----------------|-------|------------------|----------------------------|------------------------------------------------------------------------------------------------------------------|
| Physician Services | | | | | | | |
| Service Code | Provider Billed | Plan Allowed | Dispute Amount | Units | Multiple Surgery | Workers' Comp Allowed Amt. | Notes |
| 90833 | \$100.00 | \$0.00 | \$100.00 | 1 | N/A | \$70.56 | DISPUTED SERVICE: No further reimbursement is due for code 90833 as provider has already been reimbursed. |

Copy to:

[REDACTED]
[REDACTED]
[REDACTED]

Copy to:

[REDACTED]
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