MAXIMUS FEDERAL SERVICES, INC.
Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

March 30, 2015

[redacted]

IBR Case Number:	CB14-0002006	Date of Injury:	02/04/2008
Claim Number:	[redacted]	Application Received:	12/31/2014
Claims Administrator:	[redacted]		
Assigned Date:	1/27/2015		
Provider Name:	[redacted]		
Employee Name:	[redacted]		
Disputed Codes:	97799-86		

Dear [redacted]

MAXIMUS Federal Services has completed the Independent Bill Review ("IBR") of the above workers' compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator's determination is reversed and the Claim Administrator owes the Provider additional reimbursement of $250.00 for the review cost and $4451.29 in additional reimbursement for a total of $4701.29. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of $4701.29 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers' Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers' Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD, MPH
Medical Director

cc: [redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates:
- National Correct Coding Initiatives

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE**: Provider is dissatisfied with reimbursement of code 97799-86
- Claims administrator reimbursed $634.88 indicating on the Explanation of Review "Recommended allowance is considered fair and reasonable."
- The documentation submitted included the request for treatment authorization from the Provider. Provider was requesting 160 hours of NCFRP code 97799 at $225/hour. 97799 is a By Report code.
- Faxed Authorization from [redacted] dated 7/23/2014 states Functional restoration program 1600 hours. Claims administrator did not indicate the authorization procedure code 97799 would be down coded or any pre-negotiated rate.
- The report submitted documented the progress of the injured worker which included: range of motion; strength; functional improvements; independent self-management; psychological and behavioral progress notes as well as a Treatment Plan.
- The provider documented the Usual & Customary fees on the request for treatment authorization
- Based on information reviewed, additional reimbursement for code 97799-86 is warranted.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Additional reimbursement of code 97799-86 is recommended.

Date of Service: 8/11/2014 – 8/14/2014							
Physician Services							
Service Code	**Provider Billed**	**Plan Allowed**	**Dispute Amount**	**Units**	**Multiple Surgery**	**Workers' Comp Allowed Amt.**	**Notes**
97799-86	$5400.00	$948.71	$4451.29	24 Hours	N/A	$5400.00	**DISPUTED SERVICE**: Allow reimbursement $4451.29

Copy to:

[redacted]

Copy to:

[redacted]