

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280



INDEPENDENT BILLING REVIEW FINAL DETERMINATION

February 26, 2015

[Redacted]
[Redacted]
[Redacted]

IBR Case Number:	CB14-0001760	Date of Injury:	10/14/2013
Claim Number:	[Redacted]	Application Received:	11/18/2014
Claims Administrator:	[Redacted]		
Assigned Date:	12/30/2014		
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	NDC# 54162054004 (99070)		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: UPHOLD. MAXIMUS Federal Services has determined that no additional reimbursement is warranted. The Claims Administrator’s determination is upheld and the Claim Administrator does not owe the Provider additional reimbursement. A detailed explanation of the decision is provided later in this letter.

The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD, MPH
Medical Director

cc: [Redacted]
[Redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates:
- Red Book

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider is dissatisfied with denial of NDC 54162054004
- Per Labor Code Section 5307 (e) (2) compounded drug products are to be billed by the pharmacy or dispensing physician at the ingredient level by National Drug Code (NDC) and quantity.
- Claims administrator denied code indicating on the Explanation of Review “Payment for this charge is not recommended per our Utilization Management Department”
- Provider states on the IBR application that drug was authorized and to see exhibit ‘F’. Exhibit ‘F’ shows Utilization Review Determination of requested KeraTek Gel – 4oz. apply a thin layer to affected area two-three times daily as directed. Below request states: “HDI has reviewed the proposed medical treatment for the above named patient. This is to notify you that the clinical findings do not appear to support the medical necessity of the treatment indicated above, based on the following reason(s): Please reference enclosed report”
- Based on information reviewed, reimbursement of NDC 54162054004 is not warranted.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of NDC 54162054004

Date of Service: 5/27/2014						
Pharmacology Services						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
NDC 54162054004	\$525.45	\$0.00	\$525.45	113	\$0.00	DISPUTED SERVICE: No reimbursement recommended.

Copy to:

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