

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
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INDEPENDENT BILLING REVIEW FINAL DETERMINATION

February 2, 2015

██████████
██████████
██████████

IBR Case Number:	CB14-0001744	Date of Injury:	09/30/2011
Claim Number:	██████████	Application Received:	11/18/2014
Claims Administrator:	████████████████████		
Provider Name:	████████████████████		
Employee Name:	████████████████████		
Disputed Codes:	97799-86		

Dear ██████████

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

IBR Case Assigned 12/19/2014:

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$250.00 for the review cost and \$ 2,055.50 in additional reimbursement for a total of \$2,305.50. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of \$2,305.50 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., MPH
Medical Director

cc: ██████████
████████████████████

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- National Correct Coding Initiatives
- Other: OMFS Physician Fee Schedule & PPO Contract

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider seeking full reimbursement for Functional Restoration services, billed as Unlisted Procedure Code 97799, for date of service 08/18/2014 – 08/22/2014.
- The Claims Administrator reimbursed the Provider \$4,078.00 with the following rationale: “The recommended allowance is based on the value of a comparable procedure.”
- OMFS allows for Unlisted Procedure Codes to be reimbursed by “By Report.”
- There is no allowance listed under the OMFS for the billed procedure code 97799 or, more specifically, a Functional Restoration Program.
- CPT 97799; has a status code “C” and no listed RBRVUs.
- §9789.12.4 “By Report” - Reimbursement for Unlisted Procedures / Procedures Lacking RBRVUs.
 - (a) An unlisted procedure shall be billed using the appropriate unlisted procedure code from the CPT. The procedure shall be billed by report (report not separately reimbursable), justifying that the service was reasonable and necessary to cure or relieve from the effects of the industrial injury or illness. Pertinent information should include an adequate definition or description of the nature, extent, and need for the procedure, and the time, effort and equipment necessary to provide the service.
 - (b) (1) In accordance with section 9789.12.3, when procedures with status indicator codes C, N, or R, do not have RVUs assigned under the CMS’ National Physician Fee Schedule Relative Value File, these services shall be billed by report, justifying that the service was reasonable and necessary to cure or relieve from the effects of the industrial injury or illness. Pertinent information should include an adequate definition or description of the

nature, extent, and need for the procedure, and the time, effort and equipment necessary to provide the service.

- Based on review of the Functional Restoration Report, which details the injured worker’s treatment; procedure code 97799-86 is substantiated as the Provider documented services performed.
- The Provider’s Usual and Customary Fee is presented on Authorization Request dated 07/07/2014 as “225/hour” for “160 hours.”
- Authorization from the Utilization and Review Claims Administrator, dated July 31, 2014, indicate the following: “160 hours of Functional Restoration Program, per report dated 07/22/2014, QTY: 50 from: 07/22/2014 to 10/29/2014.”
- Functional Restoration Report reflects service dates “08/18/2014 – 08/22/2014,” for “Week 2, 29 hours, Cumulative Hours 46”
- Functional Restoration Program service is authorized and falls within the authorized dates and time limits.
- PPO contract was reviewed which shows a 6% discount is to be applied. Per Contract, “Medical treatment shall be reimbursed at ninety-four percent (94%) of the Official Medical Fee Schedule (OMFS) or billed charges, whichever is less.”

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of code 97799-86 is warranted.

Date of Service 08/18/2014 – 08/22/2014							
Physician Services							
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Multiple Surgery	Workers’ Comp Allowed Amt.	Notes
97799-86	\$6,525.00	\$4,078.00	\$2,055.40	29 hours	N/A	\$6,133.50	DISPUTED SERVICE: Additional reimbursement of \$2,055.50

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