

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

January 8, 2015

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB14-0001532	Date of Injury:	08/13/2009
Claim Number:	[REDACTED]	Application Received:	10/14/2014
Claims Administrator:	[REDACTED]	Assignment Date:	11/10/2014
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	99358, 99359 x 29 Units		

Dear [REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$250.00 for the review cost and \$124.91 in additional reimbursement for a total of \$374.91. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of \$374.91 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

[REDACTED]
[REDACTED]

cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider seeking remuneration for Prolonged Non-Face-to-Face Services 99358 (parent code) and 99359 (add-on), performed on 06/02/2014.
- Claims Administrator denied service with the following rationale: “According to the fee schedule, this charge is not covered.”
- 99358 and 99359 are considered part of the Evaluation and Management service when performed on the same day. However, documentation of an authorization to review medical records was submitted for IBR.
- Authorization, signed 03/07/2014 by the Claims Administrator for 06/02/2014 date of service.
- Authorization includes the following information:
 - “Please note that Psych is now an accepted body part. You are authorized to review the existing medical records and bill accordingly.”
- Although 99358 and 99359 are considered part of an E&M service, the Authorization – reflecting “review” of “medical records was signed and acknowledged by the Claims Administrator as a requested service by the Provider thereby severing the bundled unit service into separately reimbursable units by mutual agreement.
- Specific time of Record Review, as authorized by the Claims Administrator, is not clearly indicated in the Evaluation and Management documentation. As such, only 99358 specified on page 3 of the report, under the heading “Record Review & **Other** Non-Face to Face Activities,” as “service-rec. review first hour,” is reimbursable.
- Signed attestation regarding the content of the E&M report, including CPT code 99358 can be found on the last page of the report.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: 99358 & 99359

Date of Service: 06							
Physician Services							
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Assist Surgeon	Units	Workers' Comp Allowed Amt.	Notes
99358	\$126.95	\$0.00	\$126.95	N/A	N/A	\$124.91	OMFS Refer to Analysis
99359	\$1,789.30	\$0.00	\$1,789.30	N/A	N/A	\$0.00	Refer to Analysis

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