

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280



INDEPENDENT BILLING REVIEW FINAL DETERMINATION

January 7, 2015

[Redacted]
[Redacted]
[Redacted]

IBR Case Number:	CB14-0001487	Date of Injury:	10/01/2010
Claim Number:	[Redacted]	Application Received:	10/07/2014
Claims Administrator:	[Redacted]	Assignment Date:	11/10/2014
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	97799-86		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$250.00 for the review cost and \$2538.00 in additional reimbursement for a total of \$2788.00. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of \$2788.00 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

[Redacted]
[Redacted]

cc: [Redacted]
[Redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: 6% PPO Discount
- National Correct Coding Initiatives

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider is dissatisfied with reimbursement of 97799 for Functional Restoration Program.
- Claims Administrator reimbursed \$2538.00 indicating on the Explanation of Review “Reimbursement for physical medicine procedures, modalities, including Chiropractic Manipulation and acupuncture codes are limited to 60 minutes per visit without prior authorization pursuant to Physical Medicine rule 1?”
- Included for review is the Request for Authorization of Medical Treatment for 97799 x 160 hours at \$225 per hour dated 03/10/2014.
- Approved authorization from Utilization Review states “Extension of authorization through 07/18/2014 per 06/18/2014 RFA – 160 hours of NCFRP per report of 02/27/2014, RFA 03/10/2014”
- Based on review of the Physician’s Weekly Progress Report, Physical Therapy Report, Psychological & Behavioral Progress Note, procedure code 97799-86 is substantiated as the Provider documented services performed.
- The Physician Evaluation details the injured worker’s medical history, current medications; physical examination including functional strength, range of motion, function movement and lifting, dynamic posture and stabilization, psychological

evaluation, treatment plan and a formal request for authorization, a thorough evaluation was performed on this injured worker.

- PPO Contract received shows a 6% discount is to be applied.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of code 97799-86 is warranted.

Date of Service: 06/30/2014-07/03/2014							
Functional Restoration Program							
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Multiple Surgery	Workers' Comp Allowed Amt.	Notes
97799-86	\$5400.00	\$2538.00	\$2538.00	24	N/A	\$5076.00	DISPUTED SERVICE: Allow reimbursement \$2538.00

Copy to:

[REDACTED]

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