MAXIMUS FEDERAL SERVICES, INC.
Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

October 23, 2014

[redacted]

ATTN: [redacted]

IBR Case Number:	CB14-0000872	**Date of Injury:**	11/26/2001
Claim Number:	[redacted]	**Application Received:**	06/16/2014
Claims Administrator:	[redacted]		
Provider Name:	[redacted]		
Employee Name:	[redacted]		
Disputed Codes:	97799 86		

Dear [redacted]

MAXIMUS Federal Services has completed the Independent Bill Review ("IBR") of the above workers' compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

IBR case assigned: 7/24/2014

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator's determination is reversed and the Claim Administrator owes the Provider additional reimbursement of $250.00 for the review cost and $4871.25 in additional reimbursement for a total of $5126.25.A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of $5121.25 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers' Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers' Compensation Appeals Board within 30 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4610.6(h).

Sincerely,

[redacted]
Chief Coding Reviewer

cc: [redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: 5% PPO Discount
- National Correct Coding Initiatives
- Other: OMFS Physician Services

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE**: Provider dissatisfied with reimbursement of code 97799-86
- Based on review of the Physician's Initial Evaluation, procedure code 97799-86 is substantiated as the Provider documented services performed and Provider's Usual and Customary charge.
- The Physician Evaluation details the injured worker's medical history, current medications, physical examination including functional strength, range of motion, function movement and lifting, dynamic posture and stabilization, psychological evaluation, treatment plan and a formal request for authorization, a thorough evaluation was performed on this injured worker
- Documents reviewed included a Request for Medical Treatment for 160 hours of NCFRP at $225.00 per hour.
- Utilization Review Notice indicated services certified 160 hours Functional restoration program 12/05/2013 – 02/14/2014.
- Weekly progress report week documented: Multidisciplinary Conference; range of motion; strength; functional improvement; physical therapy progress report; behavioral and psychological progress report. Provider documented time spent functional rehabilitation program week #2: 27 hours completed.
- PPO Contract was reviewed which shows "Medical treatment shall be reimbursed at ninety-four percent (95%) of eligible billed charges for covered services billed with a procedure code for which there is no assigned value.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of code 97799-86

Date of Service:01/13/2014 – 1/17/2014							
[redacted]							
Service Code	**Provider Billed**	**Plan Allowed**	**Dispute Amount**	**Units**	**Multiple Surgery**	**Workers' Comp Allowed Amt.**	**Notes**
97799-86	$6075.00	$900.00	$4871.00	27 hours	N/A	$5771.25	**DISPUTED SERVICE**: Additional reimbursement of $4871.25 recommended.

Copy to:

[redacted]

Copy to:

[redacted]