MAXIMUS FEDERAL SERVICES, INC.
Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280

MAXIMUS Federal Services

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

December 12, 2014

[redacted]

IBR Case Number:	CB14-0000730	**Date of Injury:**	08/26/2011
Claim Number:	[redacted]	**Application Received:**	05/12/2014
Claims Administrator:	[redacted]	**Assignment Date:**	07/28/2014
Provider Name:	[redacted]		
Employee Name:	[redacted]		
Disputed Codes:	98943, 97250, 97014 and 97026		

Dear [redacted]

MAXIMUS Federal Services has completed the Independent Bill Review ("IBR") of the above workers' compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator's determination is reversed and the Claim Administrator owes the Provider additional reimbursement of $250.00 for the review cost and $80.94 in additional reimbursement for a total of $330.94. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of $330.94 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers' Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers' Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

[redacted]
Medical Director

cc: [redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration of $80.94 for 97250, 97014, 97026, 98943 services performed on 07/22/2013.**
- Claims Administrator denied all services on EOR, process date 09/03/2013 and 10/09/2013 stating, "Service Exceeds pre-authorized approval."
- Authorization dated July 10, 2013 from Claims Administrator authorized "8 additional Chirophysiotherapy Post-Operative Right Shoulder 2 times 4 weeks."
- **CPT 97250**: Myofascial release/soft tissue mobilization, one or more regions.
- **CPT 97014**: Application of a modality to 1 or more areas; electrical stimulation (unattended)
- **CPT 97026:** Infrared therapy, Application of a modality to 1 or more areas; infrared
- **CPT 98943:** Chiropractic manipulative treatment (cmt); extraspinal, 1 or more regions
- Progress report dated 7/22/2013, confirms treatments performed.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Based on the aforementioned documentation and guidelines, reimbursement is warranted for 97250, 97014, 97026 & 98943

Date of Service: 07/22/2014
Provider Services

Service Code	Provider Billed	Plan Allowed	Dispute Amount	Assist Surgeon	Units	Workers' Comp Allowed Amt.	Notes
98943	$170.00	$0.00	$33.89	N/A	1	$33.89	Refer to Analysis
97250	$100.00	$0.00	$33.21	N/A	1	$33.21	Refer to Analysis
97014	$60.00	$0.00	$9.23	N/A	1	$9.23	Refer to Analysis
97026	$96.00	$0.00	$4.61	N/A	1	$4.61	Refer to Analysis

Copy to:

[redacted]

Copy to:

[redacted]