

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
P.O. Box 138006
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Fax: (916) 605-4280



INDEPENDENT BILLING REVIEW FINAL DETERMINATION

November 6, 2014

[Redacted]
[Redacted]
[Redacted]

IBR Case Number:	CB14-0000530	Date of Injury:	06/22/2012
Claim Number:	[Redacted]	Application Received:	04/03/2014
Claims Administrator:	[Redacted]		
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	ML104 - 94		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case assigned to IBR on 06/17/2014. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$250.00 for the review cost and \$1,062.50 in additional reimbursement for a total of \$1,312.50. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of \$1,312.50 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

[Redacted]
Chief Coding Reviewer

cc: [Redacted]
[Redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Med. Legal Official Medical Fee Schedule

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider disputing reimbursement of Med Legal 104 services charged on 09/12/2013.
- The Claims Administrator denied ML104 for the following reasons: 1) Service Not Provided or Authorized by designated (network/primary care) providers. 2) Provider does not participate in MPN. 3) Payment is denied as the service was provided outside the designated Network.
- OMFS AME (Agreed Medical Evaluator) Modifier -94 increases services by 25%.
- On 04/12/2014, Claims Administrator reimbursed the Provider for ML104 services in the amount of \$4,250.00. It appears that Modifier -94 was not factored into the reimbursement.
- Face-to-face time = 3 hours; Record Review = 10 hours, Report Preparation = 4 hours.
 - 17 total hours = 68 units x Med Legal OMFS x Mod -94

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Based on the aforementioned guidelines and documentation provided, additional reimbursement is warranted for ML104-95.

Date of Service: 09/12/2013							
Med Legal Services							
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Assist Surgeon	Units	Workers' Comp Allowed Amt.	Notes
ML104-94	\$6,018.43	\$4,250.00	\$6,110.81	N/A	87	\$5,312.50	21.75 total hours = 68 units x Med Legal OMFS \$62.50 x 25% Mod-94 - \$4,250.00 Reimbursement = \$1,062.50 Due Provider.

Copy to:

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