

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

October 24, 2014

[Redacted]

IBR Case Number:	CB14-0000030	Date of Injury:	11/17/2011
Claim Number:	[Redacted]	Application Received:	01/09/2014
Claims Administrator:	[Redacted]		
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	97799-86		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

IBR Assigned on: 04/16/2014

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$335.00 for the review cost and \$1,665.00 in additional reimbursement for a total of \$2,000.00. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of \$2,000.00 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 30 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4610.6(h).

Sincerely,

[Redacted]

Chief Coding Reviewer

cc: [Redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: PPO Contract
- National Correct Coding Initiatives
- Other: OMFS Physician Services Guidelines and Ground Rules

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider dissatisfied with reimbursement of code 97799-86
- Request for treatment was for an Initial Evaluation at \$2500.00, which the Claim Administrator UR Nurse approved.
- Provider was reimbursed \$585.00 and is seeking additional reimbursement of \$1665.00.
- Explanation of Review shows Claims Administrator indicated “The charge exceeds the Official Medical Fee Schedule allowance. The charge has been adjusted to the scheduled allowance.”
- Based on review of the report submitted that documented the injured worker which included: Patient history, current medications, and formal request for authorization into the NCFRP program, treatment goals, physical therapy goals, and behavioral modification goals, procedure code 97799-86 is substantiated as the Provider documented services performed.
- The Physician Evaluation details the injured worker’s medical history, current medications, physical examination including functional strength, range of motion, functional movement and lifting, dynamic posture and stabilization, psychological evaluation, treatment plan and a formal request for authorization, a thorough evaluation was performed on this injured worker.
- PPO Contract was reviewed which shows a 10% discount to be applied.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of code 97799

Date of Service: 6/20/2013						
[REDACTED]						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Unit	Workers' Comp Allowed Amt.	Notes
97799-86	\$ 2,500.00	\$ 585.00	\$ 1665.00	1	\$ 2,250.00	DISPUTED SERVICE: Additional Reimbursement allowed: \$1665.00.

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