

INDEPENDENT BILLING REVIEW FINAL DETERMINATION

November 4, 2014

[Redacted]
[Redacted]
[Redacted]

IBR Case Number:	CB14-0000255	Date of Injury:	7/24/2004
Claim Number:	[Redacted]	Application Received:	2/24/2014
Claims Administrator:	[Redacted]		
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	99214, 99401, 99081		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made. IBR assigned: 1/30/2014.

Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$335 for the review cost and \$0 in additional reimbursement (as the disputed amount has already been reimbursed) for a total of \$335.00. A detailed explanation of the decision is provided later in this letter.

The Claim Administrator is required to reimburse the Provider a total of \$335.00 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4610.6(h).

Sincerely,

[Redacted]
Chief Coding Reviewer

cc: [Redacted]
[Redacted]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: none
- National Correct Coding Initiatives
- Other: Letter dated 4/23/14 from Provider indicating Plan has paid disputed amount.

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Insufficient reimbursement.
- Based on review of the case file, the Claims Administrator has agreed to reimburse provider disputed amount of \$134.02. The Provider submitted documentation indicating that the Claim Administrator has paid this amount plus penalty. Therefore detailed case review not completed.
- In addition, Claims Administrator submitted documentation indicating they voluntarily agreed to reimburse the Provider the \$335.00 application fee.

DETERMINATION OF ISSUE IN DISPUTE: Reimbursement of disputed amount made to provider.

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