

**MAXIMUS FEDERAL SERVICES, INC.**

Independent Bill Review  
P.O. Box 138006  
Sacramento, CA 95813-8006  
Fax: (916) 605-4280



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**INDEPENDENT BILLING REVIEW FINAL DETERMINATION**

November 24, 2014

[Redacted]  
[Redacted]  
[Redacted]

<b>IBR Case Number:</b>	CB14-0000112	<b>Date of Injury:</b>	11/11/1996
<b>Claim Number:</b>	[Redacted]	<b>Application Received:</b>	01/27/2014
<b>Claims Administrator:</b>	[Redacted]	<b>Assignment Date:</b>	05/22/2014
<b>Provider Name:</b>	[Redacted]		
<b>Employee Name:</b>	[Redacted]		
<b>Disputed Codes:</b>	99213, 99081 and 99401		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

**Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$335.00 for the review cost and \$56.93 in additional reimbursement for a total of \$391.93. A detailed explanation of the decision is provided later in this letter.**

The Claim Administrator is required to reimburse the Provider a total of \$391.93 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

[Redacted]  
Chief Coding Reviewer

cc: [Redacted]  
[Redacted]

## DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates: none
- Other: CMS 1997 Documentation Guidelines for Evaluation and Management Services, CPT published by AMA

## HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

## ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Denial of CPT codes 99213, 99081 and 99401 by Claim Administrator
- The CMS 1997 Guidelines and the American Medical Association (AMA), CPT were reviewed.
- Based on review of the medical record documentation the services rendered during office visit 05/23/2013 satisfy the requirements for CPT code 99214.
- Based on the PR-2 submitted for service date 05/23/2013 the denied E/M Level 99213 is supported more appropriately by E/M Level 99214. The office visit supported medical decision making of moderate complexity. The history elicited was detailed and the examination of the patient was also detailed. Per CPT, a Level 99214 requires two of the three key components. The key components of History, Exam and Medical Decision Making fulfill the E/M level of 99214 per AMA and CMS standards. Although the use of CPT code 99214 was substantiated, the Provider billed for code 99213, therefore reimbursement will be based on CPT code 99213.

- The patient's medications were continued with no new medications ordered. No further documentation to support additional services for 99081 record review and 99401 preventive counseling. These services are denied as included in the work of the 99213 office visit.

The table below describes the pertinent claim line information.

**DETERMINATION OF ISSUE IN DISPUTE: Reimbursement to be made for CPT code 99213. Denial of codes 99081 and 99401 upheld. An additional reimbursement of \$56.93 allowed for code 99213.**

Date of Service: 5/23/2013							
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Assist Surgeon	Multiple Surgery	Workers' Comp Allowed Amt.	Notes
99213	\$ 195.00	\$ 0	\$56.93	N/A	N/A	\$ 56.93	<b>DISPUTED SERVICE: Allow reimbursement of \$56.93.</b>
99081	\$ 37.50	\$ 0	\$11.69	N/A	N/A	\$0	<b>DISPUTED SERVICE: Deny as not substantiated.</b>
99401	\$ 66.00	\$ 0	\$23.80	N/A	N/A	\$0	<b>DISPUTED SERVICE: Deny as not substantiated.</b>

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