

**MAXIMUS FEDERAL SERVICES, INC.**

Independent Bill Review  
P.O. Box 138006  
Sacramento, CA 95813-8006  
Fax: (916) 605-4280

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8/15/2013

**Independent Bill Review Final Determination Reversed**

[REDACTED]

Re: Claim Number: [REDACTED]  
Claims Administrator name: [REDACTED]  
Date of Disputed Services: 1/13/2013 – 1/13/2013  
MAXIMUS IBR Case: CB13-0000094

Dear [REDACTED],

**Determination:**

A Request for Independent Bill Review (IBR) was assigned to MAXIMUS Federal Services on 6/18/2013, by the Administrative Director of the California Division of Workers' Compensation pursuant to California Labor Code section 4603.6. MAXIMUS Federal Services has determined that the **Claims Administrator's determination is reversed. The Claims Administrator is required to reimburse you the IBR fee of \$335.00 and the amount found owing of \$0.00, for a total of \$335.00.**

**Pertinent Records and Other Appropriate Information Relevant to the Determination Reviewed:**

The following evidence was used to support the decision:

- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule or negotiated contract: PPO Contract
- Other:

**Supporting Analysis:**

The dispute regards denial of payment for a report completed on date of service 1/13/2013. The Provider billed CPT 99080 and is requesting reimbursement of \$84.72. The Claims Administrator denied payment for 99080 indicating "Does not fall within the guidelines of a reimbursement report."

The description of CPT 99080 is "Special reports such as insurance forms, more than the information conveyed in the usual medical communications or standard reporting form."

The case was deemed eligible and assigned for review on 6/18/2013. MAXIMUS received an explanation of review from the Claims Administrator on 7/16/2013 indicating that the disputed amount was paid in full based on the PPO contract.

Once an IBR application is assigned to the IBRO as eligible, the IBR is closed with a determination by the IBRO, the applicant withdraws the IBR, or the Provider and Claims Administrator settle their dispute regarding the amount of payment of the medical bill. If the Provider and Claims Administrator settle their dispute, they shall make a written joint request for the withdrawal and service it on the independent bill reviewer per section 9792.5.11(a) of the Title 8, California Code of Regulations. MAXIMUS did not receive a joint written statement from both parties, thus, the application remains valid. The Claims Administrator has notified MAXIMUS that the PPO contracted allowed amount was paid, only the application fee remains payable to the Provider by the Claims Administrator.

The chart below provides a comparison of billed charges and reimbursement rates for the codes and dates of services at issue.

Validated Code	Validated Modifier	Validated Modifier	Validated Units	Dispute Amount	Total Fee Schedule Allowance	Provider Paid Amount	Allowed Recommended Reimbursement	Fee Schedule Utilized
99080			3	\$84.72	\$76.25	\$76.25	\$0.00	PPO Contract

MAXIMUS Federal Services, as the Independent Bill Review Organization, has determined the Claims Administrator owes the Provider additional reimbursement. The Claims Administrator is required to reimburse the Provider for the IBR application fee (**\$335.00**) and the OMFS amount for CPT 99080 (\$76.25-\$76.25=\$0.00) for a total of \$335.00.

***The Claims Administrator is required to reimburse the provider \$335.00 within 45 days of date on this notice per section 4603.2 (2a). This decision constitutes the final determination of the Division of Workers' Compensation Administrative Director, is binding on all parties, and is not subject to further appeal except as specified in Labor Code section 4603.6(f).***

Sincerely,

[REDACTED], RHIT

Copy to:

[REDACTED]

Copy to:

Division of Workers' Compensation Medical Unit  
1515 Clay Street, 18<sup>th</sup> Floor  
Oakland, CA 94612