MAXIMUS FEDERAL SERVICES, INC.
Independent Bill Review
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10/25/2013

Independent Bill Review Final Determination Reversed

[redacted]

Re: Claim Number: [redacted]
Claims Administrator name: [redacted]
Date of Disputed Services: 1/7/2013 – 1/11/2013
MAXIMUS IBR Case: CB13-0000218

Dear [redacted] MD:

Determination:
A Request for Independent Bill Review (IBR) was assigned to MAXIMUS Federal Services on 7/24/2013, by the Administrative Director of the California Division of Workers' Compensation pursuant to California Labor Code section 4603.6. MAXIMUS Federal Services has determined that the **Claims Administrator's determination is reversed. The Claims Administrator is required to reimburse you the IBR fee of $335.00 and the amount found owing of $3,002.80, for a total of $3,337.80.**

Pertinent Records and Other Appropriate Information Relevant to the Determination Reviewed:
The following evidence was used to support the decision:

- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule or negotiated contract: PPO Contract
- Other: Official Medical Fee Schedule guidelines

Supporting Analysis:
The dispute regards payment amount for functional restoration program services provided during 1/7-1/11/2013. The Provider billed CPT 97799 Modifier 86, was reimbursed $2,397.20, and is requesting reimbursement of $3,602.80. The Claims Administrator based its reimbursement of billed procedure code 97799 on 97690 and 97691 indicating "The Official Medical Fee Schedule does not list this code. An allowance has been made for a comparable service. The value of this procedure is based on 100% of 97690 and 97691, which appears equal in scope and complexity to services rendered."

CPT 97799 - Unlisted physical medicine service or procedure.
Modifier 86 - This modifier is to be used when prior authorization was received for services that exceed the OMFS ground rules.

The documentation submitted included an authorization for Functional Restoration Program for 10 days/two weeks (97799 X 10). The authorization letter from the Claims Administrator did not indicate the authorized procedure code 97799 would be down coded or re-assigned as 97690 and 97691. The description of CPT 97690 is "Standardized tests of physical performance (e.g. independent living, motor proficiency, balance, neuromuscular development, neuromuscular coordination, activities of daily living, reflex responses, gait) including report; requires prior authorization if more than 1.5 hours needed; initial 30 minutes." The CPT code 97691 is used for the continuation of services described in CPT 97690 for each 15 minutes. The program described by the Provider includes medical treatment, behavioral medicine, physical restoration, educational programs and nutritional counseling. The report submitted by the Provider documented the progress of the injured worker which included: functional observations and measurements; cardiovascular; lifting; range of motion; strength; posture and psychological assessment. The services provided are not adequately described by only CPT 97690 and 97691. The authorization or explanation of review by the Claims Administrator did not indicate a pre-negotiated allowance of $2,397.20 for 5 days of functional restoration program services. Therefore, the payment made by the Claims Administrator for the services rendered 1/7-1/11/2013 was not paid according to the contract.

Based on a review of the PPO contract, the reimbursement rate for services rendered would be the lesser of 90% of billed charges, or usual and customary prevailing rates, or the current applicable fee schedule. The Official Medical Fee Schedule does not list a value for CPT 97799. The Provider submitted copies of other explanation of reviews demonstrating their usual and customary charge of $6000.00 for 5 days of functional restoration program services. The reimbursement should have been based on 90% of the billed charges or the Providers usual and customary charge of $6,000.00.

Additional reimbursement of $3,002.80 is warranted for the Official Medical Fee Schedule code 97799.

The chart below provides a comparison of billed charges and reimbursement rates for the codes and date of services at issue.

Validated Code	Validated Modifier	Validated Modifier	Validated Units	Dispute Amount	Total Fee Schedule Allowance	Provider Paid Amount	Allowed Recommended Reimbursement	Fee Schedule Utilized
97799			5	$3,602.80	$5,400.00	$2,397.20	$3,002.80	PPO Contract

MAXIMUS Federal Services, as the Independent Bill Review Organization, has determined the Claims Administrator owes the Provider additional reimbursement. The Claims Administrator is required to reimburse the Provider for the IBR application fee (**$335.00**) and the OMFS amount for CPT code 97799 Modifier 86 ($3,002.80) for a total of $3,337.80.

The Claims Administrator *is required to reimburse the provider $3,337.80 within* ***45 days of date on this notice per section 4603.2 (2a).*** *This decision constitutes the final determination of the Division of Workers' Compensation Administrative Director, is binding on all parties, and is not subject to further appeal except as specified in Labor Code section 4603.6(*f).

Sincerely,

[redacted] RHIT

Copy to:
[redacted]

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