Beginning July 8, the DIR PTS technical team will hold a bi-weekly technical support conference call on Thursdays from 1-3 p.m. This will be a meeting to support the technical developers only. The purpose of the meeting is to discuss the answers to the technical questions submitted in writing by the external users.

These meetings are scheduled through Sept. 30 and will be posted in the EAMS calendar.

How to submit questions about the technical specifications documents on the PTS webpage:
Questions you may need answered to clarify your understanding of the technical specifications documents on the PTS webpage will be handled in the following way:

- Technical questions must be received by the Monday prior to the biweekly meeting. For example, questions for the July 8 meeting must be received by July 5
- Please send your technical questions to eamspts@dir.ca.gov
- Questions should be formatted as shown below

Submitted questions should be formatted as follows:
1) Submitter organization:
    e.g. – Dept of Industrial Relations
2) Submitter name:
    e.g. – Ira Phillips
3) Submission date:
    e.g. – June 23, 2010
4) Technical or Business questions:
    Identify question in subject line as either technical or business related:
    e.g. –Biz question or Tech question

-If technical related:
5) PTS webpage link:
    Identify the link within the Technical specifications section of the PTS webpage:
        e.g. – FormDomains
6) PTS technical specifications document section and page:
    (If question is about the PTS technical specifications document, identify the section and page in the document)
        e.g. – Section 4.2, page 46
7) State question

Sample user submitted question/comment:

1. Submitter organization:	Dept of Industrial Relations
2. Submitter name:	Ira Phillips
3. Submission date:	June 23, 2010
4. Technical or Business question:	Technical question
5. PTS Webpage link:	FormDomains
6. PTS technical specifications document section/page:	Not applicable
7. Question:	Text