

Division of Workers' Compensation



CA Department of Industrial Relations

EAMS Present Term Solution Web Access Business Requirements



Web Access Background

- Current information available on public search page:
 - Injured worker first and last name
 - EAMS case number
 - Date of injury
 - Employer name
 - Case status (active only)
 - Next hearing date





General Public Search for Information

Search returned more than 50 matches. Please refine your search criteria.

Search Criteria

Case Number:	<input type="text"/>	First Name:	<input type="text"/>
Last Name:	<input type="text"/>	Date Of Injury:	<input type="text"/>
Date Of Birth:	<input type="text"/>	City:	<input type="text"/>
Address Line 1:	<input type="text"/>	Employer Name:	<input type="text"/>
Zip Code:	<input type="text"/>		

Search Results

Last Name	First Name	Case Number	Date Of Injury	Employer Name	Case Status	Next Hearing Date
SMITH	JAMES	ADJ2105369	2003-05-15	KINGMAN INTL	Active	
SMITH	JAMES	ADJ6754656	2009-04-15	SOURCE ONE	Active	
SMITH	DONNA	ADJ235908	2007-01-12	INGLEWOOD UNIFIED SCHOOL DISTRICT	Active	
SMITH	RICHARD	ADJ1970078	2007-01-03	LOGISTICS EXPRESS (LOGEX)	Active	
SMITH	REGGIE	ADJ2588844	1998-10-21	GULFSTEAM AIRCRAFT INC	Active	2010-04-01
SMITH	ROBERT	ADJ2195035	2007-11-29	LABOR READY	Active	
SMITH	ROSA	ADJ1267700	1996-02-15	SUSIES DEALS	Active	
SMITH	JAMES	ADJ3269451	2000-02-05	A&A READY MIXED CONCRETE	Active	2010-03-24
SMITH	SHAWN	ADJ6400587	2005-10-17	SIMPLEXGRINNELL/TYCO INTERNATIONAL	Active	
SMITH	SHAWN	ADJ6400587	2005-10-17	SIMPLEXGRINNELL	Active	
SMITH	SANDRA	ADJ2239517	2003-01-22	LOS ANGELES UNIFIED SCHOOL DIST	Active	2010-04-29
SMITH	SANDRA	ADJ2239517	2003-01-22	LAUSD	Active	2010-04-29
SMITH	SANDRA	ADJ2907549	2002-10-29	LAUSD	Active	
SMITH	SANDRA	ADJ1975303	2003-09-19	LAUSD	Active	
SMITH	SANDRA	ADJ3368195	2003-03-22	LAUSD	Active	

Web Access Initial Proposal

Number	High Level Requirement (HLR) Description
1	Additional display criteria: <ul style="list-style-type: none">• Hearing location (venue)• All case participants• Current judge• Case events (need to identify events)• All case status (not all information is available for archived cases)• Body part code• Official address record (will NOT include injured worker address)• Legacy case number• Insurance company name
2	Additional search criteria: <ul style="list-style-type: none">• Legacy case number (if any)• Insurance company/claims administrator name
3	Use state template for the screen appearance
4	Search result is still limited to 50 records

- ✓ Database needs to be changed to incorporate new requirements
- ✓ Tables must be added
- ✓ Relationships between tables must be defined
- ✓ Data extract processes need to be created



Status: What's the Same as Initial Proposal?

- In addition to information currently displayed on public search page, display criteria will include:
 - Hearing location (venue)
 - Official address record (will NOT include injured worker address)
 - Current judge
 - Limited case events
 - All case status (not all information is available for archived cases)
 - Body part code
- Search will be on all cases—not just “active” cases
- No details for archived cases
- Search result will be limited to 50



Status: What's Different from Initial Proposal?

- Web access page will be separate from current general public search
- Minimum search criteria will be EAMS case reference number or partial injured worker first or last name
- Date of birth, city, ZIP code, and date of injury can be used with injured worker name to refine search
- Name searches will **NOT** require exact match
- Search by claims administrator, law firm name will not be provided
- Search by legacy case number will not be provided
- 10 minute time out will be created
- New public facing capture function will be built to:
 - Identify the individual searching, capture his/her email address and organization UAN (when applicable)
 - Capture the reason for making request
- Requestors seeking information for pre-employment screening will be redirected to Public Records Act request page



- I WANT TO . . .**
- Search for an active workers' comp case
 - Know my rights
 - Know what to do when I get hurt on the job
 - Find a fact sheet or I&A guide
 - Find a form
 - Find a publication
 - Find a report
 - Find a DWC office
 - Contact DWC
 - Participate in DWC rulemaking
 - Participate in a DWC forum
 - Participate in a WCAB forum
 - Participate in DWC's 17th annual educational conference

- LINKS**
- Workers' Compensation Appeals Board
 - Commission on Health and Safety and Workers' Compensation
 - Department of Insurance
 - Employment Development Department

DWC EAMS - claims administrators' offices search

Back to [claims administrators' offices and representatives' offices](#) page.

The best way to search is with the 5-digit ZIP Code for the mailing address of the claims administrator's office.

Claims' administrators' search criteria

EAMS No	Name	Addr 1	Addr 2	City	State	zip
<input type="text"/>	zen	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

List of claims administrators' offices

EAMS No	Name	Address Line 1	Address Line 2	City	State	ZIP	Phone	Service	Updated
3645812	AVIZENT 4530 EL DORADO HILLS	PO BOX 4530		EL DORADO HILLS	CA	95762	(916) 939-8011	US Mail	9/12/2008 11:57:00 AM
4910018	AVIZENT 4740 EL DORADO HILLS	PO BOX 4740		EL DORADO HILLS	CA	95762	(916) 934-0812	US Mail	9/12/2008 11:58:00 AM
4096449	AVIZENT ANAHEIM	2400 E KATELLA AVE	STE 650	ANAHEIM	CA	92806	(714) 978-1351	US Mail	8/17/2008 6:02:00 PM
4503797	AVIZENT BENTONVILLE	PO BOX 1288		BENTONVILLE	AR	72712	(866) 865-5914	US Mail	2/20/2009 11:09:00 AM
6612992	AVIZENT IRVINE	19800 MACARTHUR BLVD	STE 430	IRVINE	CA	92612	(949) 851-8955	US Mail	12/30/2008 8:37:00 AM
3760076	ZENITH FRESNO	PO BOX 9055		VAN NUYS	CA	91409	(800) 508-9910	US Mail	2/19/2010 11:02:00 AM
5031246	ZENITH ORANGE	PO BOX 9055		VAN NUYS	CA	91409	(714) 705-2300	US Mail	2/19/2010 11:33:00 AM
4395865	ZENITH PLEASANTON	PO BOX 9055		VAN NUYS	CA	91409		US Mail	2/19/2010 11:41:00 AM

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- DEU
- Medical Unit
- RRTW
- UEBTF/SIBTF

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LINKS

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- Department of Insurance
- Employment Development

DWC EAMS and legacy case number lookup

Back to [EAMS home](#) page.

Every Workers' Compensation Appeals Board (WCAB) legacy case number has a corresponding EAMS case number. If you know either number, you can use this page to look up the corresponding case number.

A legacy case number contains seven digits preceded by the [old venue naming convention](#) such as OAK, SDO, BAK, etc. An EAMS case number is a varying number of digits preceded by the new naming convention, which, for purposes of this database, is ADJ.

Use the full case number, such as OAK0123456 or ADJ1234567, to look up the corresponding case number. Don't put a space between the letters and the numbers. The letters are not case sensitive.

Search the database by entering the case number in the appropriate field below. You may also download the complete listing as a [zip file \(33MB\)](#). Additionally, for those with FTP capability, the files are available via FTP to [www.dir.ca.gov](#), anonymous login. Once you have logged onto the FTP site, request the file named `DWC-EAMSCaseNumbers.zip`

Case number lookup [Clear Form](#)

EAMS case number	Legacy case number
<input type="text"/>	<input type="text" value="OAK0123456"/>

List of case numbers

EAMS case number	Legacy case number
ADJ522195	OAK0123456

DIR http://www.dir.ca.gov/dwc/PublicRecordsAct/PublicRecordsAct.html

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Division of Workers' Compensation - Access to public records



Pursuant to the California Public Records Act, the public has the right to inspect or obtain a copy of any identifiable public record, except those records that are legally exempt from public disclosure.

The following general guidelines, contact list, and Public Records Acts request form provide additional information regarding access to public records retained by the Division of Workers' Compensation.

[Guidelines for access to public records](#)

[DWC Public Records Act coordinators](#)

Forms

- [Request for public records](#)  May be used for requests at district offices or via fax
- [Request for authorization number form](#)  For use by copy companies or firms frequently delivering requests to district offices

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LINKS

- [Workers' Compensation Appeals Board](#)
- [Commission on Health and Safety and Workers' Compensation](#)
- [Department of Insurance](#)
- [Employment Development](#)

Summary of Search and Return Criteria

- May search on:
 - Injured worker first and last name
 - Partial name accepted
 - EAMS case number
- May use the following criteria to refine name search:
 - Injured worker date of birth
 - Injured worker city
 - Injured worker ZIP code
 - Date of injury



Summary of Search and Return Criteria

- Information returned (displayed):
 - Injured worker first and last name
 - EAMS case number
 - Date of injury
 - Employer name
 - Case status
 - Next hearing date and time
 - Hearing type
 - Hearing location (venue)
 - Official address record (will NOT include injured worker address)
 - Current judge
 - Limited case events
 - Body part code(s)
 - DEU case existence if applicable



Web Access Business Rules

- Information will be provided on ADJ product delivery unit only
 - If a DEU case exists it will be noted on return (display) screen
 - No information on DEU cases will be provided
- Case events will be provided for a six month time period except:
 - Application filed + date
 - Closing document (award/order) + date
 - Will be noted regardless of timeframe
 - Case events will be description + associated date
- 10 minute time out will require users to resubmit requestor info
 - One minute warning will be provided



Web Access Business Rules

- New public facing screen will capture:
 - The name and email address of the individual searching
 - The searcher's organization UAN (when applicable)
 - UANs will be provided in a drop down menu
 - The reason for making request
 - Reasons will be provided in a drop down menu
 - Requestors seeking information for pre-employment screening will be redirected to Public Records Act request page
- Captured information will be retained by DWC for one year

