

DWC ADMINISTRATIVE DIRECTOR'S 2012 AUDIT RANKING REPORT

Issued in accordance with Labor Code §129(e) and Title 8, California Code of Regulations, §10107.1(c)(3)

	Routine and Target Audits conducted pursuant to Labor Code Sections 129(b)(1)(2)(3), and 129.5(c)(1)(2)(3) (Rankings from best to worst performers) AUDIT SUBJECT / LOCATION	Unpaid Compensation All Claim Files # Notices / \$ Value	PAR Standard 1.74514	FCA Stage 1 Standard 2.00996	FCA Stage 2 Final Rating
<i>The following audit subjects under the Profile Audit Review (LC 129) met or exceeded the PAR standard (1.74514 or less). All administrative penalties were not assessed pursuant to Labor Code Section 129.5(c)(1). The unpaid compensation found due injured workers within each claim file was ordered paid.</i>					
1	Municipal Pooling Authority / Walnut Creek	0 / \$0.00	0.28723	n/a	n/a
2	Republic Indemnity Company of America / San Diego	4 / \$2,965.87	0.36139	n/a	n/a
3	Zenith Insurance Company / Pleasanton	3 / \$434.95	0.37627	n/a	n/a
4	Zenith Insurance Company / Orange	3 / \$586.75	0.52855	n/a	n/a
5	Intercare Insurance Services / Pasadena	6 / \$3,670.27	0.55458	n/a	n/a
6	Innovative Claim Solutions, Inc. / Rancho Cordova	2 / \$171.72	0.65081	n/a	n/a
7	City of Sacramento / Sacramento	4 / \$1,585.22	0.66074	n/a	n/a
8	Travelers Company / St. Paul, MN	10 / \$6,972.10	0.69818	n/a	n/a
9	Garden Grove Unified School District / Garden Grove	5 / \$13,780.04	0.69941	n/a	n/a
10	Pacific Gas and Electric Company / San Francisco	3 / \$1,809.95	0.70293	n/a	n/a
11	Sedgwick Claims Management Services / Concord	6 / \$2,800.75	0.71892	n/a	n/a
12	Travelers Company / Diamond Bar	11 / \$7,059.35	0.74409	n/a	n/a
13	TriStar Risk Management / Rancho Cordova	8 / \$1,661.00	0.78949	n/a	n/a
14	Santa Ana Unified School District / Santa Ana	3 / \$1,552.75	0.80472	n/a	n/a
15	Travelers Company / Fort Smith, AR	5 / \$1,107.29	0.80499	n/a	n/a
16	Sedgwick Claims Management Services / Ontario	3 / \$4,642.18	0.82804	n/a	n/a
17	Keenan & Associates / Redwood City	3 / \$943.59	0.85540	n/a	n/a
18	Fontana Unified School District / Fontana	7 / \$4,232.98	0.85696	n/a	n/a
19	Petroleum Casualty Company / Houston, TX	0 / \$0.00	0.86111	n/a	n/a
20	Redwood Empire Schools Insurance Group / Windsor	0 / \$0.00	0.87024	n/a	n/a

Statewide Exhibit 4

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21	City of Anaheim / Anaheim	5 / \$2,546.57	0.94762	n/a	n/a
22	Workers' Compensation Administrators, LLC / Santa Maria	3 / \$1,751.99	0.96605	n/a	n/a
23	Safeway, Inc.	5 / \$2,363.94	1.00530	n/a	n/a
24	TriStar Risk Management / San Diego	8 / \$19348.69	1.00696	n/a	n/a
25	JT ² Integrated Resources / Oakland	8 / \$14,645.32	1.03290	n/a	n/a
26	The Hartford / Rancho Cordova	5 / \$1,751.69	1.05068	n/a	n/a
27	EMPLOYERS [®] Compensation Insurance / San Francisco	11 / \$6,991.24	1.08368	n/a	n/a
28	Sedgwick Claims Management Services / Roseville	11 / \$4,872.41	1.09540	n/a	n/a
29	City of Oceanside / Oceanside	7 / \$2,800.16	1.20052	n/a	n/a
30	Sedgwick Claims Management Services / Oakland	2 / \$2,484.20	1.17274	n/a	n/a
31	Broadspire, A Crawford Company / Fresno	9 / \$7,361.63	1.20052	n/a	n/a
32	JT2 Integrated Resources / Ontario	7 / \$6,476.20	1.23442	n/a	n/a
33	Intercare Insurance Services / Fresno	8 / \$4,851.89	1.23886	n/a	n/a
34	Chubb Services Corporation / Los Angeles	9 / \$3,113.30	1.24231	n/a	n/a
35	Crawford & Company / Gardena	2 / \$5,661.32	1.26745	n/a	n/a
36	City of Compton / Compton	3 / \$431.86	1.33447	n/a	n/a
37	City of Pomona / Pomona	0 / \$0.00	1.33810	n/a	n/a
38	Gallagher Bassett Services #174 / Aliso Viejo	11 / \$17,376.01	1.35239	n/a	n/a
39	Chubb Group of Insurance Companies / Los Angeles	12 / \$2,913.51	1.35344	n/a	n/a
40	Springfield Insurance Company / Covina	10 / \$8,905.42	1.36120	n/a	n/a
41	California Claims Management Services, Inc. / Torrance	5 / \$7,145.34	1.41647	n/a	n/a
42	York Risk Services Group, Inc. / El Dorado Hills	10 / \$7,347.00	1.47197	n/a	n/a
43	The Cities Group, JPA / Burlingame	14 / \$8,539.77	1.48132	n/a	n/a
44	Intercare Insurance Services / Orange	7 / \$39,545.41	1.49358	n/a	n/a
45	Sedgwick Claims Management Services / Portland, OR	6 / \$1,942.54	1.49604	n/a	n/a

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46	State Compensation Insurance Fund / Stockton	8 / \$6,486.75	1.49794	n/a	n/a
47	Gallagher Bassett Services #176 / Sacramento	6 / \$7,743.18	1.51082	n/a	n/a
48	OneBeacon Insurance Company / Canton, MA	6 / \$5,669.12	1.51963	n/a	n/a
49	City of Los Angeles / Los Angeles	6 / \$1,308.08	1.52392	n/a	n/a
50	ClaimQuest, Inc. / Walnut	9 / \$18,638.60	1.55346	n/a	n/a
51	CNA Insurance / Portland, OR	11 / \$10,266.72	1.56219	n/a	n/a
52	American Financial Group / Walnut Creek	6 / \$4,700.68	1.58441	n/a	n/a
53	Sedgwick Claims Management Services / Albany, NY	5 / \$5,955.33	1.61447	n/a	n/a
54	TriSta Risk Management / Alhambra	8 / \$11,656.42	1.61895	n/a	n/a
55	ESIS (An ACE Group Company) / Chatsworth	11 / \$9,170.00	1.64911	n/a	n/a
56	Sedgwick Claims Management Services / Rancho Cordova	12/\$18,699.85	1.68525	n/a	n/a
57	City of Los Angeles, Dept of Water and Power / Los Angeles	9 / \$11,167.23	1.69213	n/a	n/a
58	Zurich North America / Rancho Cordova	13 / \$5,834.53	1.74082	n/a	n/a
59	Southland Claims Management Services / Garden Grove	2 / \$4,457.61	1.74399	n/a	n/a
<p><i>Five audit subjects under the Profile Audit Review (LC 129) failed to meet or exceed the PAR standard (1.74514 or less). The audit proceeded to the Full Compliance Audit Stage 1 [LC 129(b)(2)] and four of the five met or exceeded the FCA standard (2.00996 or less). Administrative penalties pursuant to Labor Code 129.5(c)(2) were assessed and unpaid compensation found due injured workers within each claim file was ordered paid.</i></p>					
60	Sentry Insurance ~ Parker Services, Inc. / Scottsdale, AZ	11 / \$9,699.30	1.99821	1.56628	n/a
61	Sedgwick Claims Management Services / Culver City	24 / \$39,346.47	2.55635	1.78179	n/a
62	Fireman's Fund Insurance Company / Rancho Cordova	13 / \$49,322.70	1.98122	1.95400	n/a
63	National Interstate Insurance Company / Richfield, OH	20 / \$15,732.12	2.90715	1.98698	n/a

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	<p><i>One audit subject under the Profile Audit Review (LC 129) failed to meet or exceed the PAR standard (1.74514 or less) and proceeded to the Full Compliance Audit Stage 1 [LC 129(b)(2)] where it failed to meet or exceed the FCA standard (2.00996 or less). The audit then extended to the Full Compliance Audit Stage 2 [LC 129(b)(2)] for a comprehensive and detailed review of the audit subject's performance. Administrative penalties pursuant to Labor Code 129.5(c)(3) were assessed and unpaid compensation found due injured workers within each claim file was ordered paid.</i></p>				
64	Balboa Insurance Group / Irvine	1 / \$10,554.12	14.76065	14.76065	14.76065