

DWC ADMINISTRATIVE DIRECTOR'S 2010 AUDIT RANKING REPORT

Issued in accordance with Labor Code §129(e) and Title 8, California Code of Regulations, §10107.1(c)(3)

	Routine and Target Audits conducted pursuant to Labor Code Sections 129(b)(1)(2)(3), and 129.5(c)(1)(2)(3) (Rankings from best to worst performers) AUDIT SUBJECT / LOCATION	Unpaid Compensation All Claim Files # Notices / \$ Value	PAR Standard 1.75629	FCA Stage 1 Standard 2.08062	Final Performance Rating
<p><i>The following audit subjects under the Profile Audit Review (LC 129) met or exceeded the PAR standard (1.75629 or less). All administrative penalties were not assessed pursuant to Labor Code Section 129.5(c)(1). The unpaid compensation found due injured workers within each claim file was ordered paid.</i></p>					
1	TriStar Risk Management / Fresno	1 / \$128.12	0.34784	n/a	0.34784
2	Zenith Insurance / San Diego	8 / \$1,221.37	0.51090	n/a	0.51090
3	Schools Insurance Authority / Sacramento	0 / \$0.00	0.54359	n/a	0.54359
4	Monterey County Schools / Salinas	5 / \$1,814.44	0.57664	n/a	0.57664
5	County of Sacramento / Sacramento	4 / \$1,489.66	0.62688	n/a	0.62688
6	Alternative Service Concepts / Citrus Heights	4 / \$3,131.40	0.63466	n/a	0.63466
7	Northern Claims Management / Santa Rosa	4 / \$6,664.95	0.65596	n/a	0.65596
8	Sedgwick Claims Management Services / San Diego	5 / \$1,949.25	0.68375	n/a	0.68375
9	Macy's, Inc. / Redondo Beach	5 / \$656.30	0.69694	n/a	0.69694
10	Sedgwick Claims Management Services / Long Beach	5 / \$7,838.00	0.73477	n/a	0.73477
11	Zenith Insurance / Woodland Hills	8 / \$5,332.24	0.73547	n/a	0.73547
12	Travelers Insurance Company / Walnut Creek	6 / \$12,697.07	0.74215	n/a	0.74215
13	Solar Turbines / San Diego	2 / \$11,245.65	0.80114	n/a	0.80114
14	Keenan & Associates / Riverside	9 / \$4,931.40	0.80164	n/a	0.80164
15	State Compensation Insurance Fund / San Diego	9 / \$8,040.60	0.85944	n/a	0.85944
16	Tokio Fire & Marine Insurance Company / Pasadena	5 / \$483.05	0.87894	n/a	0.87894
17	U S Concrete / San Jose	3 / \$4,600.26	0.89745	n/a	0.89745
18	York Insurance Services Group / Fresno	7 / \$2,558.45	0.90250	n/a	0.90250
19	Foster Poultry Farms / Livingston	7 / \$1,088.92	0.91295	n/a	0.91295
20	Sedgwick Claims Management Services / Oakland	5 / \$309.17	0.91328	n/a	0.91328

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21	City of San Bernardino / San Bernardino	7 / \$8,088.27	0.91945	n/a	0.91945
22	Sedgwick Claims Management Services / Stockton	3 / \$866.06	0.94497	n/a	0.94497
23	Unigard Insurance / Roseville	0 / \$0.00	1.00000	n/a	1.00000
24	Chartis Claims / San Diego	5 / \$10,498.74	1.02343	n/a	1.02343
25	Matrix Absence Management / San Jose	7 / \$4,952.71	1.04231	n/a	1.04231
26	ESIS (An ACE Group Company) / Fremont	9 / \$4,206.98	1.12672	n/a	1.12672
27	State Compensation Insurance Fund / Santa Rosa	7 / \$4,185.80	1.12672	n/a	1.12672
28	COMCO Management, Inc / Sierra Madre	5 / \$836.81	1.15198	n/a	1.15198
29	Keenan & Associates / Rancho Cordova	5 / \$8,593.66	1.16357	n/a	1.16357
30	Golden State Risk Management Authority / Willows	4 / \$7,771.14	1.16402	n/a	1.16402
31	County of San Diego / San Diego	2 / \$13,854.42	1.24230	n/a	1.24230
32	City of San Diego / San Diego	10 / \$5,601.26	1.35467	n/a	1.35467
33	Athens Administrators / Concord	7 / \$3,387.38	1.39369	n/a	1.39369
34	State Compensation Insurance Fund / San Jose	11 / \$14,563.24	1.40805	n/a	1.40805
35	CorVel Corporation / Sacramento	9 / \$2,147.37	1.42152	n/a	1.42152
36	Vons Companies, Inc / Arcadia	8 / \$13,268.15	1.42646	n/a	1.42646
37	Clougherty Packing / Vernon	12 / \$7,080.17	1.47283	n/a	1.47283
38	Broadspire, A Crawford Company / Brea	7 / \$11,217.82	1.47633	n/a	1.47633
39	Keenan & Associates / Pleasanton	3 / \$4,007.06	1.47748	n/a	1.47748
40	California Fair Services Authority / Sacramento	10 / \$10,033.76	1.63157	n/a	1.63157
41	Gallagher Bassett Insurance Services / Roseville	9 / \$18,305.68	1.70103	n/a	1.70103
42	National Steel & Shipbuilding / San Diego	5 / \$2,665.40	1.74514	n/a	1.74514

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<p><i>Ten audit subjects under the Profile Audit Review (LC 129) failed to meet or exceed the PAR standard (1.75629 or less). The audit proceeded to the Full Compliance Audit Stage 1 [LC 129(b)(2)] and five of the ten met or exceeded the FCA standard (2.08062 or less). Administrative penalties pursuant to Labor Code 129.5(c)(2) were assessed and unpaid compensation found due injured workers within each claim file was ordered paid.</i></p>					
43	ESIS (An ACE Group Company) / Portland, OR	17 / \$8,130.32	1.80057	1.70056	1.70056
44	Utica Insurance / Richardson, TX	0 / \$0.00	1.86247	1.83494	1.83494
45	Church Mutual Insurance Company / Merrill, WI	16 / \$5,312.97	1.95590	1.84173	1.84173
46	Crawford & Company / Burlingame	1 / \$75.57	2.00996	2.00996	2.00996
47	Pinnacle Risk Management / Roseville	15 / \$17,630.41	2.22735	2.06337	2.06337
<p><i>Five audit subjects under the Profile Audit Review (LC 129) failed to meet or exceed the PAR standard (1.75629 or less) and proceeded to the Full Compliance Audit Stage 1 [LC 129(b)(2)] where they failed to meet or exceed the FCA standard (2.08062 or less). For those subjects who have failed the audit, the file review was extended to the Full Compliance Audit Stage 2 [LC 129(b)(2)] for a comprehensive and detailed review of claims handling. Administrative penalties pursuant to Labor Code 129.5(c)(3) were assessed and unpaid compensation found due injured workers within each claim file was ordered paid.</i></p>					
48	York Insurance Services Group, Inc / Oxnard	26 / \$84,458.42	3.39473	2.99496	2.40264
49	Avizent Risk / Anaheim	42 / \$61,344.66	3.70569	2.83251	2.79744
50	Alaska National Insurance Company / Seattle, WA	20 / \$28,805.30	2.35800	2.74264	2.94893
51	Liberty Mutual Insurance / Orange	30 / \$185,504.53	5.26655	3.13806	2.99606
52	Ford Motor Company / Manteca	11 / \$23,729.28	4.53535	4.01539	4.25509