Enabling Legislation

The Occupational Safety and Health Act of 1970 created the Federal Occupational Safety and Health Administration (Fed OSHA) to ensure safe working conditions for all employers and employees. This federal law permits a state to have its own OSHA program as long as it meets all of the federal requirements. Then, in 1973 California established its own comprehensive OSHA program (Cal/OSHA) and in 1978, created the Division of Occupational Safety and Health (DOSH). The Cal/OSHA program is administered by the California Department of Industrial Relations (DIR). Cal/OSHA is approved by the U. S. Department of Labor and is monitored by and receives part of its funding from the Federal Government.

Components of the Cal/OSHA Program

DOSH, better known as Cal/OSHA, enforces the occupational safety and health laws and the regulations throughout California. The components of DOSH include:

- Consultation Services - offers free consultation, training and publications to employers and their employees to help them comply with the workplace safety and health standards
- Enforcement - enforces worker safety and health standards
- Standards Board - adopts, amends and repeals standards
- Appeals Board - hears appeals regarding Cal/OSHA enforcement actions
- Legal Unit - represents DOSH in cases, does legislative bill analysis, assists Cal/OSHA staff

About The Cal/OSHA Consultation Service

Mission and Objectives

The mission of the Cal/OSHA Consultation Service is to help eliminate worker injuries and illnesses by providing effective workplace safety and health assistance to California’s employer and employee community. Its objectives are to:

- Identify and promote safety and health to small high hazard employers
- Educate employers and employees about the benefits of safety and health
- Encourage employers and employees to implement and maintain good safety and health practices

Services Offered

Consulting services are designed to reduce/eliminate workplace injuries and illnesses through voluntary compliance with occupational safety and health regulations and best practice improvements. This is done through a variety of services from Cal/OSHA Consultation including:

- Onsite Visits
- Offsite Consultation
- High Hazard Employer Program
- Providing Educational Materials and Research
- Partnership Programs
- Outreach Assistance

The Cal/OSHA Consultation Service Will:

- Keep employer names and locations confidential
- Give priority service to small high hazard employers
- Focus on effective safety and health programs
- Emphasize on proper workplace safety culture
- Offer additional resources for assistance

The Cal/OSHA Consultation Service Will Not:

- OSHA-Proof an employer
- Guarantee that Cal/OSHA enforcement will not inspect the workplace
- Perform work the employer is required to do
- Ignore an unabated serious hazard
- Refer an employer to Cal/OSHA Enforcement
- Provide onsite emergency assistance
On-site Visits

Employers may contact our offices to request on-site assistance, which is provided only through the employer's invitation. An important part of an onsite consultation is evaluating and suggesting improvements in workplace safety and health programs. Employers will receive a confidential written report on the On-site visit. The structure of the on-site visits includes the following topics:

- Opening Conference
- Review of Employer Safety Records
- Program Review
- Walk-Around Hazard Identification
- Training and Abatement Assistance During and After the Onsite Survey
- Closing Conference

Opening Conference
The visit opens with a conference. For union companies, the representative should be present. Employee participation is welcome. Consultants will explain the process, and management decides whether to proceed.

Review of Employer Safety Records
Consultants help identify hazards by analyzing past injuries and illnesses to suggest improvements and prevent future incidents.

Program Review
Consultants review all written safety programs, and assess how effectively they are put into practice. As an example, Section 3203 of Title 8 in the California Code of Regulations requires California employers to have a written, implemented and effective Injury and illness Prevention Program (IIPP).

Walk-Around Hazard Identification
The consultant will conduct a walk-around inspection and help you identify and correct unsafe conditions and work practices. The Consultant may also provide formal or informal training to employers and employees on safe work practices and other subjects during or after the onsite visit.

Closing Conference
At the end of the on-site visit, the consultant will summarize the findings and time frames for correcting serious hazards with a written report to follow.

A Written Report
Employers receive materials and guidance in setting-up an effective IIPP and other programs. The written report contains the:

- Health and Safety Program Review & Loss Analysis of Past Injuries and Illnesses
- Hazard Summary - Workplace conditions not in compliance with Title 8 CCR regulations.
- Employer report of Correction of Serious Hazards Found, if any
- Consultation Process Fact Sheet
  - Opening Conference-the Employer's Rights and Obligations
  - Closing Conference Review
  - The Report to the Employer - What is Particularly Important
- Safety and Health Program Assessment Worksheet

On-site consultation visits DO NOT result in citations or penalties. However, in return for receiving the free onsite assistance the employer must agree to timely correction of hazards identified that could lead to the injuries or illnesses or death of an employee or they may be referred to enforcement.

The Consultation Service is separate and distinct from Cal/OSHA enforcement operations, and consultants do not participate in Cal/OSHA enforcement activities. All communications between the employer and the Consultation Service are held in confidence and not shared with Cal/OSHA enforcement staff as required by 29CFR 1908.6.
Offsite Consultation

Consultants may also provide consultation away from the worksite via telephone, E-mail, or office or virtual meetings on subjects including (but not limited to):

- Hazard assessment
- Regulatory requirements
- IIPP and other programs
- Workplace improvements
- Other workplace safety and health issues

Providing Educational Materials

Cal/OSHA provides California employers and employees with educational materials to help reduce/eliminate workplace injuries and illnesses. These materials are produced in various forms including booklets, fact sheets, brochures, pamphlets, digital formats, eTools, etc., and contain practical information in user-friendly formats. Many educational materials are available in Spanish and some in as many as six languages, including Tagalog, Chinese, Punjabi, Korean, Vietnamese and Hmong.

Educational materials are developed in partnership and cooperation with labor, industry, trade associations, professional organizations, governmental agencies, educational institutions and a variety of other organizations and individuals. The Publications Unit conducts research in the process of developing educational materials and when employers or employees have safety and health questions.

Cal/OSHA publications are available on-line at http://www.dir.ca.gov/dosh/PubOrder.asp or they may be picked up at a Cal/OSHA office if the publications are available. Please check with the Cal/OSHA office first because quantities are limited. Cal/OSHA eTools are available on-line at http://www.dir.ca.gov/dosh/etools.

Partnership Programs

Cal/OSHA administers partnership programs where industry, labor and Cal/OSHA work as partners. These partnerships encourage and recognize workplace safety and health programs that effectively prevent and control injuries and illnesses to workers. Currently, Cal/OSHA offers three different partnership programs:

- California Voluntary Protection Program (Cal/VPP)
- Safety and Health Achievement Recognition Program (SHARP)
- Golden Gate

California Voluntary Protection Program (Cal/VPP)

Cal/VPP is a top-level safety and health leadership program whose establishments are considered to be leaders in the field of workplace safety and health. It is designed to recognize employers and their employees who have implemented safety and health programs that effectively prevent and control occupational hazards. These programs go beyond minimal Cal/OSHA standards and provide the best feasible protection at the site. Management commitment and employee participation are key elements in achieving Cal/VPP Star recognition. Non-fixed construction sites such as those controlled by a general contractor may be eligible for VPP Construction. Recognition and exemption from programmed inspections can be granted for up to three years for up to three (3) sites where the Cal/VPP Construction employer has overall responsibility for worker safety and health at the site.
Safety and Health Achievement Recognition Program (SHARP)

SHARP is a mid-level recognition program that may offer high-hazard employers with fixed- and mobile-worksites an exemption from Cal/OSHA enforcement programmed inspections (for 24 months). It is designed to meet the Federal OSHA requirements for a Safety and Health Achievement Recognition Program (SHARP). Cal/SHARP employers are recognized as worksites expected to have a significantly lower risk for serious accidents than other employer's worksites within the same industry.

Cal/SHARP applicants must be able to demonstrate active management commitment and employee involvement in their safety and health management system, as well as their ability to meet applicable dual- and multi-employer responsibilities. When achieved, Cal/SHARP status will be granted to the worksite for a period of up to twenty-four (24) months. Twenty-four (24) month renewals are available.

Golden Gate

Golden Gate is an entry-level program for small high-hazard employers and is site specific. Employers must have an established, minimally effective injury and illness prevention program in writing, in order to receive recognition. The Golden Gate program does not offer exemptions from Cal/OSHA enforcement inspections.

Companies having a Cal/OSHA Consultation on-site visit that meet the qualifications for Golden Gate recognition will receive a letter of commendation. Golden Gate recognized companies do not receive any kind of exemption, except the exemptions associated with having an open visit with the Cal/OSHA Consultation Service. Only one Golden Gate letter of recognition is provided per company per worksite. There are no renewals once Golden Gate recognition is achieved by a company at a specific worksite.

Outreach Assistance

Cal/OSHA conducts and participates in workplace safety and health seminars, conferences, workshops, and other outreach activities with employers, groups and associations. These outreach activities are focused on high-hazard industries, processes and occupations. Examples of training subjects include (but are not limited to) Heat Illness Prevention, Injury and Illness Prevention Program, Construction Safety and Health, Confined Spaces and many other safety and health topics.

Cal/OSHA Consultation Service Contact Information

Visit http://www.dir.ca.gov/dosh/consultation.html for a listing of our services.

Contact Cal/OSHA for the various Consultation Programs:
Toll-free Number: 1-800-963-9424
Internet: http://www.dir.ca.gov/dosh/consultation.html

Cal/OSHA On-site Assistance Program Area Offices

| Central Valley: | (559) 445-6800 |
| San Francisco Bay Area: | (510) 662-2891 |
| Northern California: | (916) 263-0704 |
| San Bernardino: | (909) 383-4567 |
| San Diego/Imperial: | (619) 767-2060 |
| San Fernando Valley: | (818) 901-5754 |
| Los Angeles/Orange: | (714) 562-5525 |

Learn more about our services

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