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DIVISION OF OCCUPATIONAL SAFETY AND HEALTH
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Workplace Violent Incidents at Hospitals July 1, 2017 through September 30, 2017

Annual Report Posted in January 2018

Background

Labor Code section 6401.8(c)¹ requires the Division of Occupational Safety and Health (“Cal/OSHA”) to post every year on its website a report containing information regarding violent incidents at hospitals, based on reports submitted by the hospitals. Cal/OSHA’s report must include the total number of incidents reported, which hospitals submitted reports, the outcome of any related inspection or investigation, the citations levied against a hospital based on a violent incident, and recommendations for the prevention of violent incidents in hospitals.

California Code of Regulations, title 8, section 3342(g) requires hospitals to submit reports to Cal/OSHA regarding any incident involving either of the following:

- (A) The use of physical force against an employee by a patient or a person accompanying a patient that results in, or has a high likelihood of resulting in, injury, psychological trauma, or stress, regardless of whether the employee sustains an injury;
- (B) An incident involving the use of a firearm or other dangerous weapon, regardless of whether the employee sustains an injury.

For reporting purposes, the definition of “injury” is any injury that results in death, days away from work, restricted work or transfer to another job, medical treatment beyond first aid, loss of consciousness, or significant injury or illness diagnosed by a physician or other licensed health care professional.

The start date for hospitals to submit their reports to Cal/OSHA was July 1, 2017. This initial report prepared by Cal/OSHA is based on the reports received from hospitals in the three-month period July 1, 2017 through September 30, 2017. In subsequent years, Cal/OSHA will post its annual report based on reports received from hospitals in the preceding 12-month period October 1 through September 30.

Data collection

All hospitals licensed by the California Department of Public Health as a general acute care hospital, an acute psychiatric hospital, or a special hospital are required by section 3342 to report

¹ Added by Statutes 2014, chapter 842, section 1 (Senate Bill 1299).

incidents of workplace violence to Cal/OSHA. These reports are only accepted through the online *Workplace Violent Incident Reporting System for Hospitals* developed by Cal/OSHA.

Cal/OSHA requires hospitals to identify the hospital facility where the incident occurred when making a report. For reporting purposes, a “hospital facility” is (1) an entity that has been assigned a unique identification number by the California Office of Statewide Health Planning and Development (OSHPD) and includes all services and service locations covered by the OSHPD identification number; and (2), is licensed by the California Department of Public Health as a general acute care, acute psychiatric, or special hospital. During the period covered by this report, the OSHPD facility listing included 487 open hospital facilities meeting the above criteria. There were no licensed special hospitals in California during the reporting period.

Results

Cal/OSHA received a total of 2,177 incident reports from 257 hospital facilities during the period July 1, 2017, through September 30, 2017. See Tables 1 and 2 below (pages 4–10). This figure does not include reports that were marked as duplicate, erroneous, or replaced by a corrected report.

Each violent incident report contains the following information:

- Name and address of the hospital where the incident occurred;
- Date, time, and location of the incident;
- Brief description of the incident;
- Number of employees injured (if any) and the types of injuries.
- Whether security or law enforcement was contacted;
- Whether there is a continuing threat, and if so, what measures are being taken to protect employees;
- Whether the incident was reported to the nearest Division district office as required in section 342. (See below regarding incidents reported under section 342.)

Inspections related to violent incidents at hospitals

The reporting under section 3342(g) allows the public to be informed about violent incidents at hospitals. This process is separate from the reporting of workplace or work-related fatalities and serious injuries and illnesses under section 342. Cal/OSHA must investigate the reports made under section 342 unless determined unnecessary. In contrast, the reporting of a violent incident under section 3342(g) does not necessarily trigger an enforcement inspection.

During the three-month period July 1, 2017, through September 30, 2017, Cal/OSHA completed zero inspections related to violent incidents at hospitals and issued zero citations related to those inspections. Any inspections related to violent incidents at hospitals that were still being conducted during the three-month period July 1, 2017, through September 30, 2017, will be discussed in Cal/OSHA’s next annual report.

Recommendations for the prevention of violent incidents at hospitals

1. Cal/OSHA recommends that all employers, employees, and safety advocates recognize violence as a major occupational hazard and incorporate workplace violence prevention into their occupational safety programs and campaigns. In the U.S., violence and other injuries by persons or animals increased 23 percent from 2015 to 2016 to become the second-most common cause of occupational fatalities in 2016.²
2. Cal/OSHA recommends that employers review their procedures for reporting workplace violence incidents. An incident must be reported regardless of whether it resulted in injury. Please see subsection 3342(d) and the FAQs on workplace violence reporting at: <http://www.dir.ca.gov/dosh/documents/hospital-workplace-violence/faq.pdf>. Cal/OSHA depends on accurate reporting of workplace violent incidents to help provide relevant information to employers and employees on the prevention of workplace violence.
3. Cal/OSHA recommends that employers consult the following resources to assist in establishing a workplace violence prevention program, which under section 3342 must be accomplished by April 1, 2018:
 - Cal/OSHA’s “Guidelines for Security and Safety of Health Care and Community Service Workers”: http://www.dir.ca.gov/dosh/dosh_publications/hcworker.html
 - Cal/OSHA’s “Injury & Illness Prevention Model Program for Workplace Security”: https://www.dir.ca.gov/dosh/dosh_publications/iipsecurity.html
 - *Caring for Our Caregivers – Preventing Workplace Violence: A Road Map for Healthcare Facilities*, December 2015. <https://www.osha.gov/Publications/OSHA3827.pdf>
 - *Guidelines for Preventing Workplace Violence for Healthcare and Social Service Workers*, 2016. <https://www.osha.gov/Publications/osha3148.pdf>
 - The National Institute of Occupational Safety and Health (NIOSH) Occupational Violence webpage <https://www.cdc.gov/niosh/topics/violence/resources.html>.

Additional Resources

For additional information, please visit our webpages below:

- [Workplace Violence Prevention in Health Care](#)
- [Workplace Violent Incident Reporting System for Hospitals](#)

² Census of Fatal Occupational Injuries Summary, 2016. U.S. Bureau of Labor Statistics. <https://www.bls.gov/news.release/cfoi.nr0.htm>

Table 1: Number of Incidents Reported
Reports submitted in the period 07/01/2017 – 9/30/2017

Total Number of Incidents Reported: 2,177

Table 2: Facilities that Submitted One or More Reports
Reports submitted in the period 07/01/2017 – 9/30/2017
 (Alphabetical order)

Facility Name	OSHPD ID
Adventist Health Bakersfield	106150788
Adventist Health Feather River	106040875
Adventist Health Glendale	106190323
Adventist Health Hanford	106164029
Adventist Health Lodi Memorial	106390923
Adventist Health Reedley	106100797
Adventist Health Selma	106100793
Adventist Health Simi Valley	106560525
Adventist Health Sonora – Greenley	106554011
Adventist Health St. Helena	106281078
Adventist Health Ukiah Valley	106231396
Adventist Health Vallejo	106481015
Adventist Health White Memorial	106190878
AHMC Anaheim Regional Medical Center	106301098
Alameda Hospital	106010735
Alvarado Hospital Medical Center	106370652
Alvarado Parkway Institute B.H.S.	106370749
Antelope Valley Hospital	106190034
Arrowhead Regional Medical Center	106364231
Aurora Charter Oak	106190163
Aurora San Diego	106374024
Aurora Vista Del Mar Hospital	106560203
Bakersfield Memorial Hospital	106150722
Barstow Community Hospital	106364430
Barton Memorial Hospital	106090793
Bear Valley Community Hospital	106361110
Beverly Hospital	106190081
California Hospital Medical Center - Los Angeles	106190125
California Pacific Medical Center - Davies Campus	106380933
California Pacific Medical Center - Pacific Campus	106380929
California Pacific Medical Center - St. Luke's Campus	106380964

Cedars Sinai Medical Center	106190555
Centinela Hospital Medical Center	106190148
Children's Hospital And Research Center at Oakland	106010776
Children's Hospital at Mission	106304113
Children's Hospital of Los Angeles	106190170
Children's Hospital of Orange County	106300032
Chino Valley Medical Center	106361144
Coast Plaza Hospital	106190766
College Hospital	106190184
College Medical Center	106190587
College Medical Center Hawthorne Campus	106190523
Community Hospital Long Beach	106190475
Community Hospital of San Bernardino	106361323
Community Memorial Hospital - San Buenaventura	106560473
Community Regional Medical Center - Fresno	106100717
Contra Costa Regional Medical Center	106070924
Corona Regional Medical Center - Magnolia	106331145
Corona Regional Medical Center - Main	106331152
Cottage Rehabilitation Hospital	106424047
Dameron Hospital	106390846
Del Amo Hospital	106190232
Delano Regional Medical Center	106150706
Desert Valley Hospital	106364144
Department of State Hospitals - Atascadero	106400683
Department of State Hospitals - Coalinga	106105051
Department of State Hospitals -Metropolitan	106190958
Doctors Hospital of Manteca	106392287
Doctors Medical Center - Behavioral Health Department	106501016
Edgemoor Geriatric Hospital	206374497
Eisenhower Medical Center	106331168
El Camino Hospital	106430763
Enloe Medical Center - Esplanade	106040962
Fairmont Hospital	106010811
Foothill Presbyterian Hospital - Johnston Memorial	106190298
Fountain Valley Regional Hospital & Medical Center - Euclid	106301175
Fountain Valley Regional Hospital & Medical Center - Warner	106304039
Fremont Hospital	106014034
French Hospital Medical Center	106400480
Garden Grove Hospital and Medical Center	106301283
Glendale Memorial Hospital and Health Center	106190522

Good Samaritan Hospital - Bakersfield	106150775
Good Samaritan Hospital - San Jose	106430779
Greater El Monte Community Hospital	106190352
Grossmont Hospital	106370714
Hemet Valley Health Care Center D/P SNF	206334032
Hemet Valley Medical Center	106331194
Heritage Oaks Hospital	106344021
Hi-Desert Medical Center	106362041
Highland Hospital	106010846
Hoag Memorial Hospital Presbyterian	106301205
Hollywood Presbyterian Medical Center	106190382
Huntington Beach Hospital	106301209
Huntington Memorial Hospital	106190400
John F Kennedy Memorial Hospital	106331216
John Muir Behavioral Health Center	106074039
John Muir Medical Center - Concord Campus	106071018
John Muir Medical Center - Walnut Creek Campus	106070988
Kaiser Foundation Hospital - Downey	106196403
Kaiser Foundation Hospital - Fremont	106014132
Kaiser Foundation Hospital - Fresno	106104062
Kaiser Foundation Hospital - Manteca	106394009
Kaiser Foundation Hospital - Modesto	106504042
Kaiser Foundation Hospital - Oakland/Richmond	106014326
Kaiser Foundation Hospital & Rehabilitation Center Vallejo	106480989
Kaiser Foundation Hospital - Riverside	106334025
Kaiser Foundation Hospital - San Diego - Clairemont Mesa	106374465
Kaiser Foundation Hospital - San Francisco	106380857
Kaiser Foundation Hospital - Santa Rosa	106494019
Kaiser Foundation Hospital - South Sacramento	106342344
Kaiser Foundation Hospital - South San Francisco	106410806
Kaiser Foundation Hospital - Walnut Creek	106070990
Kaweah Delta Mental Health Hospital D/P APH	106544009
Kaweah Delta Medical Center	106540734
Keck Hospital of USC	106194219
Kedren Community Mental Health Center	106190150
Kindred Hospital - Santa Ana	106301167
LAC (Los Angeles County)/Harbor-UCLA Medical Center	106191227
LAC (Los Angeles County) + USC Medical Center	106191228
Laguna Honda Hospital and Rehabilitation Center	106380865
Langley Porter Psychiatric Institute	106380868

Loma Linda University Medical Center East Campus Hospital	106361245
Loma Linda University Behavioral Medicine Center	106364014
Loma Linda University Children's Hospital	106364502
Loma Linda University Medical Center	106361246
Loma Linda University Medical Center-Murrieta	106334589
Lompoc Valley Medical Center	106420491
Long Beach Memorial Medical Center	106190525
Los Robles Hospital & Medical Center	106560492
Madera Community Hospital	106201281
Mammoth Hospital	106260011
Marian Regional Medical Center	106420493
Marin General Hospital	106211006
Marina Del Rey Hospital	106190500
Mark Twain Medical Center	106050932
Marshall Medical Center	106090933
Martin Luther King, Jr. Community Hospital	106191230
Memorial Hospital of Gardena	106190521
Memorial Medical Center – Modesto	106500939
Mendocino Coast District Hospital	106231013
Menifee Valley Medical Center	106334018
Mercy General Hospital	106340947
Mercy Hospital - Bakersfield	106150761
Mercy Hospital of Folsom	106344029
Mercy Medical Center - Merced	106240942
Mercy Medical Center - Redding	106450949
Mercy Medical Center Mt. Shasta	106470871
Mercy San Juan Hospital	106340950
Mercy Southwest Hospital	106154108
Methodist Hospital of Sacramento	106340951
Methodist Hospital of Southern California	106190529
Mills-Peninsula Medical Center	106410852
Mission Community Hospital - Panorama Campus	106190524
Mission Hospital Laguna Beach	106301337
Mission Hospital Regional Medical Center	106301262
Montclair Hospital Medical Center	106361166
Monterey Park Hospital	106190547
Napa State Hospital	106281266
Natividad Medical Center	106274043
Newport Bay Hospital	106301304
North Bay Medical Center	106481357

North Bay VacaValley Hospital	106484001
Northern Inyo Hospital	106141273
Northridge Hospital Medical Center	106190568
Novato Community Hospital	106214034
Oak Valley Hospital District	106500967
Ojai Valley Community Hospital	106560501
Orange Coast Memorial Medical Center	106300225
Orange County Global Medical Center	106301566
Palmdale Regional Medical Center	106196405
Palomar Health Downtown Campus	106370755
Palomar Medical Center	106374382
Paradise Valley Hospital	106370759
Park Bridge Rehabilitation And Wellness Center	206010989
Patton State Hospital	106361768
Petaluma Valley Hospital	106491001
Placentia Linda Hospital	106301297
Pomerado Hospital	106370977
Pomona Valley Hospital Medical Center	106190630
Porterville Developmental Center	106541123
Presbyterian Intercommunity Hospital	106190631
Providence Holy Cross Medical Center	106190385
Providence Little Company of Mary Medical Center - San Pedro	106190680
Providence Little Company of Mary Medical Center - Torrance	106190470
Providence Little Company of Mary Subacute Care Center	206190362
Providence Saint Joseph Medical Center	106190758
Providence Tarzana Medical Center	106190517
Rady Children's Hospital - San Diego	106370673
Redlands Community Hospital	106361308
Resnick Neuropsychiatric Hospital At UCLA	106190930
Rideout Memorial Hospital	106580996
Ridgecrest Regional Hospital	106150782
Riverside Community Hospital	106331312
Riverside University Health System - D/P APH	106331314
Saddleback Memorial Medical Center	106301317
Salinas Valley Memorial Hospital	106270875
San Antonio Regional Hospital	106361318
San Diego County Psychiatric Hospital	106374055
San Gabriel Valley Medical Center	106190200
San Geronio Memorial Hospital	106331326
San Jose Behavioral Health	106434032

San Leandro Hospital	106013619
San Ramon Regional Medical Center	106074017
Santa Barbara Cottage Hospital	106420514
Santa Clara Valley Medical Center	106430883
Santa Rosa Memorial Hospital - Montgomery	106491064
Scripps Green Hospital	106371256
Scripps Memorial Hospital - Encinitas	106371394
Scripps Memorial Hospital - La Jolla	106370771
Scripps Mercy Hospital	106370744
Scripps Mercy Hospital - Chula Vista	106370658
Sequoia Hospital	106410891
Seton Medical Center	106410817
Sharp Chula Vista Medical Center	106370875
Sharp Coronado Hospital and Healthcare Center	106370689
Sharp Memorial Hospital	106370694
Sharp Mesa Vista Hospital	106370745
Shasta Regional Medical Center	106450940
Sierra Nevada Memorial Hospital	106291023
Sierra Vista Hospital	106342392
Sierra Vista Regional Medical Center	106400524
Sonoma Valley Hospital	106491076
Southern California Hospital at Culver City	106190110
Southern California Hospital at Hollywood	106190380
St. Agnes Medical Center	106100899
St. Bernardine Medical Center	106361339
St. Elizabeth Community Hospital	106521041
St. Francis Medical Center	106190754
St. Francis Memorial Hospital	106380960
St. John's Pleasant Valley Hospital	106560508
St. John's Regional Medical Center	106560529
St. Joseph Hospital - Eureka	106121080
St. Joseph Hospital - Orange	106301340
St. Joseph's Behavioral Health Center	106392232
St. Joseph's Medical Center of Stockton	106391042
St. Jude Medical Center	106301342
St. Louise Regional Hospital	106434138
St. Mary Medical Center - Apple Valley	106361343
St. Mary Medical Center - Long Beach	106190053
St. Mary's Medical Center, San Francisco	106380965
St. Vincent Medical Center	106190762

Stanford Health Care	106430905
Sutter Amador Hospital	106034002
Sutter Auburn Faith Hospital	106310791
Sutter Center for Psychiatry	106344017
Sutter Coast Hospital	106084001
Sutter Davis Hospital	106574010
Sutter Delta Medical Center	106070934
Sutter Medical Center, Sacramento	106341051
Sutter Roseville Medical Center	106311000
Sutter Santa Rosa Regional Hospital	106494106
Sutter Solano Medical Center	106481094
Sutter Tracy Community Hospital	106391056
Tri-City Medical Center	106370780
Twin Cities Community Hospital	106400548
UC San Diego Health Hillcrest - Hillcrest Medical Center	106370782
UCSF Medical Center	106381154
UCSF Medical Center At Mission Bay	106384200
UCSF Medical Center At Mount Zion	106380895
University of California Davis Medical Center	106341006
University of California Irvine Medical Center	106301279
Valley Children's Hospital	106204019
Valley Presbyterian Hospital	106190812
ValleyCare Medical Center	106014050
Washington Hospital - Fremont	106010987
Watsonville Community Hospital	106444013
Woodland Memorial Hospital	106571086
Total Facilities	257