

CALIFORNIA WORKERS' COMPENSATION INSTITUTE

# CWCI Research Highlights

# Commission on Health and Safety and Workers' Compensation

September 15, 2023

Rena David, MBA/MPH Sr. Vice-President, Research & Operations www.cwci.org



# About CWCI

- Established in 1964;
- Private, nonprofit organization of insurers licensed to write workers' compensation in California, as well as public and private self-insured employers;
- Primary functions are to collect and analyze claims data to improve benefit delivery to injured workers, identify systemwide trends, and address key issues of interest to the workers' compensation community and public policymakers;
- Senior Staff of highly experienced experts;
- Dedicated to improving the California workers' compensation system through:
  - ✓ Education
  - $\checkmark$  Information
  - ✓ Research

# **Areas of Research**

- Benefit Development
- Medical Treatment and Pharmacy Trends
- Access to Care
- Industry and Regional Variation
- Cumulative Trauma
- Models of Proposed and Enacted Statutes and Regulations
- COVID-19
- On-line Applications

# Commentary

- Rules and Regulations
- Significant Court Decisions
- Amicus and Moot Court



Agenda

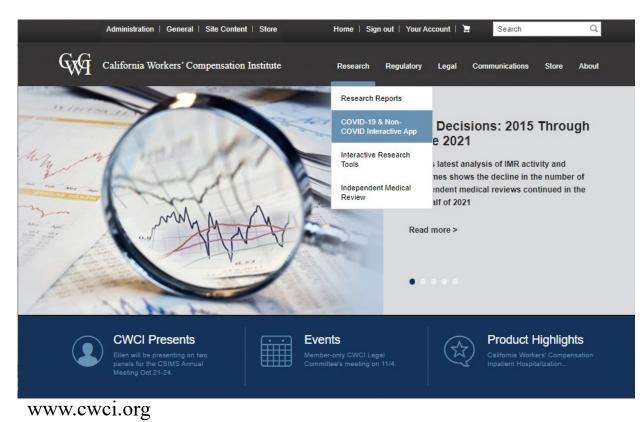
G

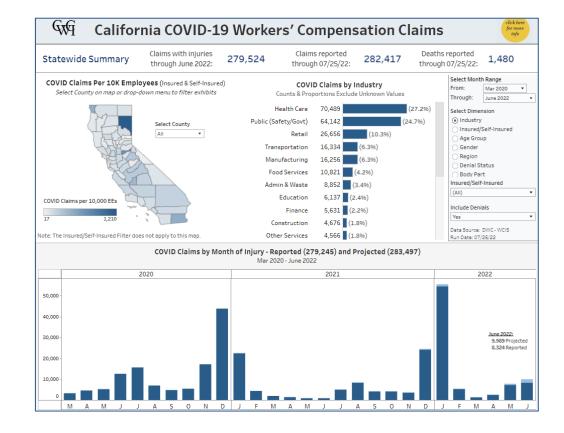
CALIFORNIA WORKERS' COMPENSATION INSTITUTE

- COVID and Non-COVID Claims Interactive Application
- Cumulative Trauma
- Medical-Legal Fee Schedule / QMEs



# Interactive Application – COVID and Non-COVID Claims







#### California's Working (18-65) Population to Workers' Compensation Claims As of August 21, 2023

California Working Age: Infections: 9,687,336 Deaths: 32,409

Percent of California Cases:Infections: 78.3%Deaths: 31.0%

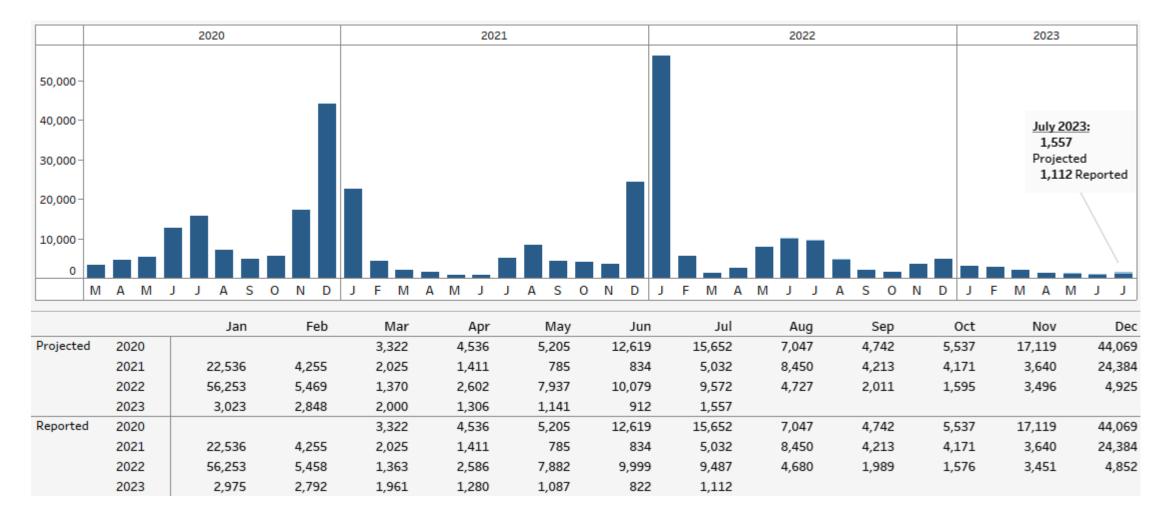


California Workers' Comp: Claims: 323,992 Deaths: 1,666

Percent of CA Working Age Cases: Claims: 3.3% Deaths: 5.1%



#### COVID-19 Claims by Month of Injury



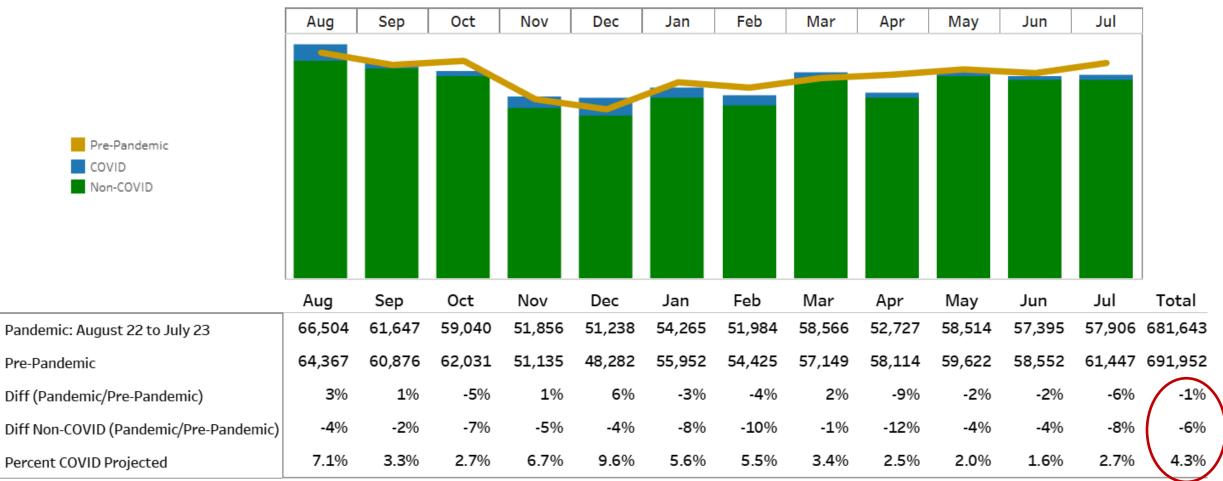
COVID Claims Reported COVID Claims Projected

# Claim Volume and Payment Development



#### Projected Claims August 2022 – July 2023

#### Compared to Pre-Pandemic Counts (Insured & Self-Insured Claims)



© 2023 CWCI. All Rights Reserved.



## Industry Distribution – Non-COVID Claims

January-July of Each Year (Sorted by 2023)

Industry Sector	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Retail	12%	13%	14%	13%	13%
Health Care	11%	12%	11%	11%	11%
Manufacturing	10%	11%	11%	9%	9%
Public (Safety/Govt)	8%	9%	9%	9%	9%
Admin & Waste	9%	9%	9%	9%	8%
Education	7%	5%	4%	7%	7%
Food Services	6%	5%	6%	6%	6%
Transportation	6%	7%	8%	7%	6%
Construction	5%	5%	5%	5%	4%
Wholesale	3%	3%	3%	4%	4%
Agriculture	4%	4%	4%	3%	3%
Professional & Tech	3%	3%	3%	3%	3%
Other Services	3%	3%	2%	2%	3%
Arts & Rec	2%	2%	2%	2%	3%
Accommodation	2%	2%	1%	2%	2%

Distributions have generally returned to 2019 levels



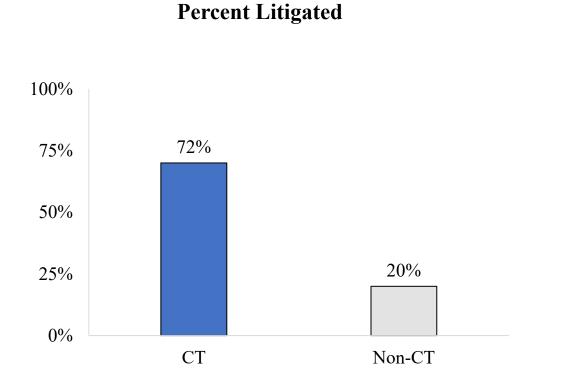
# Cumulative Trauma Study

Study Objectives

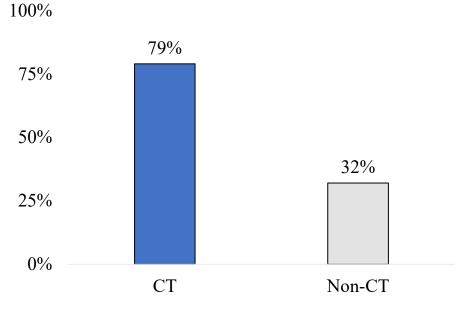
- Identify claim characteristics associated with the proportions of CT claims (2018-2021)
  - Characteristics of the injured workers (*e.g.*, age and industry)
  - External factors such as geographic region and attorney involvement
- Examine recent trends in the proportion of CT claims within the California workers' compensation system (2010-2021)



# Litigation Rates



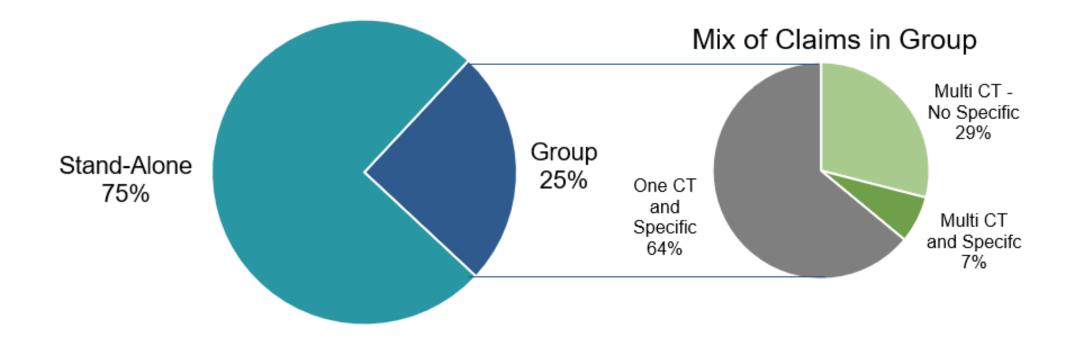
#### Percent of Litigated Claims with Initial Reporting by Attorney (Application First Notice)



# Cumulative Trauma – Claim Characteristics (Litigated Claims)



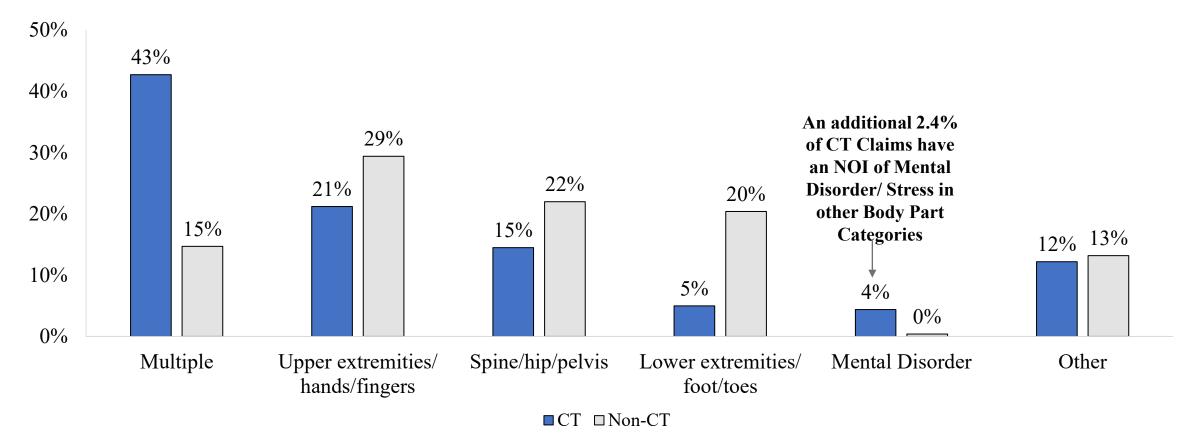
# CT Claims: Stand-Alone vs Overlapping with Other Claims



# Cumulative Trauma – Claim Characteristics (Litigated Claims)



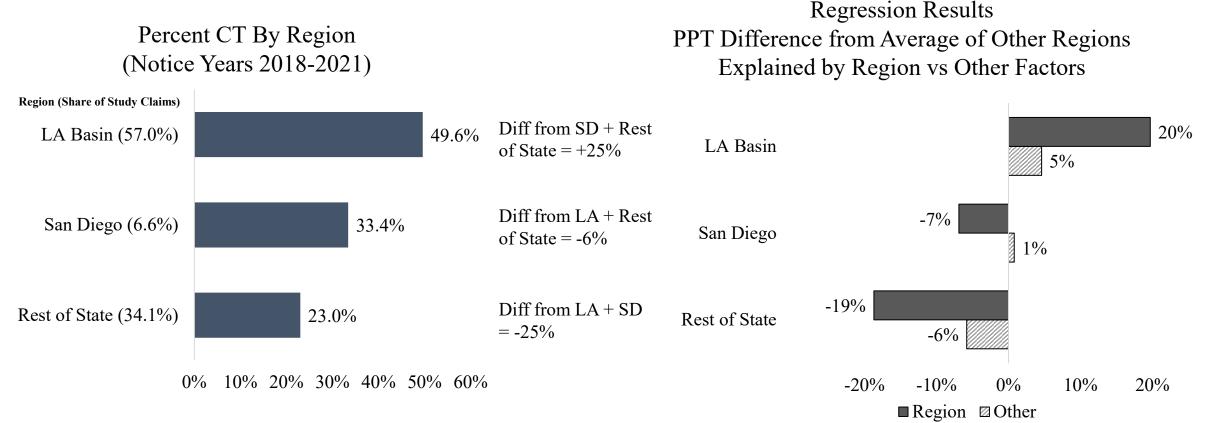
## Distribution of Claims by Body Part



CT claims are more likely to be classified as involving multiple body parts than non-CT claims



# Region: CT as a Percent of Litigated Claims



- There are large variations in the LA Basin (LA, Orange, San Bernardino, Riverside, and Imperial Counties) compared to San Diego and the Rest of the State
- Regression results show that region is the predominant reason for the differences compared to other factors

© 2023 CWCI. All Rights Reserved.

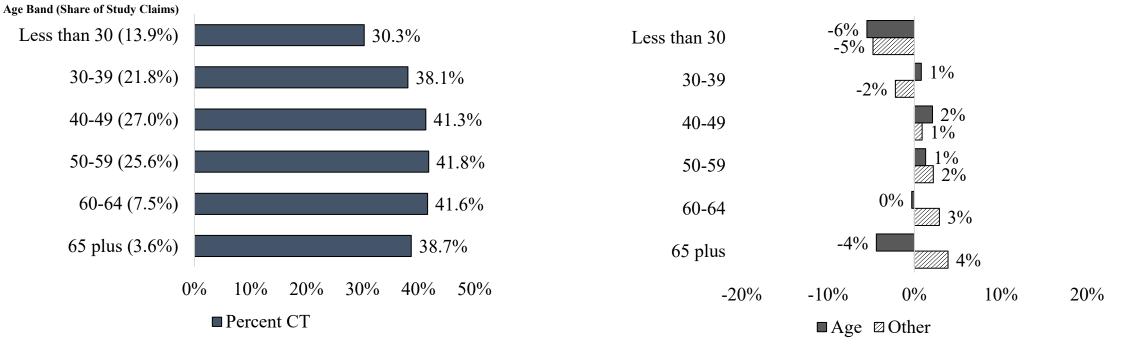


15

# Age: CT as a Percent of Litigated Claims

Percent CT By Age Band

Regression Results PPT Difference from Average of Other Age Bands Explained by Age Band vs Other Factors



- The age at injury for 36% of CT claims was under 40
- Regression results show that Age has the largest influence on differences in the under 30 and over 65 plus age groups and moderate influence for ages 40-59 compared to other factors

© 2023 CWCI. All Rights Reserved.

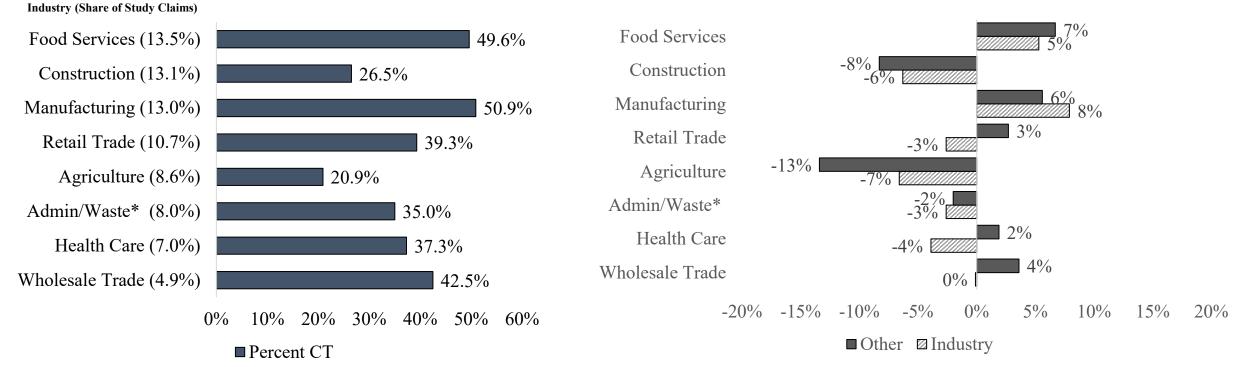


16

# Top Industries: CT as a Percent of Litigated Claims

Percent CT By Industry

Regression Results PPT Difference from Average of Other Industries Explained by Industry vs Other Factors



- Food Services and Manufacturing have high rates of CT with similar influence of Industry and other factors
- Agriculture and Construction have lower than average share of CT claims

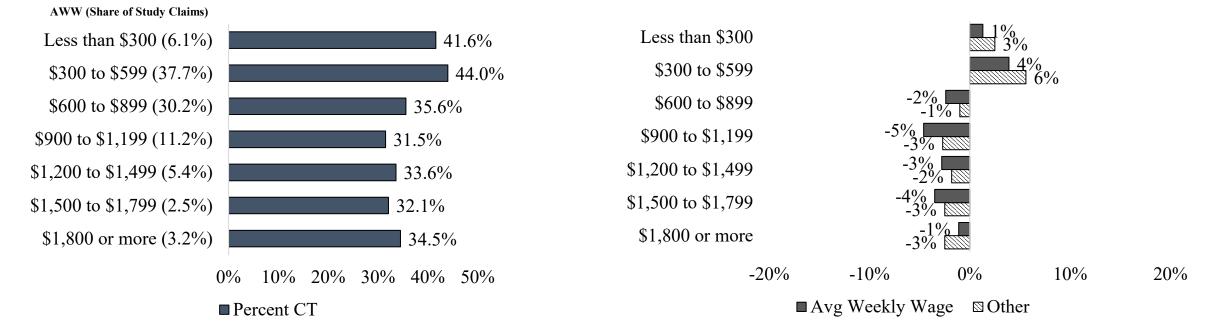


18

# Average Weekly Wage: CT as a Percent of Litigated Claims

Percent CT By Average Weekly Wage (AWW)

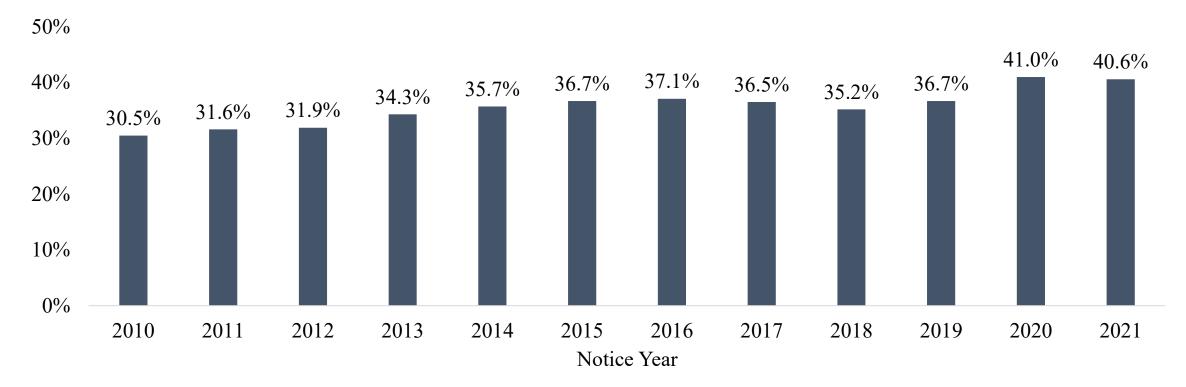
Regression Results PPT Difference from Average of Other AWW Categories Explained by AWW vs Other Factors



Lower wage workers have higher shares of CT claims with the differences explained comparably by wage and other factors



#### CT as a Percent of Litigated Claims

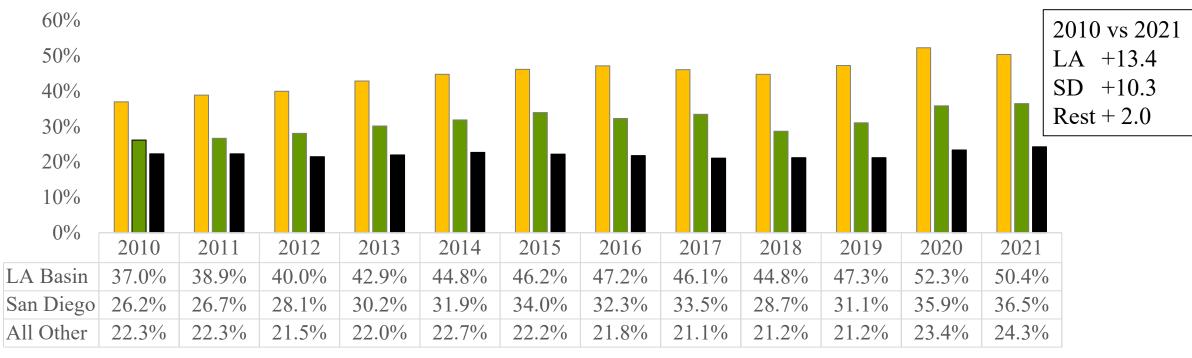


CT claims as a percent of litigated claims peaked in 2020 for the State as a whole

# Cumulative Trauma as Percent of Claims (Litigated)



## CT as Percent of Litigated Claims By Region



■ LA Basin ■ San Diego ■ All Other

The increase in the share of CT claims over time was driven by LA and San Diego and not the other parts of the State



## Medical-Legal Fee Schedule



#### Results from July 2022 Study (Update Pending)



# Research Update

#### An Early Look at the Impact of the New Med-Legal Fee Schedule

Stacy L. Jones, M.A.

July 2022\*

#### Executive Summary

Medical-legal evaluations and their associated reports serve an important function in the California workers' compensation system, offering expert medical opinion to resolve medical disputes. Efficient and timely resolution of medical issues allows a case to move forward and a worker with a claimed injury to have their claim equitably resolved. Building on previous research on this topic, this study assesses the initial impact of changes to the reinbursement rules and fees that were implemented April 1, 2021. Key findings include:

- Compared to the same time period in 2019, the average payment for a comprehensive evaluation that includes a face-to-face examination of the injured worker increased by 52.9 percent.
- The average payment for supplemental evaluation reports increased by 39.1 percent when comparing service payments from 2019 to those from 2021.
- The new per-page record review fee added, on average, \$1,917 to the base fee for comprehensive evaluations, \$1,410 to the base fee for follow-up evaluations, and \$1,437 to the base fee for supplemental evaluation reports.
- Physicians specializing in orthopedic surgery provided 53 percent of the medical-legal services during 2021 – internal medicine physicians were a distant second providing 9 percent of the services.
- The average number of reports varies with the age of the claim with injuries between 2000 2014 having 9 reports per claim and more recent, less developed claims from 2017 – 2021 ranging from 1.1 to 4.2 reports.
- 211 new physicians joined the pool of certified Qualified Medical Evaluators (QMEs) in 2021, while only 18 physicians became inactive, resulting in 2,554 active evaluators, a 3 percent increase from 2020 but a 1 percent decrease from 2019.
- The median number of service locations per QME increased from three in 2019 to four in 2021, with 36.9 percent of the QMEs registering 10 or more locations in 2021.

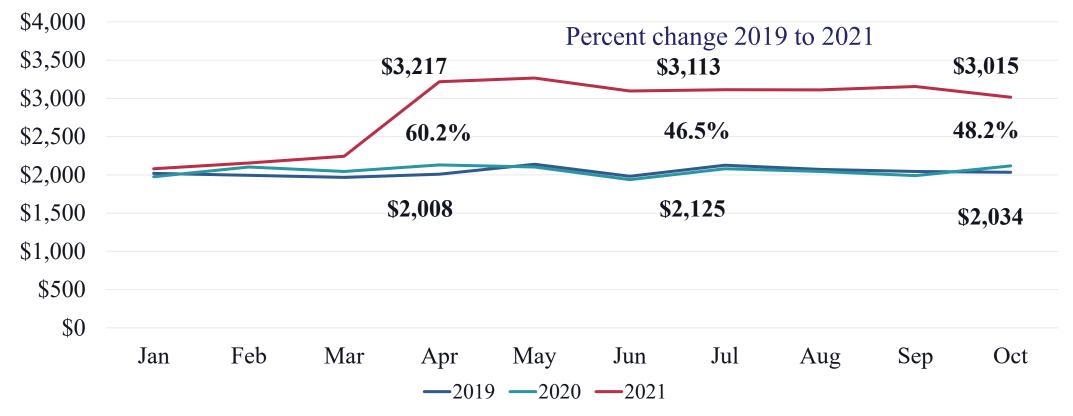
# Medical-Legal Fee Schedule



2006 MLFS	2021 MLFS					
Missed Appointment						
ML100 - "does not imply compensation is necessarily owed"	ML200 - flat fee of \$503.75					
<b>Comprehensive Medical-Legal Evaluations (in</b>	volves face-to-face examination)					
ML102 - flat fee of \$625 ML103 - flat fee of \$937.50 ML104 - \$62.50/15 minutes (\$250/hour)	ML201 - flat fee of \$2,015 plus \$3.00 per page for records exceeding 200 pages					
Follow-up Medical-Legal Evaluations (involve	s face-to-face examination)					
ML101 - \$62.50/15 minutes	ML202 - flat fee of \$1,316.25 plus \$3.00 per page for records exceeding 200 pages					
Supplemental Evaluation Report (no face-to-fa	Supplemental Evaluation Report (no face-to-face examination)					
ML106 - \$62.50/15 minutes	ML203 - flat fee of \$650 plus \$3.00 per page for records exceeding 50 pages					
Medical-Legal Testimony						
ML105 - \$62.50/15 minutes (\$250/hour)	ML204 - \$455/hour					
<b>Review of Sub Rosa Recordings</b>						
Not separately paid	ML205 - \$325/hour					
Per Page Record Review						
Not separately paid	MLPRR - \$3.00/page					

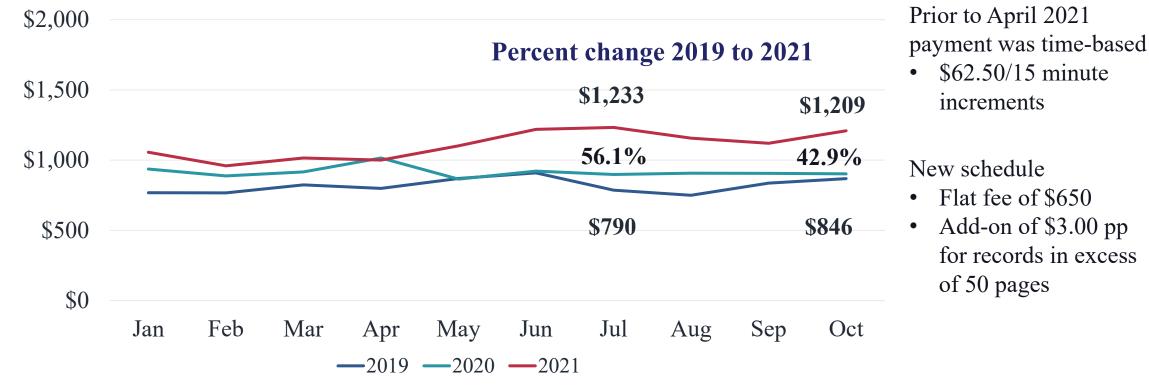


#### Average Paid by Month for Comprehensive Evaluations (ML102, ML103, ML104, ML201))





#### Average Paid Supplemental Reports by Service Month (ML106 and ML203)



New fee effective for services **requested** on or after April 1, 2021



#### **Per Page Record Reviews for Additional Pages\***

Service Type	Percent w/ MLPRR	Median Pages	Avg Pages	Max Pages	Median Paid	Avg Paid	Max Paid
Comprehensive w/ MLPRR	40.1%	273	639	13,412	\$819	\$1,917	\$40,236
Follow-up w/ MLPRR	25.0%	204	470	6,697	\$612	\$1,410	\$20,091
Supplemental w/ MLPRR	30.3%	162	479	17,538	\$486	\$1,437	\$52,614
MLPRR Only		233	665	7,436	\$699	\$1,995	\$22,308

\*All values are reflective of the MLPRR codes only and do not include base pages or flat fees for underlying service type.

© 2023 CWCI. All Rights Reserved.

Update: Max Pages through December 2022 = 25,067 (\$75,201)





<b>Claims with Medical-Legal Service During 2021</b>			
by Accident Year			
AY	Pct Claims		
2000-2014	9.2%		
2015	3.6%		
2016	5.4%		
2017	8.5%		
2018	14.7%		
2019	27.6%		
2020	26.8%		
2021	4.2%		



# Qualified Medical Evaluators



#### Distribution of Certified QME Specialists by Calendar Year

# The Goal

QME Population Change					
	2019	2020	2021		
Active	2,571	2,489	2,554		
Inactivated	143	158	18		
Added	N/A	77	211		

2019 to 2020: -3.2% 2020 to 2021: +2.6% 2019 to 2021: -0.7%

QME Specialty Mix - Calendar Year Comparison						
	2019	2020	2021			
Chiropractic	19.1%	18.8%	18.1%			
Orthopedic Surgery	16.9%	16.5%	16.6%			
Psychology	14.4%	14.1%	13.2%			
Spine	9.9%	11.8%	11.6%			
Psychiatry	6.5%	6.1%	6.0%			
Internal Medicine	5.1%	4.9%	4.9%			
Hand	4.0%	3.9%	3.9%			
Physical Medicine & Rehab	3.7%	3.5%	3.7%			
Pain Medicine	3.7%	3.4%	4.1%			
Neurology	2.3%	2.5%	2.6%			
Top Ten Total	85.6%	85.5%	84.6%			



CALIFORNIA WORKERS' COMPENSATION INSTITUTE

# Questions?

Rena David, MBA/MPH Sr. Vice-President, Research & Operations www.cwci.org