IFDM 2010 and IAIABC Annual Convention 2010
Los Angeles, California, USA
Dear Friends,

On behalf of the City of Los Angeles, it is my pleasure to welcome and congratulate the members, guests and supporters attending the International Forum on Disability Management 2010: Collaborating for Success hosted by the California Department of Industrial Relations and the California Commission on Health and Safety and Workers’ Compensation in association with the International Association of Industrial Accident Boards and Commissions.

I join with members of our community in recognizing the IFDM Conference for their strong commitment to unifying and developing the next generation of global leaders in disability management. Your efforts to create, implement, and evaluate disability management initiatives to improve the quality of life for those with disabilities are exemplary and deeply appreciated by the City of Los Angeles. I extend my best wishes for a memorable event and future success.

Very truly yours,

Antonio R. Villaraigosa
Mayor, City of Los Angeles
Welcome to California!

Welcome to the 5th International Forum on Disability Management and to our bright and sunny State of California. Our theme “Collaborating for Success” is what you do as you implement successful disability management practices and programs, and we hope to learn about many of these success stories this week at the IFDM 2010.

We are very pleased to host your event here in Los Angeles. You have set the standard for this event and we look forward to continuing this tradition of excellence during this week’s IFDM. This wonderful event is made possible by the hard work of many dedicated people from around the world and within the USA. We are pleased that over 150 speakers and more than 350 delegates representing over 30 countries have responded to the invitation to join us here.

We want to recognize the key stakeholders – labor and employers – as well as the very important support systems that surround them in facilitating recovery and return to work. The theme of collaboration has emerged from you, because you have demonstrated such dedication and commitment to collaborating to achieve the goal of inclusion for people with disabilities into the fabric of our productive lives.

Times are changing and what does that mean for the future? Many programs have been put in place over time and in response to needs. In the United States, some of the programs are disconnected from one another in a patchwork of rules and regulations. They may have worked adequately in the past, but this is the time to coordinate the programs and use state-of-the-art techniques available to us for improved medical management and return-to-work.

We are living much longer lives, often with the help of improvements in medical technology. We can also extend our productive lives with the help of modern approaches to disability management. Many of us will experience disabilities at some time in our lives if we don’t already. Regardless of whether the disability is due to the workplace or due to non-occupational causes, the approaches you are developing here will help us to remain productive and to thrive, both as individuals and as a society.

It takes labor, employers, government, medical providers, disability coordinators, family and others to make it work. We recognize them today and congratulate them on their efforts. During this 5th IFDM, we can learn new methods of working together for even better results.

We thank you for your collaboration for success.

John Duncan
Director, California Department of Industrial Relations

Christine Baker
Chair of the 5th IFDM and Executive Officer, California Commission on Health and Safety and Workers’ Compensation

Dear IFDM and Annual Convention Delegates,

As President of the IAIABC, it is my pleasure to welcome you to Los Angeles to participate in the IAIABC Annual Convention and IFDM 2010. By attending the many educational presentations and engaging in dialogue with peers, we hope you will be reinvigorated to bring positive changes to your organization. We expect the many collaborations that begin this week will have a lasting impact on workers’ compensation and disability management systems worldwide.

For 96 years, professionals have collaborated at the IAIABC Annual Convention to create more effective workers’ compensation systems, improving outcomes for both workers and employers. The information shared among peers has resulted in innovative solutions and many advances in workers’ compensation administrative and regulatory systems.

In 2010, we have the special opportunity to meet in conjunction with the International Forum on Disability Management. Held every two years, IFDM has a rich tradition of bringing the disability management community together to advance knowledge and share insight. IFDM attendees gather to improve disability management so they can support people with disabilities find and maintain meaningful employment and help employers achieve productive and stable workforces.

It is no coincidence that as these two conferences meet together they will explore the theme “Collaborating for Success.” The convergence of health, safety, and workers’ compensation communities from around the world is a powerful symbol of how important disability management is in reducing and minimizing the impact of injury and illness.

Sincerely,

Frances Huntley-Cooper
IAIABC President
Administrator, Wisconsin Department of Workforce Development, Workers’ Compensation Division

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IAIABC President
Administrator, Wisconsin Department of Workforce Development, Workers’ Compensation Division
Name Badges
Name badges will be supplied for all registered attendees and guests. Name badges are mandatory and will be required for admission to all sessions, meals, and social events. Please visit the Registration & Information Desk if you lose your name badge.

Food & Beverage
Continental breakfasts and refreshment breaks are provided for all registered IFDM and Annual Convention attendees. Breakfast and breaks will be served in the Wilshire Room.*

Lunch will be served for IFDM attendees on Monday, September 20, Tuesday, September 21, and Wednesday, September 22.

Lunch will be served for Annual Convention attendees on Wednesday, September 22, and Thursday, September 23.

*Breakfast and breaks will be served in the Wilshire Foyer on Thursday, September 23.

Language
English is the official language of IFDM 2010 and the Annual Convention.

Attire
The dress code of IFDM and Annual Convention is business/business casual. Meeting rooms are generally cool, so you may want to bring a light sweater or jacket for layering.

Both the IFDM Welcoming Reception and the Annual Banquet & Dance are business formal.

Internet Cafe
We are happy to provide an Internet Café for conference attendees in the Wilshire Room.

Continuing Education
A variety of continuing education credits are available for attendance at IFDM and the Annual Convention. Please visit the Registration & Information Desk for more information on obtaining certification credits.

Green Meetings
We are committed to minimizing the environmental impact of meetings by decreasing waste. In light of this, session handouts will not be printed. Session presentations and resource materials are available online at www.ifdm2010.com and www.iaiabc.org/annualconvention2010.

In keeping with our environmental commitment, bottled water will not be served. Water stations will be located in each of the conference rooms and the Wilshire Room.

Recycle your name badge! At the end of the conference, drop your name badge at the Registration & Information Desk so that it can be re-used at future events.

Evaluations
Overall evaluation forms will be distributed during lunch on Wednesday, September 22 and Thursday, September 23. Please complete evaluation forms and return them to the Registration & Information Desk. Your feedback helps us improve future events.

Literature Display
Visit the Literature Display in the Wilshire Room to browse products and learn about organizations that service the health, safety, workers’ compensation, and disability management communities. Literature Display hours are:

| Monday, September 20 | 07:30 – 17:00 |
| Tuesday, September 21 | 07:30 – 17:00 |
| Wednesday, September 22 | 07:30 – 13:00 |

More details about Literature Display participants can be found on pages 26 – 28.

Questions?
If you have any questions, comments, or concerns during the event, please visit the Registration & Information Desk or talk with the conference staff.
### IFDM 2010 Schedule of Events

#### Sunday, September 19

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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
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<tbody>
<tr>
<td>09:00 - 17:00</td>
<td>IDMSC Board Meeting (by invitation only)</td>
<td>Brentwood Room</td>
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<tr>
<td>12:00 - 13:00</td>
<td>IFDM Editorial Board Meeting</td>
<td>Fernwood Room</td>
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<tr>
<td>13:00 - 17:00</td>
<td>IFDM 2010 &amp; IAIABC Annual Convention 2010 Registration</td>
<td>(Group Registration)</td>
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<tr>
<td>13:00 - 15:00</td>
<td>Exhibitor Set-Up</td>
<td>Wilshire Room</td>
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<tr>
<td>16:45 - 17:45</td>
<td>GLADNET Board Meeting</td>
<td>Westwood Room</td>
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<tr>
<td>18:00 - 19:30</td>
<td>IFDM 2010 Welcoming Reception at the California Club</td>
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#### Monday, September 20

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>07:30 - 17:00</td>
<td>Registration &amp; Information (Group Registration)</td>
<td>Wilshire Room</td>
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<tr>
<td>07:30 - 09:00</td>
<td>Continental Breakfast</td>
<td>Wilshire Room</td>
</tr>
<tr>
<td>07:55 - 08:50</td>
<td>Breakfast Briefings</td>
<td>Wilshire Room</td>
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<tr>
<td>08:30 - 09:00</td>
<td>About the IAIABC</td>
<td>Westwood Room</td>
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The mission of the International Association of Industrial Accident Boards and Commissions is to advance the efficiency and effectiveness of workers’ compensation systems worldwide. Attend this informal session to meet with Association leaders and staff to learn about the resources, projects, and events the IAIABC offers.

#### Monday, September 20 Continued

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<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
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<tbody>
<tr>
<td>09:00 - 09:30</td>
<td>Welcome &amp; Opening Remarks</td>
<td>Pacific Room</td>
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<tr>
<td>09:30 - 10:30</td>
<td>Advancing Awareness and Support for Effective Disability Management Outcomes and Best Practices</td>
<td>(Pacific Room)</td>
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<tr>
<td>10:30 - 11:00</td>
<td>Refreshment Break</td>
<td>Wilshire Room</td>
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<tr>
<td>11:00 - 12:30</td>
<td>Building Political Consensus to Advance Policy on Disability Management (Pacific Room)</td>
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<tr>
<td>12:30 - 13:30</td>
<td>IFDM Networking Luncheon</td>
<td>Pacific Foyer Room</td>
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<tr>
<td>13:30 - 15:00</td>
<td>IFDM Breakout I: Partnerships in Disability Management</td>
<td>Los Angeles Room</td>
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Successful disability management programs require the engagement of many stakeholders. Hear success stories from business, government, and community groups that have engaged in multi-disciplinary efforts to further disability management initiatives.
Monday, September 20 Continued

**Moderator:** Friedrich Mehrhoff, Director of Rehabilitation Strategies, German Social Accident Insurance (GERMANY)

- Bridging the Gap: Working Together to Improve Social Inclusion and Employment Participation (Frederick) (AUSTRALIA)
- Collaborative Partnerships at Kaiser Permanente Improve (DM: Physicians, Labor and Management) (Smieka, Wiener, Salama, Nagel) (UNITED STATES)
- A Tailor-Made DM Policy Through the Involvement of Several Stakeholders (De Greffe) (BELGIUM)
- Grass-Roots Multi-Stakeholder Action for Positive Change: The 60 Summits Project (Christian) (UNITED STATES).

**13:30 - 15:00**

**IFDM Breakout II: Integration into the Workforce (Golden State Room)**

Management often needs to be aware of the benefits of investing in disability management. Learn about successful techniques to facilitate return to work and hear how positive outcomes can be leveraged to convince your organization to implement return-to-work programs.

**Moderators:**
- Maria Hage, Independent consultant (GERMANY)
- Juliann Sum, J.D., Sc. M., Project Director and Specialist, University of California, Berkeley (UNITED STATES)

- Transitional Work Can Protect the Productivity of the Workforce. But How? (Tugman, Bimrose, Reynolds) (UNITED STATES and UNITED KINGDOM)
- Strategies for Helping Adults with Disabilities Return to or Stay at Work (Conception and Steel-Lowney) (UNITED STATES)
- A Systematic Review: The State of the Employment of Persons with Disabilities (Harder) (CANADA)
- Entrepreneurship, Reality or Escapism, in Creating Work for People with Disabilities (Grazier and Larson) (SWEDEN)

**15:00 - 15:30**

**Refreshment Break (Wilshire Room)**

**15:30 - 17:00**

**IFDM Breakout I: The Importance of Coordination Among Stakeholders in the Return-to-Work Process (Los Angeles Room)**

Discover successful methods to develop shared goals and continue open communication with parties who have a role in disability management and return to work.

**Moderators:**
- Robin Nagel, Senior Consultant/National Project Manager for Integrated Disability Management, Kaiser Permanente (UNITED STATES)
- Roberta Etchevery, Chief Executive Officer, Diversified Management Group (UNITED STATES)

- A Collaborative Early Intervention Model Supporting Return to Work for Healthcare Workers (Dawson and Harder) (CANADA)
- The Red Flag/Green Lights Guide for Challenging Return-to-Work Situations (MacEachen) (CANADA)
- Process Mapping: Integrating Theory and Practice to Promote Disability Management (Randall) (AUSTRALIA)
- Successful Return to Work by Collaboration Between Insurers (Schanz) (GERMANY)

**13:30 - 15:00**

**IFDM Breakout III: Vocational Rehabilitation (Garden East Room)**

Gain an understanding of how rehabilitation services are delivered around the world and hear about innovative programs and new approaches that could be replicated in your jurisdiction or organization.

**Moderator:** Cathy Aguilar, Workers’ Compensation Claims Manager for San Francisco Unified School District (UNITED STATES)

- The Effects of Empowerment Methods of Vocational Rehabilitation on Service Quality and Satisfaction (Jeong, Na, and Park) (SOUTH KOREA)
- Deterioration of Rehabilitation Rates in a Disability Insurance Scheme (Mustard) (CANADA)
- Disability Management and Vocational Rehabilitation in Japan: Research into Practice (Yaida) (JAPAN)
- New Approaches to Rehabilitation Using the Facilities of Accident Insurance Hospital (Koehler) (GERMANY)
- Occupational Data Use in Disability Determination and Rehabilitation in the United States (Karman, Barros-Bailey, and Fraser) (UNITED STATES)

**13:30 - 15:00**

**IFDM Breakout IV: Addressing Specific Problems During Medical Treatment (Garden West Room)**

Presenters will discuss techniques to address medical issues that require special treatment in the return-to-work process. The session will also offer a rigorous review of the quality of medical care for occupational injury.

**Moderator:** Barbara Wynn, Senior Policy Analyst, RAND Corporation (UNITED STATES)

- Pain Management for Injured Workers: Balancing Research and Public Policy (Peplowski and Swedlow) (UNITED STATES)
- Outcomes and Costs of Work-Related Calcaneal Fractures in Northern Germany (Groszer) (GERMANY)
- Surviving Multiple Traumas - What Comes Next? The Rehabilitation of Seriously Injured Patients (Buhren) (GERMANY)
- Early Intervention in Psychosocial Risk Factors for Chronic Pain (Cox and Coupland) (UNITED STATES and CANADA)
- Assessing the Quality of Care Provided to Occupational Injuries (Nuckols) (UNITED STATES)

**15:00 - 15:30**

**Refreshment Break (Wilshire Room)**

**15:30 - 17:00**

**IFDM Breakout II: An Overview of Government Programs in Disability Management (Golden State Room)**

Understand national policy programs on disability management in order to evaluate what types of government interventions are successful in defining worker rights, removing barriers, and creating opportunities.

**Moderator:** Virginia Reno, Vice President for Income Security Policy, National Academy of Social Insurance (UNITED STATES)

- Fast Track Strategies for Disability Programs Around the World (Tajnes) (UNITED STATES)
- How the Government Can Help People with Intermittent Work Capacity Stay in Work (Cahill) (CANADA)
- Breaking the Barriers to Work, the Icelandic Organizational Model of Vocational Rehabilitation (Thorhallskottir and Jonsdottir) (ICELAND)
- The Disability Management Model in Taiwan and Challenges it Faces (Wu) (TAIWAN)
- An Overview of Disability Policy in Taiwan: Social Inclusive Perspective (Yan and Chuang) (TAIWAN)

**15:30 - 17:00**

**IFDM Breakout III: Employer Best Practices (Garden East Room)**

Rigorous research has provided a systematic way to study the common denominators of a successful disability management program. These success factors can be used to build more effective initiatives by employers and inform government policy responses.
IFDM 2010 Schedule of Events

Monday, September 20

Moderator: Jill Dulich, Senior Director, Marriott Claims Services, Marriott International, Inc.

- The Effect of Public and Private Efforts to Improve the Return to Work of Disabled Workers (Seabury) (UNITED STATES)
- Implementing Disability Management in Companies (Geisen) (SWITZERLAND)
- Innovative Disability Management: Managing Resource Depletion Through Team Diversity and Collaboration (Kehoe) (CANADA)

15:30 - 17:00

IFDM Breakout IV: How Medical Providers Can Improve Outcomes in Disability Management (Garden West Room)

Medical providers play a pivotal role in disability management. Strategies will be presented to engage physicians in the return-to-work process so they can be an effective partner in improving outcomes for even difficult cases.

Moderator: Jay Himmelstein, Professor of Family Medicine and Community Health, Center for Health Policy and Research, University of Massachusetts Medical School (UNITED STATES)

- Improving Outcomes by Training Physicians to Manage the Process of Return to Work (Jurisc) (UNITED STATES)
- Success at Last! Getting Doctors Trained How to Prevent/Reduce Needless Work Disability (Christian) (UNITED STATES)
- How Physicians Should Determine an Individual’s Current Work Ability/Disability (Talmage) (UNITED STATES)
- Work as a Form of Medical Treatment (Nicholson, Letz, Wesner, Zhang) (UNITED STATES)

Tuesday, September 21

07:30 - 09:00

Registration & Information (Group Registration Room)

Literature Display (Wilshire Room)

07:30 - 09:00

Continental Breakfast (Wilshire Room)

07:55 - 08:50

Breakfast Briefings (Wilshire Room)

Grab your breakfast and join us for 8 minute briefings on specialized topics in disability management! Developed to accommodate more participation by the disability management community, breakfast briefing presenters will share the main themes of their papers in six minutes. These informal presentations will be followed by a two minute question and answer period, giving you direct access to experts on a variety of different subjects.

- Disability Management on Pupils and Students in Fact of Global Demographic Development (Pfoens) (GERMANY)
- Implementing the International DM Certification and Training Programs in Australia and New Zealand (Clark) (AUSTRALIA)
- Disability Management: Transferring Research to Practice in Canadian Organizations (Gowan) (CANADA)
- Australa’s Accident Compensation Framework: Quality Reform, Claimant Gaps or a National Scheme (West) (AUSTRALIA)
- Rebirth of Vocational Rehabilitation in the UK 1999-2009 (Frank) (UNITED KINGDOM)
- Private Healthcare Option: Disability Management in Canada (Wagner)(CANADA)

09:20 - 10:30

IFDM Breakout I: Employer Success Stories (Los Angeles Room)

Employers share practical advice on implementing successful disability management programs. Learn how disability management can be a competitive advantage and hear how to justify the investment in your organization.

Moderator: Kristen Schwenkmeyer, Secretary-Treasurer, Gordon and Schwenkmeyer (UNITED STATES)

- Planning for Success: Addressing Work Accommodation Needs During a Targeted Hiring Initiative (Weiler and Gowan) (CANADA)
- Disability Management in the International Arena - The Virgin Blue Airline Experience (Taylor) (AUSTRALIA)
- Disability Management at Teck Highland Valley Copper Partnership (Droder and Boyle) (CANADA)
- Benchmarking Disability Management in the Healthcare Sector (Harvey) (CANADA)

10:30 - 11:00

Refreshment Break (Wilshire Room)

11:00 - 12:30

IFDM Breakout II: Utilizing Research and Analysis to Evaluate Government Programs (Golden State Room)

Government can set a framework for encouraging and evaluating disability management programs. Case studies will demonstrate how regulation and government incentives can motivate employers and insurers to implement disability management programs.

Moderator: Patricia Owens, Senior Level Expert, Disability Programs and Issues, U.S. Government Accountability Office, Education, Workforce, and Income Security Team (UNITED STATES)

- Success of a Return-to-Work/Disability Management Strategy (Cost) (CANADA)
- The Problem of Long Duration Work Injury Claims in Ontario, Canada (Hogg-Johnson and Mustard) (CANADA)

Tuesday, September 21 Continued

08:50 - 09:20

Video Message from Ursula von der Leyen, Federal Minister of Labour and Social Affairs (GERMANY), Introduced by Nikola Lafrenz, Federal Ministry of Labour and Social Affairs (GERMANY)

Personal Success Story: Bill Ester, Burn Survivor and Musician (UNITED STATES)

09:20 - 10:30

Measuring Disability Management: Quantitative and Qualitative Analysis (Pacific Room)

As disability management programs are being implemented by more employers and insurers and encouraged by policymakers, more sophisticated evaluation and measurement systems are needed. Leading researchers will discuss current measures of success and identify new methods to measure the impact and outcomes of disability management programs.

Moderator: Michael Nolan, President, California Workers’ Compensation Institute (UNITED STATES)

Speakers: Cameron Mustard, Sc.D, President and Senior Scientist, Institute for Work and Health (CANADA) Robert T. Reville, Ph.D, Senior Economist, RAND Corporation (UNITED STATES) Lorne Sulsky, Ph.D, Faculty of Business Administration, Memorial University (CANADA)

10:30 - 11:00

IFDM Breakout III: Indicator Setting and Analysis for Disability Management (Wilshire Room)

11:00 - 12:30

IFDM Breakout IV: Policy Issues for Disability Management (Pacific Room)

Wednesday, September 22

08:50 - 09:20

Video Message from Ali Jan, President, Canadian Disability Management Association, (CANADA)

09:20 - 10:30

Achieving Value: An Evidence-Based Approach (Pacific Room)

As disability management programs are being implemented by more employers and insurers and encouraged by policymakers, more sophisticated evaluation and measurement systems are needed. Leading researchers will discuss current measures of success and identify new methods to measure the impact and outcomes of disability management programs.

Moderator: Michael Nolan, President, California Workers’ Compensation Institute (UNITED STATES)

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10:30 - 11:00

IFDM Breakout V: Several Case Studies of the Impact of Various Programs (Pacific Room)

11:00 - 12:30

IFDM Breakout VI: Implementing the International DM Certification and Training Program (Pacific Room)

12:30 - 14:00

Lunch (Wilshire Room)

14:00 - 15:00

IFDM Breakout VII: National and International Collaboration (Pacific Room)

15:00 - 16:30

IFDM Breakout VIII: Several Case Studies of the Impact of Various Programs (Pacific Room)

16:30 - 18:00

IFDM Breakout IX: Future Trends and Emerging Practices (Pacific Room)

18:00 - 19:00

IFDM Breakout X: Future Trends and Emerging Practices (Pacific Room)
Tuesday, September 21 Continued

11:00 - 12:30 IFDM Breakout III: Examining the Competencies of Disability Management Practitioners (Garden East / West Room)

Disability management is growing as a specialized career path requiring specific competencies. Learn how organizations can support disability management practitioners through training, education, and certification programs.

Moderator: Wolfgang Zimmermann, Executive Director, National Institute for Disability Management and Research (Canada)

• Return-to-Work Coordinators’ Competencies (Los Alamos) (Canada and United States)
• Competencies and Task Areas of Disability Management Professionals in Germany (Niehaus and Marfels) (Germany)
• Disability Management: An Examination of Job Functions, Knowledge, and Competencies in Australia, Germany, and the United States (Matthews, King, Marfels) (Australia, Germany, and United States)
• The Added Value of Disability Case Management in Occupational Reintegration (De Greef) (Belgium)
• What Impact Has Legislation Had on Disability Management Experts’ Practice? (MacEachen) (Sweden and Canada)

12:30 - 13:30 IFDM Networking Luncheon (Pacific Room)

13:30 - 15:00 IFDM Breakout II: Integrating Young Adults with Disabilities into the Workforce (Golden State Room)

Employment of young adults with disabilities builds self-confidence, fosters self-reliance, and helps alleviate long-term dependence on social support programs. Find out about innovative European programs that are successfully engaging youth in the workforce.

Moderators: José Hilpersom, Director General, Ministry of Social Affairs and Employment (The Netherlands)
Marjolein Zwart, Policy Advisor, Ministry of Social Affairs and Employment (The Netherlands)
• Increasing Employment of Young Adults with Disabilities: Policy Innovation and Best Practices in the Netherlands (van Lierop) (The Netherlands)
• Disabled Youth in the Netherlands: Benefits and Employment (de Vo) (The Netherlands)
• Disability Management for Young Adults with Disabilities in the German Automobile Industry (Kaul and Niehaus) (Germany)
• New Prospects of Disability Management for Teenagers with Learning Disability (Vater) (Germany)

13:30 - 15:00 IFDM Breakout IV: Linking Health, Wellness, and Productivity (Garden West Room)

Wellness programs, encouraging health and safety at work and home are being embraced by more and more organizations. Learn how the interface between wellness and disability management programs can improve outcomes for both occupational and non-occupational injuries and illnesses.

Moderator: Judi Freyman, Chair, Western Occupational Safety and Health Group, ORC Worldwide (United States)
• De-Medicalized Approach to Return to Work and Disability Management Practice (Baranowski) (Canada)
• How Wellness Initiatives Impact Both Occupational and Non-Occupational Program Efficiencies and Effectiveness (Brady, Poplovski, and West) (United States)
• Moving Wellness, Disability Management and Attendance Management Programs Through Communication (Smith-Graham) (Canada)
• Do We Accurately Identify Disability as Occupational? Should We Bother Trying? (Neuhouser) (United States)

13:30 - 15:00 IFDM Breakout V: New Resources for Your Disability Management Toolkit (Rosewood Room)

Disability management practitioners, claims adjusters, case managers, and medical providers can work more efficiently when they can utilize new tools and resources to resolve problems in the stay-at-work/return-to-work process.

Moderator: Destie Overpeck, Chief Counselor, Division of Workers’ Compensation, California Department of Industrial Relations (United States)
• Job Capacity Assessments: Australia’s Efforts to Assess Capacity to Work (Brouwers) (Australia)
• Desktop Review, AMA Guides to the Evaluation of Permanent Impairment (6th Edition) (Bellamy) (Australia)
• Duration Disability Guidelines: Tools for Disability Management (Jameson, Seymour, Khilan) (United States)
• Core Set Development for Vocational Rehabilitation Using the ICF (Escorpizo) (Switzerland) and Germany
• How to Identify the Right/Real Cases to Control Through Disability Management (Schulin) (Germany)

15:00 - 15:30 Refreshment Break (Wilshire Room)
IFDM 2010 Schedule of Events

Tuesday, September 21 Continued

15:30 - 17:00  IFDM Breakout I: Demographics (Los Angeles Room)
Explore the macro and micro impact of demographic changes on the global labor force in the next 20 years. Learn what consequences this dramatic shift will have on disability management practices and how your organization can prepare.

Moderator: Gary Karp, Disability Awareness Speaker/Author/Facilitator, Modern Disability (UNITED STATES)
- Demographic Effects: Global Trends, Local Impacts (Bogoy) (CANADA)
- How Obesity Increases the Risk of Disabling Workplace Injuries (Shuford) (UNITED STATES)
- Differences in Return to Work Between Men and Women: Consequences for Return-to-Work Strategies (van Liemp) (THE NETHERLANDS)
- Aging and Disability - Do We Know What We Think We Know? (Mathur) (UNITED STATES)

15:30 - 17:00  IFDM Breakout II: Mental Health, Challenges in Return to Work (Golden State Room)
Individuals with mental health diagnoses can encounter special problems in the return-to-work process. Gain an understanding of what programs and techniques have been successful in responding to these unique cases.

Moderator: Thomas Koehler, CEO, German Social Accident Insurance, Industry - Energy and Chemics (GERMANY)
- Depressive Symptomatology Following a Workplace Injury: A Prospective Cohort Study (Carinide) (CANADA)
- Applied Psychological Well-Being Toward a Contributive Future for Persons with Disabilities (Williams) (CANADA)
- Return to Work of Mentally III Personnel in Germany: A Systematic Review (Friedrich-Gaertner) (GERMANY)
- Australia's JobAccess: New Dimensions in Mental Health Support (Campbell and Tuckwell) (AUSTRALIA)
- Using OMPQ to Reduce Risk of Prolonged Disability Workers' Compensation Cases (Margison) (CANADA)

15:30 - 17:00  IFDM Breakout III: Integration of Care (Garden East Room)
Facilitate quicker return to work through integration of clinical, vocational and other services. Hear advice on coordinating these services and analyzing their cost-effectiveness.

Moderator: Jan Arne Monsbakken, Norwegian Woman's Health Association, Deputy Vice President of Rehabilitation International for Europe (NORWAY)
- Placing a Value on Lost Work Time: Connecting Treatment to Short-Term Disability (Jenner) (UNITED STATES)
- Concepts in Continuous Improvement for Clinical/Vocational Resources Supporting Disability Claims Professionals (Bibens and McGarry-Gregory) (UNITED STATES)
- Evidence-Based Disability and Absence Management: A Maturational Approach and Guide to Practice (Lui and Rosenthal) (UNITED STATES)

15:30 - 17:00  IFDM Breakout IV: Prevention: The Most Effective Disability Management Strategy (Garden West Room)
Prevention and proactive safety measures can be thought of as the first step in disability management. Discover new prevention strategies and how to effectively promote them within your organization.

Moderator: Jan Arne Monsbakken, Norwegian Woman’s Health Association, Deputy Vice President of Rehabilitation International for Europe (NORWAY)
IFDM 2010 Schedule of Events

Wednesday, September 22 Continued

09:00 - 10:30  IFDM/IAIABC Plenary Address: Fostering Labor and Management Collaboration in Formulating Return to Work Policies (Pacific/Sierra Room)
International labor and management representatives will share how they have collaborated to build successful return-to-work programs to improve outcomes for injured workers.
Moderator: Christine Baker, Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers’ Compensation (UNITED STATES)
Speakers:
- Hans-Joachim Wolff, Chair, German Social Accident Insurance Board of Directors
- Marina Schröder, Head of Safety and Health Unit, Confederation of German Trade Unions, Chair, German Social Accident Insurance Board of Directors
- Sean McNally, Employer Commissioner, California Commission on Health and Safety and Workers’ Compensation, Executive, Grimmway Farms

10:30 - 11:00  Refreshment Break

11:00 - 12:00  IFDM Breakout I: Job Retention and Return to Work in the Context of the UNCRPD (Sponsored by GLADNET) (Los Angeles Room)
International representatives review actions taken to date to implement the UNCRPD, which requires countries to provide vocational and professional rehabilitation, job retention and return-to-work programs for persons with disabilities. Learn how international cooperative efforts can help more effective implementation and explore how knowledge management and information systems, such as GLADNET InfoBase, can be used to disseminate a broader role for disability management in job retention and return-to-work policies and services in support of the UNCRPD.
Speakers:
- Susanne Bruyère, Professor of Disability Studies, Director, Employment and Disability Institute, Associate Dean of Outreach, Cornell University (UNITED STATES)
- Donal McAnaney, Senior Research Consultant, Work Research Centre (IRELAND)
- Barbara Murray, Senior Disability Specialist, Skill and Employment Department, International Labour Office (SWITZERLAND)
- Marius Olivier, Professor, Director, International Institute for Social Law and Policy (AUSTRALIA)
- Ilene Zeitzer, President, Disability Policy Solutions (BRITISH COLUMBIA)

12:00 - 13:30  Networking Luncheon (Pacific Room)

13:30 - 14:30  IFDM Closing Session: Next Steps in Moving Disability Management Forward (Pacific Room)
IFDM proudly celebrates its fifth anniversary in Los Angeles. The formal program concludes with a series of reflections on the progress that has been made to raise awareness and promote disability management globally. Prominent themes will be identified from the presentations and conversations in Los Angeles, followed by a call to action for issues that should be addressed to continue progress in disability management.
Moderator: Christine Baker, Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers’ Compensation (UNITED STATES)
Speakers:
- Joachim Breuer, Director General, German Social Accident Insurance (GERMANY)
- Wolfgang Zimmermann, Executive Director, National Institute of Disability Management and Research (CANADA)

14:15 - 14:30  IFDM Handover Session to London 2012 (Pacific Room)

15:00 - 17:30  International Executives’ Forum (Los Angeles Room)
Senior leadership of workers’ compensation agencies will convene at the International Executives’ Forum to share their perspectives on key challenges related to the design, regulation, and administration of social programs for occupational health and safety, injury and disease compensation, disability management and return-to-work. In two discussion sessions, invited panelists will enjoy moderated discussion on benefit levels and medical issues. Individuals who work in an administrative, legislative, or regulatory role within a jurisdiction are encouraged to attend the International Executives Forum. Attendance is otherwise restricted.
### Sunday, September 19

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>13:00 - 17:00</td>
<td>IFDM 2010 &amp; IAIABC Annual Convention 2010 Registration (Group Registration)</td>
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<tr>
<td>13:00 - 15:00</td>
<td>Executive Committee Meeting (Executive Board Room)</td>
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### Monday, September 20

<table>
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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>07:30 - 17:00</td>
<td>Registration &amp; Information (Group Registration)</td>
</tr>
<tr>
<td>07:30 - 09:00</td>
<td>Continental Breakfast (Wilshire Room)</td>
</tr>
<tr>
<td>08:30 - 09:00</td>
<td>About the IAIABC (Westwood Room) First time at the Annual Convention and interested in learning more about the conference and the Association? Join IAIABC Committee Leaders and staff to learn how to maximize your investment in the conference and learn the benefits of being engaged in the organization.</td>
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<tr>
<td>09:00 - 10:00</td>
<td>EDI General Session (Golden State Room)</td>
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<tr>
<td>10:00 - 12:00</td>
<td>EDI Jurisdiction/Industry Meeting (Golden State Room)</td>
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<tr>
<td>10:30 - 11:00</td>
<td>Refreshment Break (Wilshire Room)</td>
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<tr>
<td>13:00 - 15:00</td>
<td>EDI POC 3.0 Development Team (Glenwood Room)</td>
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<tr>
<td>15:00 – 15:30</td>
<td>Refreshment Break (Wilshire Room)</td>
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<tr>
<td>15:30 - 17:00</td>
<td>Joint Committee Council (Sierra Room)</td>
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### Tuesday, September 21

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<th>Time</th>
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<tr>
<td>07:30 - 17:00</td>
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<tr>
<td>07:30 - 09:00</td>
<td>Continental Breakfast (Wilshire Room)</td>
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<tr>
<td>09:00 – 12:00</td>
<td>EDI Medical: ProPay Committee (Westwood Room)</td>
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<tr>
<td>08:30 - 09:00</td>
<td>EDI Systems Committee (Fernwood Room)</td>
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<tr>
<td>09:00 – 17:00</td>
<td>EDI Claims Committee (Brentwood Room)</td>
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<tr>
<td>15:00 – 15:30</td>
<td>Refreshment Break (Wilshire Room)</td>
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### Tuesday, September 21 Continued

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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>09:00 - 12:30</td>
<td>Research &amp; Standards Committee (Sawtelle Room)</td>
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<tr>
<td>10:30 - 11:00</td>
<td>Refreshment Break (Wilshire Room)</td>
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<tr>
<td>12:30 - 13:30</td>
<td>Executive Committee Meets with Committee Chairs (working luncheon) (Doheny Room)</td>
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<tr>
<td>13:30 - 15:00</td>
<td>International Outreach Committee (Balboa Room)</td>
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<tr>
<td>15:00 - 15:30</td>
<td>Refreshment Break (Wilshire Room)</td>
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<tr>
<td>15:30 - 17:00</td>
<td>Compliance Committee (Chandler Room)</td>
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<tr>
<td>17:00 - 18:00</td>
<td>60 Summits/LinkedIn Meetup (Doheny Room)</td>
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<tr>
<td>18:00 - 20:00</td>
<td>IAIABC President’s Reception at the Walt Disney Concert Hall</td>
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### Wednesday, September 22

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<th>Time</th>
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<tbody>
<tr>
<td>07:30 - 17:00</td>
<td>Registration &amp; Information (Group Registration)</td>
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<tr>
<td>07:30 - 09:00</td>
<td>Continental Breakfast (Wilshire Room)</td>
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<tr>
<td>07:30 - 08:30</td>
<td>Regional Breakfasts: Central States (Salon B Room)</td>
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<tr>
<td>09:00 – 12:00</td>
<td>EDI Medical: ProPay Committee (Westwood Room)</td>
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<tr>
<td>08:30 - 09:00</td>
<td>Opening Remarks (Pacific Sierra Room) Gina Elisabeth Lund, Vice Ministry of Labor (NORWAY)</td>
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<td></td>
<td>Personal Success Story, Nick Popaditch, Injured War Veteran (UNITED STATES)</td>
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## Convention 2010 Schedule of Events

### Wednesday, September 22 Continued

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<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>09:00 - 10:30</td>
<td>IFDM / IAIABC Plenary Address: Fostering Labor and Management Collaboration in Formulating Return to Work Policies (Pacific/Sierra Room)</td>
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<td></td>
<td>International labor and management representatives will share how they have collaborated to build successful return-to-work programs to improve outcomes for injured workers.</td>
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<td></td>
<td><strong>Moderator:</strong> Christine Baker, Chair, IFDM 2010, Executive Officer, California Commission on Health and Safety and Workers' Compensation (UNITED STATES)</td>
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|             | **Speakers:** Hans-Joachim Wolff, Chair, German Social Accident Insurance Board of Directors
Marina Schröder, Head of Safety and Health Unit, Confederation of German Trade Unions, Chair, German Social Accident Insurance Board of Directors
Sean McNally, Employer Commissioner, California Commission on Health and Safety and Workers' Compensation, Executive, Grimmway Farms
Tom Rankin, Member, Board of Directors, California State Compensation Insurance Fund, former Labor Representative, California Commission on Health and Safety and Workers' Compensation |                   |
| 10:30 - 11:00 | Refreshment Break (Wilshire Room)                                                          |                   |
| 11:00 - 12:00 | Convention Plenary Session: Answers to Your Questions About Adopting Medical Treatment Guidelines (Golden State Room) |                   |
|              | In the past few years, treatment guidelines have moved to the front line in the war against medical cost inflation. Jurisdictions will appreciate valuable advice on how to extract the best direction in the treatment of injured workers while minimizing the administrative, legal, and equity problems that have erupted in some states. Under tough questioning from the moderator and the audience, this panel of experts will discuss the pros and cons of various approaches to implementing or reforming guidelines. |                   |
|              | **Moderator:** Tom Rankin, Member, Board of Directors, California State Compensation Insurance Fund |                   |
|              | **Panelists:** Jerry Keck, Administrator, Montana Workers' Compensation Division
Kathryn Mueller, Medical Director, Colorado Workers’ Compensation Division
Elizabeth Miller, Special Assistant, New York State Workers’ Compensation Board
Phil Denniston, President, Work Loss Data Institute
Ken Eichler, Reed Group
Chris Wolfkies, Director, Guideline Development, American College of Occupational and Environmental Medicine |                   |
| 12:00 - 13:00 | Networking Luncheon (Pacific Room)                                                          |                   |
| 13:00 - 17:00 | Exhibitor Teardown (Wilshire Room)                                                         |                   |
| 13:00 - 17:00 | EDI XML Committee (Brentwood Room)                                                          |                   |
| 13:00 - 15:00 | EDI Medical ProPay Committee (Westwood Room)                                                |                   |
| 13:00 - 14:30 | Convention Breakout I: Future Challenges in Workers' Compensation: An International Insurance Perspective (Golden State Room) |                   |
|              | Public and private insurance systems must respond to many challenges in today’s global economy. Gain an appreciation for important issues that will impact the workers' compensation insurance industry and hear how public and private insurers are preparing and reacting |                   |

### Thursday, September 23

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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>07:30 - 10:15</td>
<td>Round Holes, Square Pegs. Challenges in Making Inter-Jurisdictional Comparisons (sponsored by the Research and Standards Committee (Pacific Room)</td>
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<td></td>
<td>Hear an update on the Oregon premium rate ranking study and discuss how the study can be extended to international jurisdictions. Identify new methods for effective inter-jurisdictional comparisons.</td>
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</table>
Thursday, September 23 Continued

Speakers:
Greg Krohm, Executive Director, IAIABC
Mike Manley, Research Coordinator, Oregon Department of Consumer Business Services
Terry Bogyo, Director, Corporate Planning and Development, WorkSafe BC

10:15 - 10:30
Refreshment Break (Wilshire Foyer)
Sponsored by Ingenix

10:30 - 12:00
Disability Management & Return to Work Committee (Brentwood Room)

10:30 - 12:00
Convention Breakout I: Controlling Pharmacy Costs in Your Jurisdiction (Golden State)
The discontinuation of several national publications has many states scrambling to find alternatives to controlling workers’ compensation prescription costs. Explore whether pharmacy fee schedules are actually effective in controlling cost and discuss long-term strategies to manage prescription costs.

Moderator: Todd Brown, EK Health
Speakers:
Michael Nolan, President, California Workers’ Compensation Institute
Joseph Paduda, Principal, Health Strategy Associates
Barbara Wynn, RAND

Convention Breakout II: Emerging Issues in Workers’ Compensation (Garden East/West Room)
Learn about technologies, industry practices, demographic changes and other forces that are likely to create new or rapidly growing claims for benefits within workers’ compensation systems worldwide. This session will emphasize issues that are now potentially at work and will touch on the important regulatory issues to address these emerging issues.

Speakers:
Greg Krohm, Executive Director, IAIABC
Frank Neuhauser, Researcher, University of California – Berkeley
Alex Swedlow, Executive Vice President, California Workers’ Compensation Institute

12:00 - 13:00
Networking Luncheon (Pacific Room)

13:00 - 17:00
EDI Council (Los Angeles Room)

13:00 - 14:30
Convention Breakout I: International Approaches to Safety and Prevention (Golden State Room)
There is ongoing dismay and puzzlement, at least in the US, as to why some workers’ compensation insurers do so little to promote safety and loss control. This session will explore various models for insurance payer interventions into the workplace to promote safety. The panelists and an expert moderator will explore the cost-effectiveness of these interventions and barriers to their use by private insurers. The key public policy question to conclude this session: To what degree and in what ways should insurers be required to promote safety among their policyholders?

Moderator: Glenn Shore, Special Assistant, Occupational Safety and Health Administration
Speakers:
Peter Federko, CEO, Saskatchewan Workers’ Compensation Board
Jerry Pearlman, President, The Comp Specialists, LLC

14:30 - 14:45
Refreshment Break (Wilshire Foyer Room)
Sponsored by Ingenix

14:45 - 16:00
Is state workers’ compensation in the United States under attack? While most experts agree that the federal government has no desire for a comprehensive takeover of workers’ compensation, recent healthcare reform initiatives may have some real impacts on state workers’ compensation systems. Understand the overall impact of reform measures and specific technical requirements to prepare for.

Speakers:
Gregory Krohm, Executive Director, IAIABC
Allen McDonald, Director, Information Management Services, Texas Department of Insurance, Division of Workers’ Compensation
Joseph Paduda, Principle, Health Strategy Associates

16:00 - 17:00
Annual Business Meeting (Garden East Room)

18:30 - 19:15
IAIABC Annual Convention Closing Reception (Los Angeles Room)
Sponsored by NCCI

19:15 - 23:00
Annual Banquet and Dance (Golden State Room)
Conclude an enriching week of education, networking, and information sharing at this annual event. Convention attendees and guests will enjoy dinner, awards, and dancing at the IAIABC recognizes the commitment of individuals dedicated to advancing the efficiency and effectiveness of workers’ compensation systems throughout the world. iPad giveaway sponsored by ISO.

Event: Convention Breakout II: Border Wars: The Fight Over Out of State Coverage for Temporary Workers (Garden East/West Room)
Have injured workers ever been denied coverage because they were injured in a state that was not their “home” state? Gain an understanding of how widespread coverage issues for temporary or incidental workers are during this panel discussion with state regulators and insurance representatives. Understand what 3A and 3C coverage really means and hear what states are trying to accomplish with reforms and new mandates to scrutinize coverage policies.

Moderator: Mona Carter, National Policy Executive, NCCI
Panelists:
Keith Bateman, Vice President – Workers’ Compensation, Property Casualty Insurers Association of America
Stacey Roig, Employer Compliance Manager, Maryland Workers’ Compensation Commission

Event: IAIABC Annual Convention Closing Reception (Los Angeles Room)
Sponsored by NCCI

Event: Annual Banquet and Dance (Golden State Room)
Conclude an enriching week of education, networking, and information sharing at this annual event. Convention attendees and guests will enjoy dinner, awards, and dancing at the IAIABC recognizes the commitment of individuals dedicated to advancing the efficiency and effectiveness of workers’ compensation systems throughout the world. iPad giveaway sponsored by ISO.
Social Events

IFDM 2010 Welcoming Reception
Sunday, September 19 from 18:00 – 19:30
Through the Courtesy of California Club Member, Mr. Steven Knott, we invite you to attend the IFDM 2010 Welcoming Reception.
Walking Directions
The California Club is located 0.2 miles from the Wilshire Grand. Exit the Wilshire Grand hotel lobby onto Wilshire Boulevard. Walk two blocks southeast on Wilshire Boulevard. Turn left on South Flower Street. Walk two blocks until you reach 538 Flower Street.

Please visit the Registration & Information Desk if alternative transportation arrangements are required.
Attire
The dress code for the IFDM 2010 Welcoming Reception is business formal. A jacket and tie are required for gentlemen.

The Welcoming Reception is open to all registered IFDM attendees. Your IFDM name badge will serve as your ticket to the event. Additional tickets may be purchased for $75.

IFDM/IAIABC President’s Reception
Tuesday, September 21 from 18:00 – 20:00
Transportation
Motor coach transportation will be provided from the Wilshire Grand to the Walt Disney Concert Hall. The first bus will depart at 17:45 and buses will run continuously until 20:15.
Walking Directions
The Walt Disney Concert Hall is located 0.9 miles from the Wilshire Grand. Exit the Wilshire Grand hotel lobby onto Wilshire Boulevard. Walk four blocks southeast on Wilshire Boulevard. Turn left on South Grand Avenue. Walk eight blocks until you reach 111 South Grand Avenue.

Attire
The dress code for the IFDM/IAIABC President’s Reception is business casual.

The President’s Reception is open to all registered IFDM and Annual Convention attendees. Your IFDM or Annual Convention name badge will serve as your ticket to the event. Additional tickets may be purchased for $100.

IAIABC Annual Banquet & Dance
Thursday, September 23 from 18:30 – 23:00
Attire
The dress code for the IAIABC Annual Banquet & Dance is business formal.

The Annual Banquet & Dance is open to all registered Annual Convention attendees. Your Annual Convention name badge will serve as your ticket to the event. Additional tickets may be purchased for $125.

Executive Partners
Ingenix offers products, services, consulting and EDI solutions to improve the delivery and operations in Workers Compensation. Ingenix EDI provides connectivity and integrated injury reporting and bill editing to health care providers, payers, and state workers’ compensation program administrators, helping them streamline operational efficiencies with confidence while controlling administrative expenses.

http://www.ingenix.com

National Council on Compensation Insurance, Inc., based in Boca Raton, FL, manages the nation’s largest database of workers’ compensation insurance information. NCCI analyzes industry trends, prepares workers’ compensation insurance rate recommendations, determines the cost of proposed legislation, and provides a variety of services and tools to maintain a healthy workers compensation system.

https://www.ncci.com/

Associate Partners
ISO’s wcPrism™ — a comprehensive suite of workers comp compliance, data management, analytic, and decision-support solutions for both carriers and states — takes the reporting and analysis of FROI, ORDI, and MED data to a whole new level. Featuring a single transactional feed and sophisticated analytic capabilities to illuminate data and underlying cost drivers, wcPrism is an efficient, cost-effective, and flexible way to meet growing workers comp challenges head on.

http://www.wcprism.com

SFM is the leading workers’ compensation insurer in the Midwest, serving businesses of all sizes and types for 25 years. SFM provides unparalleled knowledge, guidance and resources to help employers maintain safe work environments, restore injured employees to health and productivity, and minimize the costs associated with workers’ comp claims.

http://www.sfmic.com

Concentra is a national health care company focused on improving America’s health, one patient at a time. We offer comprehensive services to injured/ill patients and their employers through our nationwide network of medical centers. Concentra has more than 300 medical centers in 40 states that provide occupational medicine, urgent care, physical therapy, and wellness services in one location.

http://www.concentra.com

The RAND Center for Health and Safety in the Workplace (CHSW) provides objective, innovative, and cross-cutting research on occupational safety, health, and workers’ compensation. It expands existing lines of RAND research on safety technology, health assessment, healthcare management, liability and compensation, and policy planning. Under the direction of John Mendeloff, CHSW conducts rigorous, objective analysis and offers a neutral venue in which to convene stakeholders from government, industry, and labor.

http://www.rand.org

Partners
Grancell, Lebovitz, Stander, Reubens and Thomas was founded on July 13, 1979. We are a law firm providing defense of Workers’ Compensation, general liability, safety and occupational health and safety law services to self-insured employers, third party administrators, and public entities to insurance companies doing business in the State of California.

http://www.grancell-law.com/
Literature Display Booths

**The American Medical Association** is your one-stop shop for the latest disability and impairment references, including Guides to the Evaluation of Permanent Impairment, Sixth Edition. Complete your library with special show pricing on bestsellers and new reference and training products. Stop by the booth to also learn about upcoming titles.

http://www.ama-assn.org/

**Claim Analytics** is an innovator in the insurance industry. They provide in-depth expertise in advanced predictive modeling to major insurance companies to assist with claim scoring, pricing, reserving and fraud detection. As a result, the Claim Analytics team provides innovative solutions to clients’ problems that create a competitive advantage.

http://claimanalytics.com/

**Hyman Health** is an internal medical practice headed by Dr. Mark H. Hyman, who has been providing patients on the Westside of Los Angeles with whole health guidance and extraordinary care for more than 20 years. Executives, families, retirees, entertainers, pilots and professional athletes alike turn to Hyman Health for all of their primary healthcare needs – from executive and flight physicals, travel medicine and preventive care, to disease management, and treatment of illnesses and injuries.

http://shyman.com/

The Master of Arts studies in Disability Management Program at the University of Northern British Columbia provides students with the knowledge and skills necessary to assist labour, management, insurance providers, employers, and employees with development of successful work-entry or return-to-work strategies for persons with disabilities.

http://www.unbc.ca/

**Zenith** is primarily engaged nationally in the workers’ compensation insurance business. Zenith conducts business in 45 states and the District of Columbia through independent agencies. Since 1977, Zenith Insurance Company has been a specialist in workers’ compensation. We’ve built our reputation as an industry leader by providing our customers superior service and expertise. We are committed to workplace safety and health, quality medical care, managing claim costs, returning employees to work, and fighting fraud and abuse.

http://thezenith.com/

**U.S. Physical Therapy, Inc. ("USPH" or the "Company"),** which was founded in 1990, is a publicly held company which operates approximately 372 outpatient physical and/or occupational therapy clinics in 43 states across the United States. The Company’s clinical provider network operates for a variety of orthopedic-related disorders and sports-related injuries, treatment for neurologically-related injuries, rehabilitation of injured workers and preventative care. In addition to owning and operating clinics, the Company manages several physical therapy facilities for third parties, including physician groups.

http://www.usph.com/

**Work Loss Data Institute (WLDI)** is an independent database development company focused on workplace health and productivity, with offices in California and Texas. WLDI products include Official Disability Guidelines (ODG), now in its 15th edition, which provides evidence-based disability duration guidelines and benchmarking data for every reportable condition. New medical treatment guidelines for work-related conditions are also available with ODG in a complete integrated product, ODG Treatment, currently in its 8th annual edition. Both put evidence-based medicine to work for those involved in workers’ comp and non-occupational disability, including insurers, TPA’s, health care providers, case managers, employers, benefits administrators, risk managers and claims attorneys in the management of return-to-work and utilization of medical services following illness and injury.

http://worklossdata.com/

Reed Group is a pioneer in the field of identifying, preventing and managing employee absence. Reed Group has researched and published the definitive return-to-work reference tool since 1991. Formerly known as the Medical Disability Advisor, MOGGuidelines is now in its Sixth Edition and is used by over 22,000 case managers and health care providers in 38 countries in their day-to-day operations. Reed Group has provided medical disability management and other leave of absence services to its clients since 1993, and FMLA administration services since 1997. More than one million covered lives are managed by Reed Group’s cost-effective administration services. Reed Group also offers absence management software that incorporates the MOGGuidelines content, data analytics, and an intuitive user interface.

http://www.reedgroup.com/

Conference Hosts

IFDM 2010 is hosted by the California Department of Industrial Relations and the California Commission on Health and Safety and Workers’ Compensation in association with the International Association of Industrial Accident Boards and Commissions (IAIABC)

The California Department of Industrial Relations was established to improve working conditions for California’s wage earners and to advance opportunities for profitable employment in California.

The California Commission on Health and Safety and Workers’ Compensation, a joint labor-management body created by the workers’ compensation reform legislation of 1993, is charged with overseeing the health and safety and workers’ compensation systems in California and recommending administrative and/or legislative modifications to improve their operation.

The International Association of Industrial Accident Boards and Commissions (IAIABC) is a not-for-profit trade association representing government agencies charged with the administration of workers’ compensation systems in the United States, Canada, and other nations and territories. The IAIABC’s mission is to advance the efficiency and effectiveness of workers’ compensation systems throughout the world.

The following organizations are proud partners of IFDM 2010.

Association of Workers’ Compensation Boards of Canada
www.awcbc.org

Arkansas Workers’ Compensation Commission
http://www.awcc.state.ar.us/

California Consortium for Stay-at-Work and Return-to-Work
http://www.casawrtr.org/

GLADNET
http://www.gladnet.org/

Institute for Work & Health
http://www.iwh.on.ca/

International Social Security Association
http://www.issa.int/

Institute for Work & Health
http://www.iwh.on.ca/

International Social Security Association
http://www.issa.int/

International Social Security Association
http://www.issa.int/

International Social Security Association
http://www.issa.int/

German Federation of Insurers for Work Accidents and Occupational Diseases
http://www.dgsv.de/

National Institute for Occupational Safety and Health (NIOSH)
http://www.cdc.gov/niosh/

Office of Disability Employment Policy, United States Department of Labor
http://www.dol.gov/odep/

UCLA/UC Irvine Southern California Education and Research Center
http://www.ph.ucla.edu/erc/
Thank You

We want to thank the many individuals who shared their time and knowledge in preparing for IFDM 2010 and Annual Convention. Both events have been enriched by the insight and hard work of many people from around the world.