

# DWC UPDATE



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February 25, 2016 and March 3, 2016

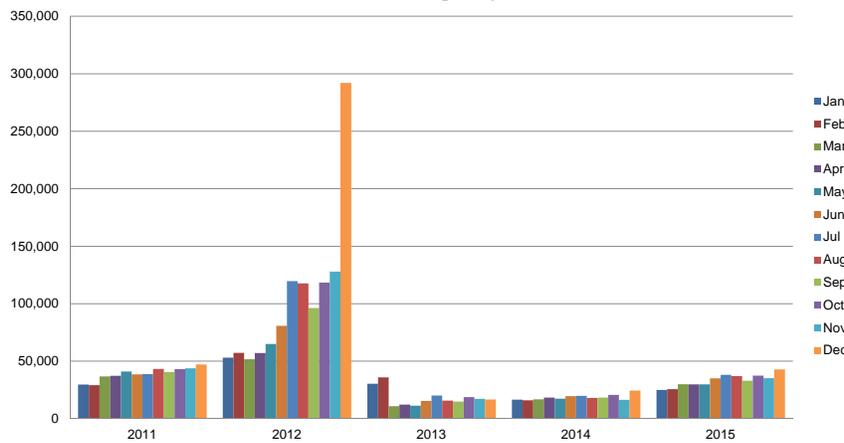
## Constitutional Challenges

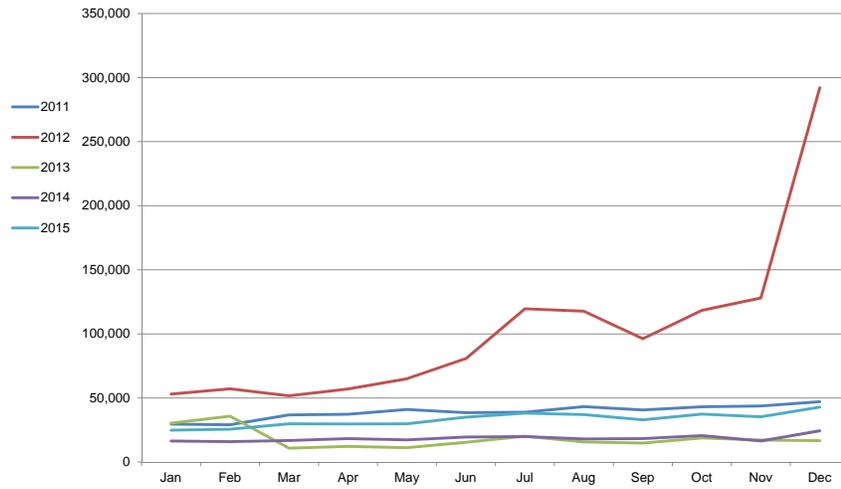
- Stevens decision on IMR
- Angelotti decision on lien activation fees

# LIENS

4

**Number of Liens Filed per Month**  
Jan 2011 through Sept 2015





## REGULATIONS

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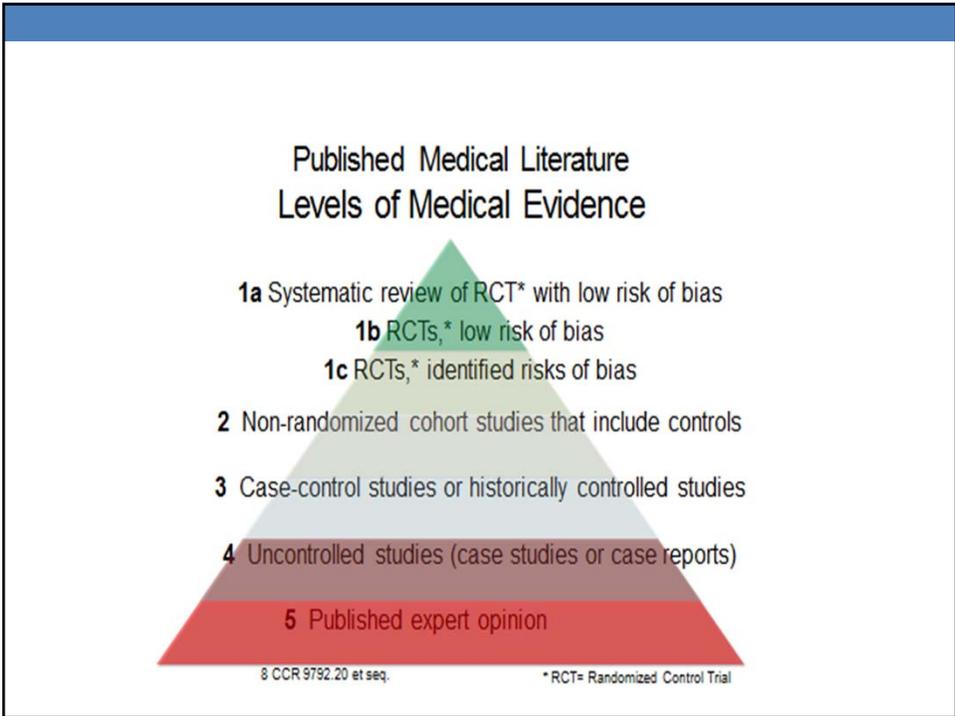
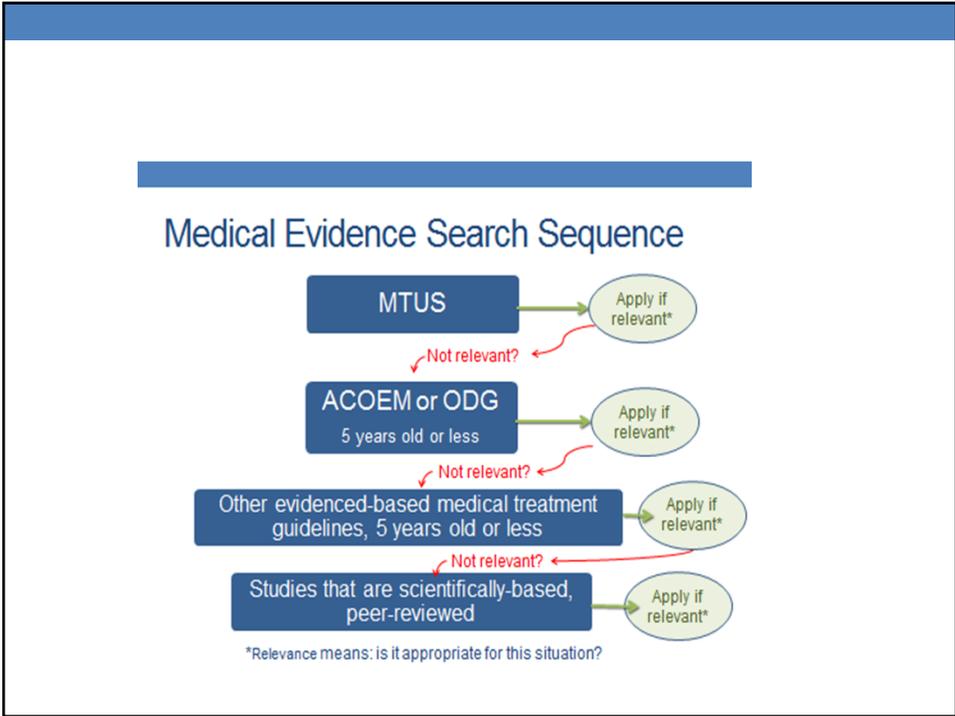
7		
Regulations	Status	Next Steps
<b>Medical Treatment Utilization Schedule (MTUS)</b> Chronic Pain Medical Treatment Guidelines and Opioids Treatment Guidelines	Public Hearing: 9/1/15 1 <sup>st</sup> 15 day comment period ended: 12/19/15	Review Comments
<b>Formulary</b>	Public Meetings: 9/8/15 and 2/17/16 Contract re economic analysis and implementation plan	Post draft regulations on DWC forum
<b>Electronic transmission of medical records</b> DFR and IMR application	Public meeting: 9/4/15	Post draft regulations on DWC forum
<b>Interpreter Fee Schedule</b> LC § 5811	Draft regulations posted on DWC forum through 5/18/15 Pending internal review	Notice of Rulemaking and 45-day comment period

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Regulations	Status	Next Steps
<b>Home Health Fee Schedule</b>	Public hearing: 11/30/15	Review comments
<b>Official Medical Fee Schedule:</b> Hospital Outpatient Departments and Ambulatory Surgical Centers Fee Schedule	Public hearing: 6/17/15	Issue revised regulations for 15 day comment period
<b>ICD-10</b>	<b>Completed</b>	Effective date: 10/1/15
<b>Benefit Notice Regulations</b> LC §138.4	<b>Completed</b>	Effective date: 1/1/16

Regulations	Status	Next Steps
<b>QME Online Panel Process</b>	<b>Completed</b>	Regulations effective: 9/1/15  Online panels issued for represented cases on 10/1/15
<b>Copy Services Fee Schedule</b> LC § 5307.9	<b>Completed</b>	Regulations effective: 7/1/15
<b>Return to Work Supplemental Program</b> LC § 139.48 (DIR regulations)	<b>Completed</b>	Regulations effective: 4/13/15

MTUS

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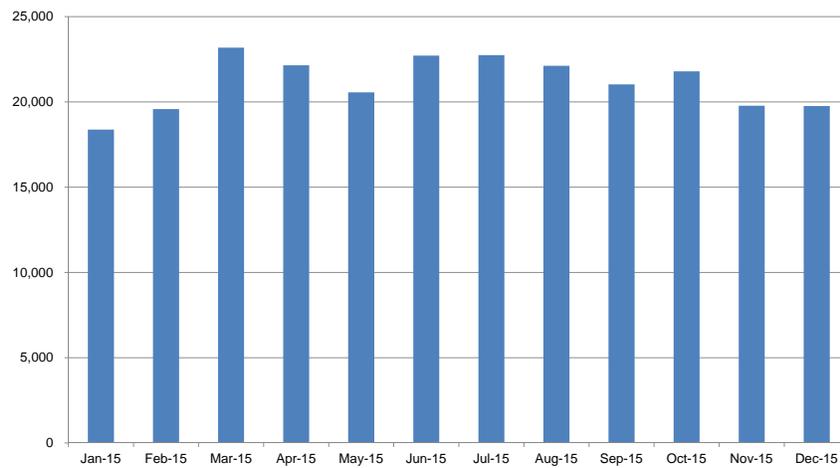
# IMR

## Data Trends

### IMR Applications Received 2015

253,771 total

Monthly Average = 21,148



# IMR Applications 2015

253,771

All IMR Applications Received

195,691

Unique IMR Applications (less duplicates)

165,619

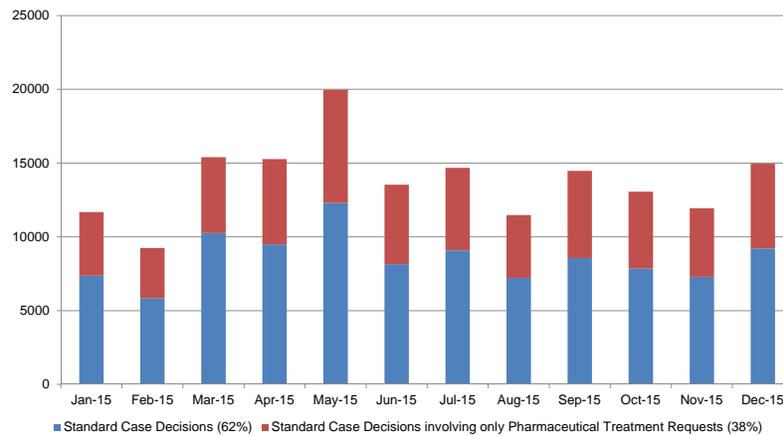
Eligible IMR Applications\*

*\*Reasons for ineligibility include untimely submissions and applications submitted without signatures or attached UR.*

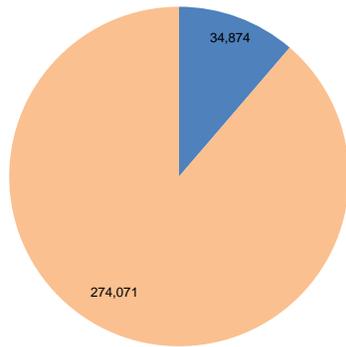
# IMR-Completed Cases 2015

165,690 total

Monthly Average = 13,808



## IMR Overturns 1 in 9 UR Denials

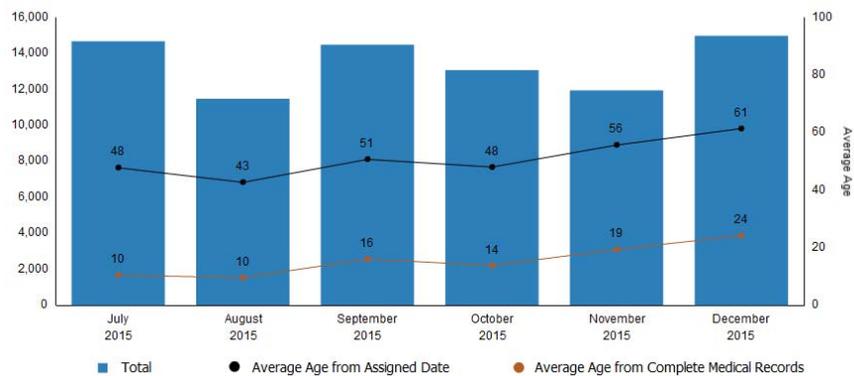


■ Overturned Treatment Request UR Denials  
■ Upheld Treatment Request UR Denials

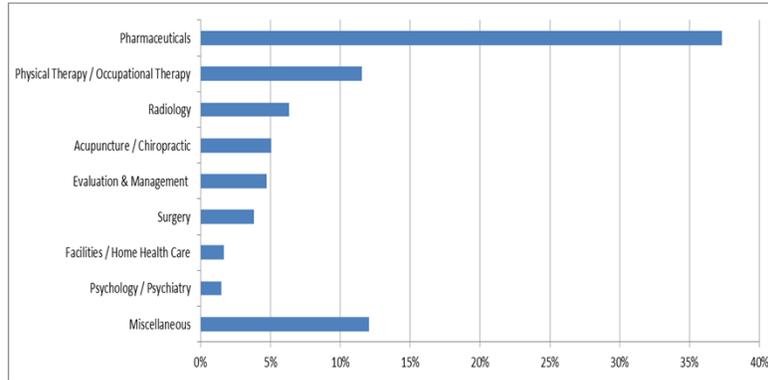
- IMR Case Decisions contain one or more treatment requests based on all eligible denied requests from the UR.
- Average number of requests reviewed per IMR case decision = 2.

## IMR Timeliness of Decisions

July – December 2015



## Pharmacy Denials = 37% of all IMR Requests



105,858 Treatment Request Decisions

July to December 2015

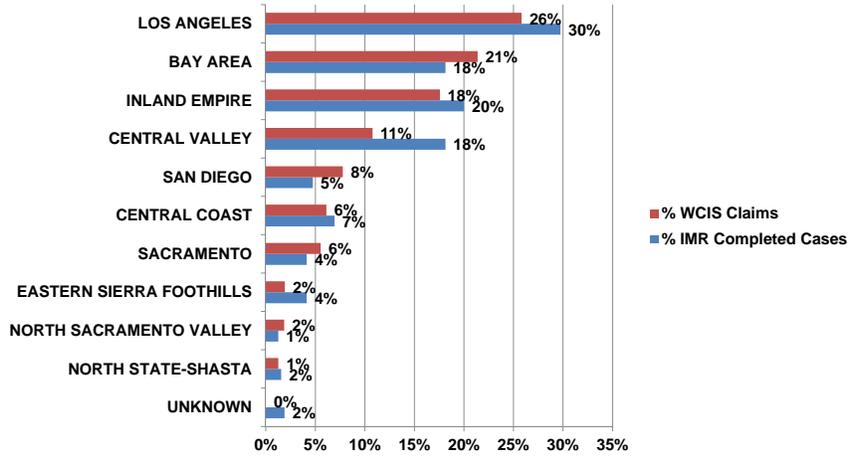
## 1 in 4 IMRs originate in L.A. County

Los Angeles	20,200	25%	Contra Costa	3,751	5%
Orange	5,213	6%	Sacramento	3,521	4%
San Bernardino	5,041	6%	Santa Clara	2,687	3%
Riverside	4,587	6%	Ventura	2,398	3%
Alameda	4,097	5%	All Other Counties	25,167	31%
San Diego	3,912	5%	<b>TOTAL</b>	<b>80,574</b>	<b>100%</b>

Based on Injured Worker's County of Residence

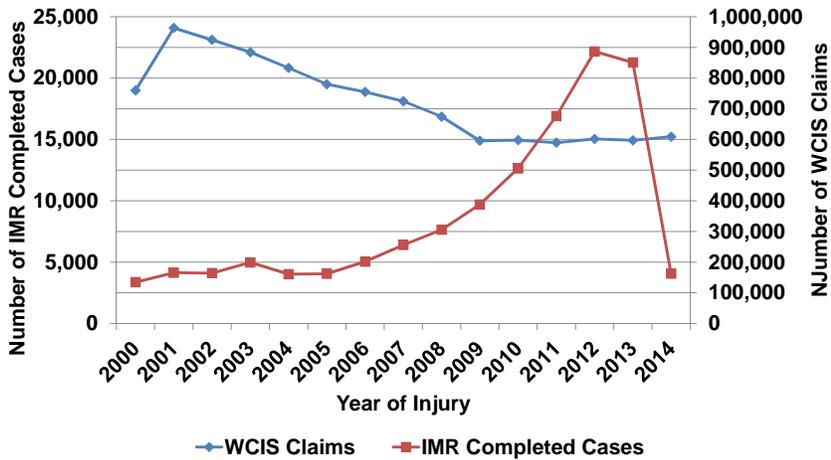
July to December 2015

### Total Number of IMR Closed Cases vs. Claims by Region for Years of Injury 2000-2014



Based on Injured Worker Location  
 Total WCIS Claims Year of Injury 2000-2014: 10,888,873  
 Total IMRs with Year of Injury 2000-2014: 130,486  
 WCIS Run Date: November 2, 2015; IMR Decisions 2014 to October 22, 2015

### Total Number of IMR Completed Cases vs. Claims by Year of Injury 2000-2014

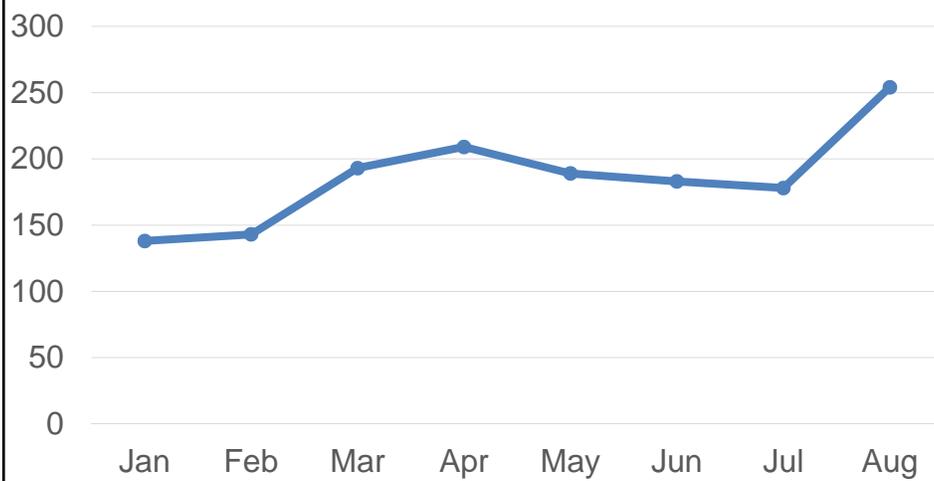


Total WCIS Claims Year of Injury 2000-2014: 10,888,873  
 Total IMRs with Year of Injury 2000-2014: 130,486  
 WCIS Run Date: November 2, 2015; IMR Decisions 2014 to October 22, 2015  
 Overall Ratio: 83 WCIS Claims to every 1 IMR.

# IBR

Data Trends

## 2015 IBR Applications Received

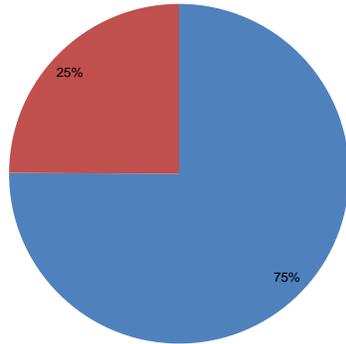


Jan-Aug 2015: total received = 1,487, average = 186

## Independent Bill Review (IBR) 2015

2,310 applications filed

2,167 decisions issued



■ Overturned (1,627) ■ Upheld (540)

- 3 of every 4 IBR determinations results in at least a partial overturn of disputed billing denial.
- In December 2015, the average number of days to complete IBR determinations = **4.8**