

#### California Voluntary Protection Program Star A Guide to Safety Excellence San Francisco, CA October 2&3, 2013

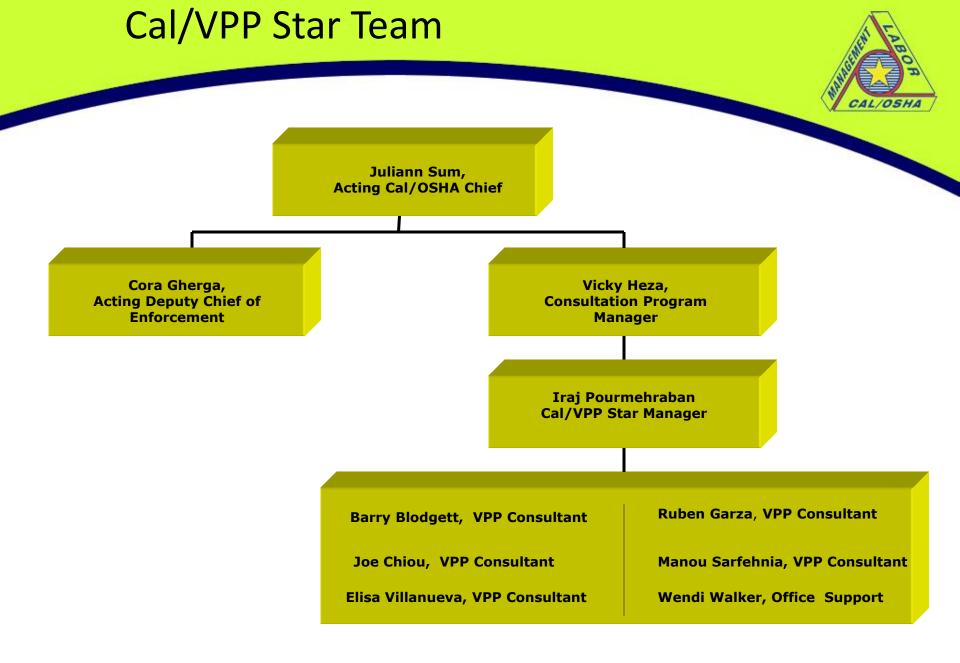


Iraj Pourmehraban Cal/VPP Star Manager



## **Cooperative Programs**

- Golden Gate
- SHARP( SEVCP)
- Alliance
- Challenge
- VPP-Construction
- Merit (Reach)
- Demonstration
- > Cal/VPP Star (oldest)





# Cal/VPP Star, October 2013

- 77 sites in California
- Cal/VPP Reevaluation workshop early 2014
- 2013 Best Practices Symposium, San Francisco
- 3 two and half days sessions for Special Team Members training & refresher in 2012
- 2 workshops on reevaluation process and team expectations
- STM participation in Cal/VPP process at 90%
- 2014 Reevaluation Visits- 26
- New applications 10
- Departed sites 3



## Newest VPP Star Sites

- Raytheon Rancho Innovations, Rancho Cucamonga
- Performance Mechanical Inc., Gardena
- Guarantee Electric Construction Company, Benicia
- The Dow Chemical, Pittsburg
- Life Technologies Inc., Pleasanton
- Kinder Morgan, Carson
- Raytheon Technical Services Company, Chula Vista



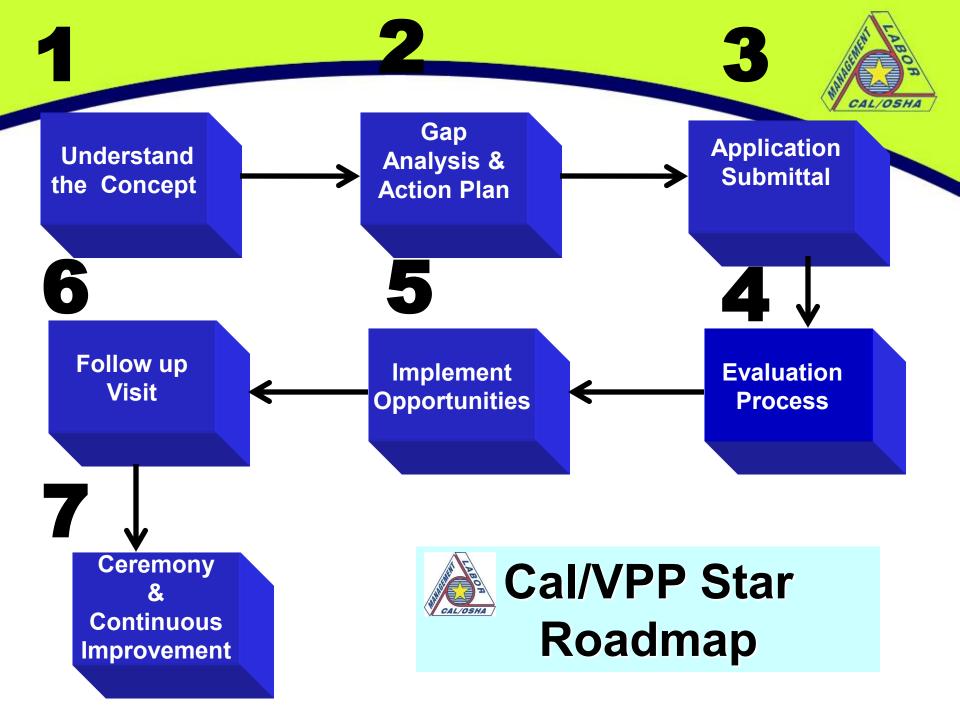
## Pending Recognitions

New applications:

- Raytheon EWS, Goleta
- Raytheon RVS Goleta

#### **Reevaluations:**

- Covanta, Delano
- Georgia Pacific, Modesto
- Tropicana, City of Industry
- DFA, Ventura
- Valero Benicia Refinery
- Gonzales Winery





- The concept was developed during construction of San Onofre plant in 1970s and consists of 5 elements
- Management Commitment
- Employee Involvement
- Worksite Analysis
- Hazard Prevention & Control
- Training

Resources: Mentors, VPPPA, Consultants, Cal/VPP office



- Mentors are professionals from Cal/VPP Star sites listed at the website
  - 1. To select a mentor applicant must:
  - 2. Attend workshops and be familiar with the concept
  - 3. Identify gaps and areas a mentor can assist
  - 4. Communicate to Cal/VPP manager preferred mentor(s)
- Mentor can assist & guide as time permits, mentor is not a substitute for the H&S consultant

Cal/VPP Star Concept



#### Management Commitment

- Health & safety policies
- Goals & Objectives
- Responsibilities & accountabilities
- ✓ Leading indicators
- Resources
- Planning
- ✓ Contract workers
- Communication system
- Management Commitment letter





#### Employee Involvement

- Active and meaningful
- Problem identification and resolution
- Employees involved in S&H planning
- Employee feedback
- Recognition & discipline
- Union endorsement

Cal/VPP Star Concept



## Worksite Analysis

- Pre-Use Analysis
- Comprehensive Survey
- ✓ Self Inspection
- Job Hazard Analysis/Safety Analysis
- Accident Investigation & Analysis
- Medical Program
- Employee Notification





### Hazard Prevention & Control

- ✓ Professional Expertise
- Hierarchy of Control
- Health & safety rules
- PPE
- Emergency Preparedness
- Preventive Maintenance





- Provided based on responsibilities
- Managers, hourly workers & subs
- Schedule training sessions on a regular basis
- Effectiveness of training evaluated





#### What it is:

- Above and beyond Cal/OSHA standards
- Workplace safety culture
- Systematic approach to workplace safety
- Never-Ending Journey
- Great opportunity for employee –driven safety programs
- Develops a cooperative relationship between, management, labor and Cal/OSHA

Cal/VPP Star Concept

#### What it is:

- Identifies weaknesses & opportunities for improvements
- Allows for changes and enhance safety management systems
- Improves Moral, productivity and reliability
- Optimizes resources and improve efficiency
- Reduce costs & increase revenue
- Right thing to do for the *Business*

Cal/VPP Star Concept

#### What it is <u>not</u>:

- H&S dept. program
- Feel good program
- Another certificate on the wall
- Excludes sub contractors and temps
- Exemption from Cal/OSHA Standards
- First must apply for SHARP program



- Identify what and where the gaps are
- Work with mentor, and resources

### For each gap:

- Find out if a gap closed how much it improves site's safety
- Identify time, money, effort, and resources needed to close
- How much is available and can be used?
- How long will it take to close?





- Prioritize the gaps
- Assign committees & teams based on expertise and interests
- Develop action plans and time schedule to close gaps
- Track the gaps
- Communicate status & celebrate closures



- Use the application guideline at website
- Work with a mentor
- Cover all elements
- Ensure managers and employees review the application
- Submit paper and electronic copy to Cal/VPP Office in Oakland

Evaluation Process P&P D-64



- **1. Application review** by Cal/VPP office
- 2. Pre visit by STM or Cal/VPP consultant
- 3. **PSM evaluation** *only* for sites with PSM coverage
- Onsite team evaluation by 3 to 8 Cal/VPP consultants & STM during 3 to 5 days
- 5. Cal/VPP Report consists of; Strengths, Opportunities, S&H Issues, contractors, and PSM Special Team Members (STM) are trained volunteers from Cal/VPP Star sites and assist during evaluation process

Evaluation Process P&P D-64



# STM Program

- 90% participation in: Pre Visit, Mentoring, Onsite team visits, and reports preparation
- STMs attend refresher every two years
- Pass the exam and receive STM ID card
- STM participation will be a requirement to maintain Star status



#### **Onsite Announcement Letter**

- Team members & STM
- Onsite schedule; start to finish
- Conference room for team to work in &out
- List of documents
- Interview, walk through, & guides
- A copy of letter send to District office



- 3. PSM evaluation for sites with PSM coverage
- The PSM documents and implementation are verified before onsite visit.
- If PSM program is not effective then evaluation process will <u>stop</u>.



- 4. Onsite team evaluation by 3 to 8 consultants& STM for 3 to 5 days
- Comprehensive evaluation of Cal/OSHA programs & safety management system
- > Verification of application implementation
- Identification of opportunities for improvements





**Activities During Onsite Evaluation** 

- First day; Introduction by site management and team leader, quick tour of the site. Compliance Support Person may attend
- Daily; Each team member based on assignment:
  - Documents review
  - Interviews
  - Walk around(guide with Digital camera)
  - Wrap up
- Last day; Closing conference



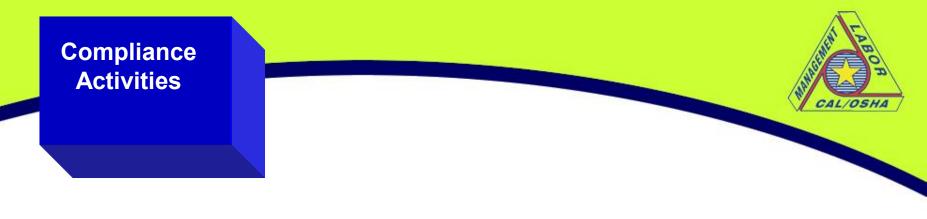
### **Document Reviews**

- A List of required documents is attached to the onsite evaluation announcement letter
- Examples; comprehensive annual report, self inspections, contractors' program, root cause analysis, safety committee minutes, training, JSA, and applicable Cal/OSHA programs.



Interviews; each team member interviews 3 to 5 employees daily

- Private interviews & vary from 15 to 45 minutes.
- All levels; hourly employees, mid level mgrs., 2<sup>nd</sup> and 3<sup>rd</sup> shifts, temporary, contactors & subs.
- Key staff such as ; General manager, maintenance sup, ERT leader, union reps, Log 300 keeper.



Compliance P&P C-16, C-1, C-1A

- Each site has a designated Compliance Support Person assigned to the site.
- Compliance Support Person usually attends first day of onsite Visit (introduction & tour) and invited to ceremony.
- Cal/VPP Star sites are exempt only from programmed inspections.
- Designated Compliance Support Person investigates complaint or accident.
- > Avoid comprehensive inspections.
- Communicate the inspection to the Consultation.

Evaluation Process P&P D-64A



- 5. Cal/VPP Star Report
- A. Site Description; Brief description of site, awards, rates, compliance history, & name of Compliance Support
- **B.** Scope & approach; team, duration, and process
- C. Strength; The best practice identified at the site
- D. Opportunities for Improvement; List of deficiencies relates to Cal/VPP elements
- E. Health & Safety Issues; Title 8 deficiencies
- **F.** Contractors; Deficiencies with each contractor
- **G. PSM; Title 8 deficiencies with covered processes**
- H. Conclusion; team opinion, and follow up



- Cal/VPP Star report will be sent to the contact person at the facility
- Contact person may call team members for clarification or additional information
- Plan to involve employees & committees in implementation
- Provide status report every 3 weeks; Complete in 90 days
- Follow up visit & team recommendation



- Approval letter & certificate will be mailed
- Flags can be ordered
- Milestone achievement
- All employees celebration
- Recognize the challenges & successes
- Consult with mentors and Cal/VPP office on agenda & logistics



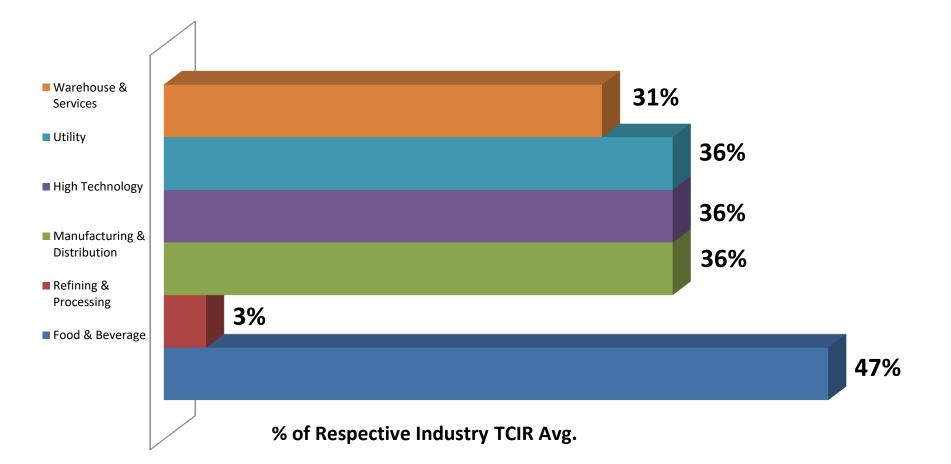


## Cal/OSHA Website

- Cal/OSHA
- California Voluntary Protection Program
- | Home | Cal/VPP | SHARP | Golden Gate | Alliances |
- •
- Cal/VPP Star
- DOSH promotes safety and health by recognizing employers who have voluntarily managed outstanding safety and health programs.
- The California Voluntary Protection Program STAR (Cal/VPP STAR) is designed to recognize employers and their employees who have implemented safety and health programs that effectively prevent and control occupational hazards. These programs go beyond minimal Cal/OSHA standards and provide the best feasible protection at the site.
- Management commitment and employee participation are key elements in achieving Cal/VPP STAR recognition. Cal/VPP STAR establishments are considered to be leaders in the field of workplace safety and health.
- Successful applicants approved for participation in Cal/VPP STAR receive State and national recognition and are exempt from Cal/OSHA programmed inspections.
- Although designed for fixed-site establishments, large construction projects that will be in operation for at least one year may be eligible for Cal/VPP STAR recognition.
- <u>Cal/VPP STAR Q&A</u> <u>Purpose and description</u> <u>Cal/VPP STAR contacts</u> <u>Cal/VPP STAR Programs</u> <u>Cal/VPP Star Program Eligibility Review Process</u> <u>Employer application guidelines</u> <u>Cal/VPP STAR workshop information</u> <u>Cal/VPP STAR sites</u> Evaluation check list (<u>pdf</u> 80KB, <u>Word</u> 178KB) <u>Onsite Preparation</u>



#### Cal/VPP Star Site vs. Industry Average TCIR Rates





#### Cal/VPP Star Site vs. Industry Average DART Rates

