

## Frequently Asked Questions

### What does Cal/OSHA Consultation Service do?

- It provides safety and health assistance to employers through its free onsite consultation and a variety of other services
- Our professional staff helps companies prevent occupational injuries and illnesses and save money

### What does an employer requested on-site Consultation cost?

Nothing. It's free - your tax dollars at work!

### Will Cal/OSHA Enforcement know we are working with Consultation?

No. We are completely separate programs. We do not share information with Cal/OSHA Enforcement.

### Will you "OSHA Proof" me?

No. Our visit is representative of the day of our visit. We can't guarantee that Enforcement wouldn't find any violations. But an onsite consultation visit may make an inspection much less likely and less serious.

### Will I be fined if you find hazards?

No. Consultation does not issue citations, fines, or penalties.

## What people say about Consultation

*"They want to work with you. They want to help you. They don't want to see accidents happen."*

*-- Rod Trujillo, Wagner Rubber Products*

*"It (consultation) was the most helpful thing that we've ever done free, that's for sure."*

*-- Linda Bramante, Window Solutions*

*"They give you a good package (report and publications) that has a good handle on every aspect of safety."*

*-- Michael W. Joyce, Cinema Production Services*

## How to Contact Consultation

If you are an employer who is interested in a **free consultation** visit or **need information** on the topic of occupational safety and health, contact the nearest Area Office or visit our website.

**Statewide Toll-Free.....800-963-9424**

### Area Offices

|                                    |              |
|------------------------------------|--------------|
| Central Valley/Fresno .....        | 559-445-6800 |
| San Francisco/Oakland .....        | 510-622-2891 |
| No. California/Sacramento.....     | 916-263-0704 |
| San Diego/Imperial .....           | 619-767-2060 |
| San Bernardino .....               | 909-383-4567 |
| La Palma/Los Angeles/Orange .....  | 714-562-5525 |
| San Fernando Valley/Van Nuys ..... | 818-901-5754 |

### Website

[www.dir.ca.gov/dosh/consultation.html](http://www.dir.ca.gov/dosh/consultation.html)



## Consultation Services



## How Cal/OSHA Consultation Service Can Help with Your Workplace Safety and Health Needs

Call Now for  
a  
Free Visit

### Ask about Consultation's Partnership Programs



GOLDEN GATE  
PARTNERSHIP  
RECOGNITION



CA Safety & Health  
Achievement  
Recognition Program



CA Voluntary  
Protection Program



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## Free Onsite Consultation

### Benefits

Cal/OSHA's free onsite consultation visits help you in:

- Reducing injury and illness rates
- Lowering workers' comp. costs
- Improving worker morale
- Increasing productivity
- Identifying and analyzing hazards
- Removing potential hazards
- Using safer work practices
- Improving safety program
- Strengthening safety culture
- Providing training assistance

### Role of the Consultant

Cal/OSHA consultants are experts in identifying workplace hazards and making recommendations to eliminate the hazards with the goal of improving workplace safety and health in a cooperative manner.

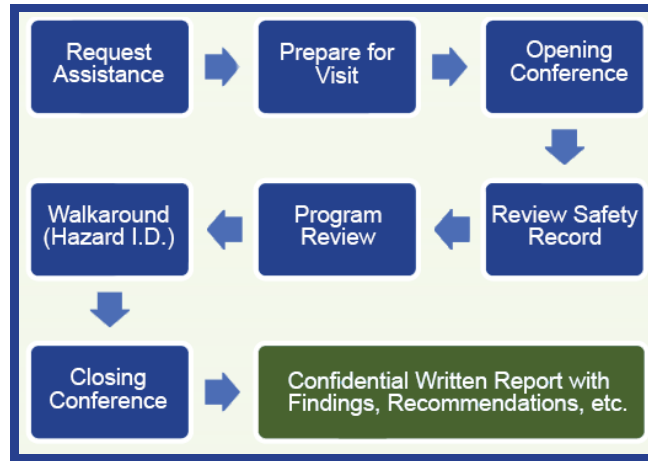
During the onsite visits the **Consultants will:**

- Help employers recognize hazards in the workplace
- Assist employers in developing or maintaining effective safety and health programs
- Suggest safe work practices
- Assess if an employer needs further assistance
- Provide employers with a confidential written report summarizing findings
- Provide safety and health training

Consultants will **not:**

- Issue citations or propose penalties for violations of regulations.

## Onsite Visit Process



### Requesting Assistance

Call your local Consultation Service office and request an onsite visit. The request will be assigned to a consultant who will contact you to schedule a date and time for the visit.

### Preparing for the Visit

Have ready:

- Company safety programs
- Workers' compensation loss runs
- Cal/OSHA Form 300's



### Opening Conference

The visit begins with an opening conference with management and employee representatives. For union companies, the representative should be present. Any employee participation is welcome.

The consultant will explain the process, and answer any questions or concerns that you may have.

### Learning From Your Safety Record

The consultant will help identify hazards by analyzing your past injuries and illnesses. The focus will be on preventing future losses.

### Program Review and Assistance

The consultant will review the written safety programs, and assess how well they are being put into practice.

You will receive materials and guidance in setting up an effective injury and illness prevention program.

### Walk-Around Hazard Identification

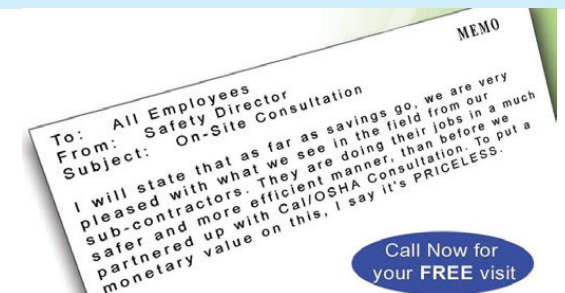
The consultant will conduct a walk-around inspection and help you identify and correct unsafe conditions and work practices.

### Closing Conference

At the end of the on-site visit, the consultant will summarize the findings and time frames for correcting hazards with a confidential Written Report to follow.

### Serving the Business Community

Cal/OSHA provides free and confidential safety and health advice to California employers committed to improving workplace safety and health.



Call Now for  
your **FREE** visit