

Case Number:	CM15-0053083		
Date Assigned:	03/26/2015	Date of Injury:	09/25/2007
Decision Date:	05/05/2015	UR Denial Date:	03/20/2015
Priority:	Standard	Application Received:	03/20/2015

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/Service. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

The Expert Reviewer has the following credentials:

State(s) of Licensure: California

Certification(s)/Specialty: Physical Medicine & Rehabilitation, Pain Management

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

The injured worker is a 35 year old female who sustained an industrial injury on 9/25/07. The injured worker reported symptoms in the neck and bilateral wrists. The injured worker was diagnosed as having carpal tunnel syndrome and reflex sympathetic dystrophy of the upper limb. Treatments to date have included oral pain medication, physical therapy, status post bilateral carpal tunnel release, acupuncture treatment, and home exercise program. Currently, the injured worker complains of pain in the neck and bilateral wrists. The plan of care was for medication prescriptions and a follow up appointment at a later date. An appeal letter noted that Norco decreases pain from 7/10 to 3/10 with improved tolerance in lifting, typing, gripping, and pulling. Patient is working full time. There are no signs of abuse, diversion, or addition and the last UDS was consistent.

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

Norco 10/325mg #180: Overturned

Claims Administrator guideline: Decision based on MTUS Chronic Pain Treatment Guidelines Opioids.

MAXIMUS guideline: Decision based on MTUS Chronic Pain Treatment Guidelines 8 C.C.R. 9792.20 - 9792.26 MTUS (Effective July 18, 2009) Page(s): 44, 47, 75-79, 120 of 127.

Decision rationale: Regarding the request for Norco (hydrocodone/acetaminophen), California Pain Medical Treatment Guidelines state that this is an opiate pain medication. Due to high abuse potential, close follow-up is recommended with documentation of analgesic effect, objective functional improvement, side effects, and discussion regarding any aberrant use. Guidelines go on to recommend discontinuing opioids if there is no documentation of improved function and pain. Within the documentation available for review, there is indication that the medication is improving the patient's function and pain with no aberrant use and UDS are noted to be consistent. In light of the above, the currently requested Norco (hydrocodone/acetaminophen) is medically necessary.