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| Case Number: | CM15-0204105 | | |
| Date Assigned: | 10/20/2015 | Date of Injury: | 12/03/2014 |
| Decision Date: | 12/02/2015 | UR Denial Date: | 10/05/2015 |
| Priority: | Standard | Application Received: | 10/16/2015 |

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/Service. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

The Expert Reviewer has the following credentials: State(s)
of Licensure: California, Oregon, Washington
Certification(s)/Specialty: Orthopedic Surgery

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

The injured worker is a 64 year old male who sustained an industrial injury on December 03, 2014. The worker is being treated for: head, low back and right shoulder pain; cervical degenerative disc disease; cervical radiculitis, anxiety, stress, and headache. Subjective: April 01, 2015, March 18, 2015, "still has bad pain," low back is worst, then top of head, then right shoulder. He complains of "pain radiating from neck down the right arm into the hand." Also with low back pain radiating down into right leg and foot. Objective: March 18, 2015, head with mildly tender vertex, right shoulder, mildly tender, decreased range of motion to 70 degrees abduction and flexion; low back flexes to 45 degrees and reaches knees. Medications: May 14, 2015, April 15, 2015, March 18, 2015: Naproxen, Flexeril, Prilosec, and Gabapentin. (In addition on August 14, 2015 and September 11, 2105, Cymbalta, and prescribed Norco10mg 325mg #30). Diagnostics: MRI lumbar spine, cervical spine, pending authorization for nerve conduction study. Treatments: TENS unit, medications, activity modifications. On September 11, 2015 a retrospective request was made for Norco 10mg 325mg #30 that was noncertified by Utilization Review on October 05, 2015.

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

Retrospective Norco 10/325 mg, every day prn #30, RX 9/11/15 given: Upheld

Claims Administrator guideline: Decision based on MTUS Chronic Pain Medical Treatment 2009, Section(s): Opioids, criteria for use.

MAXIMUS guideline: Decision based on MTUS Chronic Pain Medical Treatment 2009, Section(s): Opioids, criteria for use, Opioids, specific drug list. Decision based on Non-MTUS Citation Official Disability Guidelines (ODG) Pain / Opioids for chronic pain.

Decision rationale: According to the CA MTUS/Chronic Pain Medical Treatment Guidelines, opioids (criteria for use & specific drug list): A therapeutic trial of opioids should not be employed until the patient has failed a trial of non-opioid analgesics. The patient should have at least one physical and psychosocial assessment by the treating doctor (and a possible second opinion by a specialist) to assess whether a trial of opioids should occur. Before initiating therapy, the patient should set goals, and the continued use of opioids should be contingent on meeting these goals. Guidelines recommend ongoing review and documentation of pain relief, functional status, appropriate medication use, and side effects. Pain assessment should include: current pain; the least reported pain over the period since last assessment; average pain; intensity of pain after taking the opioid; how long it takes for pain relief; and how long pain relief lasts. Satisfactory response to treatment may be indicated by the patient's decreased pain, increased level of function, or improved quality of life. The 4 A's for Ongoing Monitoring include analgesia, activities of daily living, adverse side effects, and aberrant drug-taking behaviors. Opioids may be continued if the patient has returned to work and the patient has improved function/pain. The ODG-TWC pain section comments specifically on criteria for the use of drug screening for ongoing opioid treatment. The ODG Pain / Opioids for chronic pain states "According to a major NIH systematic review, there is insufficient evidence to support the effectiveness of long-term opioid therapy for improving chronic pain, but emerging data support a dose-dependent risk for serious harms."Based upon the records reviewed there is insufficient evidence to support chronic use of narcotics. There is lack of demonstrated functional improvement, percentage of relief, demonstration of urine toxicology compliance, return to work, or increase in activity from the exam note of 4/1/15 and 3/18/15. Therefore the determination is for non-certification. The request is not medically necessary.