

Case Number:	CM15-0194326		
Date Assigned:	10/08/2015	Date of Injury:	06/10/2011
Decision Date:	11/16/2015	UR Denial Date:	09/08/2015
Priority:	Standard	Application Received:	10/02/2015

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/Service. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

The Expert Reviewer has the following credentials:

State(s) of Licensure: California

Certification(s)/Specialty: Physical Medicine & Rehabilitation

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

This is a 57 year old female who sustained a work-related injury on 6-10-11. Medical record documentation on 8-18-15 revealed the injured worker was being treated for sprain of the neck, adhesive capsulitis of the shoulder and carpal tunnel syndrome. She reported constant ongoing chronic neck pain which was aggravated by turning her neck to either side and by looking up and down. She had right shoulder pain and stiffness which was aggravated by overhead reaching, lifting, carrying, pulling and pushing activities. She had on and off bilateral wrist numbness and tingling as well as loss of grip strength. Objective findings included decreased cervical spine range of motion with right paravertebral tenderness, decreased right shoulder range of motion with right trapezius tenderness. She had right hand ring and long fingers with PIP swelling and ulnar deviation and loss of grip strength. A request for 18 sessions of physical therapy for the neck, right shoulder, and bilateral wrists was received on 9-1-15. On 9-8-15, the Utilization Review physician determined 18 sessions of physical therapy, right shoulder, and bilateral wrists was not was not medically necessary.

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

Physical therapy 3x6 for neck, right shoulder and bilateral wrists: Upheld

Claims Administrator guideline: Decision based on MTUS Chronic Pain Medical Treatment 2009, Section(s): Physical Medicine.

MAXIMUS guideline: Decision based on MTUS Chronic Pain Medical Treatment 2009, Section(s): Physical Medicine.

Decision rationale: Physical therapy is considered medically necessary when the services require the judgment, knowledge, and skills of a qualified physical therapist due to the complexity and sophistication of the therapy and the physical condition of the patient. However, there is no clear measurable evidence of progress with the PT treatment already rendered including milestones of increased ROM, strength, and functional capacity. Review of submitted physician reports show no evidence of functional benefit, unchanged chronic symptom complaints, clinical findings, and functional status. There is no evidence documenting functional baseline with clear goals to be reached and the patient striving to reach those goals. The Chronic Pain Guidelines allow for visits of physical therapy with fading of treatment to an independent self-directed home program. It appears the employee has received significant therapy sessions without demonstrated evidence of functional improvement to allow for additional therapy treatments. There is no report of acute flare-up, new injuries, or change in symptom or clinical findings to support for formal PT in a patient that has been instructed on a home exercise program for this chronic 2011 injury. Submitted reports have not adequately demonstrated the indication to support further physical therapy when prior treatment rendered has not resulted in any functional benefit. The Physical therapy 3x6 for neck, right shoulder and bilateral wrists is not medically necessary and appropriate.