

Case Number:	CM14-0206743		
Date Assigned:	12/18/2014	Date of Injury:	02/08/2011
Decision Date:	02/09/2015	UR Denial Date:	11/11/2014
Priority:	Standard	Application Received:	12/10/2014

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer is Board Certified in Family Practice and is licensed to practice in North Carolina. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

The patient is a 39-year-old with a reported date of injury of 02/08/2011. The patient has the diagnoses of right rotator cuff syndrome and myofascial pain syndrome. Per the progress notes from the requesting physician dated 10/23/2014, the patient had complaints of continued shoulder pain. The physical exam noted no specific abnormalities. The treatment plan recommendations included ice therapy, oral pain medications, home exercise program and chronic pain management program. Previous treatment modalities have included physical therapy, acupuncture and integrated pain management program. The patient has been offered surgical intervention for the injury but has declined.

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

Integrated Pain Management Program at [REDACTED]: Upheld

Claims Administrator guideline: Decision based on MTUS Chronic Pain Treatment Guidelines Functional Restoration Programs (FRP's).

MAXIMUS guideline: Decision based on MTUS Chronic Pain Treatment Guidelines chronic pain programs Page(s): 30-34.

Decision rationale: The California chronic pain medical treatment guidelines section on functional restoration programs or chronic pain programs states: Recommended, although

research is still ongoing as to how to most appropriately screen for inclusion in these programs. Functional restoration programs (FRPs), a type of treatment included in the category of interdisciplinary pain programs (see Chronic pain programs), were originally developed by Mayer and Gatchel. FRPs were designed to use a medically directed, interdisciplinary pain management approach geared specifically to patients with chronic disabling occupational musculoskeletal disorders. These programs emphasize the importance of function over the elimination of pain. FRPs incorporate components of exercise progression with disability management and psychosocial intervention. Long-term evidence suggests that the benefit of these programs diminishes over time, but still remains positive when compared to cohorts that did not receive an intensive program. (Bendix, 1998) A Cochrane review suggests that there is strong evidence that intensive multidisciplinary rehabilitation with functional restoration reduces pain and improves function of patients with low back pain. The evidence is contradictory when evaluating the programs in terms of vocational outcomes. (Guzman 2001) It must be noted that all studies used for the Cochrane review excluded individuals with extensive radiculopathy, and several of the studies excluded patients who were receiving a pension, limiting the generalizability of the above results. Studies published after the Cochrane review also indicate that intensive programs show greater effectiveness, in particular in terms of return to work, than less intensive treatment. (Airaksinen, 2006) There appears to be little scientific evidence for the effectiveness of multidisciplinary biopsychosocial rehabilitation compared with other rehabilitation facilities for neck and shoulder pain, as opposed to low back pain and generalized pain syndromes. (Karjalainen, 2003) Treatment is not suggested for longer than 2 weeks without evidence of demonstrated efficacy as documented by subjective and objective gains. While functional restoration programs are recommended with qualification per the California MTUS, they are not recommended for periods of greater than 2 weeks without evidence of objective gains. The request does not specify a time amount. In addition the patient has reportedly already tried an integrated pain management program with poor patient compliance. The patient is also a surgical candidate, though she has refused that intervention, which is a contraindication to such programs. Therefore the request is not certified.