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| Case Number: | CM14-0031525 | | |
| Date Assigned: | 06/20/2014 | Date of Injury: | 09/04/2001 |
| Decision Date: | 07/18/2014 | UR Denial Date: | 02/25/2014 |
| Priority: | Standard | Application Received: | 03/13/2014 |

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer is Board Certified in Dentistry, and is licensed to practice in California. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

Based on [REDACTED] MD AME report dated 08/28/2013, the claimant is a 52 year old female with a date of injury on 09/04/2001. Patient states her current problems include pain throughout her entire body, especially her head, neck and roof of her mouth, which is present all the time. She also described blood coming from her gums and mouth over the last year. She says she is getting holes in her teeth. Per [REDACTED] MD (AME) report dated 08/28/2013, page 5, "she will need follow-up by a dentist."

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

One dental/TMJ consultation as related to dental injuries, as an outpatient: Overturned

Claims Administrator guideline: The Claims Administrator did not base their decision on the MTUS. Decision based on Non-MTUS Citation Oral Pathology and Diagnosis, Roderick A. Lawson, John W. Eveston, W.B. Saunders Company.

MAXIMUS guideline: The Expert Reviewer did not base their decision on the MTUS. Decision based on Non-MTUS Citation American College Of Occupational And Environmental Medicine (ACOEM), 2nd Edition, (2004), Chapter 7, Page 127.

Decision rationale: Per [REDACTED] MD (AME) report dated 08/28/2013, page 5, "she will need follow-up by a dentist". Also Based on ACOEM Guidelines, Chapter 7, Page 127, the occupational health practitioner may refer to other specialists if a diagnosis is uncertain or extremely complex, when psychosocial factors are present, or when the plan or course of care may benefit from additional expertise.