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| Case Number: | CM14-0100729 | | |
| Date Assigned: | 09/24/2014 | Date of Injury: | 09/17/2012 |
| Decision Date: | 10/24/2014 | UR Denial Date: | 05/29/2014 |
| Priority: | Standard | Application Received: | 06/30/2014 |

HOW THE IMR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services sent the complete case file to an expert reviewer. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer is Board Certified in Anesthesiology, has a subspecialty in Pain Management and is licensed to practice in Georgia. He/she has been in active clinical practice for more than five years and is currently working at least 24 hours a week in active practice. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services. He/she is familiar with governing laws and regulations, including the strength of evidence hierarchy that applies to Independent Medical Review determinations.

CLINICAL CASE SUMMARY

The expert reviewer developed the following clinical case summary based on a review of the case file, including all medical records:

The claimant is a 28 year old male presenting with chronic pain following a work related injury on 09/17/2012. On 04/21/2014, the claimant complained of right shoulder and neck pain. The physical exam showed incision well-healed, mild Hawkins, Neer's and O'Brien's test, tenderness on the right side of the cervical paraspinal muscles, mild Spurlings test. The claimant was diagnosed with status post right shoulder arthroscopy, subacromial decompression, distal clavicle excision and partial synovectomy, undersurface rotator cuff debridement with superior labral debridement, cervical strain with myofascial pain and persistent subacromial bursitis with mild acromioclavicular edema and subcoracoid edema with biceps tendinitis. A claim was placed for compounded cream.

IMR ISSUES, DECISIONS AND RATIONALES

The Final Determination was based on decisions for the disputed items/services set forth below:

Compound cream Ketoprofen 10% Cyclobenzaprine 2% Baclofen 2% Lidocaine 2% cream 240g with one refill: Upheld

Claims Administrator guideline: Decision based on MTUS Chronic Pain Treatment Guidelines Topical Analgesics.

MAXIMUS guideline: Decision based on MTUS Chronic Pain Treatment Guidelines Topical Analgesics Page(s): 111-112.

Decision rationale: Compound cream Ketoprofen 10% Cyclobenzaprine 2% Baclofen 2% Lidocaine 2% Cream 240g with one refill is not medically necessary. According to California MTUS, 2009, chronic pain, page 111 California MTUS guidelines does not cover "topical analgesics that are largely experimental in use with a few randomized controlled trials to determine efficacy or safety. Any compounded product that contains at least one drug or drug class that is not recommended is not recommended". Additionally, Per CA MTUS page 111 states that topical analgesics are "recommended for localized peripheral pain after there has been evidence of a trial of first-line therapy (anti-depressants or AED)...Only FDA-approved products are currently recommended. Non-neuropathic pain: Not recommended. The claimant was not diagnosed with neuropathic pain and there is no documentation of physical findings or diagnostic imaging confirming the diagnosis; therefore, the compounded mixture is not medically necessary.