

MAXIMUS FEDERAL SERVICES, INC.

Independent Bill Review
P.O. Box 138006
Sacramento, CA 95813-8006
Fax: (916) 605-4280



INDEPENDENT BILLING REVIEW FINAL DETERMINATION

May 6, 2016

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

IBR Case Number:	CB16-0000589	Date of Injury:	10/31/2012
Claim Number:	[REDACTED]	Application Received:	04/12/2016
Assignment Date:	April 29, 2016		
Claims Administrator:	[REDACTED]		
Date(s) of service:	07/08/2015 – 08/26/2015		
Provider Name:	[REDACTED]		
Employee Name:	[REDACTED]		
Disputed Codes:	90880		

[REDACTED]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above Workers’ Compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

Final Determination: UPHOLD. MAXIMUS Federal Services has determined that no additional reimbursement is warranted. The Claims Administrator’s determination is upheld and the Claim Administrator does not owe the Provider additional reimbursement. A detailed explanation of the decision is provided later in this letter.

The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, M.D., M.P.H.
Medical Director

Cc: [REDACTED]
[REDACTED]

DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- OMFS

HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE: Provider seeking remuneration for 90880 Hypnotherapy services submitted for dates of service 07/08/2015 – 08/26/2015.**
- The Claims Administrator denied services indicating “service requires authorization, none was identified.”
- RFA for **90880** signed by Claims Administrator on 01/28/2015 for 12 sessions once a week x 12 weeks.
 - RFA does not indicate date of 1st session.
 - Twelve weeks from 01/28/2015 = April 22, 2015 Expiration
- Documentation of 90880 services reflected on “progress note,” does not indicate an initial service date; authorized time line could not be ascertained. Without documentation to clarify when the initial 90880 services began, determination of 12 sessions from the approval date of 01/28/2015 through the last date of service 08/26/2015, cannot be established.
- Contractual Agreement not submitted for IBR.
- **Based on the aforementioned documentation, authorized services for 90880 cannot be determined.**

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: 90880

Date of Service: 07/08/2015 – 08/26/2015						
Provider Services						
Service Code	Provider Billed	Plan Allowed	Dispute Amount	Units	Workers' Comp Allowed Amt.	Notes
90880	\$175.00	\$0.00	\$175.00	1	\$121.20	Refer to Analysis








