

**MAXIMUS FEDERAL SERVICES, INC.**

Independent Bill Review  
P.O. Box 138006  
Sacramento, CA 95813-8006  
Fax: (916) 605-4280



---

**INDEPENDENT BILLING REVIEW FINAL DETERMINATION**

June 19, 2015

[Redacted]

IBR Case Number:	CB15-0000412	Date of Injury:	12/05/2013
Claim Number:	[Redacted]	Application Received:	03/23/2015
Claims Administrator:	[Redacted]		
Date Assigned:	5/1/2015		
Provider Name:	[Redacted]		
Employee Name:	[Redacted]		
Disputed Codes:	97035, 97110, 97140, and 97760		

Dear [Redacted]

MAXIMUS Federal Services has completed the Independent Bill Review (“IBR”) of the above workers’ compensation case. This letter provides you with the IBR Final Determination and explains how the determination was made.

**Final Determination: OVERTURN. MAXIMUS Federal Services has determined that additional reimbursement is warranted. The Claims Administrator’s determination is reversed and the Claim Administrator owes the Provider additional reimbursement of \$195.00 for the review cost and \$19.91 in additional reimbursement for a total of \$214.91. A detailed explanation of the decision is provided later in this letter.**

The Claim Administrator is required to reimburse the Provider a total of \$214.91 within 45 days of the date on this letter per section 4603.2 (2a) of the California Labor Code. The determination of MAXIMUS Federal Services and its expert reviewer is deemed to be the Final Determination of the Administrative Director of the Division of Workers’ Compensation. This determination is binding on all parties. In certain limited circumstances, you can appeal the Final Determination. Appeals must be filed with the Workers’ Compensation Appeals Board within 20 days from the date of this letter. For more information on appealing the final determination, please see California Labor Code Section 4603.6(f).

Sincerely,

Paul Manchester, MD, MPH  
Medical Director

cc: [Redacted]

## DOCUMENTS REVIEWED

Pertinent documents reviewed to reach the determination:

- The Independent Bill Review Application
- The original billing itemization
- Supporting documents submitted with the original billing
- Explanation of Review in response to the original bill
- Request for Second Bill Review and documentation
- Supporting documents submitted with the request for second review
- The final explanation of the second review
- Official Medical Fee Schedule
- Negotiated contracted rates:
- National Correct Coding Initiatives
- Other: Authorization

## HOW THE IBR FINAL DETERMINATION WAS MADE

MAXIMUS Federal Services Chief Coding Specialist reviewed the case file and researched pertinent coding and billing standards to reach a determination. In some cases a physician reviewer was employed to review the clinical aspects of the care to help make a determination. He/she has no affiliation with the employer, employee, providers or the claims administrator. The expert reviewer was selected based on his/her clinical experience, education, background, and expertise in the same or similar specialties that evaluate and/or treat the medical condition and disputed items/services.

## ANALYSIS AND FINDING

Based on review of the case file the following is noted:

- **ISSUE IN DISPUTE:** Provider is dissatisfied with reimbursement of codes 97760, 97110, and 97140
- Provider billed codes on a UB-04 claim form for hospital outpatient services. Codes submitted are not reimbursed per OPSS fee schedule and were reimbursed per the Official Medical Fee Schedule for Physicians.
- As pair edits exist between billed codes 97760 and 97110 as well as 97760 and 97140, generally these pairs are not billed together. However, Modifier Indicator column shows '1' which states that if an approved modifier is appended to the proper CPT code and documentation is submitted that justifies billing the code, then the edit may be overridden.
- Provider did not bill codes 97110 and 97140 with any modifier and therefore, no reimbursement is warranted.
- Provider also billed code 97035 - Application of a modality to 1 or more areas; ultrasound, each 15 minutes.
- Provider documented ultrasound therapy performed and therefore, additional reimbursement is warranted.
- As Claims Administrator used the Physician Fee Schedule to reimburse billed code 97760, the fee schedule shows allowed amount as \$45.42. Claims Administrator only paid \$26.71. Additional reimbursement for 97760 is warranted.

The table below describes the pertinent claim line information.

DETERMINATION OF ISSUE IN DISPUTE: Additional reimbursement of codes 97760 and 97035 is recommended.

<b>Date of Service:</b> 11/3/2014							
<b>Physician Services</b>							
<b>Service Code</b>	<b>Provider Billed</b>	<b>Plan Allowed</b>	<b>Dispute Amount</b>	<b>Units</b>	<b>Multiple Surgery</b>	<b>Workers' Comp Allowed Amt.</b>	<b>Notes</b>
97760	\$146.00	\$26.71	\$18.71	1	N/A	\$45.42	<b>DISPUTED SERVICE:</b> Allow reimbursement \$18.71
97035	\$133.77	\$6.23	\$1.20	1	50%	\$7.43	<b>DISPUTED SERVICE:</b> Allow reimbursement \$1.20

National Correct Coding Initiative information:

<b>File</b>	<b>Column 1</b>	<b>Column 2</b>	<b>Modifier</b>
Physician Version Number: 20.3	97760	97110	Allowed
Physician Version Number: 20.3	97760	97140	Allowed

Copy to:

████████████████████  
 ████████████████  
 ████████████████

Copy to:

██  
 ████████████████████████████████████  
 ████████████████████